

Mission: Provide quality person-centred health care services to our community

WRH VALUES

We respectfully acknowledge that the Windsor Regional Hospital occupies the traditional, ancestral and contemporary lands of the Niswi Ishkodewan Anishinaabeg: The Three Fires Confederacy (Ojibwe, Odawa, and Potawatomi). We acknowledge the land and the surrounding waters for sustaining us and we are committed to protecting and restoring these lands and waters from environmental degradation.

BOARD OF DIRECTORS

Thursday, May 5, 2022

VIA ZOOM: 1700 hours Windsor, Ontario

(ZOOM link is included with the meeting invitation)

	TAB	TIME	ACTION
1. CALL TO ORDER (Paniccia)		1700	
2. <u>DECLARATIONS OF CONFLICT OF INTEREST</u> (Paniccia)		1702	
3. PREVIOUS MINUTES: April 7, 2022 (Paniccia)	Tab A	1703	MOTION (approve)
4. <u>REPORT OF THE PRESIDENT & CEO</u> (Musyj) Will be live presentation		1705	FYI
5. <u>CNE REPORT (Riddell)</u> (verbal)		1730	
6. <u>SCHULICH REPORT</u> – (Jacobs) (verbal)		1740	FYI
7. <u>FINANCIAL PRESENTATION</u> – (Allen) None for May Board Meeting		1745	MOTION (accept)
8. <u>CONSENT AGENDA</u> : Finance/Audit & Resources: April 25, 2022 (Allen)	Tab B	1755	MOTION (accept)
 9. CORRESPONDENCE/PRINTED MATTER: Media Report – FYI only (Paniccia) 	Tab C	1800	FYI
10. BOARD MEMBER QUESTIONS, COMMENTS OR NOTICES OF MOTIONS (Paniccia)		1805	
11. <u>DATE OF NEXT REGULAR BOARD MEETING:</u> Thursday, June 2, 2022 – ZOOM		1810	FYI

12. ADJOURNMENT (Paniccia)	1810	MOTION

REGRETS ONLY TO dawn.sutherland@wrh.on.ca, or (519) 254-5577 X52517



MINUTES of the BOARD OF DIRECTORS meeting held on Thursday, April 7, 2022, 17:00 hours, via ZOOM, live streamed on YouTube.

PRESENT VIA ZOOM:

Anthony Paniccia, Chair

Laura CopatDan WilsonDr. Wassim Saad (ex-officio, non-voting)Paul LachanceDr. Laurie FreemanDavid Musyj (ex-officio, non-voting)Cynthia BissonnetteGenevieve IsshakKaren Riddell (ex-officio, non-voting)

Ian McLeodPenny AllenPatricia FranceMary Dawson

STAFF VIA ZOOM:

Executive Committee

REGRETS:

Michael Lavoie

Dr. Larry Jacobs (ex-officio, non-voting)
Dr. Maher Salbalbal (ex-officio, non-voting)

1. CALL TO ORDER:

The meeting was called to order at 1705 hours with Mr. Paniccia presiding as Chair and Ms. Sutherland recording the minutes.

2. DECLARATIONS OF CONFLICT OF INTEREST:

None declared.

3. PREVIOUS MINUTES:

The minutes of the March 3, 2022 Board meeting had been previously circulated.

MOVED by Mr. I. McLeod, **SECONDED** by Mr. P. Lachance and **CARRIED THAT** the minutes of the March 3, 2022 Board of Directors meeting be approved.

The Chair provided a couple of updates:

- ➤ Happy 2nd year COVID anniversary. It has been 24 months since the first board meeting following the first shut down.
- The WRH team received a letter of thanks from a patient who spent three (3) months in hospital, between the MET Campus, HDGH rehabilitation and outpatient rehabilitation recovering from COVID-19 in 2021. The Chair read an excerpt from the letter. This patient was ventilated and was not expected to survive. He expressed enormous thanks to the entire team at WRH, even wishing he could give everyone a

- "humongous hug". This is a true success story to be told. The Chair reminded everyone to please get vaccinated and boosted if eligible.
- ➤ The WRH Foundation 50/50 draw is back please visit the website to purchase tickets.

4. REPORT FROM THE PRESIDENT & CEO:

Mr. Musyj provided a verbal report accompanied by slides. Mr. Musyj began by stating that COVID is not over and continues to create issues for operations. We are not at crisis mode but it is still concerning and we are trying our best with getting back to normal.

