



Mission: Provide quality person-centred health care services to our community

WRH VALUES

We respectfully acknowledge that the Windsor Regional Hospital occupies the traditional, ancestral and contemporary lands of the Niswi Ishkodewan Anishinaabeg: The Three Fires Confederacy (Ojibwe, Odawa, and Potawatomi). We acknowledge the land and the surrounding waters for sustaining us and we are committed to protecting and restoring these lands and waters from environmental degradation.

BOARD OF DIRECTORS
Thursday, September 7 2023
 1700 hours – Auditorium, MET Campus
 Windsor, Ontario

	TAB	TIME	ACTION
1. <u>CALL TO ORDER</u> (France)		1700	
2. <u>DECLARATIONS OF CONFLICT OF INTEREST</u> (France)		1702	
3. <u>PREVIOUS MINUTES:</u> June 22, 2023 (France)	Tab A	1703	MOTION (approve)
4. <u>REPORT OF THE PRESIDENT & CEO</u> (Musyj)	Tab B	1705	FYI
5. <u>SCHULICH REPORT</u> – (Jacobs)	Tab C	1715	FYI
6. <u>FINANCIAL PRESENTATION</u> – (Paniccia)	Tab D	1720	
7. <u>CONSENT AGENDA:</u> <u>Finance/Audit & Resources: June 19, 2023 & August 21, 2023 and Operating Results</u> (Paniccia)	Tab E	1730	MOTION (accept report)
8. <u>CORRESPONDENCE/PRINTED MATTER:</u> • Media Report – FYI only (France)	Tab F	1735	FYI
9. <u>BOARD MEMBER QUESTIONS, COMMENTS OR NOTICES OF MOTIONS</u> (France)		1735	
10. <u>DATE OF NEXT REGULAR BOARD MEETING:</u> Thursday, October 5, 2023 – ZOOM		1740	FYI
11. <u>ADJOURNMENT</u> (France)		1740	MOTION

REGRETS ONLY TO dawn.sutherland@wrh.on.ca, or (519) 254-5577, ext. 52517



MINUTES of the **BOARD OF DIRECTORS** meeting held on **Thursday, June 22, 2023**, 17:00 hours, Auditorium, MET Campus and live streamed on YouTube.

PRESENT VIA ZOOM:

Anthony Paniccia, Chair

Laura Copat

Paul Lachance

Cynthia Bissonnette

Ian McLeod

Mary Dawson

Michael Lavoie

Chris Lanoue

Dr. Laurie Freeman

Genevieve Isshak

Penny Allen

Patricia France

Nila Das

Dr. Wassim Saad (ex-officio, non-voting)

David Musyj (ex-officio, non-voting)

Karen Riddell (ex-officio, non-voting)

STAFF VIA ZOOM:

Executive Committee

REGRETS:

Dr. Larry Jacobs (ex-officio, non-voting)

Dr. Danielle Soulliere (ex-officio, non-voting)

Dr. Maher Sabalbal (ex-officio, non-voting)

Jamie Skutovich

1. CALL TO ORDER:

The meeting was called to order at 1705 hours with Mr. Paniccia presiding as Chair and Ms. Sutherland recording the minutes.

2. DECLARATIONS OF CONFLICT OF INTEREST:

None declared.

3. PREVIOUS MINUTES:

The minutes of the May 4, 2023 Board meeting had been previously circulated.

MOVED by Mr. P. Lachance, **SECONDED** by Mr. M. Lavoie and **CARRIED THAT** the minutes of the May 4, 2023 Board of Directors meeting be approved.

4. REPORT FROM THE PRESIDENT & CEO:

Mr. Musyj provided the following highlights:

- Mr. Musyj recalled the last time he stood in this Auditorium back in March 2020, preparing the staff for what was coming with respect to COVID-19. You could feel the intensity amongst the staff after hearing what was taking place in the emergency rooms in Detroit. We had to come together to help our community. Our staff did this and led by example doing a tremendous job and they continue to do so.

- There are many positive things to focus on now over three years later, one being our third MRI which will be up and running in the next few days adding thousands of additional scans for patients on an annual basis.

In December 2022, the Provincial Government announced funding for 27 new magnetic resonance imaging (MRI machines) across Ontario, including one at WRH's Ouellette Campus. Just over 22,000 MRI scans have been performed annually at WRH with the use of two machines. The addition of a third machine will bring that number to nearly 33,000 scans annually, which will largely help address wait times for non-urgent Priority 4 patients on our wait list for an MRI. There are approximately 5,400 Priority 4 patients with less severe ailments waiting for a scan, which most commonly involve chronic but non-critical ailments such as sore knees and shoulders.

Mr. Musyj spoke to wait times. Currently, the average wait time across the Province for a Priority 4 patient to get a MRI is 73 days, but at WRH, Priority 4 patients waited an average of 157-163 days. However, Priority 3 patients wait only 10-17 days as compared to a provincial average of 26. Priority 2 patients have no wait time locally as compared to 3 days provincially. ESHC will have their MRI up and running in 2024 and this will double the MRIs in our region and help with wait times.

A contributing factor to wait times has been patients not showing up to their appointments without any advance notice to the hospital. Last year, 1,291 appointments went unfilled because patients did not notify the hospital they were unable to attend. Mr. Musyj asked for help from the public - if you have a booked appointment and cannot make it please give WRH 24-hours' notice allowing staff to fill your spot with a patient currently on our wait list. To reschedule your MRI or any diagnostic imaging appointment you can call MRI at 519-254-5577 ext. 52863 7-days a week between 7:00a.m. - 11:00 p.m.

5. REPORT FROM SCHULICH:

Dr. Jacobs was unable to attend the meeting however he did provide a written report for information purposes.

6. FINANCIAL PRESENTATION (March 2023 Results):

Mr. McLeod reported.

Slide 2 – Financial Results – YTD March 2023

- \$20,166,000 deficit for hospital operations year to date which is \$24,572,000 worse than budget
- The net deficit after building amortization is \$21,351,000 which is \$24,398,000 worse than budget

Slide 3 – Covid-19 Impact on Expenses

- This slide shows the breakdown of \$29.4 million in COVID-19 expenses and unearned revenue
- Unfunded COVID-19 expenses total \$5,830,000 due to
 - The wage differential for the Nursing Externs & S-PEP
 - Expenses no longer funded via incremental expense reimbursement (after June 2022)
 - Sick and isolation costs and additional staffing in the perioperative program
 - Incremental PPE
 - Additional shuttle costs, storage of equipment
- \$2,207,000 Pandemic Prevention and Containment funding has been applied to these expenses

Revenue shortfalls in the following three categories are not funded:

- Volume-based for Quality-Based Procedures (QBP), Neuro, Cardiac and Wait Time. When compared to the budgeted volumes there is a \$7.9 million shortfall
- \$3.3 million revenue loss in Patient Services
- \$720,000 revenue loss in Other Recoveries

Slide 4 – Significant Variances

Chart indicates expense variances and the offsetting revenue

- Salaries & Wage \$38,151,000 deficit
 - Partially offset by TRIN (Temporary Retention Incentive for Nurses) funding \$3,254,000
- Medical Staff Fees \$12,053,000 deficit
 - \$6,284,000 is funded through COVID-19 Temporary Physician Funding
 - \$7,782,000 offsetting favourable Patient Services Revenue variance
- Medical/Surgical Supplies \$4,605,000 deficit
 - Partially offset by Pandemic Prevention and Containment funding
- Drugs \$5,192,000 deficit
 - Offset by \$5,538,000 revenue in retail pharmacies

Slide 5 – Significant Variances continued

- Other Supplies \$9,498,000 deficit
 - \$1,623,000 settlement of Western Redevelopment Project
 - \$1,515,000 building and grounds maintenance and service contracts
 - \$902,000 minor equipment purchases
 - \$574,000 physician recruitment
 - \$544,000 referred out cataracts (these earn QBP funding)
 - \$543,000 patient transportation costs
 - \$431,000 food costs
 - \$229,000 additional employee shuttle costs

MOVED by Mr. I. McLeod, **SECONDED** by Mr. P. Lachance and **CARRIED**
THAT the June 22, 2023 Financial Presentation (as of May 31, 2023) be accepted.

7. CONSENT AGENDA:

MOVED by Mr. I. McLeod, **SECONDED** by Dr. L. Freeman and **CARRIED**
THAT the report from the June 6, 2023 Finance/Audit & Resources Committee meeting be accepted.

8. CORRESPONDENCE/PRINTED MATTER:

a) Media Report – FYI only.

9. BOARD MEMBER QUESTIONS, COMMENTS OR NOTICES OF MOTIONS:

None

10. NEW BUSINESS:

None

11. DATE OF NEXT REGULAR MEETING:

Thursday, September 7, 2023, 1700, Auditorium, MET Campus

12. ADJOURNMENT:

There being no further business to discuss, it was

MOVED by Ms. L. Staudt, **SECONDED** by Mr. D. Malian and **CARRIED**
THAT the June 22, 2023 Board of Directors meeting be adjourned at 1720 hours.

Anthony Paniccia, Chair
Board of Directors

Dawn Sutherland
Recording Secretary/ds



Report of the President & CEO, CNE and COS to the Board of Directors

Date: September 2023

Strategic Direction - Strengthen the processes that drive a culture of patient safety and quality care

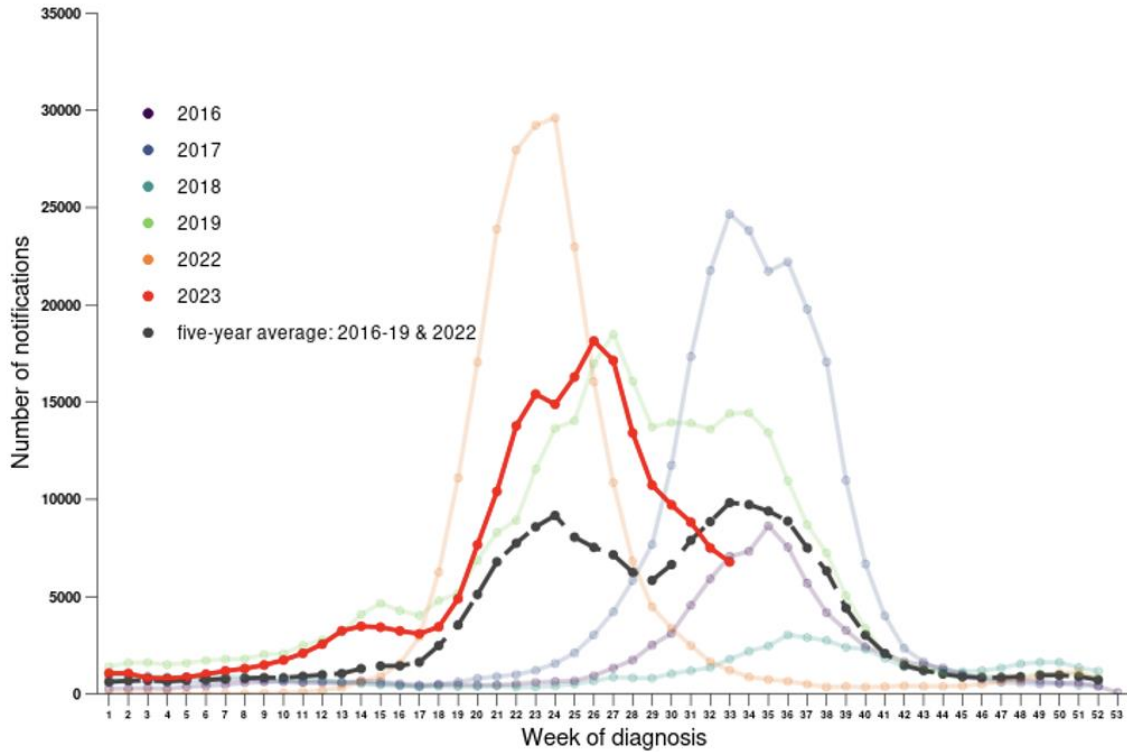
Updates on Influenza, COVID and RSV

As typical this time of year we look to Australia to see how their influenza season fared and get an idea of what we could be facing. If you recall last year Australia had an earlier than normal start to the influenza season and it resulted in a very quick increase in severity with a record number of positive cases and hospitalizations. This trend of an early season and sudden increase was followed in Ontario and Canada.

This is what Australia looks like this year and as compared to previous years.



Figure 3: Notifications of laboratory-confirmed influenza, Australia, 1 January 2016 to 20 August 2023, by year and week of diagnosis*



Source: NNDSS

*NNDSS notification data provided for the current and most recent weeks may be incomplete. All data are preliminary and subject to change as updates are received, with most recent weeks considered particularly subject to revisions. The years 2020 and 2021 are excluded when comparing the current season to historical periods when influenza virus has circulated without public health restrictions. Please refer to Data considerations for interpretation of the five-year average.

