



Mission: Provide quality person-centred health care services to our community

WRH VALUES

We respectfully acknowledge that the Windsor Regional Hospital occupies the traditional, ancestral and contemporary lands of the Niswi Ishkodewan Anishinaabeg: The Three Fires Confederacy (Ojibwe, Odawa, and Potawatomi). We acknowledge the land and the surrounding waters for sustaining us and we are committed to protecting and restoring these lands and waters from environmental degradation.

BOARD OF DIRECTORS

Thursday, April 7, 2022

VIA ZOOM: 1700 hours

Windsor, Ontario

(ZOOM link is included with the meeting invitation)

	TAB	TIME	ACTION
1. <u>CALL TO ORDER</u> (Paniccia)		1700	
2. <u>DECLARATIONS OF CONFLICT OF INTEREST</u> (Paniccia)		1702	
3. <u>PREVIOUS MINUTES:</u> March 3, 2022 (Paniccia)	Tab A	1703	MOTION (approve)
4. <u>REPORT OF THE PRESIDENT & CEO</u> (Musyj) Will be live presentation		1705	FYI
5. <u>CNE REPORT (Riddell)</u> (verbal)		1730	
6. <u>SCHULICH REPORT</u> – (Jacobs)	Tab B	1740	FYI
7. <u>FINANCIAL PRESENTATION</u> – (Allen)	Tab C	1745	MOTION (accept)
8. <u>CONSENT AGENDA:</u> Finance/Audit & Resources: March 28, 2022 & Operating Results (Allen)	Tab D	1755	MOTION (accept)
9. <u>CORRESPONDENCE/PRINTED MATTER:</u> • Media Report – FYI only (Paniccia)	Tab E	1800	FYI
10. <u>BOARD MEMBER QUESTIONS, COMMENTS OR NOTICES OF MOTIONS</u> (Paniccia)		1805	
11. <u>DATE OF NEXT REGULAR BOARD MEETING:</u> Thursday, May 5, 2022 – ZOOM		1810	FYI

12. <u>ADJOURNMENT</u> (Paniccia)		1810	MOTION

REGRETS ONLY TO dawn.sutherland@wrh.on.ca, or (519) 254-5577 X52517



MINUTES of the **BOARD OF DIRECTORS** meeting held on **Thursday, March 3, 2022**, 17:00 hours, via ZOOM, live streamed on YouTube.

PRESENT VIA ZOOM:

Anthony Paniccia, Chair

Laura Copat

Paul Lachance

Michael Lavoie

Penny Allen

Dan Wilson

Dr. Laurie Freeman

Ian McLeod

Mary Dawson

Dr. Wassim Saad (ex-officio, non-voting)

Karen Riddell (ex-officio, non-voting)

Dr. Larry Jacobs (ex-officio, non-voting)

Dr. Maher Salbalbal (ex-officio, non-voting)

STAFF VIA ZOOM:

Executive Committee

REGRETS:

Cynthia Bissonnette

Patricia France

Genevieve Isshak

David Musyj (ex-officio, non-voting)

1. CALL TO ORDER:

The meeting was called to order at 1705 hours with Mr. Paniccia presiding as Chair and Ms. Sutherland recording the minutes.

2. DECLARATIONS OF CONFLICT OF INTEREST:

None declared.

3. PREVIOUS MINUTES:

The minutes of the February 3, 2022 Board meeting had been previously circulated.

MOVED by Mr. P. Lachance, **SECONDED** by Dr. L. Freeman and **CARRIED THAT** the minutes of the February 3, 2022 Board of Directors meeting be approved.

The Chair provided a couple of updates:

- Hats on for Healthcare – the 13th annual Hats on for Healthcare’s virtual launch took place March 2, 2022. This year it will support WRH’s mental health programs. All details are available on the website.
- United Way/Centraide Windsor-Essex County and the Windsor and District Labour Council are hosting the sixth annual Tampon Tuesday event, celebrating International Women’s Day. Menstrual hygiene products are one of the most requested, yet least donated items at food banks and shelters. On Tuesday, March

8th from 3 pm to 7 pm there will be a drive-thru collection at the United Way's office at 300 Giles Blvd. East.

