

Mission: Provide quality person-centered health care services to the community

#### WRH VALUES

We respectfully acknowledge that the Windsor Regional Hospital occupies the traditional, ancestral and contemporary lands of the Niswi Ishkodewan Anishinaabeg: The Three Fires Confederacy (Ojibwe, Odawa and Potawatomi). We acknowledge that the land and the surrounding waters for sustaining us and we are committed to protecting and restoring these lands and waters from environmental degradation.

#### **BOARD OF DIRECTORS**

Thursday, December 7, 2023 VIA ZOOM: 1700 hours

(ZOOM link is included with meeting invitation)

	TAB	TIME	ACTION
1. CALL TO ORDER (France)		1700	
2. DECLARATIONS OF CONFLICT OF INTEREST (France)		1702	
3. PREVIOUS MINUTES: November 2, 2023 (France)	Tab A	1703	MOTION
4. REPORT OF THE PRESIDENT & CEO (Musyj)		1705	
5. <u>CNE</u> REPORT (Riddell)		1715	FYI
6. SCHULICH REPORT: (Jacobs)		1720	
7. FINANCIAL PRESENTATION ( Paniccia)	Tab B	1725	
8. CONSENT AGENDA: Finance/Audit & Resources (meeting cancelled)		1730	
9. <u>CORRESPONDENCE/PRINTED MATTER:</u> Media Report – FYI (France)	Tab C	1731	

10. BOARD MEMBER QUESTIONS, COMMENTS OR NOTICES OF MOTION (France)	1742	
11. <u>DATE OF NEXT REGULAR BOARD MEETING:</u> Thursday, January 4, 2024 – ZOOM		
12. <u>ADJOURNMENT</u> (France)	1745	MOTION



MINUTES of the BOARD OF DIRECTORS meeting held on Thursday, November 2, 2023, 17:00 hours, via ZOOM and live streamed on YouTube.

#### PRESENT:

Patricia France, Chair

Ian McLeodChris LanoueDr. Wassim Saad (ex-officio, non-voting)Paul LachanceDr. Laurie FreemanDavid Musyj (ex-officio, non-voting)

David Malian Genevieve Isshak Dr. Danielle Soulliere (ex-officio, non-voting)
Jamie Skutovich Penny Allen Dr. Maher Zayouna (ex-officio, non-voting)
Mary Dawson Laura Copat Dr. Larry Jacobs (ex-officio, non-voting)

Michael Lavoie Nila Das

Linda Staudt Anthony Paniccia

#### **STAFF:**

**Executive Committee** 

#### **REGRETS:**

Cynthia Bissonnette

#### 1. CALL TO ORDER:

The meeting was called to order at 1700 hours with Ms. France presiding as Chair and Ms. Sutherland recording the minutes.

#### 2. DECLARATIONS OF CONFLICT OF INTEREST:

None declared.

#### 3. PREVIOUS MINUTES:

The minutes of the October 5, 2023 Board meeting had been previously circulated.

**MOVED** by Mr. P. Lachance, **SECONDED** by Mr. M. Lavoie and **CARRIED THAT** the minutes of the October 5, 2023 Board of Directors meeting be approved.

#### 4. REPORT FROM THE PRESIDENT & CEO:

Mr. Musyj provided the following statement:

Needless to say, the last 11 days have been a test for our patients, community and staff. A test that I believe our staff is passing.

On the early morning hours of October 23, 2023 we - along with four other ESC hospitals and our not-for-profit shared services entity Transform discovered a possible cyberattack. To contain the incident and prevent further harm, we had to shut down our IT systems.

Our Windsor Regional Hospital staff went into immediate action, implemented downtime procedures, and without missing a beat continued to care for our patients.

The cyberattack was confirmed the morning of October 23rd.

Immediately, our IT team engaged the security threat team we already had on contract in the event of such an incident.

Our staff have been amazing throughout all of this. They lept into action to continue to care for our patients and each other, and they have not stopped. I could not be prouder of them.