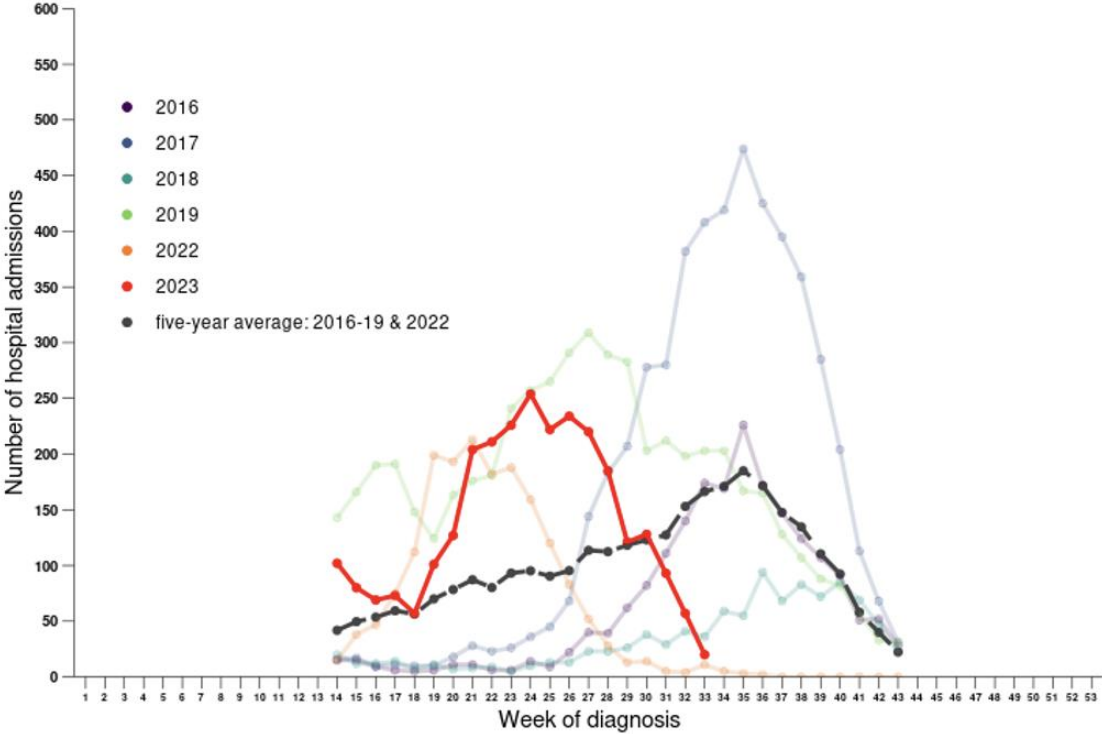
Source - <https://www.health.gov.au/resources/collections/australian-influenza-surveillance-reports-2023>

You can see from the **red line** that the season started a couple weeks later than last year and very similar to 2019 experience. However, a slightly quicker drop off than 2019. About 50-60% of the number of cases at its peak than 2022.



However the hospitalizations show a slightly worse situation then even 2022. Again, starts later BUT seems more sustained then even 2022.

Figure 6: Number of influenza hospitalisations at sentinel hospitals, from April to October, 2016 to 2023 by year and week of diagnosis*



Source: FluCAN

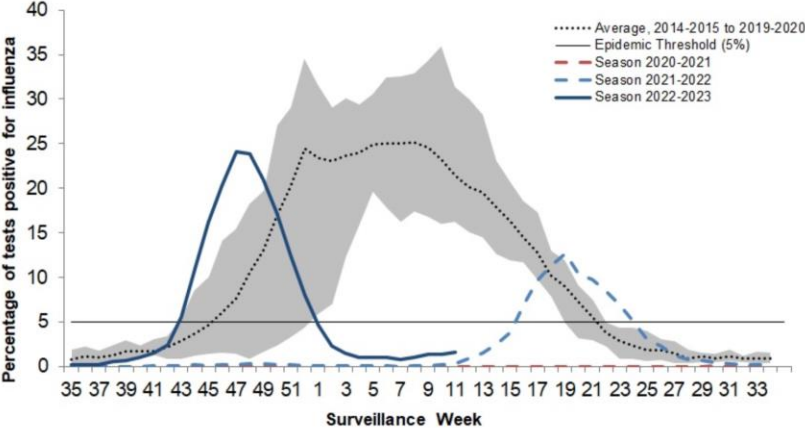
*All data are preliminary and subject to change as updates are received, with most recent weeks considered particularly subject to revisions. The years 2020 and 2021 are excluded when comparing the current season to historical periods when influenza virus has circulated without public health restrictions. Please refer to Data considerations for interpretation of the five-year average.

Now to give it some perspective below is the influenza map for Canada for 2022-2023. It shows an earlier start to the season being around October 9, 2022. A dramatic increase BUT also a dramatic decrease. Very similar to Australia 2022-2023 influenza season.



As a result, if we are to look to Australia it will be a couple week later start. More like October 23, 2023. A quick rise in cases. Not as high as 2022 BUT a more gradual decrease and possibly more hospitalizations then last year – more acute.

Figure 3 - Percentage of tests positive in Canada compared to previous seasons, week 2022-35 to 2023-11



COVID

There has been a lot of recent attention paid to COVID and getting prepared for the fall and winter months as more people head indoors. Up until recently the XBB variant of interest was the one that was taking hold across the world and Canada. <https://health-infobase.canada.ca/covid-19/testing-variants.html#vocChart>

However, a new variant of interest is rising in concern and most recently was even identified in Michigan. The BA.2.86 variant of interest. <https://www.who.int/activities/tracking-SARS-CoV-2-variants>





CDC is tracking a new lineage of the virus that causes COVID-19. This lineage is named BA.2.86, and has been detected in the United States, Denmark and Israel. CDC is gathering more information and will share more about this lineage as we learn it.

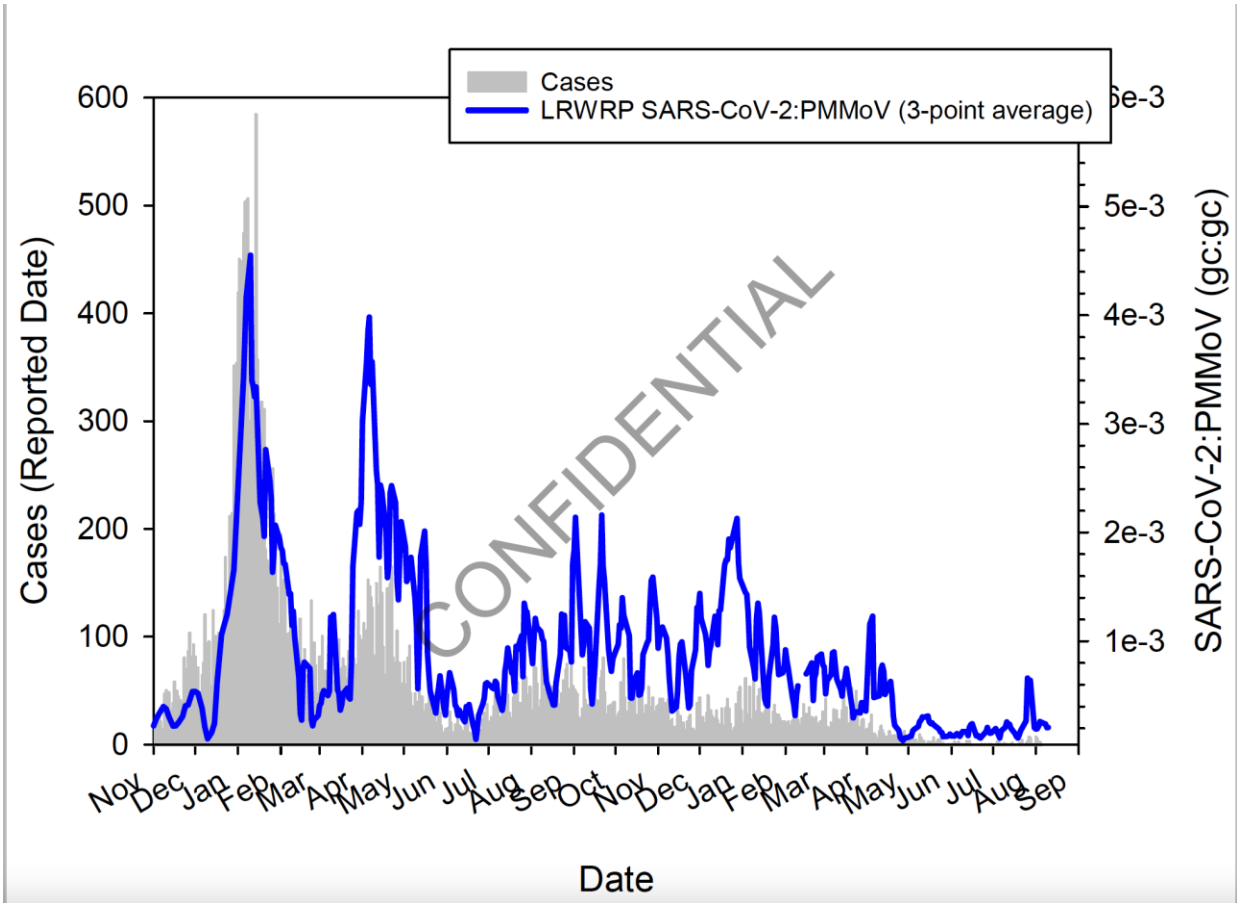
8:05 PM · Aug 17, 2023 · **1.1M** Views

The U.S. Food and Drug Administration’s vaccine advisory panel met in June and decided vaccines for release sometime in September will be a monovalent vaccine targeting the Omicron subvariant. We are hearing it will be available for healthcare staff in October and general population early November.

A good summary of BA.2.86 can be found at <https://www.nature.com/articles/d41586-023-02656-9>



Locally a good indicator of what is to come is wastewater testing. So far this summer has been quiet. We will keep an eye on this issue. Generally it gives a week or so heads up on what to expect to see coming into hospital.



RSV

Through the Respiratory Syncytial Virus Prophylaxis for High-Risk Infants Program, the Ministry of Health covers the full cost of the drug palivizumab used



to prevent a serious lower respiratory tract infection caused by the Respiratory Syncytial Virus (RSV) in infants who are less than 2 years of age at the start of the RSV season and who are at high risk for RSV disease.

The drug is only provided during the active season to infants who meet the ministry's eligibility criteria for funding. The active season is generally from November to April, with variations in various regions of Ontario.

Health Canada has granted approval for GSK's Arexvy vaccine to prevent respiratory syncytial virus (RSV)-related lower respiratory tract disease (LRTD) in people aged 60 years and above.

A recombinant, AS01E-adjuvanted RSV vaccine, Arexvy is the first to obtain approval for use in older adults in the country. The latest development was based on the findings from a Phase III clinical trial programme in which Arexvy demonstrated 82.6% efficacy in preventing LRTD in older subjects. The vaccine also demonstrated an efficacy of 94.6% in individuals with underlying medical issues.

Specific dates of arrival of both the Paediatric monoclonal antibody treatment and Adult Arexvy vaccine are to be determined.

Strategic Direction – Uphold the principles of accountability and transparency

Surgery Waitlist Update

Pre COVID-19 as of March 19th, 2020 there were 5,346 patients waiting for surgery. As of Aug 21, 2023, there are 3,223 patients waiting for surgery. A reduction of 40%.



More recently, WRH was directed by Ontario Health to develop a strategy to reduce the number of long waiter patients. A “long waiter” is defined as patients who are waiting greater than their priority timeline. As of Aug 21, 2023, there has been an 11% reduction in long waiters compared to March 25, 2023.

	Total Patients Waiting	Patients Waiting Over Target	% Waiting Over Target
March 25, 2023	4,623	2,337	51%
Aug 21, 2023	3,223	1,301	40%
Improvement	1,400	1,036	11%

Orthopedic surgery had the highest volume of patients waiting for surgery and the highest volume of long waiters, they have been able to reduce their long waiters by 269 patients. Similarly, Gynecological surgery was able to reduce their long waiters by 177 patients and Oral and Maxillofacial and Dentistry has been able to reduce their long waiters by 196 patients. These surgeries include scheduled hip replacements, knee replacements, hysterectomies and pediatric dental procedures.

Strategic Direction - Maintain a responsive and sustainable corporate financial strategy

Accreditation 2023 Survey – Update

- Accreditation Canada surveyors will be coming to WRH for the onsite survey November 26 - December 1, 2023.



PHASES		Aug 22	Sep 22	Oct 22	Nov 22	Dec 22	Jan 23	Feb 23	Mar 23	Apr 23	May 23	Jun 23	Jul 23	Aug 23	Sep 23	Oct 23	Nov 23	Dec 23	
Phase 1 Assessment Nov. - Mar.	Create Teams	✓			✓														
	Complete Surveys				✓														
	Conduct Mock Tracers						✓												
	Assess ROPs						✓												
	Assess Standards						✓												
Phase 2 Preparation Apr.- Nov.	Create Action Plans									✓									
	Conduct Mock Tracers									✓ (85+ audits)					Not started				
	Complete Action Plans									In progress									
	Prepare Our Evidence									In progress									
	Prepare Education Plan									✓ (95%)									
	Educate Staff														In progress				
	Prepare for On-site														In progress				
Phase 3 On-site Survey Nov. 26 - Dec 1	On-site Survey - be assessed by Accreditation Canada surveyors																		

➤ **PHASE 1 (Assessment) – 100% Complete**

➤ **PHASE 2 (Preparation) – In Progress**

- In Phase 2, teams created action plans to address gaps/areas for improvement found in self-assessments and the staff (Worklife Pulse & Safety Culture) and Governance surveys. Board members completed their Action Plans for Governance Standards & Governance survey results in April.
- Teams are currently completing their action plan tasks and compiling evidence to be uploaded to Accreditation Canada. Some teams have already completed this work.
- The draft on-site schedule has been shared with the Executive Committee for review and approval. Once finalized, team leads will be selected and invitations will be sent out.



- Currently, Corporate Education about accreditation, the standards and how we meet them is being rollout out and discussed weekly at the frontline level across WRH. This will continue weekly until the week of our on-site survey in order to ensure the good work we do is shared with frontline staff level too.
- **Next Steps:**
 - Board members should be completing the Actions Plan tasks they created.
 - Standard & ROP teams should complete their Action Plans by end of September at latest, including compiling of all evidence to upload to Accreditation Canada.
 - A third wave of mock tracers (audits on our most important or concerning standard-related processes) will occur in September.
- ◆ **Want to know more?** Go to your Board Accreditation folder online or contact Sherri Franz (519-991-1856).

Strategic Direction - Create a dynamic workplace culture that establishes WRH as an employer of choice

WRH Workplace Wellness Program – It’s Summer Time!



The WRH Workplace Wellness Program continued to engage staff, professional staff, and their families and friends at events during the spring and summer months.

The program offers a wide variety of events based on the five dimensions of wellness:

Physical – Emotional – Intellectual – Spiritual – Social.

From May to August, 2023 the program provided events for 368 staff/family members:

- 26 WRH Staff Only Events
- 49 Community Events
- 6 Volunteer Opportunities
- 3 Book club Recommendations

Highlights of events during these months included:

- Southern cooking classes, personal pizza making and tour of Italy, making preserves and jam.
- Intro to pickleball, sunset drumming circle, paddle boarding and kayaking, intro to belly dancing, par 3 golf outing, intro to lawn bowling.
- Field flower arranging, Essex Fun Fest, Peche Island tour, music in the courtyard, painting event.