- Project Management Office update – everyone is invited to visit the Together We Build engagement site at TogetherWeBuild.wrh.on.ca to learn more, ask questions, complete surveys, share ideas for the layout and design of the new facility and register to attend any or all of the of the upcoming 11 virtual town halls focusing on different program and services areas in the new hospital.

The second round of User Group planning meetings have commenced. In Round 2 the groups have the opportunity to review a first draft of the Functional Program for their areas. Each group will meet 3 – 4 times until June and work closely with Agnew Peckham to develop the Functional Program to guide the development of block schematic designs of the hospital in the second half of this year.

The PMO is currently working closely with IO and the MOH to prepare a public RFP for a Planning Design and Conformance (PDC) Team of architects and engineers to develop the Block Schematic Drawings as Part B of the Stage 2 phase.

4. REPORT FROM THE CHIEF OF STAFF:

Dr. Saad provided an update on WRH's surgical and DI backlog. The following are highlights from his report:

- Ontario's Wait Time Strategy has four priority levels for MRI and CT scans, with a wait-time target for each: **emergency (within 24 hours)**, **urgent (within 48 hours)**, **semi-urgent (within 10 days)** and **non-urgent (within 28 days)**.
- Slide 4 shows the average wait time for CT & MRI Priority 4 exams prior to March, 2020 and prior to January 2022 as well as post removal of Directive #2 and post removal of reinstated Directive #2.
- WRH's operational hours for CT is 24 hours per day, 7 days per week. For MRI, it is 18 hours per day, Monday – Friday and 16 hours per day, Saturday – Sunday. MRI will operate 24 hours when HHR are available. WRH has an application in with the MOH for the approval of a 3rd MRI machine.
- The graph on Slide 6 shows the CT and MRI volumes from April 2019 to March 2021. As you can see we quickly recovered until the next Directive #2 was reinstated.
- Slide 7 shows WRH's Surgery Wait List over a 2 year timeline (March 19, 2020 to March 2, 2022) as a result of Directive #2. Dr. Saad advised that WRH was able to keep the surgery wait list steady and comparable to pre-pandemic wait times. Unfortunately the priority patients became more urgent as their disease had progressed significantly and this was not unique to W/E, this was happening globally.
- Dr. Saad outlined the surgical backlog reduction plan and WRH's internal initiatives. WRH is currently following Ministry direction and operating at 70% of our 2019 volumes. The biggest impact we have seen is with the relocation of cataracts and vitrectomies off site. This has freed up time and space in the ORs. Dr. Saad explained that the pandemic has forced WRH to be creative. The increase of technology availability such as the purchase of a mini C arm as well as the EVAR/ENT navigation

system allows patients to stay local for treatment and reduces length of stay in hospital. Also some procedures can then be done in the ambulatory clinics rather than the OR.

- The last slide outlines the regional approach with respect to the Provincial Operational Thresholds (phase 2 – 4). We are currently at phase 2 and close to meeting criteria to move to phase 3 hopefully in the next week or two. Dr. Saad is hopeful that we will be in the recovery phase by the summer. Another note to mention again is WRH was one of the few hospitals that were able to continue with all cancer surgeries during every wave of the pandemic.

5. CNE REPORT

Ms. Riddell reported. This month's report focuses on strategies and overall planning for Health Human Resources. Highlights are as follows:

- Focused plans included recruitment, expansion of staff appreciation and recognition as well as the implementation of the Interprofessional Practice Model.
- WRH received provincial funding in May, 2021 as part of a recruitment incentive program. These incentives were designed to help Ontario hospitals directly support the additional beds required for high acuity patients and to add much needed critical care capacity. WRH launched a refreshed online recruitment page.
- Prediction is 2022 will have a deficit of 60,000 full time equivalents in Canada. Our current graduating nurses cannot meet this demand.
- To date WRH has hired 35 nurses through the incentive program to fill vacancies in PACU, ICU, Cath Lab, Med Surg units, Mental Health and the ED. Also the program has helped WRH be more competitive in a very tight market place.
- Karen shared a short video clip from one of our nurses hired through this program coming to WRH from PEI:

6. REPORT FROM SCHULICH:

Dr. Jacobs' reported included a few announcements. The Windsor update highlighted a few upcoming event dates:

- Dean John Yoo will be visiting Windsor on March 24 and 25:
 - March 24 he will host a CPD event presented by Dr. Bill McAuley
 - March 25 at 9:00 a.m. he will host a townhall from the Windsor Campus.
- 2022 Awards of Excellence will be celebrated on April 13, 2022 at the St. Clair College Centre for the Arts.
- CaRMS Match Day for the fourth-year class is set for April 12, 2022.

