



# **Report of the President & CEO & Chief Nursing Executive to the Board of Directors**

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**Date:** September 2025

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## **Strategic Direction #1- Strengthen the processes that drive a proactive & inclusive culture of patient safety and quality care.**

Our Regional Cancer Program working in partnership with the Medicine program on 4 West has successfully launched the autologous ('auto') stem cell transplant program for the patients of Windsor-Essex. 'Auto' transplant is a specialized form of cancer treatment where a patient's own stem cells are collected, and then re-infused with other specialized medications to treat a range of blood-based cancers. This new program allows patients to receive this care here in their home community, at WRH. The program launched in June of this year and there are 5 patients already in various phases of treatment and treatment planning. Congratulations to all our staff who have worked on this and are helping to ensure that we continue to provide more programs and services closer to home.

## **Strategic Direction #2- Foster an inclusive culture of accountability and transparency.**

On August 14<sup>th</sup> we held our Quarterly Town Hall Meeting with all employees and professional staff to share important updates related to the exciting announcement about our new hospital naming and corporate rebranding kicking off this month. See SD#6 for more information. Our town halls provide an opportunity for all employees, professional staff and leaders to get together to discuss current events, issues and programs at the hospital.



### **Strategic Direction #3- Maintain a responsive and sustainable corporate financial strategy.**



The New Windsor/Essex Acute Care Hospital will be named The Fancsy Family Hospital, in recognition of a transformational gift of approximately \$40 million from the estate of the late John Thomas Fancsy.

The gift announcement took place on August 12th at the site of the new hospital and was attended by members of the Fancsy family, Premier Doug Ford, Minister of Health Sylvia Jones, local dignitaries and community leaders, along with John's two beloved Labradors.

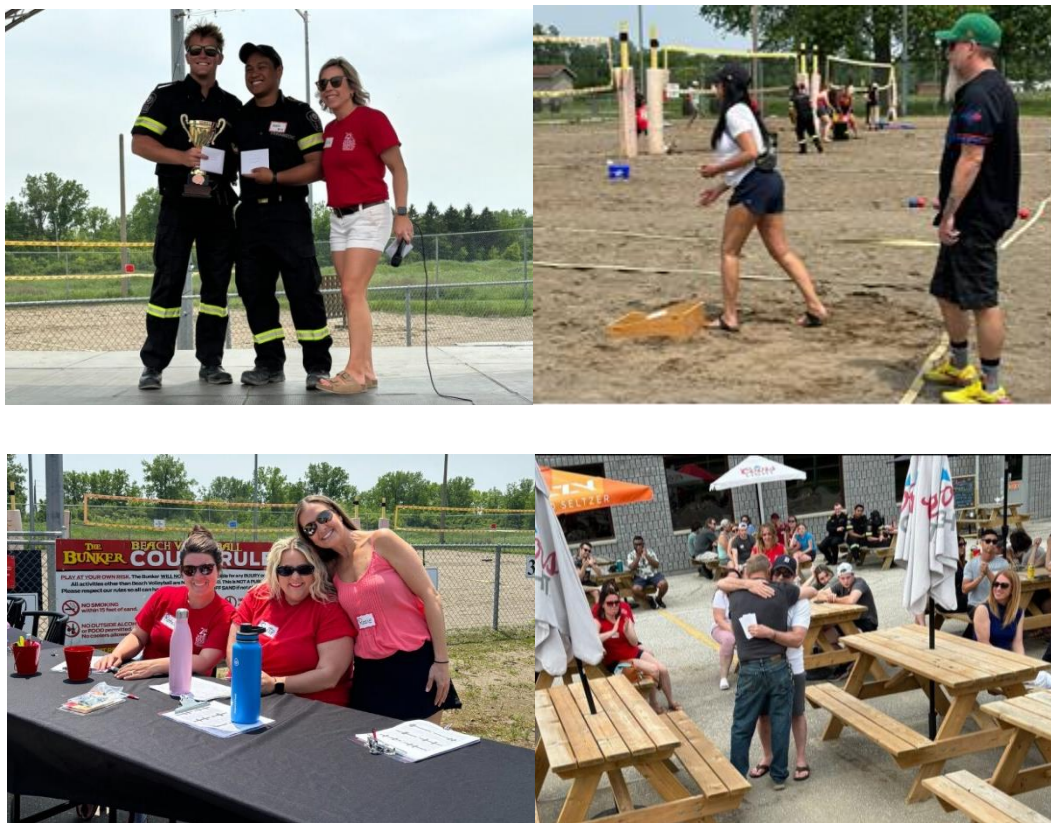
This donation is the largest ever received by the Windsor Regional Hospital Foundation, the largest publicly known gift in the Windsor-Essex Region, and is among one the most generous known bequests ever made to a single organization in Canada.