Coming Soon!

Fall events have already been planned including: restorative yoga, apiary and honey tasting tour, festival of hawks tour, family forest outing, harvest and Halloween cupcake decorating workshop, food truck festival at both campuses. The **WRH Wellness Challenge** will also be taking place during October and November. The challenge encourages participants to keep active and earn points.



Those who participate will be entered into draws to win some incredible WRH prizes.

Staff Feedback:

I have learned so much about our region and the outdoor facilities available to us.

FLOWER FIELD ADVENTURE

Enjoyed learning a new skill in a beautiful atmosphere! **MEDITATIVE AND INTUITIVE YOGA AND PAINTING WORKSHOP**

I feel so very lucky to be gifted with this program. **UNWIND ON THE WATER**

I appreciate sharing and being able to invite a guest to these workplace events.

INTRODUCTION TO PICKLEBALL

I have been trying to book a pickleball lesson for almost a year! It was amazing to have my workplace arrange it! **INTRODUCTION TO PICKLEBALL**

This was a fantastic event! I loved learning how to make pizza dough and

listening to the tourism specialist. **PERSONAL PIZZA DOUGH AND TOUR OF ITALY**

I enjoy visiting local service providers and vendors! What a great community

spirit! This event was world-class and so well organized for all levels of players.

SUNSET DRUMMING SESSION





FOOD TRUCK

EVENT

TUESDAY, OCTOBER 3RD

MET CAMPUS 1PM TO 4PM



In appreciation of your efforts, WRH Staff (employees, volunteers, professional staff and affiliates) are invited to stop by and enjoy a complimentary individually wrapped lunch. *(While supplies last)*
If not working you are free to stop by and pick up a meal showing your badge.



Beverages provided by Transition to Betterness

SPONSORED BY
WRH WORKPLACE WELLNESS PROGRAM
JOIN US FOR MORE EVENTS!
CHECK OUT THE WORKPLACE WELLNESS CALENDAR
ON THE WRH INTRANET

Username: Wellness
Password: Healthy2022





FOOD TRUCK

EVENT

WEDNESDAY, OCTOBER 4th

OUELLETTE CAMPUS 1PM TO 4PM



In appreciation of your efforts, WRH Staff (employees, volunteers, professional staff and affiliates) are invited to stop by and enjoy a complimentary individually wrapped lunch.
(While supplies last)
If not working you are free to stop by and pick up a meal showing your badge.



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Strategic Direction - Redefine our collaboration with external partners to build a better healthcare ecosystem

NPT Team Update



The Windsor Police Service and Windsor Regional Hospital are pleased to announce the six-month extension of the **Nurse Police Team (NPT) pilot program** aimed at supporting individuals struggling with substance use disorders and related challenges.

The program, launched in May 2023, pairs nursing professionals with frontline police officers to provide proactive, holistic, and non-judgmental care to individuals in need and connect them with the appropriate support services. The initiative aims to introduce more meaningful treatment and support options while steering people away from the criminal justice system and hospital emergency departments.

Over the first 14 weeks of the pilot program, the nurse-police teams handled 374 calls for service, referred 253 people to the appropriate community resources, and treated 36 substance-related wounds. The proactive care enabled some 147 patients to be diverted from our already overcrowded hospital emergency rooms.

<https://www.police.windsor.on.ca/newsroom/news-update/august/Pages/August-21-2023-Update-1.aspx>

Strategic Direction - Continue the pursuit of NEW state-of-the-art acute care facilities

Project Update

The summer weather may be starting to cool, but things are continuing to heat up in the PMO office. Preparations are now underway to build and strengthen the



team and ensure required expertise is in place to ensure a smooth transition into the next planning stage. This includes further development of the facility’s design and the start of the tendering process to select a final design and builder for the new hospital.

Following a competitive bidding process, Angus Connect, a division of HHAngus & Associates Ltd., was selected to develop and implement the Information Communication Automation and Technology (ICAT) strategy for the New Windsor/Essex Acute Care Hospital (NWEACH) Project. This multidisciplinary team of IT, healthcare and engineering professionals will support the project through the indicative design, tendering and construction stages. Members bring a wealth of experience to the project, having worked on the ICAT strategy for a number of new hospital projects, including the Michael Garron Hospital that opened earlier this year in Toronto, the Joseph Brant Hospital in Burlington and the South Niagara Hospital project. Over the next several months, they will work with hospital leadership, User Groups, community members and patients to develop a vision and set of standards for the use of technology in the new state-of-the-art hospital. As part of the process, they will examine opportunities for traditional and innovative uses of technology, including everything from nurse call, patient information, and entertainment systems to smart rooms and automated guided vehicles. Users will be guided to think outside of the box to imagine how technology can help ensure a seamless and comfortable journey for patients in the new hospital.

The tendering process is now underway to select an Operational Readiness consultant to ensure a smooth transition for staff and patients when the new hospital opens. The team is also currently evaluating bid submissions for a retail consultant, who will help us optimize the retail opportunities in the new hospital and ensure the right products and services are available and easily accessible. All open project-related procurement opportunities can be found online throughout the planning process at biddingo.com.



The recruitment process for internal leadership to support the project is also underway. Job postings for several key leadership positions are now online. Everyone is encouraged to check out the [hospital job board](#) for more details, and share the postings with qualified individuals who may be interested being part of this transformative project.

The Ouellette Campus

Following the Stage 1.3 Submission to the Ministry of Health for the NWEACH project, in April, the team’s focus has shifted to planning the future of the Ouellette Campus. The downtown location, which will include an urgent care centre, pharmacy, laboratory, diagnostic imaging and some outpatient procedures, is a critical part of future service delivery plans for the region. The goal of the planning team is to maximizing use of good infrastructure in the current facility, while providing safe and effective healthcare to the downtown core.

After meeting with relevant User Groups in early summer, the team at Parkin Architects is now drafting and refining options for the reuse of Ouellette. The Stage 1.3 submission is expected to be ready for submission to the Ministry of Health later this year. The submission will outline the future scope of services at the Ouellette Campus and support the Ministry in its ongoing review of the Stage 1.3 plans for the new hospital, by offering a complete picture as to how healthcare will be delivered in the region.



Estimated Project Timeline



Special Visit from Ontario's Infrastructure Minister

On a recent visit to the area, Ontario Infrastructure Minister Kinga Surma made a stop at WRH. She met with hospital and project leadership to discuss significant investments her government is making to improve hospital infrastructure for patients in Windsor-Essex, including the New Windsor/Essex Acute Care Hospital.

While here, she toured the Ouellette Campus with Windsor-Tecumseh MPP Andrew Dowie and Essex MPP Anthony



Leardi and also made a stop at the New Windsor/Essex Acute Care Hospital site. We look forward to continuing to work with all of our project partners in the coming months/years as we break ground and start construction of a new state-of-the-art hospital that will serve this reason for generations to come.



Update to WRH Board of Directors (September 7, 2023)

Windsor Update:

- Linda DiRosa has accepted the position of Manager, Windsor Campus. Linda comes to Schulich from Hôtel-Dieu Grace Healthcare where she has managed Medical Affairs for the past seven years. There, she was extremely successful in leading efforts relating to physician credentialing, wellness, and engagement. She led numerous initiatives including those pertaining to strategic planning, project management, resource allocation, and equity initiatives. Throughout this time, she has cultivated strong relationships with physicians, hospital personnel, Schulich learners, and staff.
- This year, the undergraduate medical education program will expand to 42 students (up from 38). We are certainly proud to be a part of this provincial expansion of medical education positions.
- Post-graduate medical education is also seeing an expansion with the psychiatry residency program increasing the number of positions per year to four residents.
- Faculty leadership updates:
 - Dr. Hema Gangam has accepted the role of Clerkship Director, Windsor Campus.
 - Dr. Nikesh Adunuri has been named the Academic Director, Medicine, Post Graduate Medical Education.
 - Dr. Natalie Sirizzotti has been named the Academic Director, Paediatrics, Undergraduate Medical Education.
 - Dr. Rosy Fournier has been named the Academic Director, Anesthesia, Ouellette Site
 - Dr. Tyceer Abouhassan will assume the role of Faculty Advisor, Learner Experience Windsor Campus
- Dean John Yoo welcomed students from the Windsor Campus and the Nurse Practitioner Program at the University of Windsor at the annual September Meet and Greet on September 6.

Respectfully submitted,

Lawrence Jacobs, MD, FRCPC, FACP
Associate Dean, Windsor Campus
Schulich School of Medicine & Dentistry, Western University.



Finance/Audit and Resources Committee
August 21, 2023

Financial Results

July 31, 2023

▶ Funding Update

- ▶ WRH received confirmation of the following 2023-2024 funding increases:
 - ▶ \$6,960,500 in Base Funding comprised of:
 - ▶ 1% increase in the Growth and Efficiency Model (GEM) allocation to 2%, an increase of \$3,758,500
 - ▶ \$2,154,400 adjustment in the Case Mix Index (CMI) for Cardiac Services
 - ▶ \$1,047,600 in additional volume-based funding
 - ▶ \$113,250 in One Time Funding mainly related to critical care HHR initiatives

Budget amounts in the July 2023 financial statements reflect these increases.

Financial Results - Hospital Operations (1,000's of dollars)

July 31, 2023

	Current Year Actual	Budget	\$ Variance Fav/(Unfav)	% Variance Fav/(Unfav)
Revenue	\$ 215,286	\$ 212,069	\$ 3,217	1.5%
Expenses				
Salaries and Wages	\$ 93,017	\$ 89,980	\$ (3,037)	(3.4%)
Employee benefits	25,875	24,373	(1,502)	(6.2%)
Employee ben. - future ben. costs	468	506	38	7.5%
Medical staff remuneration	19,704	18,960	(744)	(3.9%)
Medical & Surgical supplies	15,423	13,887	(1,536)	(11.1%)
Drugs	29,707	26,477	(3,230)	(12.2%)
Supplies & other expenses	27,164	27,008	(156)	(0.6%)
Long term Interest	2,338	2,309	(29)	(1.3%)
Equipment lease / rental	791	800	9	1.1%
Equipment amortization	5,183	6,630	1,447	21.8%
Total Expense	\$ 219,670	\$ 210,930	\$ (8,740)	(4.1%)
Surplus / (Deficit) From Hospital Operations	\$ (4,384)	\$ 1,139	\$ (5,523)	
Other Votes (net)	\$ (111)	\$ (28)	\$ (83)	
Net Building Amortization	\$ (399)	\$ (617)	\$ 218	
Net Surplus (Deficit)	\$ (4,894)	\$ 494	\$ (5,388)	
Hospital Margin	\$ (2,157)	\$ 3,420	\$ (5,577)	

Financial Results

July 31, 2023

Significant Variances (\$1,000's of dollars)

Year to Date July 2023 Net Variances				
Category	Year-to-Date Expense Variance	Year-to-Date Revenue Variance	Net	Comment
Salaries & Wages	(3,037)	-	(3,037)	Budgeted overtime reduction not realized
Medical Staff Fees	(744)	712	(32)	Patient Services Revenue \$712
Medical/Surgical Supplies	(1,535)	525	(1,010)	QBP Funding for additional joint procedures
Drugs	(3,230)	2,576	(654)	Retail Pharmacy Recoveries \$650 Ministry Drug Funding \$1,926
Other Supplies & Expense	(156)	-	(156)	Facilities deficit offset by savings in laundry, lab expenses and purchased services.



MOTION/ACTION SHEET

From The

FINANCE/AUDIT & RESOURCES COMMITTEE MEETING General Session

Monday, June 19, 2023

THERE ARE NO RECOMMENDATIONS FROM THE FINANCE/AUDIT & RESOURCES COMMITTEE.



MINUTES from the meeting of the **FINANCE/AUDIT & RESOURCES COMMITTEE** (*General Session*) held on Monday, June 19, 2023 Via Zoom (following the In-Camera Session).

PRESENT:

Ian McLeod (Chair & Treasurer)
Dr. Laurie Freeman
Paul Lachance
Penny Allen
Dr. Danielle Soulliere

COMMUNITY MEMBERS:

Anna Kirby
Jamie Skutovich
Marc Jones
Dwayne Dawson
Robert Klein

REGRETS:

Trevor Chapman

Anthony Paniccia

STAFF:

David Musyj
Malissa Gauthier
Todd Bested
John Faber
Heidi Zimmer
Mary Macera

1.0 CALL TO ORDER

Mr. Ian McLeod, Chair & Treasurer, called the meeting to order at 6:03 p.m.

The proceedings were recorded by Mary Macera.

2.0 APPROVAL OF AGENDA

MOVED by Marc Jones, **SECONDED** by Robert Klein that the **General Finance/Audit & Resources Committee Agenda of Monday, June 19, 2023, be approved**

CARRIED.

3.0 CONFLICT OF INTEREST

No "Conflict of Interest" was declared.

4.0 FOR APPROVAL / RECOMMENDATION(S)

4.1 Minutes of Previous Meeting – Tuesday, June 6, 2023

The Finance/Audit & Resources Committee Minutes of the **General Meeting of Tuesday, June 6, 2023** were previously circulated to all members.

MOVED by Paul Lachance, SECONDED by Marc Jones that the General Meeting Minutes from the Finance/Audit & Resources Committee of Tuesday, June 6, 2023 be approved

CARRIED.

5.0 FOR DISCUSSION

5.1 Monthly Operating Results Report – May 31, 2023 (*As Appended*)

Ms. Zimmer provided the following highlights:

- The operating results report for the two months ended May 31, 2023 resulted in a deficit of \$3,278,000 with a negative Hospital Margin of (\$1,912,000). There are four items to note:
 - The hospital's preliminary Hospital Annual Planning Submission (HAPS) was submitted assuming a 1% Growth and Efficiency Model (GEM).
 - June 2023, hospital received funding confirmation which included a 2% GEM allocation and some minor one time funding increases. Budget changes are reflected in the financial statement presentation.
 - No confirmation of bed funding received for 2023-2024. The budget reflects that the hospital will continue to be funded for the additional 8 critical care beds, 49 acute med/surg beds and 5 mental health beds.
 - The COVID-19 incremental expense funding is discontinued.