To their credit, not one ambulatory surgical procedure was delayed. After the first few days, scheduled surgeries are now nearly back to 100%. We are also making substantial progress on curative radiation treatment and should be able to make some announcements over the next few days.

The cyberattack is not one person in their basement on a computer. The perpetrators are a sophisticated web of people who extort the healthcare sector. They target us while we are caring for our most critically ill. They attack hospitals while we are emerging from a worldwide pandemic. We are not the first healthcare system to be struck by these bandits and will not be the last.

We have leading experts helping restore our systems – safely – and I stress the word <u>safely</u>.

This is not something you can do overnight. This will take time. This will take weeks. We are hopeful that over the next few weeks we will be able to bring back key clinical applications one by one. Our collective focus is on cancer patients and getting those systems up quickly but safely and again, we are making substantial progress.

We know that there are those in the press who are critical of our efforts. We will not engage with this uniformed commentary, except to say this: we are doing our very best to recover as safely and quickly as possible and we are not doing this alone.

We are working with experts who have been involved in hundreds of these cyberattacks.

We are in non-stop discussions with other hospitals and Ontario Health.

We have seen the very best of Ontario come to our aid, just as Windsor Regional Hospital did for others during the pandemic.

We are sharing information as it becomes available and on our experts' advice. There will be a time, after we safely resume critical care, to do a root cause analysis and learn from this. We will learn, improve, and help other institutions prepare.

I want to thank our front-line payroll team as well. Under impossible circumstances, they have made sure all employees have been paid and paid pretty darn accurately, pulling together data from different sources with an opportunity for all staff to address any issues.

At the same time, we have provided credit monitoring to our staff as a precaution.

At this point, we do not know all the data impacted. We are investigating and will have more information soon. The bad actors have published some of the data they stole. They did this because we would not succumb to their ransom demands. We closely examined whether to pay, but we knew, and our experts and law enforcement, all confirmed, that we could not trust the promise of criminal to delete this information. We learned that payment would not speed up the safe restoration of our network and so we did not pay.

This decision is consistent with the recent joint statement of the 50 members of the international counter ransomware initiative – including Canada – that have agreed to sign a pledge never to pay a ransom to cybercriminals.

As soon as we determine exactly what data was affected, we will notify those impacted as required by law. We have already notified the appropriate authorities of the breach and are working with local police, OPP, INTERPOL and FBI on the criminal investigation.

Our focus always is on our patients and fellow staff. Just like during the pandemic we will continue to have that laser focus.

I want to thank our Windsor/Essex community for their understanding and support during these critical times. I shared some comments some have posted across the Erie St. Clair region.

I also want to highlight a couple other issues that occurred since our last meeting.

On October 19, 2023, dignitaries and leadership from Regional First Nation communities joined Windsor Regional Hospital and community leaders to honour the land where the new Windsor/Essex acute care hospital will be built and the connection of the original peoples who resided in the area and received healing from the medicines of mother earth.

Caldwell First Nation led a traditional land ceremony at the future home of the new hospital at the northeast corner of County Rd. 42 and the 9th Concession, which is located on the traditional, ancestral, and contemporary lands of the three fires confederacy (Ojibwe, Odawa, and Potawatomi).

I want to thank Chief Duckworth for her leadership, partnership and friendship for a very profound and memorable day.

Also on October 19<sup>th</sup>, the Evolv metal detectors started in operation. Since that date – 13 days – we have captured 159 knives and 88 other items like screwdrivers, and other "items" like razor blades and needles, no guns.

The Chair thanked Mr. Musyj and the WRH team for their incredible efforts during this situation while still providing Outstanding Care – No Exceptions to the patients.

#### 5. REPORT FROM SCHULICH:

Dr. Jacobs provided the following highlights.

The Medical School is currently in the middle of Accreditation. The on-site visit will take place in the next month and they should have the report by the end of the calendar year.

Dr. Jacobs thanked WRH, on behalf of Schulich, for their continued support.