The following are highlights from his report:

- i) Provincial COVID-19 Wastewater stats this is one of the main indicators we look at to get an idea of what is happening in our community and what could be coming to the hospital. Mr. Musyj then referred to Slide 3 which shows wastewater levels by region. There has been a slight uptick in the wastewater surveillance for W/E and we could be at the start of this wave and certainly not tracking in the direction we want. Mr. Musyj added there is usually a 1 2 week gap from the data and what is seen in the hospital. What is happening in the UK and China is another indication of what could come.
- ii) Provincial & COVID-19 Hospitalization Rates show an increase once again, however we are nowhere near where it was in Wave 5. Hospitalizations follow suit however we are hopeful the numbers will plateau with vaccination rates and other factors.
- iii) WRH COVID-19 Hospitalization Rates the graph shows an increase at the end of December, with the peak in January and then again today another increase in hospitalizations. The good news is our ICU admissions remain lower. Mr. Musyj provided WRH's In-Patient COVID-19 cases as of today 41 in hospital, including the ICU and most of these patients are primarily being treated for COVID-19.

Dr. Saad added that currently there is close to 100,000 new infections in Ontario per day and this is the highest number that we have seen since the beginning of the pandemic.

Dr. Saad also provided information on the new COVID-19 XE Variant. This new variant is recombinant, meaning it's a mix of two strains, BA.1 and BA.2. Dr. Saad explained that as viruses mutate over time, recombinant variants are likely to occur and in fact this has occurred 4 or 5 times since the start of the pandemic. What happens is people will become infected with both strains. It is too early to tell if XE is more infectious however it appears to be similar in symptoms to Omicron. Also, increased infectiousness does not mean it is more dangerous and the current treatments will likely remain effective. Another thing to consider is the relaxation of public health measures.

- iv) New W/E Acute Care Hospital Update
- The Together We Build online engagement platform and town hall series launched on March 3, 2022. Mr. Musyj explained that this provides the community an opportunity for questions and meaningful input at this early planning stage. A board member provided some very positive feedback after attending several of the town hall sessions.
- Community engagement 2500+ people have visited the site since it launched. Mr. Musyj added that 100 questions have been answered through the town halls and another 9 on the project site. The hospital appreciates the involvement to date. In

addition, there will be another round of town hall meetings to come and we continue to ask people to participate - this is your hospital.

Questions:

Are we seeing more staff infected with this wave?

Mr. Musyj responded yes, however, nowhere near the previous wave but it is still early. Our staff are no different than the community. We will know more by the May board meeting.

Any change to surgery plans?

Mr. Musyj advised when cases go up it results in pressures to the system with high med/surge bed occupancy. We are north of 100% when it comes to census and this is when we utilize the surge beds that the government supported. We are making progress with our surgery wait list however it is uncertain if we will be able to sustain it. Mr. Musyj expressed that the hospital team is doing their absolute best. Ms. Petrakos added that health human resources remain our biggest challenge especially in anesthesia. It is not just scheduling surgeries but having to cancel due to staff and physicians being off 10-14 days with COVID.

5. CNE REPORT

Ms. Riddell reported. Highlights from her presentation are as follows:

- Extern Program WRH received noticed that funding for the UNE Nurse and Respiratory Therapy Employee program will be continuing through to September 20, 2022 as a part of the overall MOH plan to strengthen health and human resources.
- Assessment Centers the Met CAC is now located in the Pediatric Outpatient Department and focuses on care of patients 3 months - 17 years. The Ouellette Campus AC remains open Monday - Friday and has seen over 140,000 patients since March 2020.
- Slide 3 outlines the criteria for testing which can also be found on the WRH website. Ms. Riddell reviewed the eligibility criteria for PCR or rapid POC molecular testing.
- COVID-19 treatment WRH has provided 49 Mab and 19 Paxlovid treatment courses since January of this year. See slide 6 for the link to the e-referral form.
- COVID-19 vaccination locations WRH has administered 365,171 vaccinations since December 2020, partnering with multiple community agencies to accomplish this number. Effective today, those 60 or older quality for a fourth dose 5 months after third dose. Ms. Riddell outlined the recommended dose series for children aged 5 – 11 and individuates 12 -59.
- The last side is a series of thank you notes left my individuals who received their vaccination at one of the centers.

6. REPORT FROM SCHULICH:

Dr. Jacobs was not in attendance. His written report was circulated for information purposes.

7. Financial Presentation – February 28, 2022

Ms. Allen reported.

Slide 2 – Financial Results – Hospital Operations

- \$3.4 million deficit for hospital operations year to date.
- The net deficit after building amortization is \$4,549,000.

