



*Mission: Provide quality person-centred health care services to our community*

**WRH VALUES**

*We respectfully acknowledge that the Windsor Regional Hospital occupies the traditional, ancestral and contemporary lands of the Niswi Ishkodewan Anishinaabeg: The Three Fires Confederacy (Ojibwe, Odawa, and Potawatomi). We acknowledge the land and the surrounding waters for sustaining us and we are committed to protecting and restoring these lands and waters from environmental degradation.*

**BOARD OF DIRECTORS  
Thursday, February 2, 2023**

**VIA ZOOM: 1700 hours**

**Windsor, Ontario**

**(ZOOM link is included with the meeting invitation)**

	<b>TAB</b>	<b>TIME</b>	<b>ACTION</b>
<b>1. <u>CALL TO ORDER</u> (Paniccia)</b>		<b>1700</b>	
<b>2. <u>DECLARATIONS OF CONFLICT OF INTEREST</u> (Paniccia)</b>		<b>1702</b>	
<b>3. <u>PREVIOUS MINUTES:</u> January 5, 2023 (Paniccia)</b>	<b>Tab A</b>	<b>1703</b>	<b>MOTION (approve)</b>
<b>4. <u>REPORT OF THE PRESIDENT &amp; CEO</u> (Musyj)</b>		<b>1705</b>	<b>FYI</b>
<b>5. <u>CNE REPORT</u> (Riddell)</b>		<b>1735</b>	<b>FYI</b>
<b>6. <u>SCHULICH REPORT</u> – (Jacobs)</b>	<b>Tab B</b>	<b>1745</b>	<b>FYI</b>
<b>7. <u>FINANCIAL PRESENTATION</u> – (McLeod)</b>	<b>Tab C</b>	<b>1750</b>	
<b>8. <u>CONSENT AGENDA:</u> Finance/Audit &amp; Resources: January 23, 2023 &amp; Operating Results (McLeod)</b>	<b>Tab D</b>	<b>1800</b>	<b>MOTION (accept report)</b>
<b>9. <u>CORRESPONDENCE/PRINTED MATTER:</u> • Media Report – FYI only (Paniccia)</b>	<b>Tab E</b>	<b>1810</b>	<b>FYI</b>
<b>10. <u>BOARD MEMBER QUESTIONS, COMMENTS OR NOTICES OF MOTIONS</u> (Paniccia)</b>		<b>1810</b>	
<b>11. <u>DATE OF NEXT REGULAR BOARD MEETING:</u> Thursday, March 2, 2023 – ZOOM</b>		<b>1815</b>	<b>FYI</b>

12. <u>ADJOURNMENT</u> (Paniccia)		1815	MOTION
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REGRETS ONLY TO [dawn.sutherland@wrh.on.ca](mailto:dawn.sutherland@wrh.on.ca), or (519) 254-5577 X52517





**MINUTES** of the **BOARD OF DIRECTORS** meeting held on **Thursday, January 5, 2023**, 17:00 hours, via ZOOM, live streamed on YouTube.

**PRESENT VIA ZOOM:**

Anthony Paniccia, Chair

Laura Copat

Paul Lachance

Cynthia Bissonnette

Ian McLeod

Mary Dawson

Linda Staudt

David Malian

Dr. Laurie Freeman

Genevieve Isshak

Penny Allen

Patricia France

Michael Lavoie

Dr. Wassim Saad (ex-officio, non-voting)

David Musyj (ex-officio, non-voting)

Karen Riddell (ex-officio, non-voting)

Dr. Danielle Soulliere (ex-officio, non-voting)

**STAFF VIA ZOOM:**

Executive Committee

**GUEST: Mayor Drew Dilkens**

**REGRETS:**

Dr. Maher Sabalbal (ex-officio, non-voting)

Dr. Larry Jacobs (ex-officio, non-voting)

**1. CALL TO ORDER:**

The meeting was called to order at 1700 hours with Mr. Paniccia presiding as Chair and Ms. Sutherland recording the minutes.

**2. AWARD PRESENTATION**

Mayor Dilkens presented the Windsor Regional Hospital team with an award in recognition of the outstanding service provided to the Windsor community during the COVID-19 pandemic. The City of Windsor has handed out a number of 'COVID Community Champion' awards over the past few months.

Mayor Dilkens recognized Ms. Karen Riddell, Dr. Wassim Saad and Mr. David Musyj, all key individuals who dedicated countless hours during the pandemic for the safety and health of the community.

Ms. Riddell, Dr. Saad and Mr. Musyj provided a few remarks and thanked Mayor Dilkens and the City of Windsor for this award. The Chair congratulated the team at WRH and thanked Mayor Dilkens for taking the time to present this award.

**3. DECLARATIONS OF CONFLICT OF INTEREST:**

None declared.

#### 4. PREVIOUS MINUTES:

The minutes of the December 8, 2022 Board meeting had been previously circulated.

**MOVED** by Mr. P. Lachance, **SECONDED** by Mr. I. McLeod and **CARRIED THAT** the minutes of the December 8, 2022 Board of Directors meeting be approved.

The Chair provided a couple of updates:

- WRH 50/50 draw is tomorrow at noon. Go to the website to purchase your tickets: <https://www.wrhlotttery.ca>
- Congratulations and thank you to the Windsor Cancer Centre Foundation for raising \$450,000 during the Grow On Windsor campaign.
- Reminder of the upcoming Transition to Betterness 25<sup>th</sup> Annual Gala being held on January 28, 2023. T2B have donated \$15 million dollars to the community over the last 25 years. Thank you to T2B.

#### 5. REPORT FROM THE PRESIDENT & CEO:

Mr. Musyj reported. Highlights are as follows.

The first slide of the presentation showed a snapshot of influenza rates in Canada at week 49. The graph also shows the historical trend. Similar to Australia, this year's flu season started earlier, with a dramatic increase in cases. Mr. Musyj explained the issue will be the impact following the holiday season. Influenza cases started to descend in December.

Mr. Musyj reported on ED visits and referred to the graph which is broken down by respiratory and non-respiratory visits. The graph also shows the ED volumes for October, November and December 2022.

The next slide provided a snapshot of the COVID/RSV/Influenza inpatient admissions for October, November and December, 2022. Mr. Musyj noted that pediatric admissions escalated again following Christmas.

With respect to occupancy, both campuses are sitting at 92%. Mr. Musyj also addressed ALCs to LTC. As of 11:00 a.m. today, there are a total of 19 ALC for LTC. Flashback to September 2022, when we had 33 ALCs for LTC. Bill 7 has allowed for greater discussions between families and Home & Community Care. WRH has not had to issue a letter regarding the \$400/day fee.

The COVID wastewater surveillance has increased in W/E as projected. Influenza and RSV has peaked a bit however Mr. Musyj warned that we are still in this pandemic with infections expected to climb.

Dr. Saad spoke to the new and highly infectious sub-variant of Omicron, the most contagious variant of the virus that causes COVID. Dr. Saad explained that XBB.1.5, which has been nicknamed the "Kracken" variant, is a recombinant variant, meaning it was created by the combination of genetic material from two different variants. This new sub-variant makes up the majority of recent cases in Michigan. As Windsor is a border city we are going to be one of the first areas in Canada to see this sub-variant. In fact, it is most likely already in our community.

Dr. Saad explained that one study has shown that the bivalent COVID vaccine does have good effect against the sub-variant, along with therapeutic measures, namely the antiviral treatments Remdesivir or Paxlovid. However, with simple vaccination and mask use, we still have great mitigation strategies for the spread of the virus. Dr. Saad indicated that we will be hearing a lot about this new sub-variant in the weeks to come.

Ms. Riddell provided an update on the Adult and Paediatric Respiratory Clinic. The clinic sees between 40 and 70 patients per day and there has been a slight uptick following the holidays. The majority of those patients require COVID testing only per the eligibility criteria. One to five patients per day are eligible for and treated with Remdesivir or Paxlovid. Approximately 20 patients per day are seeking clinical assessment under the updated criteria and of those 20, **5-6** on average are children (note: when we last reported it was 14 children out of the 20 so this is positive news).

Again, the recommendation is to see care at your primary care provider first or the Emergency Department for symptoms such as shortness of breath, chest pain and broken bones.

**Question: how long will the clinic run?**

The clinic is guaranteed to remain open until at least March 31, 2023. Mr. Musyj added that these clinics have been very successful across the Province and considering the number of patients it continues to divert from emergency departments, we are hoping the Ministry will announce keeping it open indefinitely.

**6. REPORT FROM SCHULICH:**

Dr. Jacobs was absent but had submitted a report as FYI.

**7. FINANCIAL PRESENTATION (October 2022 Results):**

Mr. McLeod reported.

**Slide 2 – Funding Update:**

- NEW funding just announced and not included in the November 2022 statement:
  - \$2,207,300 one-time funding for Pandemic Prevention and Containment July 2022 - March 2023

**Slide 3 – Financial Results – YTD November 2022:**

- \$4,789,000 surplus for hospital operations year to date which is \$90,000 better than budget
- The net surplus after building amortization is \$3,960,000 which is \$372,000 better than budget

**Slide 4 – COVID-19 Impact on Expenses:**

- This slide shows the breakdown of \$16.6 million in COVID-19 expenses
- Unfunded COVID-19 expenses total \$4,490,000 due to
  - The wage differential for the Nursing Externs & S-PEP
    - Expenses no longer funded via incremental expense reimbursement (after June 2022)

- Sick and isolation costs and additional staffing in the perioperative program
- Incremental PPE
- Additional shuttle costs, storage of equipment
- We expect the \$342,000 gap in medical remuneration to be funded

**Revenue shortfalls in the three categories below are not funded:**

- Volume-based for Quality-Based Procedures (QBP), Neuro, Cardiac and Wait Time. When compared to the budgeted volumes there is a \$7.5 million shortfall
- \$2.2 million revenue loss in Patient Services
- \$495,000 revenue loss in Other Recoveries

**Slide 5 – Significant Variances:**

- Salaries & Wage \$3,949,000 deficit
  - Includes the 2nd TRIN (Temporary Retention Incentive for Nurses) payment of \$3,254,000 which is fully funded
  - Includes \$6,500,000 in funded expenses for Nursing Externs, S-PEP and COVID-19 incremental costs
- Medical Staff Fees \$6,174,000 deficit
  - \$3,773,000 is funded through COVID-19 Temporary Physician Funding
  - \$3,050,000 offsetting favourable Patient Services Revenue variance
- Medical/Surgical Supplies \$1,776,000 deficit
  - 65% of this deficit relates to incremental PPE
- Drugs \$2,409,000 deficit
  - Offset by favourable revenue in retail pharmacies

**Slide 6 – Significant Variances continued:**

- Other Supplies \$2,108,000 deficit
  - \$717,000 building and grounds maintenance and service contracts
  - \$328,000 patient transportation cost – patient transports to Hotel Dieu, nursing and retirement homes in order to free up beds
  - \$344,000 physician recruitment
  - \$192,000 minor equipment purchases
- Other Supplies surpluses in other categories offset some of the deficits above

**MOVED** by Mr. I. McLeod, **SECONDED** by Dr. L. Freeman and **CARRIED** THAT the January 5, 2023 Financial Presentation (as of November 30, 2022) be accepted.