#### 6. FINANCIAL PRESENTATION (September 30, 2023 Results):

Mr. Paniccia reported.

#### Slide 2 – Financial Results – YTD September 2023

- \$14,700,000 deficit for hospital operations year to date which is \$3,634,000 worse than budget
- The net deficit after building amortization is \$11,250,000 which is \$3,596,000 better than budget

#### Slide 3 – Significant Variances

#### Chart indicates expense variances and the offsetting revenue

- Salaries & Wages \$1,657,000 deficit
  - o Due to Collective Bargaining Settlements
- Medical Staff Fees \$2,490,000 deficit
  - o \$2,977,000 offsetting favourable Patient Services Revenue variance
- Medical/Surgical Supplies \$1,645,000 deficit
  - Offset for additional QBP revenue earned \$401,000 for Hip & Knee replacements
- Drugs \$3,494,000 deficit
  - Offset by \$295,000 revenue in retail pharmacies
  - o \$2,771,000 in Ministry drug funding for chemotherapy and renal programs
- Other Supplies & Expense \$516,000 deficit
  - Facilities deficit offset by savings in laundry, lab expenses and course fees and materials

**MOVED** by Mr. A. Paniccia, **SECONDED** by Ms. M. Dawson and **CARRIED THAT** the November 2, 2023 Financial Presentation (as of September 30, 2023) be accepted.

#### 7. CONSENT AGENDA:

**MOVED** by Mr. A. Paniccia, **SECONDED** by Mr. C. Lanoue and **CARRIED THAT** the report from the October 23, 2023 Finance/Audit & Resources Committee meeting be accepted.

8.	CORRESPONDENCE/PRINTED MATT None.	ER:					
9.	BOARD MEMBER QUESTIONS, COMMENTS OR NOTICES OF MOTIONS: None						
10.	NEW BUSINESS: None						
11.	DATE OF NEXT REGULAR MEETING Thursday, December 7, 2023, 1700, via Zo						
12.	ADJOURNMENT: There being no further business to discuss, i MOVED by Ms. G. Isshak, SECONDED b THAT the October 5, 2023 Board of Director	y Mr. P. Lachance and <b>CARRIED</b>					
	Patricia France, Chair Board of Directors	Dawn Sutherland Recording Secretary/ds					



Finance/Audit and Resources Committee November 27, 2023

# Financial Results October 31, 2023

- Code Grey Impact on Finance Systems:
  - Kronos timekeeping software and the interface with our payroll system and general ledger "Infinium" are still functioning. Employees are able to swipe in and out normally.
    - Kronos is not accessible to Managers and Supervisors and therefore staff schedules cannot be populated. Changes are tracked manually with updates faxed to payroll.
  - Revenue software (HRCM) interface with Cerner not functioning and no data has been received as of October 23, 2023.
  - Interface between Infinium General Ledger and Transform Accounts Payable not functioning. Journal entries to expense Medical Staff Fees, Medical/Surgical Supplies, Drugs, Equipment and Other Supplies have not been transferred since October 22,2023.
  - Equipment grant and amortization entries are generated by the Infinium Fixed Asset system which is still functioning. With no access to Accounts Payable transactions we are unable to verify payments in order to capitalize new assets.

# Financial Results October 31, 2023

- Funding Update
  - WRH received confirmation of fiscal 2023-2024 one time funding for the ONA Bill-124 Reopener awards:
    - \$10,157,503 funding comprised of the following:
      - \$924,350 Stout Award 2020-2021
      - \$2,320,497 Stout Award 2021-2022
      - \$6,912,656 Gedalof Award 2022-2023

