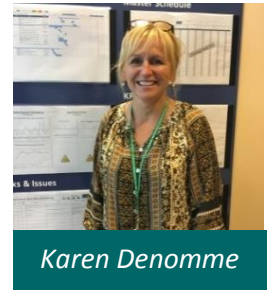


Friday, September 30, 2016

## Welcome to the Team

The SOP team would like to extend a warm welcome to our two newest members—Karen Denomme and Kyle Shafer.

Karen has been a Registered Nurse for 32 years and comes to us from the Family Birthing Centre. Karen has a wealth of knowledge and years of clinical experience with a background in Long Term Care, Critical Care, Medicine and Obstetrics. Karen has been involved with the *MORE OB* Program (Managing Obstetrical Risks Efficiently) for eleven years, seven of which she was the chair of the program.



Karen Denomme

Kyle is very excited to join the SOP team. With a degree in Industrial Engineering, he spent some time working in Finance & Accounting at an automotive supplier. He has also gained experience as a manufacturing analyst. Passionate about healthcare, Kyle joined the Windsor Regional Hospital team last year as an analyst in the Decision Support department.



Kyle Shafer

Welcome to our new team members!

## The Great Lakes 6th Biennial Nursing Conference

Windsor Regional Hospital has been invited to present posters on the great work that is being done at both campuses. Several of the projects associated with our standardized unit will be presented during the Great Lakes 6<sup>th</sup> Biennial Nursing Conference to be held on November 4, 2016 at Caesars Windsor.

The posters to be presented will be:

- Standardized Unit: Enhancing Patient Care
- Shift to Shift Report: Standardized Reporting for Improved Patient Safety
- Care Rounds: Taking Action to Improve Discharge and Length Of Stay



Great Lakes Biennial Nursing Conference

In addition, staff from the hospital will also be making a presentation titled: “Partners in Design: Meaningful Patient Engagement in Process Improvement”. This presentation will focus on strategies we use to include patients and their families in our standardization and optimization work.

Congratulations to all involved!

## Transfer of Accountability (TOA) tool

Continuing with the standard unit roll-out: the Transfer of Accountability (TOA) tool is up next! The TOA is a fundamental tool of the Windsor Regional Hospital Model of Care. This tool is used for communication purposes as a way to share information about our patients when transferring between units and campuses. This TOA tool is used promote patient safety, continuity of care and prevention of harm.

Have a great weekend!

The SOP Team  
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General TOA