**8. CONSENT AGENDA:**

**MOVED** by Mr. I. McLeod, **SECONDED** by Ms. G. Isshak and **CARRIED** THAT the report from the December 19, 2022 Finance/Audit & Resources Committee meetings be accepted.

**9. CORRESPONDENCE/PRINTED MATTER:**

- a) Media Report – FYI only.

**10. BOARD MEMBER QUESTIONS, COMMENTS OR NOTICES OF MOTIONS:**

None

**11. NEW BUSINESS:**

None

**12. DATE OF NEXT REGULAR MEETING:**

**Thursday, February 2, 2023, 1700 hrs VIA: ZOOM**

**13. ADJOURNMENT:**

There being no further business to discuss, it was

**MOVED** by Ms. P. France, **SECONDED** by Ms. L. Copat and **CARRIED**

**THAT** the January 5, 2023 Board of Directors meeting be adjourned at 1745 hours.

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Anthony Paniccia, Chair  
Board of Directors

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Dawn Sutherland  
Recording Secretary/ds





## Update to WRH Board of Directors (February 2, 2023)

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### Faculty Development Workshops:

#### Management Principles for Physicians

Date: Thursday, January 19 & 26, 2023 Evening sessions

Location: Synchronous Online

Of Interest To: This joint offering from the Schulich School of Medicine & Dentistry, and the Ivey School of Business, will provide the participant with practical ways to incorporate managerial concepts into enhancing healthcare delivery. This course presumes no prior exposure to business management concepts. [Website](#)

#### How to Get Promoted: Clinical Academics from Assistant to Associate Professor

**Date:** Tuesday, January 24 or Wednesday, May 10, 2023

**Time:** 5:30 - 7:00pm EST.

**Location:** Synchronous Online with Asynchronous Materials to be completed before the course

**Of Interest To:** Clinical Academics at the Assistant Professor rank can benefit from this practical workshop. *Specific to Clinician Teachers, Clinician Educators & Clinician Administrators*

**Date:** Tuesday, April 4, 2023 5:30 - 7:00pm EST.

**Location:** Synchronous Online with Asynchronous Materials to be completed before the course

**Of Interest To:** Clinical Academics at the Assistant Professor rank can benefit from this practical workshop. *Specific to Windsor Campus* [Registration](#)

#### Defining Professionalism: How it is developed? Why do we stray? What can we do about it?

**Date:** Tuesday, February 21, 2023 4:30 - 6:30pm EST.

**Location:** Synchronous online learning

**Of Interest To:** This workshop will include practical approaches to identifying and managing professionalism issues that arise in the clinical setting. [Registration](#)

#### Clinical Faculty Mentorship

This online asynchronous learning opportunity, its intended for anyone that sits on a Schulich faculty mentorship committee, both mentors and mentees alike. [Registration](#)

### Windsor Update:

- A new position: Assistant Dean – Undergraduate Medical Education, Windsor is in the process of interview selection. We are hopeful to have this position announced in the near future.
- The Psychiatry program in Windsor has been officially granted a third spot per year in the CaRMS match. This will expand our total number of psychiatry residents in Windsor to 15.

- The Windsor Campus Awards of Excellence is scheduled for April 26, 2023. We are now accepting nominations for deserving individuals and I look forward to hosting you on the night of celebration
  - [https://www.schulich.uwo.ca/about/awards/awards\\_of\\_excellence/awards\\_of\\_excellence\\_windsor\\_campus\\_forms.html](https://www.schulich.uwo.ca/about/awards/awards_of_excellence/awards_of_excellence_windsor_campus_forms.html)

Respectfully submitted,

Lawrence Jacobs, MD, FRCPC, FACP  
Associate Dean, Windsor Campus  
Schulich School of Medicine & Dentistry, Western University.





Board of Directors Meeting  
February 2, 2023  
Financial Presentation (December 2022 Results)

# Financial Results

## December 31, 2022

- ▶ Funding Update

- ▶ \$2,207,300 in one time funding for Pandemic Prevention and Containment  
July 2022 - March 2023 ( \$1,500,000 reflected in December 2022 statements)

# Financial Results - Hospital Operations (1,000's of dollars)

## December 31, 2022

	Current Year Actual	Budget	\$ Variance Fav/(Unfav)	% Variance Fav/(Unfav)
<b>Revenue</b>	\$ 474,662	\$ 458,687	\$ 15,975	3.5%
<b>Expenses</b>				
Salaries and Wages	\$ 201,766	\$ 197,893	\$ (3,873)	(2.0%)
Employee benefits	49,956	50,228	272	0.5%
Employee ben. - future ben. costs	1,138	1,138	-	0.0%
Medical staff remuneration	46,906	40,410	(6,496)	(16.1%)
Medical & Surgical supplies	31,147	28,634	(2,513)	(8.8%)
Drugs	61,855	58,469	(3,386)	(5.8%)
Supplies & other expenses	59,360	55,729	(3,631)	(6.5%)
Long term Interest	5,270	5,145	(125)	(2.4%)
Equipment lease / rental	1,896	1,921	25	1.3%
Equipment amortization	11,064	12,676	1,612	12.7%
<b>Total Expense</b>	<b>\$ 470,358</b>	<b>\$ 452,243</b>	<b>\$ (18,115)</b>	<b>(4.0%)</b>
<b>Surplus / (Deficit) From Hospital Operations</b>	<b>\$ 4,304</b>	<b>\$ 6,444</b>	<b>\$ (2,140)</b>	
COVID-19 extraordinary operating expenses unfunded - eligible	\$ 379		\$ 379	
COVID-19 extraordinary operating expenses unfunded - ineligible	\$ 3,730		\$ 3,730	
COVID-19 related unfunded non-ministry revenue loss included above	\$ 3,013		\$ 3,013	
YTD - Unearned Ministry volume funding	\$ 8,389		\$ (8,389)	
<b>Surplus or (Deficit) / Revenue</b>	<b>0.91%</b>	<b>1.40%</b>	<b>-0.50%</b>	

**Net Surplus/(Deficit) after building amortization \$3,367**

# Financial Results - COVID-19 Impact

## December 31, 2022

Year to Date Results include \$18.4 million in COVID-19 extraordinary expenses.  
Net revenue losses total \$11.4 million.

Windsor Regional Hospital COVID-19 Revenue Loss & Expenses Year-to-Date December 2022			
	<u>Funded</u>	<u>Unfunded Eligible</u>	<u>Unfunded Ineligible</u>
<b>Revenue</b>			
Patient Services	-	-	2,453,138
Recoveries	-	-	559,471
<b>Total Revenue</b>	-	-	<b>3,012,609</b>
<b>Expense</b>			
Compensation	7,166,647	1,471,533	2,150,963
Medical Staff Fees	3,829,885	379,174	-
Med. Surg. Supplies	756,566	-	1,397,426
Drugs	12,061	-	-
Other supplies & expense	867,260	-	143,148
Equipment Expenses	209,064	-	38,193
Renovations	-	-	-
<b>Total Expense</b>	<b>12,841,483</b>	<b>1,850,707</b>	<b>3,729,729</b>
<b>Total Operating</b>	<b>\$ 12,841,483</b>	<b>\$ 1,850,707</b>	<b>\$ 6,742,338</b>

Windsor Regional Hospital COVID-19 Revenue Loss Year-to-Date December 2022		
	<u>Funded</u>	<u>Unfunded</u>
Volume Based*	-	8,388,564
Patient Services**	-	2,453,138
Recoveries***	-	559,471
<b>Total Revenue</b>	-	<b>\$ 11,401,173</b>

- \* Quality Based Procedures, Neuro Services, Cardiac & Wait Time
- \*\* Preferred Accommodation, Co-Payment, OHIP Technical & Professional Fees, & Cosmetic Procedures
- \*\*\* Parking, Retail Food Services, Gift Shop, Leased Office Space (Physician), Patient Televisions, Print Shop & Referred In Services (Other Hospitals)



# Financial Results

## December 31, 2022

### Significant Variances (\$1,000's of dollars)

- ▶ **Salaries & Wages (\$3,873)**
  - ▶ Includes \$3,254 for the 2<sup>nd</sup> TRIN payment = fully funded
  - ▶ Extern, S-PEP and COVID-19 incremental funding \$8,638
- ▶ **Medical Staff Fees (\$6,496)**
  - ▶ \$4,209 COVID-19 funded
  - ▶ \$3,202 favourable in Patient Services Revenue
- ▶ **Medical/Surgical Supplies (\$2,513)**
  - ▶ 84% (\$2,104) incremental PPE
  - ▶ Remainder due to costs associated with QBP volumes (i.e. hip and knee replacements), increase in high cost procedures such as neurosurgery
- ▶ **Drugs (\$3,386)**
  - ▶ Other Recoveries favourable \$3,641 mainly in retail pharmacies

# Financial Results

## December 31, 2022

### Significant Variances (\$1,000's of dollars)

- ▶ **Other Supplies (\$3,631)**
  - ▶ (\$898) building/grounds maintenance & service contracts
  - ▶ (\$396) minor equipment purchases
  - ▶ (\$362) referred out patient transport
  - ▶ (\$372) physician recruitment
  - ▶ (\$306) referred out cataracts
  - ▶ (\$282) plant maintenance minor projects
  - ▶ (\$141) employee shuttle service





## **MOTION/ACTION SHEET**

**From The**

### **FINANCE/AUDIT & RESOURCES COMMITTEE MEETING** **General Session**

**Monday, January 23, 2023**

**THERE ARE NO RECOMMENDATIONS FROM THE FINANCE/AUDIT & RESOURCES COMMITTEE.**



**MINUTES** from the meeting of the **FINANCE/AUDIT & RESOURCES COMMITTEE** (*General Session*) held on Monday, January 23, 2023 Via Zoom (following the In-Camera Session).