John's legacy gift is an extraordinary act of generosity. We are immensely grateful and deeply honoured that the new hospital will bear the Fancsy family's name.



## Strategic Direction # 4- Enhance an equitable workplace culture that establishes WRH as an employer of choice.

Windsor Regional Hospital held a number of successful outdoor employee events this summer organized by its Healthy Workplace Committee including an outdoor guided circus play, Yin Yin Yoga, Family Outing Essex Fun Fest and a Vet Tech Pet Walk and Talk. Each month we have a calendar of events throughout our community for employees and their families to participate in.





## Strategic Direction #5-Enhance collaboration and strengthen partnerships to build a better healthcare network.

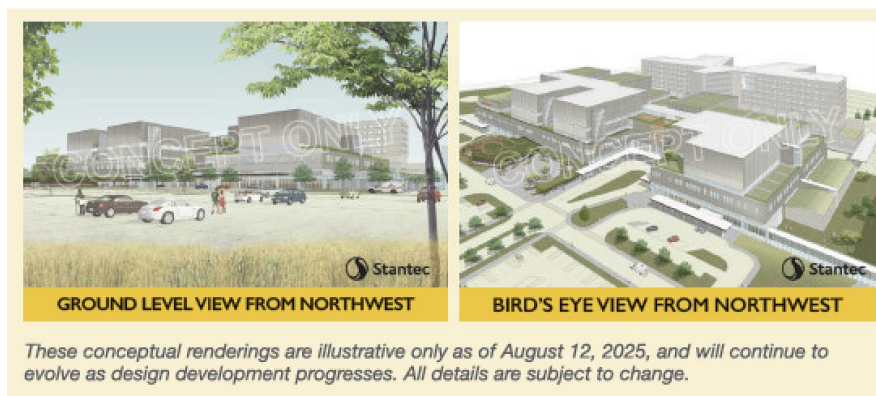
WRH has had a partnership with the St. John's Ambulance Pet Visitation Therapy Program for over 25 years. The program provides pet visits to patients and visitors bringing comfort, joy and companionship to those who are sick or lonely in long-term care homes, mental health facilities and hospitals. Those who take part benefit both physically and emotionally from the love of a dog, while also providing the volunteer with a unique and rewarding volunteer experience.



## Strategic Direction #6- Design and deliver a new state-of-the-art acute care facility, with the community, for our region.

In August, EllisDon was selected as the [construction manager](#) to lead the first phase of construction on the largest infrastructure investment in the region's history. In this role, they will oversee enabling works construction for the newly named Fancsy Family Hospital Project. This includes an Education and Administration Centre with an auditorium, simulation training centre, classrooms, and office space for support staff, a multi-level parking garage that will connect into the new facility and provide convenient, covered access to services in the new hospital, and essential site infrastructure to support future phases of the hospital build.

In addition to all that, an incredible amount of behind-the-scenes work has been underway to move the project forward. Thanks to the dedication of many, including hospital staff, professional staff, volunteers, and community representatives who are working alongside expert planning partners and subject matter experts, we are on track to meet the target tendering dates set by Infrastructure Ontario and get shovels in the ground. The concept renderings seen here show just how far the design has evolved, and although not final, they offer a glimpse into the design trajectory



### New Hospital Name Marks Start of Corporate Rebrand

Following the historic announcement of a new name for the new state-of-the-art acute care hospital—The Fancsy Family Hospital – Windsor Regional Hospital (WRH) is beginning a broader renaming and rebranding process. Established more than 30 years ago, following the 1994 merger of Windsor Western Hospital and Metropolitan General Hospital, the name Windsor Regional Hospital defines the

corporation's identity and history. As WRH continues to grow as a leader in regional health care delivery, the current name and brand no longer fully capture the services we provide, the people we serve, or the critical role we play across the health system.