- On February 3, 2022 the Ministry updated the COVID-19 incremental expense guidance and will be reimbursing hospitals for the last half of the fiscal year using the same criteria as in fiscal 2020-2021.
- Previously unfunded expenses such as PPE, additional staffing, sick and isolation costs will now be reimbursed.
- COVID has resulted in non-ministry revenues being under budget by \$4.1 million
- Unearned Ministry volume funding being under budget by \$7.5 million. A year ago that number was \$14 million a significant improvement.
- Recent communications indicate that the Ministry will require year-end. reconciliations but with a plan similar to last fiscal year to make hospitals whole and not be negatively impacted by the pandemic.

Slide 3 – COVID-19 Impact on Expenses

- This slide shows the breakdown of \$4.1 million in lost revenues are impacting our financial statements.
- Based on the updated guidance, the unfunded COVID-19 expenses total \$1.9 million due to the two items indicated 1) the wage differential for Nursing Externs and 2) the difference between the cost of running the Assessment Centers and the funding based on \$38 per swab.

Slide 4 – Revenue

- Base and one time funding is \$37.7 million favourable due to amounts that have been accrued for known COVID-19 reimbursements. These include the now eligible incremental expenses incurred from October to February (including screening), temporary physician payments, vaccination and assessment centre funding and nursing extern funding.
- Ministry drug reimbursements (for high cost drugs) favourable \$2,657,000 but these are offset by higher drug expenses.
- Patient Services Revenue \$3,300,000 favourable relates to uninsured patient revenue from the Ministry and higher diagnostic revenues which are offset by higher medical staff remuneration expense.
- Other Recoveries favourable \$3,056,000 retail pharmacy revenues are offset by higher drug expenses.

Slide 5 - Expenses

- \$42.5 million year to date unfavourable variance in expenses. The majority of these expenses are COVID-19-related and are confirmed or eligible for funding.
- Medical/Surgical supplies are \$3,865,000 unfavourable due to increased use of PPE, depletion of donated PPE supplies and volume increases as procedure backlogs are addressed.
- Drugs \$3.5 million unfavourable, systemic and renal drugs are funded by Ontario
 Health and additional drug expenses in retail pharmacies are offset by recoveries as
 noted previously.
- Other supplies variance of \$12 million and includes:

- \$3,449,000 in additional e-Volve HIS project costs due to COVID-19 delays, which have been funded by the Ministry.
- \$4,373,000 for referred out vaccination centre expenses (City of Windsor and County of Essex EMS) also fully funded.
- \$2,361,000 for referred out cataract procedures which are fully funded via Quality Based Procedure funding.

MOVED by Ms. P. Allen, **SECONDED** by Mr. D. Wilson and **CARRIED THAT** the April 7, 2022 Financial Presentation (as of February 28, 2022) be accepted.

8. CONSENT AGENDA:

MOVED by Ms. P. Allen, **SECONDED** by Ms. P. France and **CARRIED THAT** the report from the March 28, 2022 Finance/Audit & Resources Committee meeting be accepted.

9. CORRESPONDENCE/PRINTED MATTER:

a) Media Report – FYI only.

10. BOARD MEMBER QUESTIONS, COMMENTS OR NOTICES OF MOTIONS:

None

11. NEW BUSINESS:

None

12. DATE OF NEXT REGULAR MEETING:

Thursday, May 5, 2022, 1700 hrs VIA: ZOOM

13. ADJOURNMENT:

There being no further business to discuss, it was **MOVED** by Dr. L. Freeman, **SECONDED** by Ms. L. Copat and **CARRIED THAT** the April 7, 2022 Board of Directors meeting be adjourned at 1755 hours.

Anthony Paniccia, Chair	Dawn Sutherland
Board of Directors	Recording Secretary
/ds	•



MOTION/ACTION SHEET

From The

FINANCE/AUDIT & RESOURCES COMMITTEE MEETING <u>General Session</u>

Monday, April 25, 2022

THERE ARE NO RECOMMENDATIONS FROM THE FINANCE/AUDIT & RESOURCES COMMITTEE.



MINUTES from the meeting of the **FINANCE/AUDIT & RESOURCES COMMITTEE** (*General Session*) held on Monday, April 25, 2022 Via Zoom (following the In-Camera Session).

PRESENT: COMMUNITY MEMBERS:

Penny Allen Dwayne Dawson
Dr. Laurie Freeman Trevor Chapman
Paul Lachance Robert Klein

Dan Wilson Ramona Nordemann

Ian McLeod

Anthony Paniccia, Chair of the Board

STAFF:

Mark Fathers Todd Bested John Faber Heidi Zimmer Mary Macera

REGRETS:

Sandra Boglitch Dr. Maher Sabalbal

1.0 CALL TO ORDER

Mrs. Allen called the meeting to order at 5:54 p.m.