**PRESENT:**

Ian McLeod (Chair & Treasurer)  
Dr. Laurie Freeman  
Paul Lachance  
Dr. Danielle Soulliere

**COMMUNITY MEMBERS:**

Anna Kirby  
James Skutovich  
Marc Jones  
Dwayne Dawson  
Robert Klein  
Trevor Chapman

**REGRETS:**

Penny Allen

Anthony Paniccia, Chair of the Board of Directors

**STAFF:**

David Musyj  
Malissa Gauthier  
Todd Bested  
John Faber  
Heidi Zimmer  
Mary Macera

**1.0 CALL TO ORDER**

Mr. Ian McLeod, Chair & Treasurer, called the meeting to order at 5:45 p.m.

The proceedings were recorded by Mary Macera.

**2.0 APPROVAL OF AGENDA**

**MOVED** by Anna Kirby, **SECONDED** by Robert Klein that the General Finance/Audit & Resources Committee Agenda of Monday, January 23, 2023, be approved

**CARRIED.**

**3.0 CONFLICT OF INTEREST**

No "Conflict of Interest" was declared.

#### **4.0 FOR APPROVAL / RECOMMENDATION(S)**

##### 4.1 Minutes of Previous Meeting – Monday, December 19, 2022

The Finance/Audit & Resources Committee Minutes of the **General Meeting of Monday, December 19, 2022** were previously circulated to all members.

**MOVED by Laurie Freeman, SECONDED by Anna Kirby that the General Meeting Minutes from the Finance/Audit & Resources Committee of Monday, December 19, 2022 be approved**

**CARRIED.**

#### **5.0 FOR DISCUSSION**

##### 5.1 Monthly Operating Results Report – December 2022 (*As Appended*)

Ms Zimmer reported that the operating results for the 9 months ended December 22, 2022 resulted in a surplus of \$3,367,000; \$9,512,000 positive Hospital Margin.

There are three items to note:

1. The HAPS (Hospital Annual Planning Submission) has been updated to include one-time funding for the 18 additional med/surg beds that have been in operation since April 1, 2022. Funding totals \$9,198,000 for the fiscal year.
2. Operating results include a combined \$21.4 million in higher costs and lost revenues attributable to meeting clinical responsibilities related to COVID-19. Incremental expenses will be reimbursed via the criteria applied in fiscal 2022-2023 for the 1<sup>st</sup> quarter of fiscal year 2022-2023 only.

The vaccine administration and Health Human Resource (HHR) Program and temporary physician funding will continue until March 31, 2023.

3. Confirmation of one-time funding was received amounting to \$2,207,300 for Pandemic Prevention and Containment costs which is not included in the approved HAPS budget. This amount was not included in the November statements as announcement came out the same day of the FAR November meeting; the prorated amount has been included in the December statements (approximately \$1.5 million).

Some highlights:

- Revenue – surplus of \$15 million; expenses in deficit amount by \$18 million; QBPs have been updated and one of the machines was down for a few months resulting in lower revenues than anticipated.

- Expenses for COVID-19, approximately \$18.4 million in extraordinary expenses; revenue losses are \$11.4 million. This has been applied to pandemic funding in the compensation line as a placeholder. In terms of operating, it is a \$3.7 million of COVID-19 expenses that are unfunded.
- Year to date revenues – favourable in one-time and base funding of \$10.6 million; accrued several amounts that are known to be funded.
- Preferred accommodation and co-payment revenue - \$2.3 million unfavourable; continues the same trend as in the previous months.
- Patient services – favourable by \$3.2 million due to ramping up of the diagnostic procedures which are offset by additional med fees.
- Other recoveries are favourable by \$3.6 million mainly in the retail pharmacies; revenues are offset by increased drug expenses.
- Salaries and wages - \$3.9 million unfavourable, however \$3.3 million of that amount is for recruitment and retention payment that is fully funded.
- Med staff fees are unfavourable by \$6.5 million; \$4.2 million will be funded through the temporary physician COVID-19 funding; remainder reflected in the favourable patient services revenue.
- Med Surg supplies – unfavourability – 84% due to incremental PPE; remainder is due to additional costs trying to achieve QBP volumes.
- Physician recruitment is up - \$372,000 over budget.
- Plant maintenance – minor projects are over budget by \$282,000, employee shuttle services is over budget due to the running of additional shuttles to ensure social distancing.
- Sick and Overtime trends – improvement in December over November at both campuses.
- Volume trends – both campuses – patient days are over plan. Ambulatory visits are up at Met Campus, although down at the Ouellette Campus. Emergency visits are down at both campuses.

Mrs. Gauthier added that there is quite a bit of one-time funding for this year, including the 35 med surg beds and the additional 18. We also have some mental health and critical care beds. Recent conversations with the Ministry has left us hopeful that funding for some or a majority of these beds will actually be converted into permanent funding.

No questions were posed by the committee members.

## **6.0 FOR INFORMATION**

### **6.1 President's Report – January 2023**

A link was provided for the community members.

### **6.2 Project Management Office (PMO) Report – January 2023**

A link was provided for the community members.

## **7.0 DATE OF NEXT MEETING**

The Finance/Audit & Resources Committee will meet on **Tuesday, February 21, 2023 at 5:00 p.m. Via Zoom.**

## **8.0 ADJOURNMENT**

Mr. McLeod indicated there was no further business.

**MOVED by Paul Lachance, SECONDED by Laurie Freeman that the General Meeting from the Finance/Audit & Resources Committee of Monday, January 23, 2023 be adjourned at 5:58 p.m.**

**CARRIED.**

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Mr. Ian McLeod, Chair & Treasurer  
FinAudit&Resources\_Minutes  
20230123

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Mary Macera  
Recorder



# Windsor Regional Hospital

## Operating Results Report

For the Nine Months Ended December 31, 2022

Treasurer's Report

Board of Directors

Financial Summary - December 2022

(\$000's)

	Line	December 2022 Actuals		
		Actual	Budget	Variance *
<b>Hospital Ops</b>				
Total Revenue	9	\$474,662	\$ 458,687	\$ 15,975
Total Expense	20	470,358	452,243	(18,115)
<b>Surplus / (Deficit)</b>	21	4,304	6,444	(2,140)
Other Votes (net)	22	(62)	(60)	(2)
Other Recoveries / (Exp)	23	-	-	-
<b>Subtotal</b>	24	<b>4,242</b>	<b>6,384</b>	<b>(2,142)</b>
Net bldg. amortization	25	(875)	(1,390)	515
<b>Net Surplus (Deficit)</b>	26	<b>\$ 3,367</b>	<b>\$ 4,994</b>	<b>\$ (1,627)</b>

<b>Hospital Margin</b>	<b>\$ 9,512</b>	<b>\$ 11,529</b>	<b>\$ (2,017)</b>
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<b>Capital Equipment Expenditures</b>	<b>\$ 18,510</b>	<b>\$ 50,291</b>	<b>\$ 31,781</b>
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\* Variance - favourable / (unfavourable)

### Operation Highlights:

- The operating results for the nine months ended December 22, 2022 resulted in a surplus of \$3,367,000 (\$9,512,000 positive Hospital Margin) based on the Ministry of Health (Ministry) definition. There are three items worth noting –
  - a. The HAPS budget has been updated to include one time funding for the 18 additional medical/surgical beds in operation since April 1, 2022. This funding totals \$9,198,000 (\$1,400 per day) for the fiscal year.
  - b. Operating results include a combined \$21.4 million in higher costs and lost revenues attributable to meeting our clinical responsibilities related to COVID-19. Incremental expenses will be reimbursed via the criteria applied in fiscal 2022-2023 for the first quarter of fiscal 2022-2023 only. Vaccine Administration, Health Human Resources (HHR) programs and Temporary Physician funding will continue through existing processes until March 31, 2023.
  - c. In December 2022 WRH received confirmation of \$2,207,300 in one-time funding to support Pandemic Prevention and Containment costs. This funding is not included in the updated approved HAPS budget.

**1. Financial Results for the Nine Months ended December 31, 2022**  
(Statement 2)

For the nine months ended December 31, 2022, the surplus after net building amortization is **\$3,367,000**, which is \$1,627,000 worse than the approved plan. This represents a positive Ministry of Health Margin of \$9,512,000 (one year ago, the margin was negative \$1,256,000). Combined extraordinary operating expenses and revenue losses related to COVID-19 in the amount of \$21.4 million are included in these results. Below is a chart that shows the revenue losses and costs that have been incurred in the period April 1, 2022 to December 31, 2022 indicating those that have been funded or not (eligible and ineligible for funding under the most recent guidance).

<b>Windsor Regional Hospital COVID-19 Revenue Loss &amp; Expenses Year-to-Date December 2022</b>			
	<u>Funded</u>	<u>Unfunded Eligible</u>	<u>Unfunded Ineligible</u>
<b>Revenue</b>			
Patient Services	-	-	2,453,138
Recoveries	-	-	559,471
<b>Total Revenue</b>	<b>-</b>	<b>-</b>	<b>3,012,609</b>
<b>Expense</b>			
Compensation	7,166,647	1,471,533	2,150,963
Medical Staff Fees	3,829,885	379,174	-
Med. Surg. Supplies	756,566	-	1,397,426
Drugs	12,061	-	-
Other supplies & expense	867,260	-	143,148
Equipment Expenses	209,064	-	38,193
Renovations	-	-	-
<b>Total Expense</b>	<b>12,841,483</b>	<b>1,850,707</b>	<b>3,729,729</b>
<b>Total Operating</b>	<b>\$ 12,841,483</b>	<b>\$ 1,850,707</b>	<b>\$ 6,742,338</b>

Ineligible expenses include the following:

- Compensation of \$1,256,000 due to the rate difference for the Externs and S-PEP nurses. The maximum hourly rate per the agreement with the Ministry is \$20.60 per hour including benefits. WRH pays \$25 per hour before benefits.
- Additional staffing in the perioperative program due to COVID-19.
- COVID-19 sick and isolation costs.
- Incremental PPE costs.
- Other expenses include additional shuttle costs to provide social distancing.
- Equipment expenses for storage units for furniture removed for social distancing.