# Financial Results - Hospital Operations (1,000's of dollars) October 31, 2023

	С	urrent Year Actual	2	Budget	\$ Variance Fav/(Unfav)	% Variance Fav/(Unfav)
Revenue	\$	375,779	\$	370,772	\$ 5,007	1.4%
Expenses						
Salaries and Wages	\$	173,552	\$	169,567	\$ (3,985)	(2.4%)
Employee benefits		44,869		42,867	(2,002)	(4.7%)
Employee ben future ben. costs		819		819	-	0.0%
Medical staff remuneration		34,650		31,977	(2,673)	(8.4%)
Medical & Surgical supplies		26,677		24,765	(1,912)	(7.7%)
Drugs		51,438		48,202	(3,236)	(6.7%)
Supplies & other expenses		47,750		47,458	(292)	(0.6%)
Long term Interest		4,088		4,040	(48)	(1.2%)
Equipment lease / rental		1,433		1,400	(33)	(2.4%)
Equipment amortization		9,493		11,602	2,109	18.2%
Total Expense	\$	394,769	\$	382,697	\$ (12,072)	(3.2%)
Surplus / (Deficit) From Hospital Operations	\$	(18,990)	\$	(11,925)	\$ (7,065)	
Other Votes (net)	\$	(66)	\$	(56)	\$ (10)	
Net Building Amortization	\$	(695)	\$	(1,081)	\$ 386	
Net Surplus (Deficit)	\$	(19,751)	\$	(13,062)	\$ (6,689)	
Hospital Margin	\$	(14,968)	\$	(7,941)	\$ (7,027)	

# Financial Results October 31, 2023

Significant Variances (\$1,000's of dollars)

Year to Date October 2023 Net Variances							
	Year-to-Date	Year-to-Date					
	Expense	Revenue					
Category	Variance	Variance	Net	Comment			
Salaries & Wages	(3,985)	=	(3,985)	Collective Bargaining Settlements			
Medical Staff Fees	(2,673)	3,006	333	Patient Services Revenue \$3,006			
				QBP Funding for additional joint			
Medical/Surgical Supplies	(1,912)	401	(1,511)	procedures			
				Retail Pharmacy Recoveries \$311			
Drugs	(3,236)	2,916	(320)	Ministry Drug Funding \$2,605			
				Deficits in building service equipment,			
				physician recruitment and patient			
				transport offset by surpluses in lab			
Other Supplies & Expense	(292)	-	(292)	supplies, course fees and laundry.			

### WRH News Clippings - Updated to Nov. 27

### **CTV WINDSOR**

Cyberattack to blame for service interruption at area hospitals, officials say

October 23, 2023

https://windsor.ctvnews.ca/cyber-attack-to-blame-for-service-interruption-at-area-hospitals-officials-say-1.6613208

Cyberattack impacting local hospital systems leaves patients in limbo

October 24, 2023

https://windsor.ctvnews.ca/cyberattack-impacting-local-hospital-systems-leaves-patients-in-limbo-1.6615354

Cyberattack update at Windsor-Essex hospitals

October 27, 2023

https://windsor.ctvnews.ca/cyberattack-update-at-windsor-essex-hospitals-1.6619986

**Cancer patients growing impatient** 

October 27, 2023

https://windsor.ctvnews.ca/cancer-patients-growing-impatient-1.6620771

Hospitals affected by cyberattack say stolen patient data may be publicized

October 31, 2023

https://windsor.ctvnews.ca/hospitals-affected-by-cyberattack-say-stolen-patient-data-may-be-publicized-1.6624689

WRH working on plan for patients undergoing radiation care amid cyberattack

October 31, 2023

https://windsor.ctvnews.ca/wrh-working-on-plan-for-patients-undergoing-radiation-care-amid-cyberattack-1.6625191

Data connected to hospital cyberattack has been published: hospital officials

November 2, 2023

https://windsor.ctvnews.ca/data-connected-to-hospital-cyberattack-has-been-published-hospital-officials-1.6628229

Notorious ransomware group claims responsibility for local hospitals cyberattack

November 3, 2023

https://windsor.ctvnews.ca/notorious-ransomware-group-claims-responsibility-for-local-hospitals-cyberattack-1.6630237

Second batch of data stolen in hospital ransomware attack appears to have been leaked November 4, 2023

https://windsor.ctvnews.ca/second-batch-of-data-stolen-in-hospital-ransomware-attack-appears-to-have-been-leaked-1.6631485