7. Financial Presentation – January 31, 2022

Ms. Allen reported.

Slide 2 – Financial Results – Hospital Operations

- \$2.2 million deficit for hospital operations year to date.
- The net deficit after building amortization is \$3,569,000.
- On February 3, 2022 the Ministry updated the COVID-19 incremental expense guidance and will be reimbursing hospitals for the last half of the fiscal year using the same criteria as in fiscal 2020-2021.

- Previously unfunded expenses such as PPE, additional staffing, sick and isolation costs will now be reimbursed.
- COVID has resulted in non-ministry revenues being under budget by \$4.2 million
- Unearned Ministry volume funding being under budget by \$5.2 million. A year ago that number was \$13 million - a significant improvement.
- Recent communications indicate that the Ministry will require year-end reconciliations and recovery of unearned volume revenues and that non-ministry revenue shortfalls will not be funded. However we expect the advocacy by the Ontario Hospital Association and the hospitals themselves will see a similar plan as last fiscal year to make hospitals whole and not be negatively impacted by the pandemic.

Slide 3 – COVID-19 Impact on Expenses

- This slide shows the breakdown of \$4.2 million in lost revenues are impacting our financial statements.
- Based on the updated guidance, the unfunded COVID-19 expenses total \$1.5 million due to the two items indicated 1) the wage differential for Nursing Externs and 2) the difference between the cost of running the Assessment Centres and the funding based on \$38 per swab.

Slide 4 – Revenue

- Base and one time funding is \$35 million favourable due to amounts that have been accrued for known COVID-19 reimbursements. These include the now eligible incremental expenses incurred from October to January (including screening), temporary physician payments, vaccination and assessment centre funding and nursing extern funding.
- Ministry drug reimbursements (for high cost drugs) favourable \$2,253,000 but these are offset by higher drug expenses.
- Patient Services Revenue \$2,652,000 favourable – relates to uninsured patient revenue from the Ministry and higher diagnostic revenues which are offset by higher medical staff remuneration expense.
- Other Recoveries favourable \$2,277,000 – retail pharmacy revenues are offset by higher drug expenses.

Slide 5 - Expenses

- \$39 million year to date unfavourable variance in expenses. The majority of these expenses are COVID-19-related and are confirmed or eligible for Ministry funding
- Medical/Surgical supplies are \$3,650,000 unfavourable due to increased use of PPE, depletion of donated PPE supplies and volume increases as procedure backlogs are addressed.
- Drugs \$3 million unfavourable, systemic and renal drugs are funded by Ontario Health and additional drug expenses in retail pharmacies are offset by recoveries as noted previously.
- Other supplies variance of \$12 million and includes:

- \$3,561,000 in additional e-Volve HIS project costs due to COVID-19 delays, which have been funded by the Ministry
- \$4,040,000 for referred out vaccination centre expenses (City of Windsor and County of Essex EMS) also fully funded by the Ministry
- \$2,119,000 for referred out cataract procedures which are fully funded via Quality Based Procedure funding.

MOVED by Ms. P. Allen, **SECONDED** by Mr. I. McLeod and **CARRIED**
THAT the March 3, 2022 Financial Presentation (as of January 31, 2022) be accepted.

8. CONSENT AGENDA:

MOVED by Ms. P. Allen, **SECONDED** by Mr. D. Wilson and **CARRIED**
THAT the report from the February 22, 2022 Finance/Audit & Resources Committee meeting be accepted.

9. CORRESPONDENCE/PRINTED MATTER:

- a) Media Report – FYI only.