The proceedings were recorded by Mary Macera.

2.0 APPROVAL OF AGENDA

MOVED by Dan Wilson, SECONDED by Ramona Nordemann that the General Finance/Audit & Resources Committee Agenda of Monday, April 25, 2022, be approved.

CARRIED.

3.0 CONFLICT OF INTEREST

No "Conflict of Interest" was declared.

4.0 PRESENTATIONS

There were No Presentations.

5.0 FOR APPROVAL / RECOMMENDATION(S)

5.1 <u>Minutes of Previous Meeting – Monday, March 28, 2022</u>

The Finance/Audit & Resources Committee Minutes of the **General** Meeting of **Monday, March 28, 2022** were previously circulated to all members.

MOVED by Paul Lachance, SECONDED by Dwayne Dawson that the General Meeting Minutes from the Finance/Audit & Resources Committee of Monday, March 28, 2022 be approved.

CARRIED.

6.0 FOR DISCUSSION

6.1 Status of Year End

Mr. Fathers reported that Finance has started its year-end close and as such, there are no preliminary March 31 results to share. The Auditors have started today and the audit will be done virtually. Ms. Zimmer added that she feels the hospital is in good shape.

7.0 FOR INFORMATION

7.1 Ontario Introduces a Plan to Stay Open – March 29, 2022

For the committee's information.

7.2 <u>Project Management Office (PMO) Report – April 2022</u>

This correspondence is provided to the committee members for information.

7.3 President's Report – April 2022

Committee members are welcome to access the link provided on the meeting agenda to listen to Mr. Musyj's monthly report.

8.0 DATE OF NEXT MEETING

The Finance/Audit & Resources Committee will meet on **Tuesday**, **May 24**, **2022 at 4:00 p.m. Via Zoom**.

9.0 ADJOURNMENT

As a final note prior to Adjournment, Mr. Paniccia acknowledged that this is volunteer appreciation week. Thank you to all the committee members for your dedication to Windsor Regional Hospital!

Mrs. Allen indicated that there was no further business.

MOVED by Ramona Nordemann, SECONDED by Paul Lachance that the General Meeting from the Finance/Audit & Resources Committee of Monday, April 25, 2022, be adjourned at 6:00 p.m.

CARRIED.

Mrs. Penny Allen, Chair & Treasurer FinAudit&Resources_Minutes 20220425

Mary Macera Recorder



Media Report to the Board of Directors APRIL 2022

WRH moves PUMA clinic inside

Blackburn News, April 4, 2022

https://blackburnnews.com/windsor/windsor-news/2022/04/04/windsor-regional-hospital-moves-puma-clinic-inside/

Vaccination centre at Devonshire Mall closes after more than 220,000 doses administered CTV Windsor, April 2, 2022

 $\frac{https://windsor.ctvnews.ca/vaccination-centre-at-devonshire-mall-closes-after-more-than-220-000-doses-administered-1.5845865$

Devonshire Mall vaccine centre set to close Saturday

Blackburn News, April 1, 2022

https://blackburnnews.com/windsor/windsor-news/2022/04/01/devonshire-mall-vaccine-centre-set-close-saturday/

WECHU to bring catch-up immunization clinic across region

AM800, April 2, 2022

https://www.iheartradio.ca/am800/news/wechu-to-bring-catch-up-immunization-clinics-across-region-1.17476051

HDGH changing model of care, hiring 30 PSWs

Blackburn News, April 1, 2022

https://blackburnnews.com/windsor/windsor-news/2022/04/01/hdgh-changing-model-care-hiring-30-psws/

HDGH implementing new care model

Windsor Star, April 1, 2022

https://windsorstar.com/news/local-news/hotel-dieu-grace-implementing-new-care-model

ESHC outbreak rescinded

Windsor Star, April 1, 2022

https://windsorstar.com/news/local-news/erie-shores-healthcare-outbreak-recinded

Bump in COVID-19 hospitalizations in Windsor-Essex

Windsor Star, April 4, 2022

https://windsorstar.com/news/local-news/bump-in-covid-19-hospitalizations-in-windsor-essex

46 COVID-19 cases currently in Windsor-Essex hospitals with three in ICU

AM800, April 5, 2022

https://www.iheartradio.ca/am800/news/46-covid-19-cases-currently-in-windsor-essex-hospitals-with-three-in-icu-1.17518332