Southwestern Ontario hospitals report progress after cyberattacks

November 6, 2023

https://windsor.ctvnews.ca/southwestern-ontario-hospitals-report-progress-after-cyberattacks-1.6632943

'Your personal or financial information has not been breached': WRH Foundation supporters assured November 7, 2023

https://windsor.ctvnews.ca/your-personal-or-financial-information-has-not-been-breached-wrh-foundation-supporters-assured-1.6634313

Some curative radiation treatments resume at Windsor Regional Hospital November 7, 2023

https://windsor.ctvnews.ca/some-curative-radiation-treatments-resume-at-windsor-regional-hospital-1.6634544

Medical Records May Not Be Accessible Due To Cyberattack, Patient Hotline Established November 8, 2023

https://windsor.ctvnews.ca/medical-records-may-not-be-accessible-due-to-cyberattack-patient-hotline-established-1.6636496

#### **Database Theft Outlined In Hospital Cyberattack Update**

November 9, 2023

https://windsor.ctvnews.ca/database-theft-outlined-in-hospital-cyberattack-update-1.6637972

#### Hospital CEOs questioned about transparency

November 17, 2023

https://windsor.ctvnews.ca/hospital-ceos-questioned-about-transparency-1.6650276

#### WINDSOR STAR

Cyberattack delays hospital appointments in Windsor-Essex, Chatham, Sarnia October 23, 2023

https://windsorstar.com/news/local-news/local-hospitals-warn-of-possible-appointment-delays-amid-HYPERLINK "https://windsorstar.com/news/local-news/local-hospitals-warn-of-possible-appointment-delays-amid-system-outage" HYPERLINK "https://windsorstar.com/news/local-news/local-hospitals-warn-of-possible-appointment-delays-amid-system-outage" HYPERLINK "https://windsorstar.com/news/local-news/local-hospitals-warn-of-possible-appointment-delays-amid-system-outage" system-outage

#### Attempted blackmail the reason for cyberattack against hospitals

October 26, 2023

https://windsorstar.com/news/local-news/very-difficult-time-following-hospital-cyberattack-nurses-union

#### SW Ontario hospitals confirm patient data compromised in cyberattack

October 31, 2023

https://windsorstar.com/news/local-news/windsor-regional-hospital-sending-cancer-patients-out-of-town-for-treatment-after-cyberattack

# Windsor hospital sending cancer patients out-of-town for treatment after cyberattack October 31, 2023

https://windsorstar.com/news/local-news/windsor-regional-hospital-sending-cancer-patients-out-of-town-for-treatment-after-cyberattack

## Patient data published following cyberattack against southwestern Ontario hospitals November 2, 2023

https://windsorstar.com/news/local-news/patient-data-published-following-cyberattack-against-southwestern-ontario-hospitals

#### Restoring hospitals systems following cyberattack will take weeks

November 2, 2023

https://windsorstar.com/news/local-news/restoring-hospitals-systems-following-cyberattack-will-takeweeks

### Infamous ransomware group takes credit for cyberattack against SW Ontario hospitals

November 2, 2023

https://windsorstar.com/news/local-news/infamous-ransomware-group-takes-credit-for-cyberattack-against-sw-ontario-hospitals

#### Hospital patients concerned about privacy amid ongoing cyberattack

November 3, 2023

https://windsorstar.com/news/local-news/hospital-patients-concerned-about-privacy-amid-ongoing-cyberattack

#### Hospital hackers release second round of patient information on dark web

November 3, 2023

https://windsorstar.com/news/local-news/hospital-hackers-release-second-round-of-patient-information-on-dark-web

#### SW Ontario hospitals confirm theft of millions of records in cyberattack

November 6, 2023

https://windsorstar.com/news/local-news/sw-ontario-hospitals-confirm-theft-of-millions-of-records-in-cyberattack

#### Public institutions, critical infrastructure cyberattacks a growing trend

November 6, 2023

https://windsorstar.com/news/local-news/public-institutions-critical-infrastructure-cyberattacks-agrowing-trend