10. BOARD MEMBER QUESTIONS, COMMENTS OR NOTICES OF MOTIONS:

None

11. NEW BUSINESS:

None

12. DATE OF NEXT REGULAR MEETING:

Thursday, April 7, 2022, 1700 hrs VIA: ZOOM

13. ADJOURNMENT:

There being no further business to discuss, it was
MOVED by Mr. P. Lachance, **SECONDED** by Ms. P. Allen and **CARRIED**
THAT the March 3, 2022 Board of Directors meeting be adjourned at 1750 hours.

Anthony Paniccia, Chair
Board of Directors
/ds

Dawn Sutherland
Recording Secretary

Update to WRH Board of Directors (April 7, 2022)

Announcements:

- Commentary – ‘We’re not better now’: Canada’s health care providers need well-being supports, stat *By Andrea Lum and Laura Foxcroft*
- The Toronto Star – Ontario expanding medical schools to boost doctor numbers
- CBC Radio Metro Morning – **COVID-19 and brain fog** *Interview with Adrian Owen*
- Information on masking, returning to campus, capacity limits, vaccination and testing can be found on the Western University website at COVID-19 Situational Summary.
- Dr. Maria Jacinta Santos has been re-appointed as Assistant Dean, Learner Experience (Dentistry), at the Schulich School of Medicine & Dentistry, Western University effective March 1, 2022, to June 30, 2022.

Awards:

- Dr. Subrata Chakrabarti, Department of Pathology and Laboratory Medicine named a Distinguished University Professor.
- Dr. Nathalie Bérubé, Departments of Anatomy & Cell Biology and Paediatrics, Dr. Jimmy Dikeakos, Department of Microbiology & Immunology and Dr. Dan Hardy, Departments of Obstetrics & Gynecology and Physiology & Pharmacology named Faculty Scholars.
- 2022 Awards of Excellence – Windsor Campus Recipients:
 - Associate Dean’s Award**
Christine Mackie
Dr. Deyzi Owens
Dr. Abdurrahim Elashaal
 - Educator’s Award**
Dr. Magbule Doko
Dr. Matthew Battiston
Dr. Nicole Hugel
 - Learner Peer Award**
Andrew Nguyen
Angela Fan
Alex Levesque

Dr. Colin Nisbet Award for Excellence in Emergency Medicine

Julia Cirone

Dr. Gordon Vail Resident Award in Emergency Medicine

Dr. Maryam Zaree

Windsor Family Medicine – Faculty of the Year Award

Dr. Joseph Zakaria

Windsor Sub Specialty Rotation – Faculty of the Year Award

Dr. Takeshi Takahashi

Post Graduate Award for Academic Leadership

Dr. Steven Brunet

City of Windsor – Family Physician Award

Dr. Maryam Zaree

City of Windsor – Psychiatry Physician Award

Dr. Andrew Bridgen

Windsor Psychiatry – Faculty of the Year Award

Dr. Yousha Mizra

Windsor Update:

- The Windsor Campus Awards of Excellence celebration will take place at the St. Clair Centre for the Arts on April 13. Join me in celebrating these wonderful individuals.
- The Windsor Campus did recently host a visit from Dean John Yoo for both a CME event and Town hall on March 24 and 25. This was a well attended event.
- The First Iteration of the CaRMS match is scheduled to be released on April 12, 2022. We wish our graduating class the best of luck over this stressful time.
- We are continuing work on the development of the International stream for students at the Windsor Campus. We remain hopeful to be on track to consider admissions of three students in this pathway for the class of 2027.

Respectfully submitted,

Lawrence Jacobs, MD, FRCPC, FACP

Associate Dean, Windsor Campus

Schulich School of Medicine & Dentistry, Western University.