Funding for COVID-19 testing, assessment and therapeutic delivery & cough and cold assessment has been confirmed in the amount of \$2,071,337 in fiscal 2022-2023. Based on our current year projections this funding will be sufficient to cover the Assessment Centre operating costs.

It should be noted that with respect to Ministry volume based funding, we have unearned revenue for these nine (9) months of \$8.4 million based on estimates. This is \$1,307,000 better than the same period last fiscal year. Prior year actuals are used as a proxy for current year until the actual coded data is available. At time of reporting five (5) months of coded data is available (April to August 2022).

### **Revenue**

Ministry revenue (combined base and one-time) is \$10.6 million (2.9%) higher than budget. The Hospital has received confirmation that the 18 additional medical/surgical beds that have been in operation since April 1, 2022 will be funded at a rate of \$1,400 per day. This equates to an additional \$9,198,000 in one time funding for the fiscal year which is now included in the current approved (HAPS) budget.

Incremental COVID-19 operating expenses incurred for the first quarter of the fiscal year will be funded under the same criteria as in 2021-2022 with the exception of the change in the Assessment Centre funding methodology.

One-time funding is favourable year to date as it includes accruals for revenue for which we have received a funding letter or Ministry confirmation. One time funding includes the following:

- ✚ \$6.9 million for April - December 2022 funding for 18 additional med/surge beds
- ✚ \$4 million for April - June 2022 incremental COVID-19 expenses
- ✚ \$3.2 million for the Nursing Extern and SPEP Programs
- ✚ \$1.5 million in Pandemic Prevention and Containment funding for expenses incurred from July 2022 to December 2022
- ✚ \$1.4 million in Assessment Centre funding
- ✚ \$380,000 in COVID-19 physician payments
- ✚ \$364,000 for Vaccine Administration

These accruals are offset by the amounts payable related to the volume shortfalls for Quality-Based Procedures, Neurology, Cardiology and Wait Time programs (\$8.4 million mentioned above). Also, base funding in the Cancer Program has been adjusted to reflect the forecasted radiation volumes resulting in a decrease in revenue of \$2.6 million year to date.

Ministry drug reimbursements are \$742,000 better than budget. This budget is based on estimated drug usage and corresponding reimbursement and therefore there is some variation.

The preferred accommodation revenue variance is unfavourable to budget by \$2,332,000. Although additional beds are open and occupancy rates are high, infection prevention and control measures often require patients to be placed in private rooms and we are unable to bill for accommodation in these circumstances. In addition, the Ministry of Health directive that hospitals cannot bill uninsured patients for semi-private and private accommodation during the pandemic contributes to the shortfall. Previously, uninsured patients would have paid out of pocket for this accommodation.

Chronic Co-payment revenue is \$28,000 better than budget. Effective October 1, 2022, patients that are designated as Alternate Level of Care (ALC) can be charged up to \$63.73 per day. The daily rate may be adjusted based on a co-payment assessment which takes into consideration the individual's income.

Patient Services revenue variance is \$3,202,000 favourable (13.5%) year to date, with \$1.6 million of the positive variance attributable to uninsured patient revenue. This revenue is reimbursed by the Ministry at the interprovincial billing rate which is higher than OHIP rates. Previously many of these accounts would have been uncollectible. The remaining surplus is the result of higher than planned diagnostic revenues which are offset by increased medical fees required to earn this revenue.

Equipment Grant amortization is better than budget by \$98,000 (3.8% favourable). Timing of equipment purchases and confirmation of any corresponding grants affects this revenue.

Other Recoveries are \$3,641,000 favourable (9.8%) to budget. Retail pharmacy revenues are significantly higher than budgeted but these revenues are equally offset by increased drug costs.

## **Expenses**

Salaries are currently over budget (unfavourable) by \$3,873,000 (2%) year to date December 31, 2022. \$3,254,000 of this variance is due to the payment of the second tranche of the Temporary Retention Incentive for Nurses (TRIN) for which there is equally offsetting funding.

Year to date spending for employees in paid isolation is \$219,000 and paid sick time due to COVID-19 is \$2,302,000. Nursing Externs and those participating in the Supervised Practice Experience Partnership (SPEP) have been paid \$4,484,000 to date. Funding for these programs remains in place until March 31, 2023.

Employee Benefits are favourable to budget by \$272,000 (.5%). Note that only statutory benefits were paid on the TRIN bonus.

Employee Future Benefits are on budget.

Medical Staff Remuneration is over budget (unfavourable) by \$6,496,000 (16.1%). Of this variance, \$4,209,000 is attributable to COVID-19 and will be funded through the temporary physician funding. The remaining variance occurs in diagnostic services, laboratory and the emergency department. These higher costs are funded by the higher diagnostic (patient) services revenue or other funding sources.

Medical & Surgical Supplies are unfavourable to budget by \$2,513,000 (8.8%) year to date. The main source of the deficit (\$2,104,000) is the overall increase in Personal Protective Equipment (PPE) throughout the hospital.

Drug expenses are unfavourable by \$3,386,000 (5.5%) year to date. Retail pharmacy revenues offset this deficit entirely and net drug revenue to expense is favourable by \$364,000 year-to-date.

Supplies and Other Expenses are unfavourable to budget by \$3,631,000 (6.5%). Significant variances are as follows:

- ✚ \$898,000 building/grounds maintenance and service contracts
- ✚ \$396,000 minor equipment purchases
- ✚ \$362,000 referred out patient transportation
- ✚ \$372,000 physician recruitment
- ✚ \$282,000 plant maintenance minor projects

Long Term Interest expense is \$125,000 unfavourable (2.4%).

Equipment Lease/Rental is \$25,000 favourable (1.3%) to budget to date.

Equipment amortization is \$1,612,000 (12.7%) under budget due to the timing of new asset additions.

**Other Votes** – Other Votes are \$2,000 unfavourable year to date.

## **2. Statement of Financial Position (Statement 3)**

The Hospital continues to have challenges in trying to find suitable short-term investments for the cash balances on hand. WRH requests updated quotes on a regular basis and rates offered are lower than what we currently earn on accounts. Any increase in the prime rate will positively affect investment rates and additional opportunities to invest these funds.

Our Ministry / Ontario Health receivable has decreased by \$17 million from March 31, 2022. The Hospital received reimbursements for outstanding 2020-2021 COVID-19 incremental expenses as well as funding for 2021-2022 expenses up to March 2022. Funding for qualifying incremental expenses from April to December of 2022 has been accrued in the amount of \$8.8 million. The remaining receivable is comprised of funding for drug reimbursements and timing differences for confirmed base and one-time funding.

Inventory has increased by \$1,698,000 when compared to March 31, 2022. This increase is attributable to drugs funded by OH-West (Cancer Care).

As at December 31, 2022, the market value of the sinking fund has increased by \$1,034,000 (4.13%) since inception and decreased by \$896,000 since March 31, 2022. The underlying cost base as a result of realized investment gains has increased by \$1,766,000 since the original \$25 million investment was made and has increased \$836,000 since March 31, 2022.

<b>Fund Manager -</b>	<b>Market Value</b>	<b>Cost</b>
Guardian Capital	\$12,805,000	\$12,917,000
Leith Wheeler	<u>13,251,000</u>	<u>13,849,000</u>
<b>Total</b>	<b><u>\$26,056,000</u></b>	<b><u>\$26,766,000</u></b>

### **3. Patient Volumes**

Acute patient days at the Met campus are 1,294 over plan while psychiatry (Maryvale) patient days are below target by 122 days. Surgical cases are 3,459 under plan and ambulatory visits are 17,594 under plan.

Acute patient days at the Ouellette campus are 1,586 above plan while psychiatry patient days are 1,959 under target. Surgical cases are 2,578 below plan and ambulatory visits are 13,815 over plan with 17,787 visits occurring in the COVID-19 Assessment Centre.

Emergency department visits are 5,940 below plan at the Met campus and 6,847 below plan at Ouellette. Emergency patient days are 1,993 over plan at the Met campus and 2,113 over plan at the Ouellette campus. These additional patient days are indicative of the occupancy pressures the hospital is experiencing.

### **4. Organizational Health**

The percentage of sick time year to date for the Met Campus is 7.1%, which is over the target of 4.7% by 2.4%, while overtime is 1.65% over target at 4%.

Sick time at the Ouellette Campus is 7.1% compared to the target of 4.7%, while overtime is at 6.8% year to date compared to the target of 2.35%.

Both campuses showed improvement in sick and overtime percentages in December 2022 as compared to November 2022.

When COVID-19 related sick time is excluded from the calculation, the sick time percentages are still over the target of 4.7% with the Met Campus at 5.5% and Ouellette at 5.4%.

With respect to FTEs, the Met Campus is unfavourable to budget by 21.4 FTEs. At the Ouellette Campus, the FTE variance is favourable by 30.7 FTEs. Overall, the Hospital is 15.9 FTEs over budget including 25.2 FTEs for staffing requirements of the Assessment Centre and Vaccine Administration.