6.0 FOR INFORMATION

There is No Information Items to be brought forward.

7.0 DATE OF NEXT MEETING

The Finance/Audit and Resources Committee will either meet on **August 21st or August 28th**. **Actual date will be confirmed during the summer months.**

8.0 ADJOURNMENT

Mr. McLeod indicated there was no further business.

MOVED by Robert Klein, SECONDED by Anna Kirby that the General Meeting from the Finance/Audit & Resources Committee of Monday, June 19, 2023 be adjourned at 6:19 p.m.

CARRIED.

Mr. Ian McLeod, Chair & Treasurer
FinAudit&Resources_Minutes
20230619

Mary Macera
Recorder



MOTION/ACTION SHEET

From The

FINANCE/AUDIT & RESOURCES COMMITTEE MEETING General Session

Monday, August 21, 2023

THERE ARE NO RECOMMENDATIONS FROM THE FINANCE/AUDIT & RESOURCES COMMITTEE.



MINUTES from the meeting of the **FINANCE/AUDIT & RESOURCES COMMITTEE** (*General Session*) held on Monday, August 21, 2023 at 5:00 p.m. at the Met Campus, 1995 Lens Avenue, Windsor, Ontario (following the In-Camera Session).

PRESENT:

Anthony Paniccia (Chair & Treasurer)
Ian McLeod
Penny Allen
Dr. Laurie Freeman
Paul Lachance
Jamie Skutovich

COMMUNITY MEMBERS:

Anna Kirby
Dwayne Dawson
Trevor Chapman
Robert Klein
Marc Jones

REGRETS:

Chris Lanoue
Dr. Danielle Soulliere
Michael Lavoie

Patricia France

STAFF:

David Musyj
Malissa Gauthier
Todd Bested
Heidi Zimmer
Mary Macera

1.0 CALL TO ORDER

Mr. Anthony Paniccia, Chair & Treasurer, called the meeting to order at 6:07 p.m.

The proceedings were recorded by Mary Macera.

2.0 APPROVAL OF AGENDA

MOVED by Marc Jones, **SECONDED** by Penny Allen that the General Finance/Audit & Resources Committee Agenda of Monday, August 21, 2023, be approved

CARRIED.

3.0 CONFLICT OF INTEREST

No "Conflict of Interest" was declared.

4.0 FOR APPROVAL / RECOMMENDATION(S)

4.1 Minutes of Previous Meeting – Monday, June 19, 2023

The Finance/Audit & Resources Committee Minutes of the **General Meeting of Monday, June 19, 2023** were previously circulated to all members.

MOVED by Paul Lachance, SECONDED by Laurie Freeman that the General Meeting Minutes from the Finance/Audit & Resources Committee of Monday, June 19, 2023 be approved

CARRIED.

5.0 FOR DISCUSSION

5.1 Monthly Operating Results Report – July 2023 (As Appended)

Ms. Zimmer provided the following highlights:

- The operating results report for the four months ended July 31, 2023 resulted in a deficit of \$4,894,000 with a negative Hospital Margin of (\$2,157,000). There are four items to note:
 - The hospital's preliminary Hospital Annual Planning Submission (HAPS) was submitted assuming a 1% Growth and Efficiency Model (GEM).
 - June 2023, the hospital received funding confirmation which included a 2% GEM allocation, \$2,154,400 million adjustment in the Case Mix Index (CMI) for Cardiac Services and \$1,047,600 in volume based funding. As well, \$113,250 in one-time funding related to critical care HHR initiatives. These budget amounts are reflected in the July 2023 financial statements.
 - No confirmation of bed funding received for 2023-2024. The budget reflects that the hospital will continue to be funded for the additional 8 critical care beds which has now been confirmed, 49 acute med/surg beds and 5 mental health beds.
 - The COVID-19 incremental expense funding is discontinued.
- Significant variances are seen in Salaries & Wages, Medical Staff Fees, Med/Surg Supplies, Drugs and Other Supplies & Expenses.
- Total weighted cases are up year over year.
- Patient days have increased.
- Ambulatory visits (clinics) have increased. Ambulatory will be changed to Outpatient Clinics in the monthly financial statements to avoid confusion of terms.
- Emergency visits are higher and emergency patient days are also higher (an indicator of flow of patient(s)).

6.0 FOR INFORMATION

There is No Information Items to be brought forward.

7.0 DATE OF NEXT MEETING

The Finance/Audit and Resources Committee will meet on **Monday, September 25, 2023, noting that this meeting will be held VIA ZOOM.**

8.0 ADJOURNMENT

Mr. Paniccia indicated there was no further business.

MOVED by Marc Jones, SECONDED by Anna Kirby that the General Meeting from the Finance/Audit & Resources Committee of Monday, August 21, 2023 be adjourned at 6:25 p.m.

CARRIED.

Mr. Anthony Paniccia, Chair & Treasurer
FinAudit&Resources_Minutes
20230821

Mary Macera
Recorder

Windsor Regional Hospital
Operating Results Report
For the Four Months Ended July 31, 2023

Treasurer's Report
Board of Directors

Financial Summary - July 2023
(\$000's)

	Line	July 2023 Actuals		
		Actual	Budget	Variance *
Hospital Ops				
Total Revenue	9	\$215,286	\$ 212,069	\$ 3,217
Total Expense	20	219,670	210,930	(8,740)
Surplus / (Deficit)	21	(4,384)	1,139	(5,523)
Other Votes (net)	22	(111)	(28)	(83)
Other Recoveries / (Exp)	23	-	-	-
Subtotal	24	(4,495)	1,111	(5,606)
Net bldg. amortization	25	(399)	(617)	218
Net Surplus (Deficit)	26	\$ (4,894)	\$ 494	\$ (5,388)

Hospital Margin	\$ (2,157)	\$ 3,420	\$ (5,577)
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Capital Equipment Expenditures	\$ 10,848	\$ -	\$ (10,848)
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* Variance - favourable / (unfavourable)

Operation Highlights:

- The operating results for the four months ended July 31, 2023 resulted in a deficit of \$4,894,000 and a negative Hospital Margin of (\$2,157,000) based on the Ministry of Health (Ministry) definition. There are four items worth noting -
 - a. WRH's preliminary Hospital Annual Planning Submission (HAPS) budget was submitted assuming a 1% Growth and Efficiency Model (GEM) allocation per Ministry of Health guidance.
 - b. In June 2023 WRH received funding confirmation which included a 2% GEM allocation as well as some minor one time funding increases. These updates result in an increase in base revenue of \$6.9 million annually and a one time funding increase of \$113,000. These budget changes are included in the financial statement presentation.
 - c. WRH has not yet received formal confirmation of all bed permanency funding for fiscal 2023-24. The budget assumes that the hospital will continue to be funded for the additional 8 critical care beds (confirmed), 49 acute medical/surgical beds and 5 mental health beds that were approved in fiscal 2022-2023.
 - d. COVID-19 incremental expense funding is discontinued.

1. **Financial Results for the Four Months ended July 31, 2023** (Statement 2)

For the four months ended July 31, 2022, the deficit after net building amortization is \$4,894,000, which is \$5,388,000 worse than plan. This represents a negative Ministry of Health Margin of \$2,157,000 (one year ago, the margin was positive \$2,015,000).

Revenue

Ministry revenue (combined base and one-time) is \$830,000 million (.5%) lower than budget. Base funding is under budget by \$2,332,000 due to payable amounts attributed to volume-based programs. The revenue shortfall for Quality Based Procedures (QBP's) is \$1,276,000 to date and payables for Cardiac programs total \$583,000. One time funding is favourable year to date as there is over performance in the cancer centre's leukemia and chemotherapy programs. The settlement process for global QBPs allows netting of under and over-performance for specific procedures but does not pay for net over-performance. This is in contrast to the cancer-related QBPs where over-performance is consistently funded.

Base and one time funding includes accruals for revenue included in the HAPS budget for which formal Ministry confirmation has not yet been received as follows:

- ✚ \$8.3 million for 49 Acute Medical/Surgical Beds
- ✚ \$2 million for 8 Critical Care Beds
- ✚ \$487,000 for 5 Mental Health Beds

Ministry drug reimbursements have a positive variance of \$1,926,000 (18.5%). This revenue comes from the Cancer Centre's New Drug Funding program and the renal program. This revenue offsets the corresponding drug expenses in both programs.

The preferred accommodation revenue variance is unfavourable to budget by \$958,000 which is \$77,000 better than prior year to date results for the same period. Infection prevention and control measures often require patients to be placed in private rooms and we are unable to bill for accommodation in these circumstances.

Chronic Co-payment revenue is \$85,000 better than budget. Effective October 1, 2022, patients designated as Alternate Level of Care (ALC) could be charged up to \$63.73 per day. Hospitals received notice that the co-payment rate increased to \$65.32 per day on July 1, 2023. The daily rate may be adjusted based on a co-payment assessment that takes into consideration the individual's income.

Patient Services revenue variance is \$712,000 favourable (6%) year to date. The majority of this surplus (\$616,000) is due to diagnostic revenues which are higher than planned as we continue to address wait times. These revenues are offset by an increase in medical staff remuneration.

Equipment Grant amortization is better than budget \$122,000 (10.3% favourable). Timing of equipment purchases and confirmation of any corresponding grants affects this revenue.

Other Recoveries are \$2,160,000 favourable (12%) to budget. \$1,100,000 of this surplus is due to drug sales and volume rebates in the retail pharmacies and some of this revenue is offset by increased drug costs. There is also significant favourability (\$1,059,000) in interest income as rates continue to rise.

Expenses

Salaries are currently over budget (unfavourable) by \$3,037,000 (3.4%) year to date July 31, 2023. The most significant factor in this variance is sick and overtime costs. The HAPS budget assumed significant overtime savings which have not been realized although there has been an improvement since March 31, 2023. Recent arbitration awards have expanded the number of situations where call-ins and overtime shifts attract double time making it difficult to decrease overtime costs. There has been an increase in training and orientation costs which are approximately 27% (\$406,000) higher than the same period last year. The additional training is required as WRH has created more permanent nursing positions for the additional beds in operation.

Employee Benefits are unfavourable to budget by \$1,502,000 (6.2%) as a result of increased salaries and wages.

Employee Future Benefits are lower than budget by \$38,000 (7.5%). This expense is lower than budgeted based on the actuarial valuation at March 31, 2023.

Medical Staff Remuneration is over budget (unfavourable) by \$744,000 (3.9%). The majority of this variance (\$624,000) occurs in diagnostic services and these higher costs are funded by the higher diagnostic services revenue noted above. The remaining variance is attributable to medical staff remuneration in the Intensive Care and Hospitalist programs which are greater than funding.

Medical & Surgical Supplies are unfavourable to budget by \$1,536,000 (11%). The overall increase in Personal Protective Equipment (PPE) throughout the hospital affects these costs. Perioperative program volumes are higher than planned adding to the deficit, however many of these procedures are funded QBPs and earn additional revenue. Hip and knee procedures are 60 cases over budget and there has been an increase in hip and knee revisions for which supply costs are greater than primary joint replacements. Pacemaker implants are 34 cases over budget and these are high cost procedures. Joint revisions and pacemakers are funded through Wait Times and earn funding only after minimum thresholds are achieved. Note that inflationary adjustments for medical & surgical supplies are not included in the HAPS budget.

Drug expenses are unfavourable by \$3,230,000 (12.2%) year to date. These expenses are somewhat offset by recoveries in the retail pharmacies (\$650,000) and by Ministry

funding in the chemotherapy suite and renal program (\$1,926,000). The remaining deficit is due to the higher costs of drugs, which are not included in the budget.

Supplies and Other Expenses are favourable to budget by \$156,000 (.6%). Deficits in building and equipment maintenance total \$753,000 to date but these are offset by surpluses in laboratory supplies (due to less COVID-19 testing), laundry and purchased services.

Long Term Interest expense is \$29,000 unfavourable (1.3%).

Equipment Lease/Rental is \$9,000 favourable (1.1%) to budget. These expenses vary based on bed rental utilization for bariatric patients or those with complex wounds.

Equipment amortization is \$1,447,000 (21.8%) under budget due to the timing of new asset additions.

Other Votes – Other Votes are \$83,000 unfavourable at July 31, 2023. The main source of this variance is the timing of revenue and expenses in certain funding envelopes. For example, WRH acts as the paymaster for the OH West Executive Office and for this program revenues are recognized equal to expenses incurred.

2. Statement of Financial Position (Statement 3)

The Ministry/Ontario Health receivable has increased by \$10.6 million from March 31, 2023 and is comprised mainly of funding for additional beds, drug reimbursements and timing differences for confirmed base and one-time funding.

Inventory has increased by \$153,000 when compared to March 31, 2023. This increase is attributable to drugs funded by OH-West (Cancer Care).

Our Ministry/CCO payable has increased by \$5.7 million from March 31, 2023. This is due to lower than planned volume-based procedures. In addition, a reserve is applied where funded volumes are higher than planned (budgeted). Note that at fiscal 2023 year end there were no payables recognized for unearned volumes as the ministry permitted hospitals to apply this revenue against operating pressures.

At July 31, 2023, the market value of the sinking fund has increased by \$3,408,000 (13.6%) since inception by \$940,000 since March 31, 2023. The underlying cost base as a result of realized investment gains has increased by \$1,920,000 since the original \$25 million investment was made and by \$88,000 since March 31, 2023.

	Market Value	Cost
Fund Manager -		
Guardian Capital	\$14,125,000	\$12,954,000
Leith Wheeler	<u>14,305,000</u>	<u>13,966,000</u>
Total	<u>\$28,430,000</u>	<u>\$26,920,000</u>

3. Patient Volumes

Acute patient days are below target at the Met Campus by 1,533 days and equal to budget at the Ouellette Campus (excl. psych). Surgical cases are 545 under plan at the Met Campus and 1,405 below plan at the Ouellette Campus.

Combined ED visits and holds for the year are 1,320 below budget and 608 higher than last year at this time. Ambulatory and Community visits are 9,342 below plan and 7,969 lower than one year ago as the Covid-19 Assessment Centre is no longer operating.

Total weighted cases are estimated to be 353 lower than plan and 1,026 higher than one year ago.