Board of Directors Meeting
April 7, 2022
Monthly Operating Results Report
for the Eleven Months Ended February 28, 2022

Financial Results – Hospital Operations (1,000's of dollars)

February 28, 2022

	Current Year Actual	Budget	\$ Variance Fav/(Unfav)	% Variance Fav/(Unfav)
Revenue	\$ 566,990	\$ 522,700	\$ 44,290	8.5%
Expenses				
Salaries and Wages	\$ 246,635	\$ 236,733	\$ (9,902)	(4.2%)
Employee benefits	62,282	59,775	(2,507)	(4.2%)
Employee ben. - future ben. costs	1,880	1,880	-	0.0%
Medical staff remuneration	58,277	48,619	(9,658)	(19.9%)
Medical & Surgical supplies	37,675	33,810	(3,865)	(11.4%)
Drugs	67,456	63,991	(3,465)	(5.4%)
Supplies & other expenses	76,487	64,346	(12,141)	(18.9%)
Long term Interest	6,333	6,333	-	0.0%
Equipment lease / rental	2,351	2,151	(200)	(9.3%)
Equipment amortization	10,975	10,188	(787)	(7.7%)
Total Expense	\$ 570,351	\$ 527,826	\$ (42,525)	(8.1%)
Surplus / (Deficit) From Hospital Operations	\$ (3,361)	\$ (5,126)	\$ 1,765	
COVID-19 extraordinary operating expenses unfunded - eligible	\$ 14,832		\$ 14,832	
COVID-19 extraordinary operating expenses unfunded - ineligible	\$ 1,873		\$ 1,873	
COVID-19 related unfunded non-ministry revenue loss included above	\$ 4,136		\$ 4,136	
YTD - Unearned Ministry volume funding	\$ 7,483		\$ (7,483)	
Surplus or (Deficit) / Revenue	-0.59%	-0.98%	0.39%	

Net Surplus/(Deficit) after building amortization (\$4,549)

Financial Results – COVID-19 Impact

February 28, 2022

Windsor Regional Hospital COVID-19 Revenue Loss & Expenses Year-to-Date February 2022			
	<u>Funded</u>	<u>Unfunded Eligible</u>	<u>Unfunded Ineligible</u>
Revenue			
Patient Services	-	-	3,123,067
Recoveries	-	-	1,013,146
Total Revenue	-	-	4,136,212
Expense			
Compensation	8,605,948	8,655,072	1,812,510
Medical Staff Fees	7,316,295	358,569	-
Med. Surg. Supplies	2,698,032	1,478,523	6,899
Drugs	19,820	117	23,905
Other supplies & expense	8,528,260	3,864,870	26,220
Equipment Expenses	804,125	475,134	3,545
Renovations	12,974	-	-
Total Expense	27,985,454	14,832,286	1,873,079
Total Operating	\$ 27,985,454	\$ 14,832,286	\$ 6,009,291
Capital	26,634	722,500	\$ -
Combined Total	\$ 28,012,088	\$ 15,554,786	\$ 6,009,291

Year to Date Results include \$1.9 million in COVID-19 extraordinary expenses which are ineligible for funding. This relates to two items:

- 1) Wage rate differential for Nursing Externs. The maximum hourly rate per the agreement is \$20.60 per hour including benefits. WRH pays Externs \$25 per hour before benefits.
- 2) Difference between the actual cost of running the Assessment Centres and the funding at \$38 per swab.

Financial Results

February 28, 2022

Year to Date Revenue

- **Base and One-Time Funding \$37.7 million favourable**
- **Amounts accrued for known COVID-19 reimbursements:**
 - \$17.5 million for April 2021 to February 2022 incremental COVID-19 expenses
 - \$12.2 million for Vaccination Centre expenses
 - \$7.7 million in COVID-19 physician payments
 - \$3.2 million for Nursing Externs
 - \$2.2 million in Assessment Centre per swab funding (\$38/swab)

Ministry Drug reimbursements \$2,657,000 favourable (offset by drug expenses)

Preferred Accommodation and Co-Payment Revenue \$2,823,000 unfavourable

Patient Services Revenue \$3,300,000 favourable

Other Recoveries \$3,056,000 favourable

Financial Results

February 28, 2022

Year to Date Expenses

- **\$42.5 million year to date unfavourable variance in expenses**
 - **\$42.5 million of the total \$44.7 million in COVID-19 expenses are confirmed/eligible for funding**
- **Med/Surg Supplies \$3,865,000 unfavourable due to increased use of PPE, depletion of donated PPE supplies and volume increases to address procedure backlogs**
- **Drugs \$3.5 million unfavourable, systemic and renal drugs are funded by Ontario Health and additional drug expenses in retail pharmacies are offset by recoveries**
- **Other supplies \$12 million unfavourable and includes:**
 - **\$4,373,000 for referred out vaccination centre expenses (City of Windsor and County of Essex EMS)**
 - **\$3,449,000 in additional e-Volve HIS project costs due to COVID-19 delays**
 - **\$2,361,000 for referred out cataract procedures**