**Statement #1**  
**WINDSOR REGIONAL HOSPITAL**  
**Consolidated Operating Results for the Eight Months Ending December 31, 2022**

Current Month		Description	Year To Date				Year End			Prior Year Actual	
Actual	Fav/(Unfav) Budget		Actual	Budget	Fav/(Unfav)	%	Forecast	Budget	Fav/(Unfav)	Year to Date	Year End
<b>Revenue (\$000's)</b>											
\$ 33,735	\$ (2,339)	1	\$ 314,100	\$ 319,965	\$ (5,865)	-1.83%	\$ 417,808	\$ 425,592	\$ (7,784)	\$ 313,612	\$ 401,055
7,513	1,878	2	66,318	49,542	16,776	33.86%	85,234	65,843	19,391	60,223	27,770
2,913	354	3	23,770	23,028	742	3.22%	30,104	30,704	(600)	22,221	22,103
50	(264)	4	453	2,785	(2,332)	-83.73%	696	3,696	(3,000)	317	3,620
4	-	5	60	32	28	87.50%	72	42	30	1	47
2,833	152	6	27,001	23,799	3,202	13.45%	37,303	31,603	5,700	25,718	32,594
643	2	7	5,797	5,769	28	0.49%	7,266	7,407	(141)	5,719	6,550
5,393	1,243	8	40,855	37,190	3,665	9.85%	52,764	50,524	2,240	33,282	43,232
\$ 53,084	\$ 1,026	9	\$ 478,354	\$ 462,110	\$ 16,244	3.52%	\$ 631,247	\$ 615,411	\$ 15,836	\$ 461,093	\$ 536,971
<b>Expense (\$000's)</b>											
\$ 22,549	\$ 652	10	\$ 202,150	\$ 198,030	\$ (4,120)	-2.08%	\$ 267,712	\$ 263,983	\$ (3,729)	\$ 201,906	\$ 242,858
4,680	327	11	50,038	50,256	218	0.43%	70,107	69,138	(969)	49,776	61,424
126	-	12	1,138	1,138	-	0.00%	1,517	1,517	-	1,538	2,325
4,885	(255)	13	46,906	40,410	(6,496)	-16.08%	62,675	53,875	(8,800)	47,577	54,183
3,605	(612)	14	31,147	28,634	(2,513)	-8.78%	39,988	37,935	(2,053)	30,994	35,882
7,479	(978)	15	61,855	58,469	(3,386)	-5.79%	78,973	77,911	(1,062)	54,119	60,153
8,335	(1,385)	16	64,807	61,011	(3,796)	-6.22%	86,391	82,983	(3,408)	68,331	61,257
215	(1)	17	1,896	1,921	25	1.30%	2,560	2,573	13	1,942	2,675
1,680	236	18	15,050	17,247	2,197	12.74%	21,324	22,995	1,671	12,567	13,947
\$ 53,554	\$ (2,016)	19	\$ 474,987	\$ 457,116	\$ (17,871)	-3.91%	\$ 631,247	\$ 612,910	\$ (18,337)	\$ 468,750	\$ 534,704
-	-	20	-	-	-	#DIV/0!	-	-	-	-	572
\$ (470)	\$ (990)	20	\$ 3,367	\$ 4,994	\$ (1,627)		\$ (0)	\$ 2,501	\$ (2,501)	\$ (7,657)	\$ 2,839
\$ 222	\$ (1,029)	1	\$ 9,512	\$ 11,529	\$ (2,017)		\$ 8,072	\$ 11,170	\$ (3,098)	\$ (1,256)	\$ 8,145
1,089	(1,089)		6,743	-	(6,743)		9,500	-	(9,500)	4,998	-

COVID-19 related unfunded extraordinary operating expenses and revenue loss included above



Statement #2  
**WINDSOR REGIONAL HOSPITAL**  
**Operating Results for the Nine Months Ending December 31, 2022**  
**Consolidated - Met and Ouellette Campuses**

Current Month		Description	Year To Date			Year End			Prior Year Actual	
Actual	Fav/(Unfav) to Budget		Actual	Budget	Fav/(Unfav)	Forecast	Budget	Fav/(Unfav)	Year to Date	Year End
		<b>Revenue (\$000's)</b>								
\$ 33,679	\$ (2,377)	1	\$ 313,551	\$ 319,731	\$ (6,180)	416,670	\$ 424,454	\$ (7,784)	\$ 313,392	\$ 419,681
7,513	1,878	2	66,318	49,542	16,776	85,234	65,843	19,391	60,223	99,387
2,913	354	3	23,770	23,028	742	30,104	30,704	(600)	22,221	31,582
50	(264)	4	453	2,785	(2,332)	696	3,696	(3,000)	317	637
4	-	5	60	32	28	72	42	30	1	1
2,833	152	6	27,001	23,799	3,202	37,303	31,603	5,700	25,718	34,338
298	10	7	2,686	2,588	98	3,194	3,166	28	2,650	3,584
5,385	1,236	8	40,823	37,182	3,641	52,718	50,478	2,240	33,254	46,715
\$ 52,675	\$ 989	9	\$ 474,662	\$ 458,687	\$ 15,975	\$ 625,991	\$ 609,986	\$ 16,005	\$ 457,776	\$ 635,925
		<b>Expense (\$000's)</b>								
\$ 22,497	\$ 690	10	\$ 201,766	\$ 197,893	\$ (3,873)	\$ 267,525	\$ 263,796	\$ (3,729)	\$ 201,776	\$ 272,547
4,667	337	11	49,956	50,228	272	70,070	69,101	(969)	49,739	68,485
126	-	12	1,138	1,138	-	1,517	1,517	-	1,538	2,546
4,885	(255)	13	46,906	40,410	(6,496)	62,675	53,875	(8,800)	47,577	64,103
3,605	(612)	14	31,147	28,634	(2,513)	39,987	37,934	(2,053)	30,994	41,517
7,479	(978)	15	61,855	58,469	(3,386)	78,973	77,911	(1,062)	54,119	76,960
7,729	(1,360)	16	59,360	55,729	(3,631)	78,444	75,169	(3,275)	63,004	86,615
595	(21)	17	5,270	5,145	(125)	6,936	6,816	(120)	5,213	6,918
215	(1)	18	1,896	1,921	25	2,560	2,560	-	1,942	2,654
1,238	170	19	11,064	12,676	1,612	16,116	16,901	785	8,310	12,353
\$ 53,036	\$ (2,030)	20	\$ 470,358	\$ 452,243	\$ (18,115)	\$ 624,803	\$ 605,580	\$ (19,223)	\$ 464,212	\$ 634,698
\$ (361)	\$ (1,041)	21	\$ 4,304	\$ 6,444	\$ (2,140)	\$ 1,188	\$ 4,406	\$ (3,218)	\$ (6,436)	\$ 1,227
		<b>Surplus / (Deficit) from Other Operations (\$000's)</b>								
(12)	(7)	22	(62)	(60)	(2)	(52)	(52)	-	(33)	-
-	-	23	-	-	-	-	-	-	-	-
(373)	(1,048)	24	4,242	6,384	(2,142)	1,136	4,354	(3,218)	(6,469)	1,227
\$ (97)	58	25	\$ (875)	\$ (1,390)	515	\$ (1,136)	\$ (1,853)	717	\$ (1,188)	\$ (1,227)
\$ (470)	\$ (990)	26	\$ 3,367	\$ 4,994	\$ (1,627)	\$ (0)	\$ 2,501	\$ (2,501)	\$ (7,657)	\$ -
\$ 37	\$ (37)	27	\$ 379	\$ -	\$ (379)	\$ 500	\$ -	\$ (500)	\$ 278	\$ 17,772
\$ 746	\$ (746)	28	\$ 3,730	\$ -	\$ (3,730)	\$ 6,000	\$ -	\$ (6,000)	\$ 1,308	\$ 2,229
\$ 343	\$ (343)	29	\$ 3,013	\$ -	\$ (3,013)	\$ 3,500	\$ -	\$ (3,500)	\$ 3,690	\$ 4,597
\$ 915	\$ (915)	30	\$ 8,389	\$ -	\$ (8,389)	\$ 10,000	\$ -	\$ (10,000)	\$ 5,079	\$ 10,507

**WINDSOR REGIONAL HOSPITAL**  
**Operating Results for the Nine Months Ending December 31, 2022**  
**Consolidated - Met and Ouellette Campuses**

