



WINDSOR
REGIONAL
HOSPITAL

OUTSTANDING CARE – NO EXCEPTIONS!

February 2026

CEO/COS/CNE Report
Board of Directors
Open Meeting

For week of January 25th onward

- 6 Covid
- 4 Influenza A
- 1 Influenza B (Paediatric)
- 4 RSV (1 ICU)

Significant downward trend in Influenza cases

Provincially, respiratory virus indicators are low. Influenza is low and lower than last week, COVID-19 is low and lower than last week, RSV is moderate and higher than last week.

<https://www.publichealthontario.ca/en/Data-and-Analysis/Infectious-Disease/Respiratory-Virus-Tool>

Remember that vaccination is still the best way to prevent influenza, go to <https://www.wechu.org/news-release-windsor-essex-county-health-unit-encourages-residents-stay-protected-respiratory> for information on reducing risk associated with respiratory season, including influenza, RSV and Covid vaccination.

Go to Ontario.ca for pharmacy vaccination site information:
<https://www.publichealthontario.ca/-/media/documents/C/2013/clincial-office-cough-signage.pdf>

Strategic Direction # 1- Strengthen the processes that drive a proactive & inclusive culture of patient safety and quality care



As part of its plan to protect Ontario and strengthen public services through the upcoming Fall Economic Statement, the Ontario government is investing \$1.1 billion over three years to extend home care services and the Hospital to Home (H2H) program to thousands more patients every year. By expanding access to convenient care at home for patients who no longer need to stay in the hospital, these investments will ease pressures on the health-care system and free up beds for those who need them most.

On February 3rd we announced that WRH has received almost \$2 million dollars to support the hospital to home program in our community.

Since inception we have had 119 patients access this program and are expecting 230 patients by the end of March.

This program will help to not only improve care for our patients being discharged but also improve access and flow throughout our hospital.

Best of all we were joined by the lovely Mr. and Mrs. Davis one of the first families helped by this program when it launched.

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On January 28th we announced a major procurement milestone for The Fancsy Family Hospital.

Infrastructure Ontario (IO) in partnership with Windsor Regional Hospital and the Ministry of Health (MOH), has announced a phased approach for delivering the project and issued a Request for Qualifications (RFQ) to prequalify construction teams that will compete to Design, Build, Finance, and Maintain (DBFM) the second and largest phase, of the new hospital project.

And of course shovels in the ground expected in the summer this year to build phase 1 our Education and Administration Building, Parking Garage and site infrastructure.



Strategic Direction #5 – Enhance an equitable workplace culture that establishes WRH as an employer of choice

On February 11th and 12th we will be celebrating our annual Dedicated Years of Service

This year we will be celebrating over 700 staff that are reaching a milestone of 5, 10, 15, 20, 25, 30, 35, 40, 45 and even 50 years!

- 444 that have worked at WRH from 5 to 15 years
- 243 that have worked at WRH from 20-30 years
- And 40 that have worked at WRH from 35 to 50 years!

A huge congratulations and thank you to all of our staff !



Strategic Direction # 2- Foster an Inclusive Culture of Accountability and Transparency

On **November 3, 2025**, Windsor Regional Hospital launched the **QualtricsXM electronic patient satisfaction survey platform**, enabling patients to provide feedback via email following their visit or stay.

This initiative is part of a broader provincial effort, with over 100 hospitals across Ontario adopting the platform in partnership with the Ontario Hospital Association.

This initiative fosters an inclusive culture where patient voices guide service delivery, supports continuous improvement, and reinforces trust between the hospital and the community.

Since implementation we have received over 1300 completed surveys!



Strategic Direction #5 – Enhance an equitable workplace culture that establishes WRH as an employer of choice

We launched our **Statement of Commitment to Psychological Health and Safety** on January 9th, reinforcing that the well-being of our employees and professional staff is essential to delivering exceptional patient care.

This commitment outlines our plan to establish a **Psychological Health and Safety Management System (PHSMS)** and emphasizes a proactive approach to preventing harm, promoting mental health awareness, and supporting recovery.

The **Wellness Advisory Committee** will guide this work through strategic planning, regular needs assessments, and program oversight. Recognizing that psychological health is a shared responsibility, leaders will model safe behaviours while all team members contribute to a supportive environment.

Through ongoing evaluation and staff feedback, we remain dedicated to ensuring **WRH is a workplace where everyone feels safe, supported, and empowered to thrive.**



Committed to
**PSYCHOLOGICAL
HEALTH & SAFETY**
in Healthcare 

Strategic Direction #5 – Enhance an equitable workplace culture that establishes WRH as an employer of choice

As part of our ongoing commitment to fostering a healthy and supportive workplace culture, leadership recently hosted a staff wellness event designed to promote awareness of the resources available to our teams. The event created space for meaningful dialogue between staff and leadership, with a focus on holistic wellbeing—emotional, financial, and professional.

One highlight was our partnership with St. Clair College, which enabled staff to access complimentary student-led wellness services such as manicures, pedicures, and other esthetic supports. These offerings were well received and contributed to a positive, restorative atmosphere.

Leaders also took the opportunity to reinforce awareness of ongoing wellness initiatives, including financial planning supports and the Employee Assistance Program (EAP). These resources remain central to our broader strategy to ensure staff feel supported both inside and outside the workplace.

We continue to prioritize staff wellbeing as a cornerstone of our organizational culture, and we're grateful for the opportunity to connect directly with teams in this way.