Note: these higher costs have offsetting funding



MOTION/ACTION SHEET

From The

FINANCE/AUDIT & RESOURCES COMMITTEE MEETING General Session

Monday, March 28, 2022

THERE ARE NO RECOMMENDATIONS FROM THE FINANCE/AUDIT & RESOURCES COMMITTEE.



MINUTES from the meeting of the **FINANCE/AUDIT & RESOURCES COMMITTEE** (*General Session*) held on Monday, March 28, 2022 Via Zoom (following the In-Camera Session).

PRESENT:

Penny Allen
Dr. Laurie Freeman
Paul Lachance
Dan Wilson
Ian McLeod

COMMUNITY MEMBERS:

Sandra Boglitch
Dwayne Dawson
Trevor Chapman
Robert Klein
Ramona Nordemann

Anthony Paniccia, Chair of the Board

STAFF:

David Musyj
Mark Fathers
Todd Bested
John Faber
Heidi Zimmer

REGRETS:

Dr. Maher Sabalbal

1.0 CALL TO ORDER

Mrs. Allen called the meeting to order at 5:45 p.m.

The proceedings were recorded by Mary Macera.

2.0 APPROVAL OF AGENDA

MOVED by Ramona Nordemann, **SECONDED** by Paul Lachance that the **General Finance/Audit & Resources Committee Agenda of Monday, March 28, 2022, be approved.**

CARRIED.

3.0 CONFLICT OF INTEREST

No "Conflict of Interest" was declared.

4.0 PRESENTATIONS

There were No Presentations.

5.0 FOR APPROVAL / RECOMMENDATION(S)

5.1 Minutes of Previous Meeting – Tuesday, February 22, 2022

The Finance/Audit & Resources Committee Minutes of the **General Meeting of Tuesday, February 22, 2022** were previously circulated to all members.

MOVED by Ramona Nordemann, SECONDED by Paul Lachance that the General Meeting Minutes from the Finance/Audit & Resources Committee of Tuesday, February 22, 2022 be approved.

CARRIED.

6.0 FOR DISCUSSION

6.1 Monthly Operating Results Report – February 28, 2022 (*As Appended*)

Ms. Zimmer provided the following highlights:

- Operating results report for the eleven months ended February 28, 2022 resulted in a deficit of \$4,549,000 (\$2,889,000 positive Hospital Margin).
- Items to note:
 - Operating results include a combined \$48.8 million in higher costs and lost revenues related to COVID-19. Ministry has now confirmed that the COVID-10 expenses will be reimbursed through the criteria applied in fiscal 2020-2021 for the entire fiscal year 2021-2022. Some costs such as PPE's are now eligible for reimbursement. This change in policy came out after the financial statements were prepared and the impact is not reflected in the year-to-date amount and the year-end forecast.
 - WRH has received funding of \$709,800 for an additional 3 acute med/surg beds to be operational from October 1, 2021 to March 31, 2022. The revenue and expense is not included in the budget.
 - WRH has received confirmation of funding for 2 critical care beds. Revenue and expense is included in the budget (for 8 beds). The Ministry had originally communicated that the additional 6 critical beds would be funded at a conversion rate of \$892 per day. These beds were "net new" and should be funded at a rate of \$2,192 per day. This gap will be resolved before the year-end. Full funding has been recognized in the year- to-date February 2022 results.
 - Please see appended results for an in-depth review of the monthly financial statements.

6.2 Status of 2021-22 Budget Risk Items – February 28, 2022

Ms. Zimmer indicated that the forecast for the year-end has been revised to reflect two items:

- Updated equipment amortization expense to include e--VOLVE equipment additions (a bit higher).
- Small adjustment to Other Recoveries (expense) – assuming some expenses still to be incurred.

Potential year-end operating result – most likely \$1,985,000.