Over the next year, we will engage in a comprehensive renaming and rebranding process that will result in:

- A new corporate name
- A new logo that visually represents our identity and values
- A refreshed visual identity across – including signage, printed materials, digital content, and uniforms – to ensure a consistent, modern brand experience

In the coming weeks and months, WRH will be actively seeking feedback from our staff and community. Individuals are encouraged to subscribe to the [project email list](#) WRH social media channels to learn about upcoming opportunities to provide input and updates on the project and the renaming process.

Additional information about the rebranding initiative and the Fancsy Family Hospital Project is available in this [September edition of the PMO Report](#).



## Measles Update



Windsor Regional Hospital continues to work closely with WECHU, HDGH, Erie Shores Healthcare and other community partners to monitor, provide testing and vaccination and post exposure treatment during our current Measles Outbreak in Windsor Essex County. The best prevention for Measles remains vaccination. Information about Measles, Vaccination clinic information as well as exposure sites can be found at <https://www.wechu.org/z-health-topics/measles>. If you believe you have measles or have been exposed to measles and are not vaccinated please contact your primary care provider.

If you have to present to the WRH hospital for emergency care or for scheduled inpatient or outpatient clinic or procedure, please contact the appropriate department ahead of time so that we can plan a safe arrival and transport plan at 519-254-5577 and dial zero for switchboard.

## West Nile Virus

On August 15<sup>th</sup> the Windsor-Essex County Health Unit (WECHU) reported its first human case of West Nile virus (WNV) this year in one resident. WNV is an infection transmitted to people through the bite of an infected mosquito. This positive human case is a reminder for WEC residents to continue to protect themselves. For more information:

[News Release: WECHU Reports First Confirmed Human Case of West Nile Virus in 2025 | The Windsor-Essex County Health Unit](#)

## Emergency Department Wait Times

We continue to experience high volumes and high acuity in our Emergency Departments in Windsor Essex. If you do require urgent or emergent care and are wondering about wait times, you can access those here at [Windsor Regional Hospital - Emergency Wait Times](#) and for Erie Shores Healthcare [Erie Shores HealthCare - ED Wait Times](#)

If your health concern does not require the emergency department, we have a number of options available in the community and virtually- Go to [Windsor Regional Hospital - ED Alternatives](#) for a list of these options listed below.

### Adult/Paediatric Emergency Virtual Clinic

Connect with an emergency department doctor through a secure video chat by requesting a virtual appointment. Booking requests daily from 12 pm - 8 pm

- Call: 1-844-227-3844 or Online: [urgentcareontario.ca](https://urgentcareontario.ca)

### Health811

Previously known as Health Connect Ontario, which replaced Telehealth Ontario, Health811 is a free, secure, and confidential service Ontarians can call or access online 24 hours a day, seven days a week to receive health advice from qualified health professionals, such as registered nurses, locate local health services and find trusted health information.

- Phone: 811 or Online: [Ontario.ca/Health811](https://ontario.ca/Health811)

### Health Care Connect

Find a family doctor, nurse practitioner, or specialist and details about the Health Care Connect program. Hours: Monday to Friday, 9 am to 5 pm

- Call: 1-800-445-1822 or Online: [ontario.ca/page/find-family-doctor-or-nurse-practitioner](https://ontario.ca/page/find-family-doctor-or-nurse-practitioner)

### Walk-In Clinics

Find a local walk-in clinic and book an appointment in seconds. Access a wide variety of healthcare specialties, across Canada.

- Call: 1-833-633-4627 or Online: [medimap.ca](https://medimap.ca)

### MD Connected

Our mission is to increase the accessibility to healthcare for Canadians, through technology, so no matter where you are, you can be heard and cared for. Our innovative telemedicine clinics and virtual care services allow you to speak with a healthcare professional no matter where you are. Hours: Daily from 8 am to midnight

- Call: 1-877-792-5201 or Online: [mdconnected.ca](https://mdconnected.ca)
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