Current Month		Description	Year To Date			Year End			Prior Year Actual	
Actual	Fav/(Unfav) to Budget		Actual	Budget	Fav/(Unfav)	Forecast	Budget	Fav/(Unfav)	Year to Date	Year End
<b>Financial Performance Measures</b>										
\$ 222	(1,029)	1 Total Margin - \$000's	\$ 9,512	\$ 11,529	\$ (2,017)	\$ 8,072	\$ 11,170	\$ (3,098)	\$ (1,256)	\$ 8,145
0.42%	-2.01%	2 Total Margin - %	2.00%	2.51%	-0.51%	1.29%	1.83%	0.0%	-0.27%	1.28%
n/a	n/a	3 Unrestricted cash - \$000's	\$ 132,463	N/A	N/A	N/A	N/A	N/A	126,425	\$ 140,919
n/a	n/a	4 Current ratio	1.87	1.00	0.87	1.87	1.00	N/A	1.85	1.85
\$ 2,132	n/a	5a Capital equipment expenditures - Fiscal 2022 - 23 \$000's	\$ 10,776	\$ 13,448	\$ 2,672	\$ 17,930	\$ 17,930	\$ -	\$ 2,968	\$ 11,018
\$ 353	n/a	5b Capital equipment expenditures - PY C/F \$000's	\$ 286	\$ 8,771	\$ 8,485	\$ 11,694	\$ 11,694	\$ -	\$ 5,911	\$ 8,376
\$ 550	n/a	5c Externally Funded Projects	\$ 5,743	\$ 28,073	\$ 22,330	\$ 37,430	\$ 37,430	\$ -	\$ 7,566	\$ 4,722
\$ 154	n/a	5d Windsor-Essex Acute Care Hospital	\$ 1,705	\$ -	\$ (1,705)	\$ 5,230	\$ -	\$ (5,230)	\$ 195	\$ 869
<b>Patient Volume Measures</b>										
<b>MET CAMPUS ONLY</b>										
2,728	(15,929)	1 Total Weighted Cases (est) - HIG	18,174	18,655	(481)	24,122	24,763	(641)	18,180	23,854
1,616	(13,508)	2 Acute separations (excl psych)	13,964	19,475	(5,511)	18,534	20,074	(1,540)	13,340	17,439
7,623	(61,040)	3 Acute pat. days (excl. psych)	69,949	68,655	1,294	92,841	91,135	1,706	64,801	87,037
119	(837)	4 Psychiatric - Adolescent pat. days	834	956	(122)	1,107	1,269	(162)	946	1,263
4,020	(37,072)	5 Emergency visits and ER holds	36,951	40,898	(3,947)	49,044	54,540	(5,496)	37,352	49,093
247	(2,852)	6 OR - Inpatient cases	2,221	3,105	(884)	2,948	4,113	(1,165)	2,201	2,848
529	(6,396)	7 OR - Day Surgery cases	4,364	6,939	(2,575)	5,792	9,192	(3,400)	4,484	5,816
8,185	(105,905)	8 Clinic visits	98,400	114,089	(15,689)	130,604	151,429	(20,825)	89,879	88,647
563	(7,495)	9 Community Services visits	6,151	8,056	(1,905)	8,164	10,695	(2,531)	13,461	16,358
<b>Variable Revenue Volumes:</b>										
14	(36)	(a) Hip procedures	126	52	74	109	67	42	63	94
21	(288)	(b) Knee procedures	166	310	(144)	278	410	(132)	148	191
-	-	(c) Pacemaker inserts	-	-	-	-	-	-	-	-
456	(6,015)	11 MRI Hours of Operation	4,670	6,469	(1,799)	6,198	8,589	(2,391)	4,982	6,559
740	(3,539)	12 CT Hours of Operation	6,569	4,278	2,291	8,719	5,678	3,041	6,607	8,696
<b>Patient Access Measures &amp; System Integration</b>										
<b>MET CAMPUS ONLY</b>										
5.02	(0.48)	1 Acute Average LOS	5.01	4.54	(0.47)	5.01	4.54	(0.47)	4.86	4.99
9.15	(2.71)	2 Psych Average - Adolescent LOS	4.79	6.44	1.65	4.79	6.44	1.65	5.01	5.03
<b>Organizational Health</b>										
<b>MET CAMPUS ONLY</b>										
5.60%	N/A	1 % Sick Time to Total Comp	7.10%	4.70%	-2.40%	7.10%	4.70%	-2.40%	6.30%	6.50%
3.20%	N/A	2 % Overtime to Total Comp	4.00%	2.35%	-1.65%	4.00%	2.35%	1.65%	3.20%	3.40%
1,804.3	N/A	3 FTE staffing (Hospital Ops Only)	1,799.8	1,778.4	(21.4)	1,799.8	1,790.0	(9.74)	1,806.7	2,035.0

**WINDSOR REGIONAL HOSPITAL**  
**Operating Results for the Nine Months Ending December 31, 2022**  
**Consolidated - Met and Ouellette Campuses**

Current Month		Patient Volume Measures		OUELLETTE CAMPUS ONLY			Year End			Prior Year Actual	
Actual	Fav/(Unfav) to Budget	Description	Actual	Budget	Fav/(Unfav)	Forecast	Budget	Fav/(Unfav)	Year to Date	Year End	
2,327	(16,811)	1 Total Weighted Cases (est) - HIG	18,996	19,137	(141)	25,213	25,402	(189)	18,232	24,037	
958	(8,717)	2 Acute separations (excl psych)	7,974	9,676	(1,702)	10,584	12,842	(2,258)	7,732	10,113	
7,992	(62,929)	3 Acute pat. days (excl. psych)	72,517	70,931	1,586	96,250	94,131	2,119	66,216	88,973	
1,755	(16,314)	4 Psychiatric - Adult patient days	16,110	18,069	(1,959)	21,382	23,983	(2,601)	15,059	20,066	
3,800	(36,980)	6 Emergency visits and ER holds	36,176	40,910	(4,734)	48,015	54,126	(6,111)	35,912	47,619	
275	(2,950)	7 OR - Inpatient cases	2,711	3,241	(530)	3,598	4,281	(683)	2,507	3,240	
721	(8,114)	8 OR - Day Surgery cases	6,835	8,883	(2,048)	9,072	11,727	(2,655)	7,761	9,648	
1,189	(22,550)	9 Clinic visits	18,301	23,739	(5,438)	24,290	31,508	(7,218)	15,874	23,866	
2,810	(4,554)	10 Community Services visits	26,617	7,364	19,253	35,328	9,774	25,554	52,355	63,819	
		11 <b>Variable Revenue Volumes:</b>									
31	(307)	(a) Hip procedures	237	343	(106)	366	448	(82)	247	297	
54	(347)	(b) Knee procedures	454	405	49	548	532	16	329	430	
22	(178)	(c) Pacemaker inserts	235	199	36	312	265	47	237	328	
		12 Cataracts									
162	(3,982)	a) Unilateral	2,591	4,153	(1,562)	4,171	5,500	(1,329)	4,170	5,225	
195	176	b) Bilateral	1,015	18	997	1,109	25	1,084	50	105	
540	(4,016)	13 MRI Hours of Operation	4,891	4,558	333	6,491	6,047	444	5,086	6,644	
898	(6,431)	14 CT Hours of Operation	7,260	7,330	(70)	9,636	9,728	(92)	8,012	10,656	
		<b>Patient Access Measures &amp; System Integration</b>									
8.34	(1.01)	1 Acute Average LOS	9.09	7.33	(1.76)	9.09	7.33	(1.76)	8.56	8.80	
10.03	2.40	3 Psych Average - Adult LOS	10.78	12.43	1.65	10.78	12.43	1.65	9.73	10.08	
		<b>Organizational Health</b>									
6.70%	N/A	1 % Sick Time to Total Comp	7.10%	4.70%	-2.40%	7.10%	4.70%	-2.40%	6.30%	6.70%	
5.50%	N/A	2 % Overtime to Total Comp	6.80%	2.35%	-4.45%	6.80%	2.35%	-4.45%	5.90%	6.00%	
1,494.0	N/A	3 FTE staffing (Hospital Ops Only)	1,493.5	1,524.2	30.7	1,493.5	1,445.1	(48.3)	1,479.1	1,665.0	
		<b>Assessment Centre and the Vaccination Administration</b>									
		<b>Patient Volume Measures</b>									
		Description	Actual	Budget	Fav/(Unfav)	Forecast	Budget	Fav/(Unfav)	Year to Date	Year End	
		1 FTE staffing	25.2	-	(25.2)	23.7	-	(23.67)	130.8	142.0	

**Statement # 3**  
**WINDSOR REGIONAL HOSPITAL**  
**STATEMENT OF FINANCIAL POSITION**  
As At December 31, 2022  
(Amounts in 000's)

	December 31, 2022	March 31, 2022		December 31, 2022	March 31, 2022
<b>ASSETS</b>			<b>LIABILITIES AND EQUITIES</b>		
<b>Current assets:</b>			<b>Current liabilities:</b>		
Cash & short-term investments	\$ 132,463	\$ 140,919	Bank overdraft	\$ -	\$ -
Cash, restricted	6,815	5,552	Bank indebtedness	-	-
Cash, restricted Ministry Capital Projects	6,866	7,860	Accounts payable - trade	29,618	23,149
Accounts Rec. - Ministry / CCO	36,152	52,848	Accounts payable - Ministry	27,648	36,755
- OHIP	9,686	10,284	Accrued liabilities	54,978	65,118
- Other	9,017	8,912	Current portion of long term debt	3,630	3,466
Inventories	7,933	6,235	Current portion of capital lease obligations	-	-
Prepaid & deferred charges	5,161	3,825	Current portion accrued benefit obligations	1,138	1,329
Due from related parties	5,029	3,490			
Total current assets	219,122	239,925	Total current liabilities	117,012	129,817
<b>Long term assets:</b>			<b>Long term liabilities:</b>		
Long Term Investments	26,056	26,952	Long Term Debt	33,768	36,177
			Debentures	200,000	200,000
Property, Plant, Equipment, Net	211,176	215,478	Accrued benefit obligations	25,166	24,696
Construction in progress	26,526	18,765	Capital lease obligations	-	-
			Marked to market	281	621
Total long term assets	237,702	234,243	Sick benefits payable	5,661	5,915
			Deferred revenue - capital grants	128,227	133,269
	263,758	261,195	Total long term liabilities	393,103	400,678
			<b>Remeasurement gains/(losses):</b>		
			Debenture Sinking Funds	(710)	1,022
			SWAP	(281)	(621)
			<b>Net assets:</b>	(26,244)	(29,776)
Total assets	<b>\$ 482,880</b>	<b>\$ 501,120</b>	Total liabilities and net assets	<b>\$ 482,880</b>	<b>\$ 501,120</b>

**Statement # 4**  
**Windsor Regional Hospital**  
**Statement of Cash Flows**  
**For the Nine Months Ending December 31, 2022**  
With Comparative Amounts For the Year Ending March 31, 2022

(Amounts in 000's)

	December 31, 2022	March 31, 2022	Month of December 2022
<b>OPERATING ACTIVITIES</b>			
Net Surplus/(deficit) for the period	\$ 3,532	\$ (0)	\$ 5,611
Add (deduct) non-cash items:			
Amortization of capital assets	15,051	17,670	1,680
Amortization of deferred capital contributions	(4,722)	(7,675)	433
	13,861	9,995	7,724
Cash flow from / (used in) operating balances	(161)	32,319	(8,776)
<b>Cash provided by operating activities</b>	<b>13,700</b>	<b>42,314</b>	<b>(1,052)</b>
<b>INVESTING ACTIVITIES</b>			
Purchase of capital assets	(18,510)	(24,116)	(3,189)
<b>FINANCING ACTIVITIES</b>			
Long term investments	(836)	(919)	(687)
Cash restricted for special purposes	(269)	(7,990)	(239)
Loans payable	(2,437)	(4,648)	(392)
Capital grants and donations received	(320)	16,011	(11)
Notes payable and other long term liabilities	216	375	68
<b>Cash provided by (used in) financing activities</b>	<b>(3,646)</b>	<b>2,829</b>	<b>(1,261)</b>
<b>Net increase (decrease) in cash during the period</b>	<b>(8,456)</b>	<b>21,027</b>	<b>\$ (5,502)</b>
Cash, beginning of period	140,919	119,892	137,965
<b>Cash, end of period</b>	<b>\$ 132,463</b>	<b>\$ 140,919</b>	<b>\$ 132,463</b>