#### Cybercriminals post third round of stolen hospital data on the dark web

November 6, 2023

 $\underline{https://windsorstar.com/news/local-news/cybercriminals-post-third-round-of-stolen-hospital-data-on-the-dark-web$ 

#### Hackers could have had SW Ontario hospital systems access for months

November 7, 2023

https://windsorstar.com/news/local-news/hackers-could-have-had-sw-ontario-hospital-systems-access-for-months

#### Windsor Regional Hospital resumes cancer radiation treatments following cyberattack

November 7, 2023

https://windsorstar.com/news/local-news/windsor-regional-hospital-resumes-cancer-radiation-treatments-following-cyberattack

#### Fourth data dump of stolen hospital data hits the dark web

November 8, 2023

https://windsorstar.com/news/local-news/fourth-data-dump-of-stolen-hospital-data-hits-the-dark-web

#### All Hospital Systems Affected By Cyber Attack, Network Must Be Rebuilt

November 8, 2023

https://windsorstar.com/news/local-news/all-hospital-systems-affected-by-cyber-attack-network-must-be-rebuilt

#### Very Personal Data Now Online After Southwestern Ontario Cyberattack

November 9, 2023

https://windsorstar.com/news/local-news/very-personal-data-now-online-after-southwestern-ontario-cyberattack

Stolen Cyberattack Data Includes Info On Every Sarnia Hospital Patient In Last 30 Years November 9, 2023

https://windsorstar.com/news/local-news/stolen-cyberattack-data-includes-info-on-every-sarnia-hospital-patient-in-last-30-years

Brown-John: In An Age Of Cyberattacks, 'Pay Attention To Your Privacy' November 10, 2023

https://windsorstar.com/opinion/columnists/brown-john-in-an-age-of-cyberattacks-pay-attention-to-your-privacy

Hackers demanded multimillion dollar ransom to end attack against SW Ontario hospitals November 16, 2023

https://windsorstar.com/news/local-news/hackers-demanded-multimillion-dollar-ransom-to-end-attack-against-sw-ontario-hospitals

Hospitals getting back on track after cyberattack but threat still looms November 17, 2023

https://windsorstar.com/news/local-news/hospitals-getting-back-on-track-after-cyberattack-but-threat-still-looms

Southwestern Ontario hospitals hit with \$480M lawsuit as stolen patient data likely sold

November 29, 2023

https://windsorstar.com/news/local-news/sw-ontario-hospitals-hit-with-480m-lawsuit-as-stolen-patient-data-likely-sold

### **AM800**

**Service Interruption Causing Problems at Windsor Regional Hospital** 

October 23, 2023

https://www.iheartradio.ca/am800/news/service-interruption-causing-problems-at-windsor-regional-hospital-1.20392467

**Cyber Attack Causing Service Interruptions at Local Hospitals** 

October 23, 2023

 $\underline{https://www.iheartradio.ca/am800/news/cyber-attack-causing-service-interruptions-at-local-hospitals-\\ \underline{1.20395735}$ 

## Local Area Hospitals Working 'Around the Clock' to Restore Systems Following Cyber Attack October 27, 2023

https://www.iheartradio.ca/am800/news/local-area-hospitals-working-around-the-clock-to-restore-systems-following-cyber-attack-1.20413245

### Cyber Attack Now Being Called 'Ransomware Attack' at Local Hospitals

October 31, 2023

https://www.iheartradio.ca/am800/news/cyber-attack-now-being-called-ransomware-attack-at-local-hospitals-1.20434966

# WRH Moving Some Cancer Care Patients to Other Hospital Following Ransomware Attack October 31, 2023

https://www.iheartradio.ca/am800/news/wrh-moving-some-cancer-care-patients-to-other-hospital-following-ransomware-attack-1.20436216

### Data Stolen During Ransomware Attack at Five Hospitals Now Published Online

November 2, 2023

https://www.iheartradio.ca/am800/news/data-stolen-during-ransomware-attack-at-five-hospitals-now-published-online-1.20453891