4. Patient Access

Acute care length of stay at Met was 4.91 days as compared to a target of 4.54 days. Length of stay for Ouellette acute care was 8.42 days versus a plan of 7.33. Length of stay for the adult psychiatric patients was 1.9 days below the plan of 12.43 days and Maryvale (adolescent psychiatry) length of stay is 4.18 days compared to the target of 6.44.

5. Organizational Health

The percentage of sick time year to date for the Met Campus is 5.5%, which is over the target of 4.7% by .8%, while overtime is 1.15% over target at 3.5%.

Sick time at the Ouellette Campus is 5.5% compared to the target of 4.7%, while overtime is over target at 6.5% compared to the target of 2.35%.

With respect to FTEs, the Met Campus is unfavourable to budget by 24.7 FTEs. The largest deficits occur in the emergency department, housekeeping, plant operations and utilization (patient flow). At the Ouellette Campus, the FTE variance is favourable by 33.8 FTEs mainly in the perioperative program. Overall, the hospital is favourable 9.1 FTEs.

Statement #1
WINDSOR REGIONAL HOSPITAL
Consolidated Operating Results for the Four Months Ending July 31, 2023

Current Month			Description	Year To Date				Year End			Prior Year Actual		
Actual	Fav/(Unfav) Budget			Actual	Budget	Fav/(Unfav)	%	Forecast	Budget	Fav/(Unfav)	Year to Date	Year End	
			Revenue (\$000's)										
\$ 36,297	\$ (1,152)		1	Ministry Funding - Base	\$ 145,059	\$ 147,502	\$ (2,443)	-1.66%	\$ 459,220	\$ 459,220	\$ -	\$ 138,696	\$ 401,055
5,702	92		2	Ministry Funding - One-time	23,632	22,130	1,502	6.79%	53,467	53,467	-	25,802	27,770
3,105	496		3	Ministry Funding - Drug Reimb.	12,361	10,435	1,926	18.46%	31,304	31,304	-	9,933	22,103
89	(224)		4	Preferred Accommodation	274	1,232	(958)	-77.76%	3,696	3,696	-	200	3,620
20	16		5	Chronic co-payment	99	14	85	607.14%	42	42	-	4	47
2,574	(434)		6	Patient services	12,569	11,857	712	6.00%	32,689	32,689	-	12,221	32,594
671	22		7	Capital grant amortization	2,691	2,593	98	3.78%	7,777	7,777	-	2,536	6,550
5,123	658		8	Other recoveries	20,252	18,087	2,165	11.97%	54,537	54,537	-	17,004	43,232
\$ 53,581	\$ (526)		9	Total Revenue	\$ 216,937	\$ 213,850	\$ 3,087	1.44%	\$ 642,732	\$ 642,732	\$ -	\$ 206,396	\$ 536,971
			Expense (\$000's)										
\$ 22,792	\$ (226)		10	Salaries	\$ 93,242	\$ 90,044	\$ (3,198)	-3.55%	\$ 270,644	\$ 270,644	\$ -	\$ 88,256	\$ 242,858
5,766	147		11	Employee benefits	25,931	24,387	(1,544)	-6.33%	70,228	70,228	-	24,476	61,424
117	10		12	Employee ben. - future ben. costs	468	506	38	7.51%	1,517	1,517	-	506	2,325
4,419	331		13	Medical staff remuneration	19,704	18,960	(744)	-3.92%	57,025	57,025	-	20,376	54,183
3,827	(314)		14	Medical & Surgical supplies	15,423	13,887	(1,536)	-11.06%	41,258	41,258	-	12,983	35,882
7,585	(953)		15	Drugs	29,707	26,477	(3,230)	-12.20%	79,441	79,441	-	25,840	60,153
7,706	(205)		16	Supplies & other expenses	29,593	29,634	41	0.14%	89,936	89,936	-	27,301	61,257
176	24		17	Equipment lease / rental	791	800	9	1.13%	2,413	2,413	-	813	2,675
1,748	417		18	Capital amortization	6,972	8,661	1,689	19.50%	25,983	25,983	-	6,502	13,947
\$ 54,136	\$ (769)		19	Total Expense	\$ 221,831	\$ 213,356	\$ (8,475)	-3.97%	\$ 638,446	\$ 638,446	\$ -	\$ 207,053	\$ 534,704
-	-		20	Other recoveries (expense)	-	-	-	#DIV/0!	-	-	-	-	572
\$ (555)	\$ (1,295)		20	Net Surplus (Deficit) - \$000's	\$ (4,894)	\$ 494	\$ (5,388)		\$ 4,286	\$ 4,286	\$ -	\$ (657)	\$ 2,839
\$ 138	\$ (1,342)		1	Total Margin - \$000's	\$ (2,157)	\$ 3,420	\$ (5,577)		\$ 13,023	\$ 13,023	\$ -	\$ 2,015	\$ (13,228)

Statement #2
WINDSOR REGIONAL HOSPITAL
Operating Results for the Four Months Ending July 31, 2023
Consolidated - Met and Ouellette Campuses

Current Month		Description	Year To Date			Year End			Prior Year Actual	
Actual	Fav/(Unfav) to Budget		Actual	Budget	Fav/(Unfav)	Forecast	Budget	Fav/(Unfav)	Year to Date	Year End
		Revenue (\$000's)								
\$ 36,214	\$ (1,146)	1	\$ 144,814	\$ 147,146	\$ (2,332)	457,226	\$ 457,226	\$ -	\$ 138,561	\$ 429,518
5,702	92	2	23,632	22,130	1,502	53,467	53,467	-	25,802	90,697
3,105	496	3	12,361	10,435	1,926	31,304	31,304	-	9,933	32,337
89	(224)	4	274	1,232	(958)	3,696	3,696	-	200	552
20	16	5	99	14	85	42	42	-	4	106
2,574	(434)	6	12,569	11,857	712	32,689	32,689	-	12,221	39,385
322	27	7	1,301	1,179	122	3,536	3,536	-	1,179	3,895
5,123	660	8	20,236	18,076	2,160	54,466	54,466	-	16,995	56,202
\$ 53,149	\$ (513)	9	\$ 215,286	\$ 212,069	\$ 3,217	\$ 636,426	\$ 636,426	\$ -	\$ 204,895	\$ 652,692
		Expense (\$000's)								
\$ 22,716	\$ (166)	10	\$ 93,017	\$ 89,980	\$ (3,037)	\$ 270,436	\$ 270,436	\$ -	\$ 88,146	\$ 301,947
5,755	155	11	25,875	24,373	(1,502)	70,183	70,183	-	24,450	68,618
117	10	12	468	506	38	1,517	1,517	-	506	1,339
4,419	331	13	19,704	18,960	(744)	57,025	57,025	-	20,376	65,928
3,827	(314)	14	15,423	13,887	(1,536)	41,257	41,257	-	12,983	42,539
7,585	(953)	15	29,707	26,477	(3,230)	79,441	79,441	-	25,840	83,103
7,039	(200)	16	27,164	27,008	(156)	81,191	81,191	-	24,967	84,667
590	(8)	17	2,338	2,309	(29)	6,883	6,883	-	2,293	6,971
176	24	18	791	800	9	2,400	2,400	-	813	2,521
1,296	362	19	5,183	6,630	1,447	19,889	19,889	-	4,766	15,225
\$ 53,520	\$ (759)	20	\$ 219,670	\$ 210,930	\$ (8,740)	\$ 630,223	\$ 630,223	\$ -	\$ 205,140	\$ 672,858
\$ (371)	\$ (1,272)	21	\$ (4,384)	\$ 1,139	\$ (5,523)	\$ 6,203	\$ 6,203	\$ -	\$ (245)	\$ (20,166)
		Surplus / (Deficit) from Hospital Operations								
(81)	(73)	Surplus / (Deficit) from Other Operations (\$000's)								
-	-	22	(111)	(28)	(83)	(64)	(64)	-	(33)	(33)
		23	-	-	-	-	-	-	-	-
(452)	(1,345)	24	(4,495)	1,111	(5,606)	6,139	6,139	-	(278)	(20,199)
\$ (103)	50	25	\$ (399)	\$ (617)	218	\$ (1,853)	\$ (1,853)	-	\$ (379)	\$ (1,152)
\$ (555)	\$ (1,295)	26	\$ (4,894)	\$ 494	\$ (5,388)	\$ 4,286	\$ 4,286	\$ -	\$ (657)	\$ (21,351)

WINDSOR REGIONAL HOSPITAL
Operating Results for the Four Months Ending July 31, 2023
Consolidated - Met and Ouellette Campuses

Current Month		Description	Year To Date			Year End			Prior Year Actual	
Actual	Fav/(Unfav) to Budget		Actual	Budget	Fav/(Unfav)	Forecast	Budget	Fav/(Unfav)	Year to Date	Year End
Financial Performance Measures										
\$ 138	(1,342)	1 Total Margin - \$000's	\$ (2,157)	\$ 3,420	\$ (5,577)	\$ 13,023	\$ 13,023	\$ -	\$ 2,015	\$ (13,228)
0.26%	-2.50%	2 Total Margin - %	-1.00%	1.61%	-2.61%	2.04%	2.04%	0.0%	0.98%	-2.02%
n/a	n/a	3 Unrestricted cash - \$000's	\$ 120,470	N/A	N/A	\$ 120,470	N/A	N/A	150,359	\$ 146,093
n/a	n/a	4 Current ratio	1.45	1.00	0.45	1.45	1.00	N/A	1.85	1.51
\$ 1,123	n/a	5a Capital equipment expenditures - Fiscal 2023 - 24 \$000's	\$ 4,801	TBD	\$ (4,801)	TBD	TBD	\$ (4,801)	\$ 319	\$ 9,313
\$ 147	n/a	5b Capital equipment expenditures - PY C/F \$000's	\$ 4,964	TBD	\$ (4,964)	TBD	TBD	\$ (4,964)	\$ 1,218	\$ 6,372
\$ 161	n/a	5c Externally Funded Projects	\$ 302	TBD	\$ (302)	TBD	TBD	\$ (302)	\$ 3,559	\$ 8,382
\$ 126	n/a	5d Windsor-Essex Acute Care Hospital	\$ 780	TBD	\$ (780)	TBD	TBD	\$ (780)	\$ 997	\$ 2,952
Patient Volume Measures										
MET CAMPUS ONLY										
1,805	(298)	1 Total Weighted Cases (est) - HIG	8,012	8,254	(242)	24,763	24,763	-	7,697	24,252
1,558	(256)	2 Acute separations (excl psych)	6,267	7,119	(852)	21,356	21,356	-	6,094	18,431
7,737	(498)	3 Acute pat. days (excl. psych)	30,786	32,319	(1,533)	96,956	96,956	-	30,127	93,101
96	(35)	4 Psychiatric - Adolescent pat. days	347	512	(165)	1,537	1,537	-	350	1,113
4,262	(177)	5 Emergency visits and ER holds	16,913	17,421	(508)	52,264	52,264	-	16,434	48,962
319	(30)	6 OR - Inpatient cases	1,250	1,371	(121)	4,113	4,113	-	969	3,062
632	(149)	7 OR - Day Surgery cases	2,640	3,064	(424)	9,192	9,192	-	1,827	6,163
10,896	(2,213)	8 Clinic visits	44,678	51,449	(6,771)	154,348	154,348	-	44,393	131,382
730	(178)	9 Community Services visits	2,643	3,565	(922)	10,695	10,695	-	2,649	8,046
Variable Revenue Volumes:										
24	9	(a) Hip procedures	85	60	25	180	180	-	47	180
23	(5)	(b) Knee procedures	106	111	(5)	333	333	-	64	244
-	-	(c) Pacemaker inserts	-	-	-	-	-	-	-	-
538	25	11 MRI Hours of Operation	1,730	2,013	(284)	6,039	6,039	-	2,108	6,039
710	(28)	12 CT Hours of Operation	2,886	2,894	(8)	8,682	8,682	-	2,921	8,682
Patient Access Measures & System Integration										
MET CAMPUS ONLY										
4.97	(0.43)	1 Acute Average LOS	4.91	4.54	(0.37)	4.54	4.54	-	4.94	5.05
5.33	1.11	2 Psych Average - Adolescent LOS	4.18	6.44	2.26	6.44	6.44	-	3.68	4.72
Organizational Health										
MET CAMPUS ONLY										
5.00%	N/A	1 % Sick Time to Total Comp	5.50%	4.70%	-0.80%	4.70%	4.70%	-	7.30%	6.90%
4.10%	N/A	2 % Overtime to Total Comp	3.50%	2.35%	-1.15%	2.35%	2.35%	-	3.90%	3.90%
1,820.3	N/A	3 FTE staffing (Hospital Ops Only)	1,946.8	1,922.1	(24.7)	1,847.5	1,847.5	-	1,813.4	1,820.1

WINDSOR REGIONAL HOSPITAL
Operating Results for the Four Months Ending July 31, 2023
Consolidated - Met and Ouellette Campuses