**WINDSOR REGIONAL HOSPITAL**  
**OUTSTANDING CARE – NO EXCEPTIONS!**

## **Media Report to the Board of Directors January 2023**

### **Former WECHU board chair disappointed by not being reappointed**

AM800, January 3, 2023

<https://www.iheartradio.ca/am800/news/former-wechu-board-chair-disappointed-by-not-being-re-appointed-1.19021440>

### **Windsor's first baby of 2023**

AM800, January 1, 2023

<https://www.iheartradio.ca/am800/news/windsor-s-first-baby-of-2023-1.19021172>

### **Beautiful baby girl the first baby of 2023**

Windsor Star, January 1, 2023

<https://windsorstar.com/news/local-news/beautiful-baby-girl-the-first-baby-of-2023-in-windsor>

### **Windsor's first baby of 2023 is a girl**

Blackburn News, January 1, 2023

<https://blackburnnews.com/windsor/windsor-news/2023/01/01/windsors-first-baby-2023-girl/>

### **Windsor Regional Hospital welcomes first baby of 2023**

CTV Windsor, January 1, 2023

<https://windsor.ctvnews.ca/windsor-regional-hospital-welcomes-first-baby-of-2023-1.6214535>

### **Windsor pharmacist says ability to prescribe is a long time coming**

CBC Windsor, January 3, 2023

<https://www.cbc.ca/news/canada/windsor/windsor-pharmacist-diagnose-1.6702331>

### **Erie Shores Healthcare welcomes the first baby of 2023**

AM800, January 3, 2023

<https://www.iheartradio.ca/am800/news/erie-shores-healthcare-welcomes-the-first-baby-of-2023-1.19024265>

### **Gary McNamara ousted from health unity board after 24 years**

Windsor Star, January 3, 2023

<https://windsorstar.com/news/local-news/gary-mcnamara-ousted-form-health-unit-board-after-24-years>

**A new Omicron variant is hitting the U.S. One expert expects Windsor to see an impact**

CBC News, January 4, 2023

<https://www.cbc.ca/news/canada/windsor/omicron-subvariant-covid-windsor-1.6702504>

**Windsor Regional Hospital board reports drop in Influenza and RSV cases; COVID-19 on the rise**

AM800, Jan. 6, 2023

<https://www.iheartradio.ca/am800/news/windsor-regional-hospital-board-reports-drop-in-influenza-and-rsv-cases-covid-19-on-the-rise-1.19037966>

**Windsor Regional Hospital reports COVID rise, warns of new 'Kraken' variant**

Windsor Star, Jan. 6, 2023

<https://windsorstar.com/news/local-news/windsor-regional-hospital-reports-covid-rise-warns-of-new-kraken-variant>

**New, more infectious COVID-19 subvariant likely already in Windsor: hospital**

CBC Windsor, Jan. 6, 2023

<https://www.cbc.ca/news/canada/windsor/windsor-covid-19-subvariant-1.6705948>

**COVID-19 vaccination rates lower in Windsor-Essex compared to Ontario average**

CBC Windsor, Jan. 9, 2023

<https://www.cbc.ca/news/canada/windsor/windsor-essex-covid-vaccination-1.6707329>

**Demand for mental health services climb as 'Blue Monday' nears**

CTV Windsor, Jan. 9, 2023

[Demand for mental health services climb as 'Blue Monday' nears | CTV Windsor](#)

**Public opioid alert issued in Windsor-Essex due to increases in overdoses**

AM800, Jan. 10, 2023

[Public opioid alert issued in Windsor-Essex due to increases in overdoses \(iheartradio.ca\)](#)

**WECOSS issues opioid alert for new year's week**

Blackburn News, Jan. 10 2023

<https://blackburnnews.com/windsor/windsor-news/2023/01/10/wecoss-issues-opioid-alert-new-years-week/>

**Over 9,000 students still at risk of suspension over immunization records**

AM800, Jan. 13, 2022

[Over 9,000 students still at risk of suspension over immunization records \(iheartradio.ca\)](#)

**Breastfeeding encouraged to alleviate ongoing baby formula shortage**

CTV Windsor, Jan. 13, 2022

<https://windsor.ctvnews.ca/breastfeeding-encouraged-to-alleviate-ongoing-baby-formula-shortage-1.6228801>



### **JMCC to host mobile medical support truck**

AM800, Jan. 14, 2023

[John McGivney Children's Centre to host the Mobile Medical Support truck \(iheartradio.ca\)](#)

### **Health unit says 9000 kindergarten to Grade 8 students risk suspension**

Blackburn News, Jan. 13, 2022

[BlackburnNews.com - Health unit says 9,000 Kindergarten to Grade 8 students risk suspension](#)

### **WRH touting success of private clinic surgeries in reducing surgical wait lists**

AM800, Jan. 16, 2023

[WRH touting success of private clinic surgeries in reducing surgical wait lists \(iheartradio.ca\)](#)

### **WRH officials call community surgical centre success**

Blackburn News, Jan. 17, 2023

<https://blackburnnews.com/windsor/windsor-news/2023/01/17/wrh-officials-call-community-surgical-centre-success/>

### **Local hospital, private surgical clinic welcome Ford announcement**

Windsor Star, Jan. 16, 2023

[Local hospital, private surgical clinic welcome Ford announcement | Windsor Star](#)

### **Morning Show Audio – Privatizing Health Care**

AM800, Jan. 17, 2023

<https://www.iheartradio.ca/am800/audio/privatizing-healthcare-1.19107609?mode=Article>

### **Doug Ford has a plan to outsource surgeries; this clinic shows how it might work**

Toronto Star, Jan. 17, 2023

<https://www.thestar.com/content/thestar/politics/provincial/2023/01/17/doug-ford-has-a-plan-to-outsource-surgeries-this-clinic-shows-how-it-might-work.html>

### **Ontario's Premier and Health Minister visit Windsor today**

AM800, Jan. 19, 2023

<https://www.iheartradio.ca/am800/news/ontario-s-premier-and-health-minister-visit-windsor-today-1.19119805>

### **Incoming provincial NDP leader Marit Stiles visits Windsor**

AM800, Jan. 18, 2023

<https://www.iheartradio.ca/am800/news/incoming-provincial-ndp-leader-marit-stiles-visits-windsor-1.19119132>

### **Ford at WRH, Stiles to respond**

Blackburn News, Jan. 19, 2023

<https://blackburnnews.com/windsor/windsor-news/2023/01/19/ford-windsor-regional-hospital-stiles-respond/>

### **Premier Doug Ford in Windsor Thursday**

CTV Windsor, Jan. 18, 2023

<https://windsor.ctvnews.ca/premier-doug-ford-in-windsor-thursday-1.6236409>

### **Premier Doug Ford, health minister in Windsor Thursday**

CBC Windsor, Jan. 18, 2023

<https://www.cbc.ca/news/canada/windsor/windsor-doug-ford-sylvia-jones-thursday-1.6718648>

### **ESHC receives \$20,000 in donations**

Blackburn News, Jan. 18, 2023

<https://blackburnnews.com/windsor/windsor-news/2023/01/18/eshc-receives-20000-donation/>

### **Windsor Regional Hospital getting \$30 million to expand vital services | CTV News**

CTV Windsor, Jan. 19, 2023

Video:

[https://windsor.ctvnews.ca/mobile/video?cid=sm%3Atrueanthem%3Actvwindsor%3Atwitterpost&clipid=2612872&taid=63ca2a6bf6f20a000109ed5d&utm\\_campaign=trueAnthem%3A+Trending+Content&utm\\_medium=trueAnthem&utm\\_source=twitter](https://windsor.ctvnews.ca/mobile/video?cid=sm%3Atrueanthem%3Actvwindsor%3Atwitterpost&clipid=2612872&taid=63ca2a6bf6f20a000109ed5d&utm_campaign=trueAnthem%3A+Trending+Content&utm_medium=trueAnthem&utm_source=twitter)

### **Ontario announces health-care certification changes, \$30M in expanded services for WRH**

Windsor Star, Jan. 19, 2023

<https://windsorstar.com/news/local-news/ontario-to-invest-30-million-in-windsor-regional-hospital>

### **Ontario to invest \$30 million in Windsor Regional Hospital - YouTube**

Windsor Star (via YouTube), Jan. 19, 2023

### **New cardiac catheterization lab should be operational in 2024**

AM800, Jan. 19, 2023

<https://www.iheartradio.ca/am800/news/new-cardiac-catheterization-lab-should-be-operational-in-2024-1.19121433>

Extended Audio from announcement: <https://www.iheartradio.ca/am800/audio/windsor-regional-hospital-getting-30-million-from-province-1.19121709?mode=Article>

### **Hospital investments (interview with Minister Jones)**

AM800, Jan. 19, 2023

Audio: <https://www.iheartradio.ca/am800/audio/hospital-investments-1.19120675?mode=Article>

### **New Cath Lab could help attract more cardiologists to Windsor-Essex**

AM800, Jan. 20, 2023

<https://www.iheartradio.ca/am800/news/new-cath-lab-could-help-attract-more-cardiologists-to-windsor-essex-1.19121953>

### **\$30 million to improve cardiac, cancer care in Windsor-Essex**

Blackburn News, Jan. 19, 2023

<https://blackburnnews.com/windsor/windsor-news/2023/01/19/30-million-improve-cardiac-cancer-care-windsor-essex/>

### **Premier says new plan will speed up process for health-care workers moving to Ontario | CBC News**

CBC Windsor, Jan. 19, 2023

### **Province to make it easier for out-of-province doctors to practice in Ontario**

AM800, Jan. 20, 2023

<https://www.iheartradio.ca/am800/news/province-to-make-it-easier-for-out-of-province-doctors-to-practice-in-ontario-1.19121405>

### **Ontario opening doors to out-of-province health care workers**

Blackburn News, Jan. 19, 2023

<https://blackburnnews.com/windsor/windsor-news/2023/01/19/ontario-opening-doors-province-healthcare-workers/>