#### Notorious ransomware group claims responsibility for local hospitals cyberattack November 3, 2023

https://www.iheartradio.ca/am800/news/notorious-ransomware-group-claims-responsibility-for-local-hospitals-cyberattack-1.20473209

# Second batch of data stolen in hospital ransomware attack appears to have been leaked November 5, 2023

https://www.iheartradio.ca/am800/news/second-batch-of-data-stolen-in-hospital-ransomware-attack-appears-to-have-been-leaked-1.20496127

### Sarnia's Bluewater Health Hit Hardest In Ransomware Attack On Five Hospitals November 6, 2023

https://www.iheartradio.ca/am800/news/sarnia-s-bluewater-health-hit-hardest-in-ransomware-attack-on-five-hospitals-1.20504213

## Windsor Regional Hospital To Resume Curative Radiation Treatments In Wake Of Cyberattack November 7, 2023

https://www.iheartradio.ca/am800/news/windsor-regional-hospital-to-resume-curative-radiation-treatments-in-wake-of-cyberattack-1.20514796

Southwestern Ontario Hospitals Affected By Ransomware Attack To Rebuild Networks From Scratch November 8, 2023

https://www.iheartradio.ca/am800/news/southwestern-ontario-hospitals-affected-by-ransomware-attack-to-rebuild-networks-from-scratch-1.20526854

Curative radiation treatments back to full capacity at Windsor Regional Cancer Centre November 17, 2023

https://www.iheartradio.ca/am800/news/curative-radiation-treatments-back-to-full-capacity-at-windsor-regional-cancer-centre-1.20635522

### Hospital CEOS impacted by ransomware attack show confidence in Transform

November 17, 2023

https://www.iheartradio.ca/am800/news/hospital-ceos-impacted-by-ransomware-attack-show-confidence-in-transform-1.20636270

#### Hospital CEOs looking for no ransom payment legislation

November 18, 2023

https://www.iheartradio.ca/am800/news/hospital-ceos-looking-for-no-ransom-payment-legislation-1.20639244

#### Prevention key to cutting cyberattacks in hospitals

November 20, 2023

https://www.iheartradio.ca/am800/news/prevention-key-to-cutting-cyberattacks-in-hospitals-protecting-patients-researchers-1.20670132

#### **COVID-19 outbreak declared at Met Campus**

November 23, 2023

https://www.iheartradio.ca/am800/news/covid-19-outbreak-declared-at-met-campus-1.20709473

#### Hotel-Dieu Grace Healthcare focused on restoration following cyberattack

November 23, 2023

https://www.iheartradio.ca/am800/news/hotel-dieu-grace-healthcare-focused-on-restoration-following-cyberattack-1.20702221

#### **CBC WINDSOR**

**5 southwestern Ontario hospitals hit by cyberattack, patient appointments to be rescheduled** October 23, 2023

https://www.cbc.ca/news/canada/windsor/windsor-hospital-system-1.7005158

Cyberattack at 5 southwestern Ontario hospitals leaves patients awaiting care October 24, 2023

https://www.cbc.ca/news/canada/windsor/hospital-cyber-attack-tuesday-1.7006509

Radiation care moved out of Windsor, international law enforcement working on cyberattack October 31, 2023

https://www.cbc.ca/news/canada/windsor/patient-data-employee-could-be-published-1.7013835

Windsor hospital warns of payroll errors, but says staff will be paid, amid cyberattack November 1, 2023

https://www.cbc.ca/news/canada/windsor/employee-pay-impacted-cyber-attack-ontario-hospitals-1.7014986

Cybercriminal group claims responsibility for ransomware attack as hospital CEO says recovery will take weeks

November 3, 2023

https://www.cbc.ca/news/canada/windsor/windsor-hospital-ransomware-attack-cybercriminal-group-1.7017176