Man in 70s dies, 46 COVID-19 hospitalizations reported in Windsor-Essex

CTV Windsor, April 5, 2022

https://windsor.ctvnews.ca/man-in-70s-dies-46-covid-19-hospitalizations-reported-in-windsor-essex-1.5849117

New prescription for tackling pandemic surgery backlog

CTV Windsor, April 6, 2022

https://windsor.ctvnews.ca/new-prescription-for-tackling-pandemic-surgery-backlog-1.5851497

Fourth vaccine dose offered for age 60 and up

Blackburn News, April 6, 2022

https://blackburnnews.com/windsor/windsor-news/2022/04/06/fourth-vaccine-dose-offered-60/

47 COVID-19 hospitalizations, no new deaths in Windsor-Essex

CTV Windsor, April 6, 2022

https://windsor.ctvnews.ca/47-covid-19-hospitalizations-no-new-deaths-in-windsor-essex-1.5850700

WECHU reports 155 new high-risk cases and 47 confirmed cases in hospital

AM800, April 6, 2022

https://www.iheartradio.ca/am800/news/wechu-reports-155-new-high-risk-cases-and-47-confirmed-cases-in-hospital-1.17524759

Opioid alert issued for Windsor-Essex due to a spike in overdose cases

AM800, April 6, 2022

https://www.iheartradio.ca/am800/news/opioid-alert-issued-for-windsor-essex-due-to-a-spike-in-overdose-cases-1.17523954

WRH CEO warns newest wave of the pandemic could strain hospitals

AM800, April 7, 2022

https://www.iheartradio.ca/am800/news/wrh-ceo-warns-newest-wave-of-the-pandemic-could-strain-hospitals-1.17538226

Windsor Regional Hospital expects 'difficult month' amid new wave of COVID-19

CBC Windsor, April 7, 2022

https://www.cbc.ca/news/canada/windsor/windsor-regional-hospital-covid19-1.6412662

WRH officials confirm COVID's sixth wave is upon us

Windsor Star, April 7, 2022

https://windsorstar.com/news/local-news/windsor-regional-hospital-officials-confirm-covids-sixth-wave-is-upon-

Wait times longer in Windsor for non-emergency surgeries

Windsor Star, April 7, 2022

https://windsorstar.com/news/local-news/wait-times-longer-in-windsor-for-non-emergency-surgeries?utm_term=Autofeed&utm_medium=Social&utm_source=Facebook&fbclid=IwAR0dn_sFHD28IwrYDt0kF4FLflMKTR7xyau9TEm8qRcdIJQXIALwSJ-Y3--M#Echobox=1649377226

Region's acting medical officer of health calling on the province to reintroduce masks in indoor settings

AM800, April 7, 2022

https://www.iheartradio.ca/am800/news/region-s-acting-moh-calling-on-the-province-to-reintroduce-masks-in-indoor-settings-1.17532908

Wastewater can't speak to possible increase in COVID-19 locally

Blackburn News, April 8, 2022

https://blackburnnews.com/windsor/windsor-news/2022/04/08/wastewater-cant-speak-possible-increase-covid-19-locally/

Woman in 70s dies, 48 COVID-19 hospitalizations reported in Windsor-Essex

CTV Windsor, April 7, 2022

https://windsor.ctvnews.ca/woman-in-70s-dies-48-covid-19-hospitalizations-reported-in-windsor-essex-1.5852440

Guest column: Patients must take on more responsibility as health care evolves

Windsor Star, April 7, 2022

https://windsorstar.com/opinion/letters/guest-column-patients-must-take-on-more-responsibility-as-health-care-

Play For A Cure all-star game goes Friday in Lasalle

AM800, April 7, 2022

https://www.iheartradio.ca/am800/news/play-for-a-cure-all-star-game-goes-friday-in-lasalle-1.17533741

COVID-19 hospitalizations slowly rising in Windsor-Essex

Blackburn News, April 8, 2022

https://blackburnnews.com/windsor/windsor-news/2022/04/08/covid-19-hospitalizations-slowly-rising-windsor-essex/

WECHU reports 51 COVID-19 hospitalizations, no new deaths in Windsor-Essex

CTV Windsor, April 8, 2022

https://windsor.ctvnews.ca/wechu-reports-51-covid-19-hospitalizations-no-new-deaths-in-windsor-essex-1.5854130

Guest column: A realistic plan for Windsor-Essex to live with COVID-19

Windsor Star, April 9, 2022

https://windsorstar.com/opinion/letters/guest-column-a-realistic-plan-for-windsor-essex-to-live-with-covid-

Reader letter: Proposed hospital location doesn't work for too many people

Windsor Star, April 11, 2022

https://windsorstar.com/opinion/letters/reader-letter-proposed-hospital-location-doesnt-work-for-too-many-

