



OUTSTANDING CARE – NO EXCEPTIONS!

October 2025

CEO/CNE Report  
Board of Directors  
Open Board Meeting



# We Are Pleased To Announce!



**Kelly Heron**, Director Inpatient Surgical Services, has been awarded the position of Vice President of Women and Children, Inpatient Surgery, Peri-Operative and Ambulatory Surgical Services.

Kelly joined WRH 2000 where she has served in a variety of roles including Clinical Practice Manager, Enterostomal Therapist, Operational Manager and since 2013, the Director of Surgical Services.



**Nicole Krywionek** is the successful candidate for the position of Chief Nursing Executive and Vice President Critical Care, Cardiology, Diagnostic Imaging, Respiratory Therapy, Patient Relations, Corporate Education and Training and Professional Practice.

Nicole joined Windsor Regional Hospital in 2018 as Director of Critical Care, Cardiology, and Respiratory Services, where she collaborated with the teams to lead through significant challenges, growth and change. In 2024, Nicole took on the Interim Vice President role for this same portfolio.

**Congratulations to Kelly and Nicole!**



# Strategic Direction #1-

Strengthen The Processes That Drive A Proactive & Inclusive Culture Of Patient Safety And Quality Care

Congratulations to our Windsor Regional Hospital team as we had ZERO harm events at the Ouellette Campus for the week of August 25, 2025.

Each week, Windsor Regional Hospital reports the Patient Harm Index at Monday Morning Huddle. This measures the number of preventable harm incidents that occur in our organization including, Falls with Injury, Hospital Acquired Infections and Irreplaceable Lab Specimens.



*Congratulations!*



# Strategic Direction #2 -

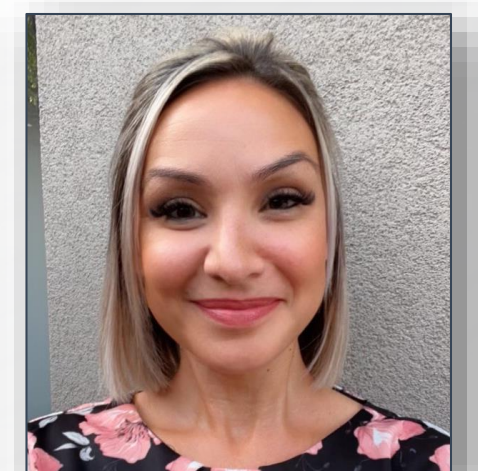
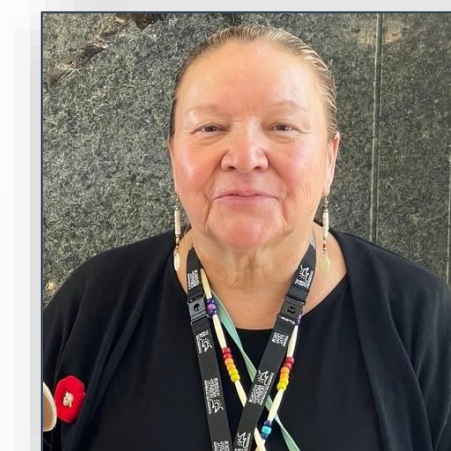
Foster an inclusive culture of accountability and transparency

The National Day for Truth and Reconciliation, originally and still colloquially known as Orange Shirt Day, is a Canadian day of memorial to recognize the atrocities and multi-generational effects of the Canadian Indian residential school system. It occurs every year on September 30

Friday Sept 26<sup>th</sup> we gathered to honour the children who never returned home from Residential Schools, survivors of Residential Schools, their families and communities with a Sacred Fire. This gathering involved a traditional opening, lighting of the sacred fire, teachings on the Sacred Fire and moments of personal reflection. Sacred Fires allow healing to take place and symbolizes the overall respect Indigenous Peoples have for their responsibility following the original instructions from the Creator. A Fire Keeper carefully attends to the fire and never leaves it. Sacred items may be present for teaching, and only indigenous medicines, such as traditional tobacco, sweet grass, sage, and cedar, are offered as offerings of prayer.

Tuesday, September 30 in addition to our staff wearing orange, we hosted a traditional dance and smudge ceremony to commemorate the day in the spirit of reconciliation in the Ouellette Campus Courtyard at 11 am.

Special thanks to Audrey, Arlene, Stephanie and Laura.