**2nd round of data from hospital cyberattack published, site says** November 3, 2023

https://www.cbc.ca/news/canada/windsor/windsor-hospital-cyberattack-update-1.7018656

Some radiation procedures at Windsor Regional Hospital going ahead after cyberattack November 7, 2023

https://www.cbc.ca/news/canada/windsor/windsor-regional-hospital-radiation-cyberattack-1.7020989

Info from 5.6 million patient visits among data stolen in ransomware attack on Ontario hospitals November 6, 2023

https://www.cbc.ca/news/canada/windsor/ransomware-attack-third-bunch-data-hospital-1.7019701

Southwestern Ontario Hospitals Will Rebuild Network From Scratch Amid Fallout From Cyberattack November 8, 2023

https://www.cbc.ca/news/canada/windsor/transform-cyberattack-update-1.7022414

Here's How The Southwestern Ontario Hospital Ransomware Attack Has Impacted This Cancer Patient's Care

November 10, 2023

https://www.cbc.ca/news/canada/windsor/cancer-patient-care-essex-ransomware-attack-1.7025146

CEOs of Ontario hospitals hit by ransomware attack break down impact on operations, patients November 17, 2023

https://www.cbc.ca/news/canada/windsor/hospitals-southwestern-ontario-ceo-ransomware-attack-1.7031544

VIDEO: Hospital CEOs defend transparency efforts on ransomware attack November 17, 2023

https://www.cbc.ca/player/play/2284561475518

VIDEO: Jennifer Duguay says she wants to know why she was denied the biopsy November 20, 2023

https://www.cbc.ca/player/play/2285938755857

Chatham woman wants to know why 'most vulnerable' are waiting for care as hospital recovers from cyberattack

November 28, 2023

https://www.cbc.ca/news/canada/windsor/chatham-ransomware-attack-mental-health-psychiatrist-1.7036997

#### **BLACKBURN RADIO**

UPDATE: Hospitals across Southwestern Ontario impacted by cyberattack

October 23, 2023

https://windsornewstoday.ca/windsor/news/2023/10/24/windsor-regional-hospital-still-affected-by-systems-failure

Police, experts now investigating cyberattack at local hospitals

October 27, 2023

https://windsornewstoday.ca/windsor/news/2023/10/27/police-experts-now-investigating-cyberattack-at-local-hospitals

#### Cyberattacks on hospitals not new across Ontario

October 27, 2023

https://windsornewstoday.ca/windsor/news/2023/10/27/cyberattacks-on-hospitals-not-new-across-ontario

#### Patient and staff data stolen during cyberattack

October 31, 2023

https://windsornewstoday.ca/windsor/news/2023/10/31/patient-and-staff-data-stolen-during-cyberattack

#### Data connected to hospital cyberattack published

November 2, 2023

https://windsornewstoday.ca/windsor/news/2023/11/02/data-connected-to-hospital-cyberattack-published

#### Area hospitals report progress following cyberattack, set up hotline

November 6, 2023

https://windsornewstoday.ca/windsor/news/2023/11/06/area-hospitals-report-progress-following-HYPERLINK "https://windsornewstoday.ca/windsor/news/2023/11/06/area-hospitals-report-progress-following-cyber-attack-set-up-hotline" HYPERLINK

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"https://windsornewstoday.ca/windsor/news/2023/11/06/area-hospitals-report-progress-following-cyber-attack-set-up-hotline"cyber-attack-set-up-hotline

#### **Curative radiation resumes at Windsor Regional Hospital**

November 7, 2023

https://windsornewstoday.ca/windsor/news/2023/11/07/curative-radiation-resumes-at-windsor-regional-hospital

#### Hospital CEOs shed more light on recent cyberattack

November 17, 2023

 $\underline{\text{https://windsornewstoday.ca/windsor/news/2023/11/17/hospital-ceos-shed-more-light-on-recent-cyberattack}$ 

#### COVID-19 outbreak over at local hospital

November 24, 2023

https://windsornewstoday.ca/midwestern/news/2023/11/24/outbreak-over-at-local-hospital-1