Current Month		Patient Volume Measures		OUELLETTE CAMPUS ONLY			Year End			Prior Year Actual	
Actual	Fav/(Unfav) to Budget	Description	Actual	Budget	Fav/(Unfav)	Forecast	Budget	Fav/(Unfav)	Year to Date	Year End	
2,080	(77)	1 Total Weighted Cases (est) - HIG	8,357	8,467	(110)	25,402	25,402	-	7,645	25,280	
924	(190)	2 Acute separations (excl psych)	3,806	4,373	(567)	13,120	13,120	-	3,499	10,675	
8,132	(36)	3 Acute pat. days (excl. psych)	32,057	32,057	-	96,171	96,171	-	31,307	96,408	
1,751	(139)	4 Psychiatric - Adult patient days	7,517	7,417	100	22,252	22,252	-	7,148	21,684	
4,119	(233)	6 Emergency visits and ER holds	16,269	17,081	(812)	51,242	51,242	-	16,140	48,345	
311	(53)	7 OR - Inpatient cases	1,292	1,427	(135)	4,281	4,281	-	1,156	3,570	
661	(335)	8 OR - Day Surgery cases	2,639	3,909	(1,270)	11,727	11,727	-	2,916	8,981	
2,382	(294)	9 Clinic visits	8,821	10,503	(1,682)	31,508	31,508	-	8,517	24,478	
930	100	10 Community Services visits	3,291	3,258	33	9,774	9,774	-	11,843	33,607	
		11 Variable Revenue Volumes:									
36	7	(a) Hip procedures	134	112	22	336	336	-	100	317	
45	(6)	(b) Knee procedures	216	198	18	595	595	-	195	594	
28	5	(c) Pacemaker inserts	122	88	34	265	265	-	110	300	
		12 Cataracts									
150	(105)	a) Unilateral	549	1,000	(451)	3,000	3,000	-	1,413	3,092	
153	47	b) Bilateral	620	417	203	1,250	1,250	-	171	1,626	
674	(165)	13 MRI Hours of Operation	2,683	3,294	(611)	9,883	9,883	-	2,159	6,460	
912	363	14 CT Hours of Operation	3,499	2,153	1,346	6,460	6,460	-	3,334	9,883	
		Patient Access Measures & System Integration									
8.80	(1.47)	1 Acute Average LOS	8.42	7.33	(1.09)	7.33	7.33	-	8.95	9.03	
10.42	2.01	3 Psych Average - Adult LOS	10.53	12.43	1.90	12.43	12.43	-	10.75	10.70	
		Organizational Health									
5.20%	N/A	1 % Sick Time to Total Comp	5.50%	4.70%	-0.80%	4.70%	4.70%	-	7.40%	6.80%	
7.10%	N/A	2 % Overtime to Total Comp	6.50%	2.35%	-4.15%	2.35%	2.35%	-	6.90%	6.60%	
1,534.2	N/A	3 FTE staffing (Hospital Ops Only)	1,516.5	1,550.2	33.8	1,596.3	1,596.3	-	1,504.4	1,532.2	

Statement # 3
WINDSOR REGIONAL HOSPITAL
STATEMENT OF FINANCIAL POSITION
As At July 31, 2023
(Amounts in 000's)

	July 31, 2023	March 31, 2023		July 31, 2023	March 31, 2023
ASSETS			LIABILITIES AND EQUITIES		
Current assets:			Current liabilities:		
Cash & short-term investments	115,789	146,463	Bank overdraft	-	-
Cash, restricted	5,160	7,274	Bank indebtedness	-	-
Cash, restricted Ministry Capital Projects	5,051	5,187	Accounts payable - trade	29,311	25,724
Accounts Rec. - Ministry / CCO	39,092	26,965	Accounts payable - Ministry	24,437	18,723
- OHIP	9,214	10,731	Accrued liabilities	81,759	98,307
- Other	9,171	12,201	Current portion of long term debt	3,607	3,653
Inventories	6,582	6,429	Current portion of capital lease	-	-
Prepaid & deferred charges	10,535	5,161	Current portion accrued benefit obligations	1,056	1,436
Due from related parties	2,926	2,250			
	<hr/>	<hr/>		<hr/>	<hr/>
Total current assets	203,520	222,661	Total current liabilities	140,170	147,843
Long term assets:			Long term liabilities:		
Long Term Investments	28,430	27,490	Long Term Debt	31,689	32,846
Property, Plant, Equipment, Net	207,950	213,841	Debentures	200,000	200,000
Construction in progress	37,450	27,683	Accrued benefit obligations	25,067	24,600
	<hr/>	<hr/>	ARO Liabilities	1,878	1,657
Total long term assets	245,400	241,524	Marked to market	120	313
	<hr/>	<hr/>	Sick benefits payable	5,626	5,685
	273,830	269,014	Deferred revenue - capital grants	129,088	131,170
	<hr/>	<hr/>		<hr/>	<hr/>
			Total long term liabilities	393,468	396,271
			Remeasurement gains/(losses):		
			Debenture Sinking Funds	1,510	658
			SWAP	(120)	(313)
			Net assets:	<hr/>	<hr/>
				(57,678)	(52,784)
				<hr/>	<hr/>
Total assets	<u>477,350</u>	<u>491,675</u>	Total liabilities and net assets	<u>477,350</u>	<u>491,675</u>

Statement # 4
Windsor Regional Hospital
Statement of Cash Flows
For the Four Months Ending July 31, 2023

With Comparative Amounts For the Year Ending March 31, 2023

(Amounts in 000's)

	July 31, 2023	March 31, 2023
<hr/>		
OPERATING ACTIVITIES		
Net Surplus/(deficit) for the period	\$ (4,894)	\$ (21,351)
Add (deduct) non-cash items:		
Amortization of capital assets	6,972	20,537
Amortization of deferred capital contributions	(2,691)	(8,073)
	(613)	(8,887)
Cash flow from / (used in) operating balances	(21,030)	39,589
Cash provided by operating activities	(21,643)	30,702
 INVESTING ACTIVITIES		
Purchase of capital assets	(10,848)	(27,817)
 FINANCING ACTIVITIES		
Long term investments	(89)	(902)
Cash restricted for special purposes	2,250	951
Loans payable	(1,362)	(1,380)
Capital grants and donations received	609	5,974
Notes payable and other long term liabilities	408	(1,983)
Cash provided by (used in) financing activities	1,816	2,660
Net increase (decrease) in cash during the period	(30,674)	5,545
Cash, beginning of period	146,463	140,919
Cash, end of period	\$ 115,789	\$ 146,463



WINDSOR REGIONAL HOSPITAL
OUTSTANDING CARE – NO EXCEPTIONS!

Media Report to the Board of Directors June 15 to August 30 2023

Suspect charged with criminal harassment after alleged intimidation of Windsor family

CTV Windsor, July 16, 2023

<https://windsor.ctvnews.ca/suspect-charged-with-criminal-harassment-after-alleged-intimidation-of-windsor-family-1.6443897>

London man accused of intimidation by Windsor family

AM800, June 16, 2023

<https://www.iheartradio.ca/am800/news/london-man-accused-of-intimidation-by-windsor-family-1.19788855>

WECHU board members say Safepoint usage numbers are right on track

AM800, June 15, 2023

<https://www.iheartradio.ca/am800/news/wechu-board-members-say-safepoint-usage-numbers-are-right-on-track-1.19787694>

25 people accessed Windsor's Safepoint consumption and treatment site in its first full month of operation

CTV Windsor, June 15, 2023

<https://windsor.ctvnews.ca/25-people-accessed-windsor-s-safepoint-consumption-and-treatment-site-in-its-first-full-month-of-operation-1.6442812>

Safepoint has been open for nearly two months. Here's how the community is using it

CBC Windsor, June 15, 2023

<https://www.cbc.ca/news/canada/windsor/safepoint-windsor-health-update-1.6877864>

Health unit releases video tour of Safepoint

Blackburn News, June 16, 2023

<https://blackburnnews.com/windsor/windsor-news/2023/06/16/health-unit-releases-video-tour-safepoint-video/>

Bulimia Anorexia Nervosa Association celebrating 40 years in Windsor-Essex

AM800, June 15, 2023

<https://www.iheartradio.ca/am800/news/bulimia-anorexia-nervosa-association-celebrating-40-years-in-windsor-essex-1.19781446>

Police-nurse pairings already reducing emergency room visits

Blackburn News, June 20, 2023

<https://windsornewstoday.ca/news/2023/06/20/police-nurse-pairings-already-reducing-emergency-room-visits>

64 ER visits averted thanks to WPS nurse-police team

CTV Windsor, June 19, 2023

<https://windsor.ctvnews.ca/64-er-visits-averted-thanks-to-wps-nurse-police-team-1.6447173>

Nurse-Police team records 127 interactions in first five weeks of pilot project in Windsor

AM800 News, June 20, 2023

<https://www.iheartradio.ca/am800/news/nurse-police-team-records-127-interactions-in-first-five-weeks-of-pilot-project-in-windsor-1.19798037>

AUDIO: EMS Off Load Times (audio with Essex-Windsor EMS Chief Bruce Krauter)

AM800 News, June 20, 2023

<https://www.iheartradio.ca/am800/audio>

'Precarious and exhausting' months ahead at emergency departments across the country: CMAJ

CTV Windsor, June 19, 2023

<https://windsor.ctvnews.ca/precious-and-exhausting-months-ahead-at-emergency-departments-across-the-country-cmaj-1.6447311>

Chatham-Kent EMS strike not hurting service levels — but repeat calls to Windsor are, union says

CBC Windsor, June 19, 2023

<https://www.cbc.ca/news/canada/windsor/chatham-kent-ems-strike-1.6881846>

Students made these fidget blankets from upcycled materials. Here's how they will help seniors with dementia

CBC Windsor, June 19, 2023

<https://www.cbc.ca/player/play/2230157891911>

'You could hear kids screaming,' says witness who helped pull them off school bus after Windsor crash

CBC Windsor, June 20, 2023

<https://www.cbc.ca/news/canada/windsor/school-bus-crash-west-windsor-1.6882232>

Children injured in Windsor school bus-car collision

Windsor Star, June 20, 2023

<https://windsorstar.com/news/children-injured-in-windsor-school-bus-car-collision>

School bus involved in a collision

Blackburn News, June 20, 2023

<https://windsornewstoday.ca/news/2023/06/20/school-bus-involved-in-a-collision>

School bus crash sends 7 kids to hospital

CTV Windsor, June 20, 2023

<https://windsor.ctvnews.ca/school-bus-crash-sends-7-kids-to-hospital-1.6448440>

Crash involving school bus sends seven students to hospital

AM800 News, June 20, 2023

<https://www.iheartradio.ca/am800/news/crash-involving-school-bus-sends-seven-students-to-hospital-1.19801526>

WRH board returns to in-person meetings with AGM

CTV Windsor, June 22, 2023

<https://windsor.ctvnews.ca/windsor-regional-hospital-board-returns-to-in-person-meetings-with-agm-1.6452765>

WRH rolls out third MRI machine

Blackburn News, June 23, 2023

<https://windsornewstoday.ca/news/2023/06/23/windsor-regional-hospital-rolls-out-third-mri-machine>

Third MRI machine up and running at WRH

CTV Windsor, June 22, 2023

<https://windsor.ctvnews.ca/third-mri-machine-up-and-running-at-windsor-regional-hospital-1.6452156>

Third MRI machine up and running at WRH

AM800, June 22, 2023

<https://www.iheartradio.ca/am800/news/third-mri-machine-up-and-running-at-windsor-regional-hospital-1.19811029>

County reaches tentative deal with CUPE local 29742

Blackburn News, June 22, 2023

<https://windsornewstoday.ca/news/2023/06/22/county-reaches-tentative-deal-with-cupe-local-29742>

Paramedics' union, Essex County reach potential new deal

CBC Windsor, June 22, 2023

<https://www.cbc.ca/news/canada/windsor/essex-windsor-paramedic-agreement-1.6885447>

Essex-Windsor EMS receive county approval for 60 new defibrillators

AM800, June 22, 2023

<https://www.iheartradio.ca/am800/news/essex-windsor-ems-receive-county-approval-for-60-new-defibrillators-1.19807487>

More mental health resources being sought across the county

AM800, June 22, 2023

<https://www.iheartradio.ca/am800/news/more-mental-health-resources-being-sought-across-the-county-1.19807481>

Essex-Windsor EMS to donate surplus ambulances to St. Clair College

AM800, June 22, 2023

<https://www.iheartradio.ca/am800/news/essex-windsor-ems-to-donate-surplus-ambulances-to-st-clair-college-1.19807476>

Vice-chair of WPS board calls for government to aid with mental health resources

AM800, June 22, 2023

<https://www.iheartradio.ca/am800/news/vice-chair-of-wps-board-calls-for-government-to-aid-with-mental-health-resources-1.19810377>

WPSB asking for assessment of mental health services in the city

Blackburn News, June 23, 2023

<https://windsornewstoday.ca/news/2023/06/23/wpsb-asking-for-assessment-of-mental-health-services-in-the-city>

Inflation, COVID, added services leave \$21.3M hole in hospital budget

Windsor Star, June 23, 2023

<https://www.windsorstar.com/news/local-news/inflation-covid-added-services-leave-21-3-million-hole-in-hospital-budget> | Windsor Star

Stoney Point woman says she'd rather die at home than go back to hallway medicine

CBC Windsor, June 26, 2023

<https://www.cbc.ca/news/canada/windsor/health-care-windsor-regional-hospital-funding-medicine-ouellette-campus-windsor-beuglet-1.6887272>

Overdose deaths increasing in Windsor-Essex

CTV Windsor, June 24, 2023

https://windsor.ctvnews.ca/video?cid=sm%3AtrueAnthem%3Actvwindsor%3Apost&clipId=2714497&utm_campaign=trueAnthem%3A%20Trending%20Content&utm_medium=trueAnthem&utm_source=facebook&fbclid=IwAR3hSM6awSdAulqH0CDQYOJT7tThPQ0xy5ijxdujswVyAzgeGAmFHUvvhR

NPT program considers expanding hours as police board requests mental health and addiction supports

CTV Windsor, June 23, 2023

https://windsor.ctvnews.ca/npt-program-considers-expanding-hours-as-police-board-requests-mental-health-and-addiction-supports-1.6453860?cid=sm%3Atrueanthem%3Actvwindsor%3Apost&utm_campaign=trueAnthem%3A%20Trending%20Content&utm_medium=trueAnthem&utm_source=facebook&fbclid=IwAR0qLYJLX56TOXToHlzXKiVyCNIznadLARjiSiCzVtRVZBHbkDIPvwtTxA8

Windsor-Essex branch of CMHA hosting 10th annual Ride Don't Hide event

AM800, June 23, 2023

<https://www.iheartradio.ca/am800/news/windsor-essex-branch-of-cmha-hosting-10th-annual-ride-don-t-hide-event-1.19810449>

St. Clair president thrilled the college will receive surplus ambulances

AM800, June 23, 2023

<https://www.iheartradio.ca/am800/news/st-clair-president-thrilled-the-college-will-receive-surplus-ambulances-1.19810929>

WRH Foundation celebrates banner fiscal year

Blackburn News, June 27, 2023

<https://windsornewstoday.ca/news/2023/06/27/wrh-foundation-celebrates-banner-fiscal-year>

'The project is a really big deal' – HDGH unveils plans for dedicated mental health ER