WECHU reports 61 people hospitalized, 259 more high-risk COVID-19 cases

AM800, April 11, 2022

https://www.iheartradio.ca/am800/news/wechu-reports-61-people-hospitalized-259-more-high-risk-covid-19-cases-1.17564867

COVID-19 hospitalizations in Windsor-Essex continue to rise

Windsor Star, April 11, 2022

https://windsorstar.com/news/local-news/covid-19-hospitalizations-in-windsor-essex-continue-to-

<u>rise?utm_medium=Social&utm_source=Facebook&fbclid=IwAR2ftWaq4tM6JCUHTNQGleAtY0n_ZHWtCF0jndZQUGfATxav9eEBIBdgHqyU#Echobox=1649710286</u>

Windsor-Essex reports 1 new death as COVID-19 hospitalizations climb

CBC Windsor, April 11, 2022

https://www.cbc.ca/news/canada/windsor/wechu-update-april11-2022-1.6415876

Health unit announces 55 confirmed COVID-19 cases in local hospitals with three in ICU AM800, April 12, 2022

https://www.iheartradio.ca/am800/news/health-unit-announces-55-confirmed-covid-19-cases-in-local-hospitals-with-three-in-icu-1.17571477

One new death, 51 COVID-19 hospitalizations reported in Windsor-Essex

CTV Windsor, April 12, 2022

https://windsor.ctvnews.ca/one-new-death-51-covid-19-hospitalizations-reported-in-windsor-essex-1.5858813

55 COVID-19 patients hospitalized in Windsor-Essex, 1 additional death

CBC Windsor, April 12, 2022

https://www.cbc.ca/news/canada/windsor/wechu-update-april12-2022-1.6417123

Health unit's Windsor office moving

Blackburn News, April 12, 2022

https://blackburnnews.com/windsor/windsor-news/2022/04/12/health-units-windsor-office-moving/

Ontario Dental Association noticing more patients grinding their teeth

AM800, April 12, 2022

https://www.iheartradio.ca/am800/news/ontario-dental-association-noticing-more-patients-grinding-their-teeth-1.17537350

Local emergency departments strained under COVID-19 pressure

AM800, April 13, 2022

https://www.iheartradio.ca/am800/news/local-emergency-departments-strained-under-covid-19-pressure-1.17581020

Windsor-Essex hospitals experiencing long wait times

Blackburn News, April 13, 2022

https://blackburnnews.com/windsor/windsor-news/2022/04/13/windsor-essex-hospitals-experiencing-long-wait-times/

Wait times higher than normal for local hospital emergency departments

CTV Windsor, April 13, 2022

https://windsor.ctvnews.ca/wait-times-higher-than-normal-for-local-hospital-emergency-departments-1.5861031

Windsor-Essex health officials warn of pressures on system, capacity concerns

CBC Windsor, April 13, 2022

https://www.cbc.ca/news/canada/windsor/hospital-ems-windsor-warning-1.6419172

Windsor-Essex public school board trustees to discuss bringing back mask mandate for students

CTV Windsor, April 13, 2022

https://windsor.ctvnews.ca/windsor-essex-public-school-board-trustees-to-discuss-bringing-mask-mandate-back-for-students-1.5861132

WECHU reports 51 COVID-19 hospitalizations, 131 new high-risk cases

CTV Windsor, April 13, 2022

 $\underline{\text{https://windsor.ctvnews.ca/wechu-reports-51-covid-19-hospitalizations-131-new-high-risk-cases-1.5860474}$

Guest column – backlog of surgeries life threatening issue for elderly

Windsor Star, April 16, 2022

https://windsorstar.com/opinion/letters/guest-column-backlog-of-surgeries-life-threatening-issue-for-elderly

Medical officer of health expects spikes in COVID-19 following the Easter weekend

AM800, April 14, 2022

https://www.iheartradio.ca/am800/news/medical-officer-of-health-expects-spikes-in-covid-19-following-the-easter-weekend-1.17587104

Mandatory masking should return to Windsor-Essex schools says health unit

Windsor Star, April 14, 2022

https://windsorstar.com/news/local-news/mandatory-masking-should-return-to-windsor-essex-schools-says-health-unit

'One bad year in order to have many good years:' New mom shares breast cancer journey online

CBC Windsor, April 19, 2022

https://www.cbc.ca/news/canada/windsor/new-mom-breast-cancer-diagnosis-1.6419070

High rates of absenteeism has GECDSB considering mask mandates

CTV Windsor, April 18, 2022

https://windsor.ctvnews.ca/high-rates-of-absenteeism-has-gecdsb-considering-mask-mandates-1.5866273