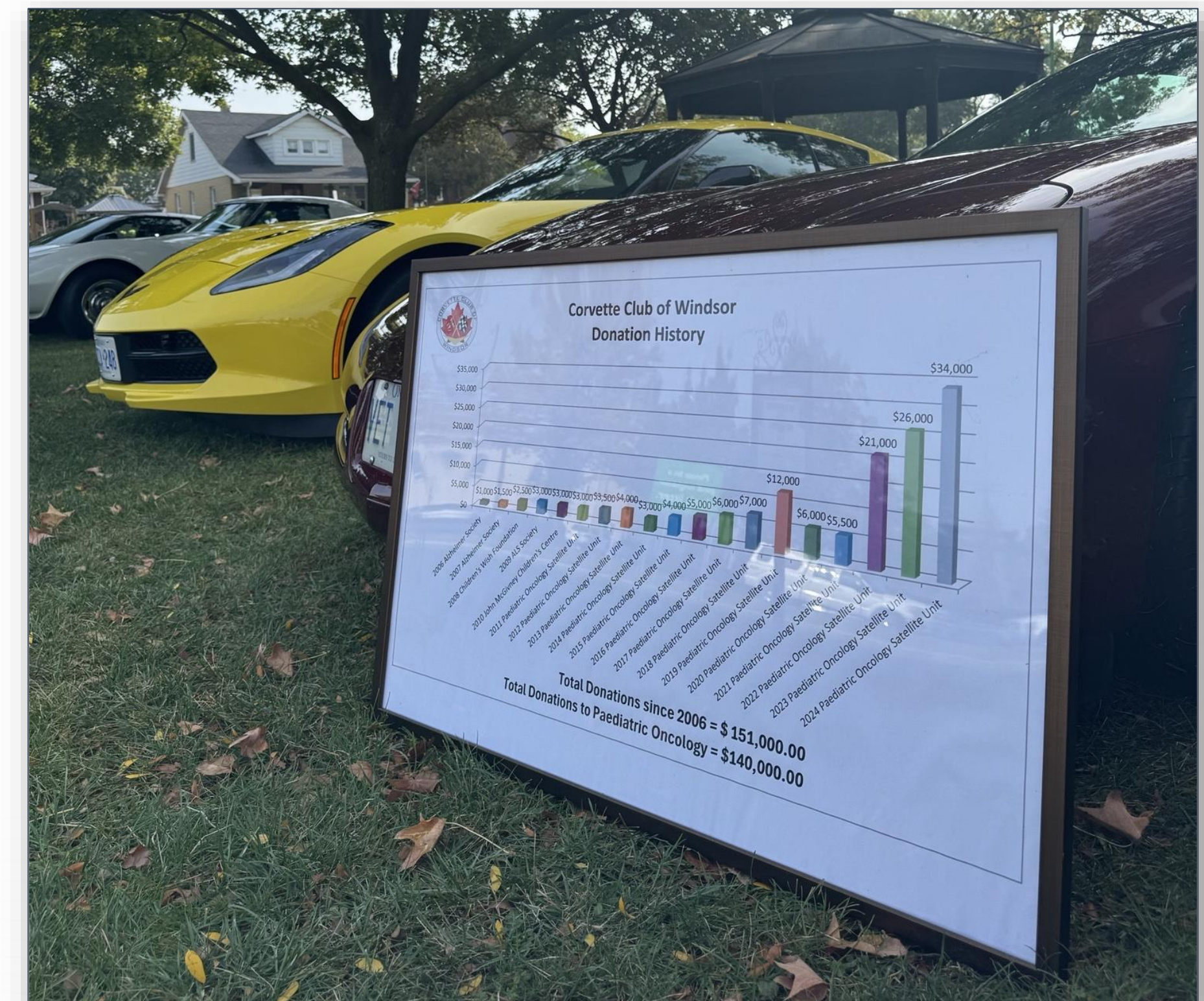




# Strategic Direction #3 -

Maintain a responsive and sustainable corporate financial strategy

Tuesday September 23rd the Corvette Club of Windsor drove their beautiful corvettes to the Met Campus and presented a very generous donation to our Paediatric Oncology Program of \$40,000... this brings their total donations to the POGO Satellite Unit to \$140,000- Thank you from all of us at WRH for supporting our little ones.





# Strategic Direction #4 -

Enhance an equitable workplace culture that establishes WRH as an employer of choice

We celebrated Franco-Ontarian Day on September 25th to recognize and celebrate the rich cultural heritage, history, and contributions of Ontario's Francophone community to the province's social, economic, cultural, and political life. The day marks the 50th anniversary of the first raising of the Franco-Ontarian flag on September 25, 1975, at the University of Sudbury, and provides an opportunity for pride and a deeper understanding of the community's resilience in maintaining its language and culture.

Windsor is the oldest, continual French settlement west of Montreal.

Staff were encouraged to wear green on Thursday in recognition Franco-Ontarian Day.





# Strategic Direction #5 –

Enhance Collaboration and Strengthen Partnerships to Build a Better Healthcare Network

Our Nurse Police Team was busy this past weekend at Open Streets providing education and outreach to our community.

This initiative continues to be a very successful program, bringing care to patients where they are and avoiding Emergency Department visits.

Great job to the Windsor Police Service and our Windsor Regional Hospital Nurses.

And Jonathan, Henry and Hugo our mascots.





# Strategic Direction #6 -

Design and Deliver a New State-of-the-Art Acute Care Facility, with the Community, for our Region

## Corporate Renaming and Rebranding off to Strong Start

As Windsor Regional Hospital (WRH) continues to plan for a new hospital, with Phase one construction, the Enabling Works including an Education and Administration Centre and parking garage, expected to begin early in the new year. To align with the modern facility and the organization's evolving role in the community, the WRH is refreshing its corporate name and visual identity.

In September, we launched a renaming and rebranding survey inviting all staff, patients and community members to complete and have their say. Within the first week, more than 1000 participants have provided their input.

The survey will remain open until December 15, 2025. It is currently available in [French](#) and [English](#) on the project website, with additional translations coming soon. Paper copies of the online surveys are also available through the hospital's redevelopment office.

Additional direct engagement opportunities are being planned throughout Windsor-Essex. Future in-person opportunities will be published on the project website, shared through the hospital's social media channels and by email with those subscribed to the project email list visit [wrh.on.ca/TogetherWeBuild](http://wrh.on.ca/TogetherWeBuild) for more information.





# Questions?

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