CTV Windsor, June 27, 2023

<https://windsor.ctvnews.ca/the-project-is-a-really-big-deal-hdgh-unveils-plans-for-dedicated-mental-health-er-1.6457634>

Milestone reached in bringing mental health care under one roof in Windsor, HDGH officials say

CBC Windsor, June 27, 2023

<https://www.cbc.ca/news/canada/windsor/hotel-dieu-grace-healthcare-1.6890319>

HDGH unveils transformational plan for mental health treatment

Windsor Star, June 27, 2023

https://windsorstar.com/news/local-news/hotel-dieu-unveils-transformational-plan-for-mental-health-treatment?utm_term=Autofeed&utm_medium=Social&utm_source=Facebook&fbclid=IwAR3Qb38KTVzqoxMV9dfks14yxG7axEYWpr_nli1We1uyN7KH8dv8eVBXeX4#Echobox=1687894668

HDGH submits plan to Ministry of Health for mental health bed expansion

AM800, June 27, 2023

<https://www.iheartradio.ca/am800/news/hdgh-submits-plan-to-ministry-of-health-for-mental-health-bed-expansion-1.19831416>

HDGH reaches milestone for mental health bed expansion project

Blackburn News, June 27, 2023

<https://windsornewstoday.ca/news/2023/06/27/hdgh-reaches-milestone-for-mental-health-bed-expansion-project>

HDGH says it could fast-track help for mental health crisis

Windsor Star, June 28, 2023

https://windsorstar.com/news/local-news/hotel-dieu-says-it-could-fast-track-help-for-mental-health-crisis?utm_term=Autofeed&utm_medium=Social&utm_source=Facebook&fbclid=IwAR2zRoVVUBZT7_EWE62X8O9ZzIPSLx7uX15gUUD8EcteipZAx-lpModWpEE#Echobox=1687967932

HDGH looking for funding to operate a mental health urgent care centre as soon as possible

Blackburn News, June 28, 2023

<https://windsornewstoday.ca/news/2023/06/28/hdgh-looking-for-funding-to-operate-a-mental-health-urgent-care-centre-as-soon-as-possible>

CMHA Windsor-Essex explores changing hours of operation to meet rising demand for mental health services

CTV Windsor, June 28, 2023

<https://windsor.ctvnews.ca/cmha-windsor-essex-explores-changing-hours-of-operation-to-meet-rising-demand-for-mental-health-services-1.6460545>

Local medical officer of health asking community to postpone outdoor activities

AM800, June 28, 2023

<https://www.iheartradio.ca/am800/news/local-medical-officer-of-health-asking-community-to-postpone-outdoor-activities-1.19837233>

Sarnia mom diagnosed with cancer desperate to get daughter with complex needs into group home

CBC Windsor, June 29, 2023

<https://www.cbc.ca/news/canada/windsor/developmental-disabilities-funding-sarnia-1.6890366>

WRH says vandals take down Pride flag at Ouellette campus

AM800 News, June 30, 2023

<https://www.iheartradio.ca/am800/news/wrh-says-vandals-take-down-pride-flag-at-ouellette-campus-1.19842903>

Pride flag at Windsor Regional Hospital replaced after vandals struck

Blackburn News, June 30, 2023

<https://windsornewstoday.ca/news/2023/06/30/pride-flag-at-windsor-regional-hospital-replaced-after-vandals-struck>

Windsor Regional Hospital Pride flag replaced following theft

Windsor Star, June 30, 2023

<https://windsorstar.com/news/local-news/windsor-regional-hospital-pride-flag-replaced-following-theft>

VIDEO: Stolen Pride Flag at WRH

CTV Windsor, June 30, 2023

<https://windsor.ctvnews.ca/video?clipId=2718770>

Android phone update leading to more accidental 911 calls, Windsor police say

CBC Windsor, June 29, 2023

<https://www.cbc.ca/news/canada/windsor/windsor-police-911-calls-uptick-1.6892992>

Windsor police report increase in accidental 911 calls

Blackburn News, July 1, 2023

<https://windsornewstoday.ca/news/2023/06/30/windsor-police-report-increase-in-accidental-911-calls>

Hotel-Dieu questioned for 'lack of full engagement' with local health partners

Windsor Star, June 3, 2023

<https://windsorstar.com/news/local-news/hotel-dieu-questioned-for-lack-of-full-engagement-with-local-health-partners>

Increase of overdoses recorded in Windsor-Essex

Blackburn News, July 4, 2023

<https://windsornewstoday.ca/news/2023/07/04/increase-of-overdoses-recorded-in-windsor-essex>

Opioid alert issued by WECHU after 15 overdoses reported

AM800 News, July 4, 2023

<https://www.iheartradio.ca/am800/news/opioid-alert-issued-by-wechu-after-15-overdoses-reported-1.19853617>

Essex-Windsor EMS paramedics ratify collective agreement

CTV Windsor, July 7, 2023

<https://windsor.ctvnews.ca/essex-windsor-ems-paramedics-ratify-collective-agreement-1.6469957>

Essex-County and CUPE Local 2974.2 Reach Four-Year Deal

AM800, July 7, 2023

<https://www.iheartradio.ca/am800/news/essex-county-and-cupe-local-2974-2-reach-four-year-deal-1.19859202>

Essex-Windsor EMS paramedics ratify new contract

Windsor Star, July 9, 2023

[Essex-Windsor EMS paramedics ratify new contract | Windsor Star](#)

Why scientists say wastewater surveillance needs to continue, despite low COVID-19 levels

CBC Windsor, July 9, 2023

<https://www.cbc.ca/news/health/covid-19-wastewater-canada-data-1.6896416>

ESHC Foundation donates \$1.3M to support local health care

Windsor Star, July 10, 2023

<https://windsorstar.com/news/local-news/foundation-donates-1-3-million-to-support-local-health-care>

Pediatric care at WRH

AM800, July 12, 2023

<https://www.iheartradio.ca/am800/audio/pediatric-care-at-windsor-regional-hospital-1.19876173?mode=Article>

Dr. Brian Burke, empathetic mental health advocate and jazz musician, has died

CBC Windsor, July 11, 2023

<https://www.cbc.ca/player/play/2243698755798>

ESHC Foundation grants over \$1.3 million to support Erie Shores and Hospice

AM800, July 11, 2023

<https://www.iheartradio.ca/am800/news/eshf-grants-over-1-3-million-to-support-erie-shores-and-hospice-1.19874480>

Need for local paediatric care

AM800, July 13, 2023

<https://www.iheartradio.ca/am800/audio/need-for-local-pediatric-care-1.19880494?mode=Article>

'I couldn't do it alone' – how safe beds is changing lives in Windsor

CTV Windsor, July 13, 2023

<https://windsor.ctvnews.ca/i-couldn-t-do-it-alone-how-safe-beds-is-changing-lives-in-windsor-1.6477423>

Windsor mental health, drug crisis program expanded intake hours to keep people out of ER

CBC Windsor, July 13, 2023

<https://www.cbc.ca/news/canada/windsor/safe-beds-open-house-1.6904793>

Obit: Dr. Brian Burke a community champion for mental health

Windsor Star, July 12, 2023

<https://windsorstar.com/news/local-news/obit-dr-brian-burke-a-community-champion-for-mental-health>

Greenshield launches new pilot for essential medication coverage

AM800, July 14, 2023

<https://www.iheartradio.ca/am800/news/greenshield-launches-new-pilot-for-essential-medication-coverage-1.19881583>

Health centre launches prescription pilot program with insurance carrier

Blackburn News, July 14, 2023

<https://windsornewstoday.ca/news/2023/07/14/health-centre-launches-prescription-pilot-program-with-insurance-carrier>

Safe Beds offers Windsor haven for folks in crisis

Windsor Star, July 13, 2023

<https://windsorstar.com/news/local-news/safe-beds-facility>

License revoked for a Windsor doctor

AM800, July 17, 2023

<https://www.iheartradio.ca/am800/news/license-revoked-for-a-windsor-doctor-1.19979395>

Windsor doctor has license revoked, fined \$250K for professional misconduct and incompetency

CTV Windsor, July 16, 2023

<https://windsor.ctvnews.ca/windsor-doctor-has-license-revoked-fined-250k-for-professional-misconduct-and-incompetency-1.6482278>

London's 'game changer' mental health care model inspires revisioned plan in Windsor

CBC Windsor, July 17, 2023

<https://www.cbc.ca/news/canada/windsor/mental-health-care-windsor-london-1.6905814>

Video: Windsor doctor loses license to practice

CTV Windsor, July 17, 2023

<https://windsor.ctvnews.ca/video?clipId=2728111>

Discipline tribunal revokes Windsor kidney doctor's licence, orders \$250,000 fine

Windsor Star, July 17, 2023

<https://windsorstar.com/news/local-news/discipline-tribunal-revokes-windsor-kidney-doctors-licence-orders-250000-fine>

License revoked for a Windsor doctor

AM800, July 17, 2023

<https://www.iheartradio.ca/am800/news/license-revoked-for-a-windsor-doctor-1.19979395>

Windsor doctor's membership to college revoked

Blackburn News, July 17, 2023

<https://windsornewstoday.ca/news/2023/07/17/windsor-doctors-membership-to-college-revoked>

Windsor kidney specialist has doctor's licence revoked, fined \$250K

CBC Windsor, July 17, 2023

<https://www.cbc.ca/news/canada/windsor/windsor-kidney-specialist-licence-revoke-fine-250-1.6908754>

Parents fight for pediatric hospital service improvements

Windsor Star, July 20, 2023

https://windsorstar.com/news/local-news/parents-fight-for-pediatric-hospital-service-improvements?utm_term=Autofeed&utm_medium=Social&utm_source=Facebook&fbclid=IwAR1mL SZhYuk4jCk-t6yiw w6v9vZHjUrCoe4wa7N9-raCnUaGH4TXZoPo#Echobox=1689880719

WRH initiatives aimed at shorter ER wait times, boosted pediatric care

Windsor Star, July 20, 2023

https://windsorstar.com/news/local-news/wrh-initiatives-aimed-at-shorter-er-wait-times-boosted-pediatric-care?utm_term=Autofeed&utm_medium=Social&utm_source=Facebook&fbclid=IwAR0cgL5qeL5frCdw14riYNigZ3mqImEYJREhemLwZiBjSc-2SP64zz67cK4#Echobox=1689882092

Ontario regions face ambulance pressures but province won't release offload delay data

AM800, July 21, 2023

<https://www.iheartradio.ca/am800/news/ontario-regions-face-ambulance-pressures-but-province-won-t-release-offload-delay-data-1.20004571>

Reader letter: Still time to move new hospital to urban location

Windsor Star, July 21, 2023

https://windsorstar.com/opinion/letters/reader-letter-still-time-to-move-new-hospital-to-urban-location?utm_term=Autofeed&utm_medium=Social&utm_source=Facebook&fbclid=IwAR2n1-zLnYDDp8U5nATB8ScAVEBIDa2p-zhjA91vyZOGWXsROfEbBODsOvQ#Echobox=1689937622

Lock Out Cancer campaign breaks record for 2023

AM800, July 20, 2023

<https://www.iheartradio.ca/am800/news/lock-out-cancer-campaign-breaks-record-for-2023-1.20002773>

London hospital draws specialists with high volume of young patients

Windsor Star, July 22, 2023

https://windsorstar.com/news/local-news/london-hospital-draws-specialists-with-high-volume-of-young-patients?utm_term=Autofeed&utm_medium=Social&utm_source=Facebook&fbclid=IwAR1UpeGriVDqnZ95oj_M69M9A551HVQR08dhVXFxkLBBrNKncP0tWRCPVt0#Echobox=1689967687

Hold off until Fall for COVID-19 booster shots says WECHU

AM800, July 21, 2023

<https://www.iheartradio.ca/am800/news/hold-off-until-fall-for-covid-19-booster-shots-says-wechu-1.20003309>

A record breaking campaign for the Windsor Cancer Centre Foundation

Blackburn News, July 21, 2023

<https://windsornewstoday.ca/news/2023/07/21/a-record-breaking-campaign-for-the-windsor-cancer-centre-foundation>

ER funding possibilities

CTV Windsor, July 21, 2023

<https://windsor.ctvnews.ca/video?clipId=2731171>

More COVID-19 booster shots likely this fall, but most residents can wait until then, experts say

CBC Windsor, July 24, 2023

<https://www.cbc.ca/news/canada/windsor/covid-boosters-windsor-1.6914679>

Windsor-Essex mega-hospital tender process to start in 2025

Daily Commercial News, July 24, 2023

[Windsor-Essex mega-hospital tender process to start in 2025 - constructconnect.com](https://www.constructconnect.com/news/windsor-essex-mega-hospital-tender-process-to-start-in-2025)

Behind the scenes work chugging along as mega hospital process continues

AM800, July 23, 2023

<https://www.iheartradio.ca/am800/news/behind-the-scenes-work-chugging-along-as-mega-hospital-process-continues-1.20027344>

Related audio from interview with Patty Handysides:

<https://www.iheartradio.ca/am800/audio/windsor-regional-hospital-update-on-building-new-hospital-1.20026722?mode=Article>

HDGH receives highest accreditation designation

AM800, July 23, 2023

<https://www.iheartradio.ca/am800/news/hotel-dieu-grace-healthcare-receives-highest-accreditation-designation-1.20024845>

HDGH gets top marks in accreditation survey

Blackburn News, July 23, 2023

<https://windsornewstoday.ca/news/2023/07/24/hdgh-gets-top-marks-in-accreditation-survey>

New LTC home in Chatham-Ken to open in 2026

CTV Windsor, July 23, 2023

<https://windsor.ctvnews.ca/new-ltc-home-in-chatham-kent-to-open-in-2026-1.6492006>

West Nile virus confirmed in Windsor-Essex

AM800, July 24, 2023

<https://www.iheartradio.ca/am800/news/west-nile-virus-confirmed-in-windsor-essex-1.20029123>

West Nile virus found in Windsor-Essex

Blackburn News, July 24, 2023

<https://windsornewstoday.ca/news/2023/07/24/west-nile-virus-found-in-windsor-essex>