59 COVID-19 cases in hospital in Windsor-Essex with three in the ICU

AM800, April 19, 2022

https://www.iheartradio.ca/am800/news/59-covid-19-cases-in-hospital-in-windsor-essex-with-three-in-the-icu-1.17622070

Reader letter: This area really needs two major hospitals not just one

Windsor Star, April 20, 2022

https://windsorstar.com/opinion/letters/reader-letter-this-area-really-needs-two-major-hospitals-not-just-one

'Far too many people are dying'; local law professor defends proposed consumption site AM800, April 19, 2022

https://www.iheartradio.ca/am800/news/far-too-many-people-are-dying-local-law-professor-defends-proposed-consumption-site-1.17623516

Windsor-Essex public school board to ask province to reintroduce COVID-19 measures

CBC Windsor, April 19, 2022

https://www.cbc.ca/news/canada/windsor/windsor-essex-school-board-covid19-1.6424127

'Cheers to Hope': WE Spark Health Institute hosting first event

CTV Windsor, April 19, 2022

https://windsor.ctvnews.ca/cheers-to-hope-we-spark-health-institute-hosting-first-event-1.5867319

'Dogs are treated better' – overcrowding, lengthy lockdowns plague Windsor jail amid largest COVID outbreak yet

Windsor Star, April 20, 2022

https://windsorstar.com/news/local-news/dogs-are-treated-better-overcrowding-lengthy-lockdowns-plague-windsor-jail-amid-largest-covid-outbreak-yet

A Day For A Life golf tournament to return this summer

Windsor Star, April 20, 2022

'A Day For A Life' golf tournament to return this summer | Windsor Star

COVID-19 is claiming community residents lives in Windsor-Essex says region's top doc

Windsor Star, April 21, 2022

https://windsorstar.com/news/local-news/covid-19-is-claiming-community-residents-lives-in-windsor-essex-says-regions-top-doc

About half of COVID-19 deaths in Windsor-Essex were premature: MOH

CBC Windsor, April 21, 2022

https://www.cbc.ca/news/canada/windsor/windsor-essex-covid19-1.6427002

County ends declaration of emergency

Blackburn News, April 21, 2022

https://blackburnnews.com/windsor/windsor-news/2022/04/21/county-ends-declaration-emergency/

Acting MOH will not mandate masking schools, least not yet

Blackburn News, April 21, 2022

https://blackburnnews.com/windsor/windsor-news/2022/04/21/acting-moh-will-not-mandate-masking-schools-least-not-yet/

WECHU reports 58 hospitalizations no new deaths

CTV Windsor, April 21, 2022

https://windsor.ctvnews.ca/wechu-reports-58-hospitalizations-no-new-deaths-1.5870465

Vaccine mandate remains hot topic at Unifor local 444 general meeting

Windsor Star, April 21, 2022

https://windsorstar.com/news/local-news/vaccine-mandate-remains-hot-topic-at-unifor-local-444-general-meeting

WRH employee awarded for work during pandemic

Blackburn News, April 24, 2022

https://blackburnnews.com/windsor/windsor-news/2022/04/24/wrh-employee-awarded-work-pandemic/

Reader letter: Planned hospital site raises plenty of land use questions

Windsor Star, April 24, 2022

https://windsorstar.com/opinion/letters/reader-letter-planned-hospital-site-raises-plenty-of-land-use-concerns

WECHU says some Windsor-Essex residents are getting COVID twice

CTV Windsor, April 22, 2022

https://windsor.ctvnews.ca/wechu-says-some-windsor-essex-residents-are-getting-covid-twice-1.5872383

Mask mandate extended for high-risk settings; here's what Windsor-Essex residents need to know

CTV Windsor, April 22, 2022

https://windsor.ctvnews.ca/mask-mandate-extended-for-high-risk-settings-here-s-what-windsor-essex-residents-need-to-know-1.5872395

University of Windsor research shows impact of pandemic on kids' mental health

AM800, April 26, 2022

https://www.iheartradio.ca/am800/news/university-of-windsor-research-shows-impact-of-pandemic-on-kids-mental-health-1.17663290

Reader letter: Friend's emergency room wait was unacceptable

Windsor Star, April 25, 2022

https://windsorstar.com/opinion/letters/reader-letter-friends-emergency-room-wait-was-unacceptable

Lease agreement reached for safe consumption site in Windsor

AM800, April 26, 2022

https://www.iheartradio.ca/am800/news/lease-agreement-reached-for-safe-consumption-site-in-windsor-1.17662255