### **Stiles and Gretzky talk healthcare changes outside of WRH's Ouellette Campus**

AM800, Jan. 20, 2023

<https://www.iheartradio.ca/am800/news/stiles-and-gretzky-talk-healthcare-changes-outside-of-wrh-s-ouellette-campus-1.19121373>

### **Flu cases decline in recent weeks but COVID-19 disease activity up in Windsor-Essex**

AM800, Jan. 20, 2023

<https://www.iheartradio.ca/am800/news/flu-cases-decline-in-recent-weeks-but-covid-19-disease-activity-up-in-windsor-essex-1.19122267>

### **Costante named new health unit board chair**

Blackburn News, Jan. 20, 2023

<https://blackburnnews.com/windsor/windsor-news/2023/01/20/costante-named-new-health-unit-board-chair/>

### **What is a radiation bunker? How adding a fourth one will help Windsor-Essex residents**

CTV Windsor, Jan. 20, 2023

<https://windsor.ctvnews.ca/what-is-a-radiation-bunker-how-adding-a-fourth-one-will-help-windsor-essex-residents-1.6239748>

### **Cardiologist recruitment to begin right away at WRH**

CTV Windsor, Jan. 20, 2023

<https://windsor.ctvnews.ca/cardiologist-recruitment-to-begin-right-away-at-windsor-regional-hospital-1.6239357>

### **St. Clair College extremely pleased with learn and stay grant news**

AM800, Jan. 23, 2023

<https://www.iheartradio.ca/am800/news/st-clair-college-extremely-pleased-with-learn-and-stay-grant-news-1.19124261>

### **New leadership faces on WECHU board**

AM800, Jan. 20, 2023

<https://www.iheartradio.ca/am800/news/new-leadership-faces-on-wechu-board-1.19122155>

### **Windsor-Essex medical officer says region should shift to 'normalizing' COVID-19**

CBC Windsor, Jan. 20, 2023

<https://www.cbc.ca/news/canada/windsor/covid19-wechu-board-meeting-1.6720787>

### **Fabio Costante named new chair of WECHU**

CBC Windsor, Jan. 20, 2023

<https://www.cbc.ca/news/canada/windsor/new-chair-board-of-health-1.6720451>

### **T2B gala to celebrate 25 years of helping patients, families | Windsor Star**

Windsor Star, Jan. 20, 2023

### **WRH inks new deal with GE HealthCare**

Blackburn News, Jan. 23, 2023

<https://blackburnnews.com/windsor/windsor-news/2023/01/23/windsor-regional-hospital-inks-new-deal-ge-healthcare/>

### **New technology agreement in place for WRH**

Windsor Star, Jan. 23, 2023

[https://windsorstar.com/news/local-news/new-technology-agreement-in-place-for-windsor-regional-hospital?utm\\_term=Autofeed&utm\\_medium=Social&utm\\_source=Facebook&fbclid=IwAR0ufW6SFO3eOhxaenqBqJluqFFmD1FC4XQuygedSQPulqd1kCE-wLoVk4GU#Echobox=1674518578](https://windsorstar.com/news/local-news/new-technology-agreement-in-place-for-windsor-regional-hospital?utm_term=Autofeed&utm_medium=Social&utm_source=Facebook&fbclid=IwAR0ufW6SFO3eOhxaenqBqJluqFFmD1FC4XQuygedSQPulqd1kCE-wLoVk4GU#Echobox=1674518578)

### **WRH and GE HealthCare sign innovative technology agreement**

CTV Windsor, Jan. 23, 2023

[Windsor Regional Hospital and GE HealthCare sign innovative technology agreement | CTV News](#)

**Essex County 2023 budget includes 3.81 per cent property tax hike (references new hospital levy)**

CBC Windsor, Jan. 23, 2023

[Essex County 2023 budget includes 3.81 per cent property tax hike | CBC News](#)

**Provincial pre-budget talks come to Windsor (references new hospital project)**

CTV Windsor, Jan. 23, 2023

[https://windsor.ctvnews.ca/provincial-pre-budget-talks-come-to-windsor-1.6242813](#)

**Windsor's mayor asks the province to build a new interchange at Hwy 401**

CBC Windsor, Jan. 23, 2023

[https://www.cbc.ca/news/canada/windsor/economic-development-401-lauzon-parkway-windsor-industrial-park-1.6723601](#)

**Virtual town hall meetings to be held on downtown Windsor drug consumption site**

Windsor Star, Jan. 23, 2023

[https://windsorstar.com/news/local-news/virtual-town-hall-meetings-to-be-held-on-downtown-windsor-drug-consumption-site?utm\\_term=Autofeed&utm\\_medium=Social&utm\\_source=Facebook&fbclid=IwAR0VUaD-UKCxq6jO0wP1\\_UThCQgYcCvmpHh9y9xh7-Rhz\\_L\\_7R\\_dxR6v6qI#Echobox=1674522691](#)

**Virtual town halls set for Windsor consumption site**

Blackburn News, Jan. 23, 2023

[https://blackburnnews.com/windsor/windsor-news/2023/01/23/virtual-town-halls-set-windsor-consumption-site/](#)

**Hybrid medical clinic in Windsor at risk of closing after province cuts payment for virtual care**

CTV Windsor, Jan. 23, 2023

[https://windsor.ctvnews.ca/hybrid-medical-clinic-in-windsor-at-risk-of-closing-after-province-cuts-payment-for-virtual-care-1.6242783](#)

**Windsor's drug consumption site, Safepoint, is on track to open as soon as March**

CBC Windsor, Jan. 25, 2023

[https://www.cbc.ca/news/canada/windsor/windsor-consumption-treatment-site-safepoint-1.6724854](#)

**Here's what 3 Windsor groups say they need from the 2023 provincial budget**

CBC Windsor, Jan. 25, 2023

[https://www.cbc.ca/news/canada/windsor/provincial-budget-2023-lobbying-groups-1.6724262](#)

**Health unit tackles questions on future safe consumption site**

Blackburn News, Jan. 25, 2023

[BlackburnNews.com - Health unit tackles questions on future safe consumption site](#)

**\$564,000 for mental, oral health programs in Windsor-Essex**

Blackburn News, Jan. 25, 2023

<https://blackburnnews.com/windsor/windsor-news/2023/01/26/564000-mental-oral-health-programs-windsor-essex/>

**Police issue public safety alert**

Blackburn News, Jan. 25, 2023

[BlackburnNews.com - Police issue public safety alert](https://blackburnnews.com/windsor/windsor-news/2023/01/26/564000-mental-oral-health-programs-windsor-essex/)

**Windsor police warn of fake oxycodone pills containing fentanyl**

Windsor Star, Jan. 25, 2023

<https://windsorstar.com/news/local-news/windsor-police-warn-of-fake-oxycodone-pills-containing-fentanyl/>

**Police issue public safety alert, fake oxycodone pills may be in circulation**

CTV Windsor, Jan. 25, 2023

[Windsor police say fake oxycodone pill may be in circulation | CTV News](https://www.ctvnews.ca/windsor-police-say-fake-oxycodone-pill-may-be-in-circulation-1.6246513)

**Reducing the stigma just really helps health services available for Windsor-Essex residents**

CTV Windsor, Jan. 25, 2023

<https://windsor.ctvnews.ca/reducing-the-stigma-just-really-helps-mental-health-services-available-for-windsor-essex-residents-1.6246513>

## **Web and Social Media Analytics – January 2023**

### **WEB:**

**Number of Actual Users Accessing the Website (January 2023) : 33,142**

**Number of Website Page Views: 118,898**

#### **What Pages Are They Looking At?:**

1. Home Page – 22,982 views
2. Emergency Wait Times – 10,298 views
3. Coronavirus – 3603 views
4. Newsroom - 2641
5. Careers – 2540 views
6. Pharmacy login (MyWRH) – 2441 views
7. coronavirus - 2138
8. Pharmacy Services - 1965 views
9. IV ManualFormularyDrugs - 1918
10. Contact Us – 1813

### **YOUTUBE:**

**Views:** 5113 views

**Watch Time:** 435.2 hours

**Subscribers:** 873, +7

#### **Top videos**

##### **Internal:**

1. Nursing student Cerner Millennium 1 Introduction - 400
2. Demonstrating Compassion (AIDET customer service training) – 382
3. Nursing student Cerner Millennium 2 Powerchart - 309
4. Guidelines for Basic Adult Neurological Observation – 301
5. Nursing student Cerner Millennium 3 Patient Chart - 296

##### **External:**

1. Using Quick Dams to prevent flooding at WRH – 319
2. Ontario investing \$30M in WRH – 98
3. January Board Report of the President and CEO - 83
4. Negative Air Pressure rooms at WRH - 77
5. New Parkland Hospital – 74

## **FACEBOOK: 10,962 followers**

Post Reach – 80,808

### **Top Posts:**

1. Windsor's first baby of 2023, 72,154 reached
2. WRH hiring 7 EMS Offload Assistants, 19,523 reached
3. Volumes remain high at WRH, 13,285
4. Reminder, Adult & Paediatric Respiratory Care Clinic open 7 days a week, 11,151
5. Adult & Paediatric Respiratory Care Centre, 7041
6. Video: NICU babies get dressed up for Halloween, 6300
7. Gisele Seguin retiring as Director of WRH Foundation, 5134
8. Brooke's Cancer Journey, 3941
9. The role of porters at WRH, 3893
10. Cristina Naccarato named Executive Director of WRH Foundation, 3678

## **INSTAGRAM – Followers: 3998**

**Reach:** 3412

**Engagement:** 613

### **Top Posts:**

1. Windsor's first baby of 2023, 2609 reached
2. Premier Ford visits WRH, 2382 reached
3. Alternatives to the Emergency Department, 2276 reached
4. City of Windsor awards plaques to WRH, 1777
5. Former Cath lab patient Mike Jones thanks Premier Ford, 1416

## **TWITTER:**

**Followers:** 5,927, +76 this month

### **October Summary:**

19K impressions

13 tweets

1079 profile visits

48 mentions

### **Top WRH tweet:**

Windsor Regional Hospital looks forward to continuing its successful relationship with the Windsor Surgical Centre. It has been working to allow more access and lower wait times for patients for close to 3 years. – Jan. 17, 2023; 2118 impressions