ESHC \$50,000 closer to new MRI

Blackburn News, July 25, 2023

<https://windsornewstoday.ca/news/2023/07/26/eshc-50000-closer-to-new-mri>

HDGH earns highest accreditation

Windsor Star, July 25, 2023

https://windsorstar.com/news/local-news/hotel-dieu-grace-healthcare-receives-accreditation-designation?utm_term=Autofeed&utm_medium=Social&utm_source=Facebook&fbclid=IwAR0viCTRjDhAx1aCe2CAEdBseKkZyd8JAclLhlZPBdVIWBJTslvCXqw5sTc#Echobox=1690315664

With Windsor's blood donor centre set to close this week, one donor says he's surprised

CBC Windsor, July 26, 2023

<https://www.cbc.ca/news/canada/windsor/windsor-blood-services-closing-1.6917771>

Local health providers marking World Hepatitis Day with free testing

Windsor Star, July 25, 2023

[Local health providers marking World Hepatitis Day with free testing | Windsor Star](#)

Windsor police and Windsor Regional Hospital continue partnership

Blackburn News, July 27, 2023

<https://windsornewstoday.ca/news/2023/07/27/windsor-police-and-windsor-regional-hospital-continue-partnership>

AUDIO: Hôtel-Dieu Grace Healthcare receives highest accreditation designation

AM800 News, July 26, 2023

<https://www.iheartradio.ca/am800/audio/hotel-dieu-grace-healthcare-receives-highest-accreditation-designation-1.20036470?mode=Article>

Research fund received another donation

Blackburn News, July 28, 2023

<https://windsornewstoday.ca/news/2023/07/28/research-fund-received-another-donation>

WPS and WRH partnership having significant impact

AM800 News, July 27, 2023

<https://www.iheartradio.ca/am800/news/wps-and-wrh-partnership-having-significant-impact-1.20039052>

Windsor blood clinic closing its doors

AM800 News, July 28, 2023

<https://www.iheartradio.ca/am800/news/windsor-blood-clinic-closing-its-doors-1.20044879>

Local vision research program gets \$300K boost

Windsor Star, July 28, 2023

<https://windsorstar.com/news/local-vision-research-program-gets-300k-boost>

\$330,000 donated towards Tayfour-Emara Research & Education Fund

AM800 News, July 28, 2023

<https://www.iheartradio.ca/am800/news/330-000-donated-towards-tayfour-emara-research-education-fund-1.20044444>

Walk-in mental health services expanding hours

Blackburn News, July 31, 2023

<https://windsornewstoday.ca/news/2023/07/31/walk-in-mental-health-services-expanding-hours>

Blood donation centre closed; plasma centre to open in 2024

Windsor Star, July 30, 2023

<https://windsorstar.com/news/local-news/blood-donation-centre-closed-plasma-centre-to-open-in-2024>

Health unit welcomes new cigarette warning labels

CTV Windsor, July 31, 2023

<https://windsor.ctvnews.ca/health-unit-welcomes-new-cigarette-warning-labels-1.6501394>

Regulations that require warning labels to be printed on individual cigarettes in effect today

AM800 News, August 1, 2023

<https://www.iheartradio.ca/am800/news/regulations-that-require-warning-labels-to-be-printed-on-individual-cigarettes-in-effect-today-1.20068546>

Opioid Alert Issued by WECHU After 12 Overdoses Reported

AM800, August 2, 2023

<https://www.iheartradio.ca/am800/news/opioid-alert-issued-by-wechu-after-12-overdoses-reported-1.20076869>

Windsor-Essex sees opioid overdose alert for second time in a month

Windsor Star, August 2, 2023

<https://windsorstar.com/news/local-news/windsor-essex-sees-opioid-overdose-alert-for-second-time-in-a-month>

Calling family doctors: Windsor, Ont. advocacy group appeals for return of local physician recruitment office

CTV Windsor, August 8, 2023

<https://windsor.ctvnews.ca/calling-family-doctors-windsor-ont-advocacy-group-appeals-for-return-of-local-physician-recruitment-office-1.6511070>

New Executive Director takes over Erie Shores Health Foundation

Blackburn News, August 8, 2023

<https://windsornewstoday.ca/windsor/news/2023/08/08/new-executive-director-takes-over-erie-shores-health-foundation>

Some think used needles will be safer if they look different. Others say it's missing the point

CBC Windsor, August 8, 2023

<https://www.cbc.ca/news/canada/windsor/needles-windsor-prick-dispose-1.6930569>

ESHC Foundation announces new executive director

AM800, Aug. 9, 2023

<https://www.iheartradio.ca/am800/news/erie-shores-health-foundation-announces-new-executive-director-1.20097947>

Local group pushing city and county to do more for doctor recruitment in Windsor-Essex

CBC Windsor, Aug. 10, 2023

<https://www.cbc.ca/news/canada/windsor/windsor-prosperus-doctor-shortage-1.6930670>

Edward Cruz worked to gain Canadian healthcare credentials. He's won an award for helping others do the same

CBC Windsor, August 12, 2023

<https://www.cbc.ca/news/canada/windsor/cruz-nursing-immigrant-award-1.6934209>

Calls to Windsor-Essex paramedics expected to reach record highs in 2023, chief says

CBC Windsor, Aug. 14, 2023

<https://www.cbc.ca/news/canada/windsor/essex-windsor-ems-report-1.6935954>

'It was just a crazy week' – Windsorites reflect on 20th anniversary of 2003 blackout

CTV Windsor, Aug. 14, 2023

<https://windsor.ctvnews.ca/it-was-just-a-crazy-week-windsorites-reflect-on-20th-anniversary-of-2003-blackout-1.6518921>

New University of Windsor study looks to tackle social isolation issues among 2SLGBTQIA+ cancer patients

CTV Windsor, August 17, 2023

<https://windsor.ctvnews.ca/new-university-of-windsor-study-looks-to-tackle-social-isolation-issues-among-2slgbtqia-cancer-patients-1.6522826>

Ride along with a Windsor outreach team

CBC Windsor, August 16, 2023

<https://www.cbc.ca/player/play/2255738947716>

Health unit uncovers more positive mosquito pools

Blackburn News, August 17, 2023

<https://windsornewstoday.ca/windsor/news/2023/08/15/health-unit-uncovers-more-positive-mosquito-pools>

Area residents advised to guard against West Nile virus

Windsor Star, August 16, 2023

<https://windsorstar.com/news/local-news/area-residents-advised-to-guard-against-west-nile-virus>

New triage team to help with expected record-high EMS call volumes

Windsor Star, August 18, 2023

<https://windsorstar.com/news/local-news/new-triage-team-to-help-with-expected-record-high-ems-call-volumes>

Chief of Essex-Windsor EMS says there's a need for more paramedics throughout the region

AM800 News, August 18, 2023

<https://www.iheartradio.ca/am800/news/chief-of-essex-windsor-ems-says-there-s-a-need-for-more-paramedics-throughout-the-region-1.20139398>

Minister of Long-Term Care to visit Windsor-Essex

CTV Windsor, August 18, 2023

<https://windsor.ctvnews.ca/minister-of-long-term-care-to-visit-windsor-essex-1.6524583>

EMS launches new team to help reduce unnecessary hospital visits

AM800, Aug. 21, 2023

<https://www.iheartradio.ca/am800/news/essex-windsor-ems-launches-new-team-to-help-reduce-unnecessary-hospital-visits-1.20144319>

EMS launches community treatment team

Blackburn News, Aug. 21, 2023

<https://windsornewstoday.ca/windsor/news/2023/08/18/ems-launches-community-treatment-team>

New triage team to help with expected record high EMS call volumes

Windsor Star, Aug. 21, 2023

<https://windsorstar.com/news/local-news/new-triage-team-to-help-with-expected-record-high-ems-call-volumes>

COVID-19 remains low in Windsor-Essex

CTV Windsor, Aug. 21, 2023

[COVID-19 remains low in Windsor-Essex | CTV News](#)

Windsor's Nurse Police Team pilot extended

CTV Windsor, Aug. 21, 2023

[Windsor's Nurse Police Team pilot extended | CTV News](#)

Nurse-police health team project extended and seeing success, as advocates search for permanent funding

CBC Windsor, Aug. 21, 2023

[Nurse-police health team project extended and seeing success, as advocates search for permanent funding | CBC News](#)

NPT program extended for Windsor police and nurses

Blackburn News, Aug. 21, 2023

[NPT program extended for Windsor police and nurses \(windsornewstoday.ca\)](#)

Joint nurse police team pilot project extended

Windsor Star, Aug. 21, 2023

[Joint nurse police team pilot project extended | Windsor Star](#)

Nurse Police Team being extended six months, long-term fundraising being sought

AM800, Aug. 21, 2023

[Nurse Police Team being extended six-months, long-term funding being sought \(iheartradio.ca\)](#)

Reader letter: Location aside, will new hospital bring better service?

Windsor Star, Aug. 22, 2023

[Reader letter: Location aside, will new hospital bring better service? | Windsor Star](#)

Chair of WECHU responds to Ontario's Health Minister announcements

AM800, Aug. 22, 2023

[Chair of WECHU responds to Ontario's Health Minister announcements \(iheartradio.ca\)](#)

CMHA Windsor-Essex encouraging residents to learn suicide first aid

CTV Windsor, Aug. 23, 2023

<https://windsor.ctvnews.ca/cmha-windsor-essex-encouraging-residents-to-learn-suicide-first-aid-1.6531838>

Suicide Awareness Month quickly approaching in Windsor-Essex

AM800, Aug. 23, 2023

<https://www.iheartradio.ca/am800/news/suicide-awareness-month-quickly-approaching-in-windsor-essex-1.20168519>

Health units, ambulance services receive government funding boost

Windsor Star, Aug. 23, 2023

<https://windsorstar.com/news/local-news/health-units-ambulance-services-receive-government-funding-boost>

Hôtel-Dieu Grace Healthcare's children's centre re-opens Monday

Blackburn News, August 27, 2023

<https://windsornewstoday.ca/windsor/news/2023/08/27/htel-dieu-grace-healthcares-childrens-centre-re-opens-monday>

Suicide prevention focus in September

Windsor Star, August 24, 2023

<https://windsorstar.com/news/local-news/suicide-prevention-month>

Storm causes air conditioning issues at ESHC

Blackburn News, Aug. 28, 2023

<https://windsornewstoday.ca/windsor/news/2023/08/28/storm-causes-air-conditioning-issues-at-erie-shores-hospital>

COVID-19 outbreak confirmed in a unit at WRH

AM800, Aug. 29, 2023

<https://www.iheartradio.ca/am800/news/covid-19-outbreak-confirmed-in-a-unit-at-windsor-regional-hospital-1.20185589>

COVID-19 outbreak reported at WRH

Blackburn News, Aug. 29, 2023

<https://windsornewstoday.ca/windsor/news/2023/08/29/covid-19-outbreak-reported-at-wrh>

COVID-19 outbreak declared at WRH

CTV Windsor, Aug. 29, 2023

<https://windsor.ctvnews.ca/covid-19-outbreak-declared-at-windsor-regional-hospital-1.6539971>

10 patients test positive in COVID-19 outbreak reported at WRH

CBC Windsor, Aug. 29, 2023

<https://www.cbc.ca/news/canada/windsor/windsor-hospital-covid-1.6951048>

WRH confirms 10 COVID-19 cases at Ouellette Campus

Windsor Star, Aug. 29, 2023

<https://windsorstar.com/news/local-news/wrh-confirms-10-covid-19-cases-at-ouellette-camups>

Web and Social Media Analytics – June 15 to August 30 2023

WEB:

Number of Actual Users Accessing the Website: 94,087

Number of Website Page Views: 367,504

What Pages Are They Looking At?:

1. Home Page – 58,351 views
2. Emergency Wait Times – 36,448 views
3. Careers – 13,580 views
4. Contact Us – 7490 views
5. Pharmacy login (MyWRH) – 6762 views
6. Patient and Visitor Information - 5767
7. Pharmacy Services - 5504 views
8. IV ManualFormularyDrugs – 5211 views
9. PROM Consent Form – 4506 views
10. WRH login – 4356 views

YOUTUBE:

Views: 13,426 views

Watch Time: 711.3 hours

Subscribers: 969, +37

Top videos

Internal:

1. Guidelines for Basic Adult Neurological Observation - 1580
2. Demonstrating Compassion (AIDET customer service training) – 1476
3. WRH Fit Test demonstration – 593
4. AIDET overview video - 236
5. Nursing Student Cerner Training Video 1 - 229

External:

1. Using Quick Dams to prevent flooding – 1309
2. Period of Purple Crying – 553
3. Day Surgery and Outpatient Nurses – 443
4. Met Hospital – Family Birthing Centre tour - 254
5. Nurses Week 2023 – SPEP program – 160
6. New hospital update – 142
7. DI Recruitment –140

8. Negative Air Pressure rooms - 129
9. Allison Hayes, patient testimonial – 118
10. Welcome to WRH - 107

FACEBOOK: 11,163 followers

Post Reach – 98,173

Top Posts:

1. NICU parents to meet medical staff at picnic – 6000 reached
2. WRH recruitment for volunteers - 5200 reached
3. Introducing Nurse-Police Teams - 3400 reached
4. Flag lowered for fallen officer - 2800
5. Ad for committee volunteers - 2700
6. A third MRI for WRH - 2400
7. Ear, Nose and Throat (ENT) navigation system –2400
8. Aug. 29 COVID outbreak at WRH - 2300
9. Recruitment for Diagnostic Imaging - 2300
10. June 8 change to masking policy - 2200

INSTAGRAM – Followers: 4280, +2.7%

Reach: 5838

Engagement: 1064

Top Posts:

1. Introducing Nurse-Police Teams, 3309 reached
2. Ear, Nose and Throat (ENT) navigation system , 2535 reached
3. Aug. 29 COVID outbreak at WRH, 2525 reached
4. New MRI for WRH, 2487
5. June 8 change to masking policy, 2325

TWITTER:

Followers: 6070

June 15 to Aug. 30 Summary:

37,000 impressions

37 tweets

Top WRH tweet:

Windsor Regional Hospital @WRHospital

Windsor Regional Hospital has confirmed an outbreak of COVID-19 on its 7th floor medical unit at Ouellette Campus. <https://www.wrh.on.ca/newsroom?newsid=9216> ...