Timeline for new acute care hospital expected within weeks

Windsor Star, April 25, 2022

https://windsorstar.com/news/local-news/musyj-addresses-rotary-club-of-windsor

74 COVID-19 hospitalizations, one new death reported in Windsor-Essex

CTV Windsor, April 26, 2022

https://windsor.ctvnews.ca/74-covid-19-hospitalizations-one-new-death-reported-in-windsor-essex-1.5876852

COVID-19 hospitalizations rising, one more death in Windsor-Essex

CBC Windsor, April 26, 2022

https://www.cbc.ca/news/canada/windsor/wechu-update-april26-2022-1.6431350

COVID hospitalizations, death count rise again in Windsor-Essex

Windsor Star, April 26, 2022

https://windsorstar.com/news/local-news/covid-hospitalizations-death-count-rise-again-in-windsor-essex

Warden lays out the six big challenges he sees for Essex County

CTV Windsor, April 26, 2022

https://windsor.ctvnews.ca/warden-lays-out-the-big-six-challenges-he-sees-for-essex-county-1.5877214

Play For A Cure raises \$400,000 to fight cancer

Windsor Star, April 26, 2022

https://windsorstar.com/news/local-news/play-for-a-cure-raises-400000-to-fight-cancer

Windsor-Essex reports drop in COVID-19 hospitalizations

Blackburn News, April 27, 2022

https://blackburnnews.com/windsor/windsor-news/2022/04/27/windsor-essex-reports-drop-covid-19-hospitalizations/

Web and Social Media Analytics – April 2022

WEB:

Number of Actual Users Accessing the Website (April 1-April 26): 40,548

Number of Website Page Views: 145,286

What Pages Are They Looking At?:

- 1. Home Page –25,097 views,
- 2. Emergency Wait Times 15,862
- 3. Coronavirus 9775 views

- 4. COVID Assessment Centre -8557 views
- 5. COVID visitation page 5333
- 6. Careers 3510
- 7. Contact Us 2940
- 8. Pharmacy login (MyWRH) –2507 views
- 9. Patient and Visitor Information 2507

YOUTUBE:

Views: 3724 views (2400 less than usual)

Watch Time: 203.3 hours (86.7 less than usual)

Subscribers: 779, +10

Top videos:

- 1. Demonstrating Compassion 379
- 2. Guidelines for Basic Adult Neuological Observation 291
- 3. Using Quick Dams to Prevent Flooding at WRH 207
- 4. Improving the Patient Experience Elevator Privacy 129
- 5. Liz Grafos, Organ and Tissue Donation Awareness Month 112
- 6. Report of the President and CEO April 7 2022 98
- 7. WRH Open Board Meeting April 7 2022 97
- 8. WRH Fit Test Demonstration 92
- **9.** World Kidney Day March 10 2022 91
- **10.** MRI at WRH 67

FACEBOOK: 10,738 followers +53

37,643 monthly reach, up 26%

22,897 people "engaged" on our site - commented or liked our posts this month, up 9%

11,237 videos viewed, up 3%

Top Posts:

- 1. Brooke's cancer journey (April 22) 3708 people reached, 418 reacted
- 2. Brooke's cancer journey (April 18) 3439 people reached, 365 reacted
- 3. Upgrades to Medical Lab 2634 people reached, 147 reacted
- 4. Human Rights Advocate to Retire 2474 people reached, 412 reacted
- 5. National Volunteer Appreciation Week 2121 people reached, 121 people reacted

INSTAGRAM – **Followers: 3819, +0.5%** (Feb 27-March 28)

Reach: 3010, down 81%

Engagement: 334, down 61%

Top Posts:

- 1. Hospital admitting clerks day, 2038 reached and 236 liked
- 2. PUMA Clinic moving inside, 1988 reached and 76 like
- 3. Green shirt day for organ donation, 1777 reached, 118 liked
- 4. Emergency Dept pressures, 1646 reached, 61 liked
- 5. Medical Lab Week, 1474 reached, 69 liked

TWITTER:

Followers: 5,565, +23 this month

Impressions: 29,539, down 12.3 per cent

Tweets: 54, down 27 per cent

Trending topics:

- 1. Emergency Department pressures 2600 impressions, 106 engagements
- 2. Final day for vaccination centre ... 992 impressions, 17 engagements
- 3. Chart on where and when to seek medical attention 909 impressions and 75 engagements
- 4. Lerners Award for Lucy DiPietro ... 862 impressions and 12 engagements
- 5. Green Shirt Day for organ donation awareness ... 765 impressions and 30 engagements