It was commented that if WRH could finish the year with this potential year-end operating result, this would be quite remarkable.

7.0 FOR INFORMATION

7.1 Ontario Making Historic Investment in Provincial Nursing Workforce – March 7, 2022

For the committee's information.

7.2 Project Management Office (PMO) Report – March 2022

This correspondence is provided to the committee members for information.

7.3 President's Report – March 2022

Committee members are welcome to access the link provided on the meeting agenda to listen to Mr. Musyj's monthly report.

To note – amount of positive COVID-19 cases are increasing in the Emergency Room including WRH. That is a concern especially with all of the dropped mandates. Please wear your mask in the community.

8.0 DATE OF NEXT MEETING

The Finance/Audit & Resources Committee will meet on **Monday, April 25, 2022 at 5:00 p.m. Via Zoom.**

9.0 ADJOURNMENT

Mrs. Allen indicated that there was no further business.

MOVED by Robert Klein, SECONDED by Trevor Chapman that the General Meeting from the Finance/Audit & Resources Committee of Monday, March 28, 2022, be adjourned at 6:03 p.m.

CARRIED.

Mrs. Penny Allen, Chair & Treasurer
FinAudit&Resources_Minutes
20220328

Mary Macera
Recorder

Windsor Regional Hospital

Operating Results Report

For the Eleven Months Ended February 28, 2022

(\$000's)

	Line	February 2022 Actuals		
		Actual	Budget	Variance *
Hospital Ops				
Total Revenue	9	\$566,990	\$ 522,700	\$ 44,290
Total Expense	20	570,351	527,826	(42,525)
Surplus / (Deficit)	21	(3,361)	(5,126)	1,765
Other Votes (net)	22	(36)	(72)	36
Other Recoveries / (Exp)	23	(47)	-	(47)
Subtotal	24	(3,444)	(5,198)	1,754
Net bldg. amortization	25	(1,105)	(1,429)	324
Net Surplus (Deficit)	26	\$ (4,549)	\$ (6,627)	\$ 2,078

Hospital Margin	\$ 2,889	\$ 1,135	\$ 1,754
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Capital Equipment Expenditures	\$ 20,394	\$ 28,193	\$ 7,799
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* Variance - favourable / (unfavourable)

Operation Highlights:

- The operating results for the eleven months ended February 28, 2022 resulted in a deficit of \$4,549,000 (\$2,889,000 positive Hospital Margin) based on the Ministry of Health (Ministry) definition. There are three items worth noting -
 - a. Operating results include a combined \$48.8 million in higher costs and lost revenues attributable to meeting our clinical responsibilities related to COVID-19. The Ministry has now confirmed that COVID-19 expenses will be reimbursed via the criteria applied in fiscal 2020-2021 for the entire fiscal year 2021-2022. Some costs such as incremental PPE are now eligible for reimbursement. Revenue is recognized when funding confirmation has been received.
 - b. The Hospital has received funding of \$709,800 for an additional 3 acute medical/surgical beds to be operational from October 1, 2021 to March 31, 2022. The associated revenue and expense for these beds is not included in the budget.
 - c. WRH has received confirmation of funding for 2 critical care beds. The budget assumes that we will be funded for a total of 8 critical care beds. The associated revenue and expense for 8 beds is included in the budget.

Originally the Ministry sent communications indicating that the additional 6 critical care beds would be funded at a “conversion” rate of \$892 per day for acute beds that were converted to critical care beds. In fact, these beds were “net new” and should be funded at the full rate of \$2,192 per day. Recent communications with the ministry indicate that this gap will be resolved before year-end. Therefore the full funding has been recognized in the year to date February 2022 results.

1. Financial Results for the Eleven Months ended February 28, 2022
(Statement 2)

For the eleven months ended February 28, 2022, the deficit after net building amortization is **\$4,549,000**, which is \$2,078,000 better than plan. This represents a positive Ministry of Health Margin of \$2,889,000 (one year ago, the margin was negative \$13,051,000 and one year ago the reimbursement process was not as robust as the current year). Combined extraordinary operating expenses and revenue losses related to COVID-19 in the amount of \$48.8 million are included in these results. Below is a chart that shows the revenue losses and costs that have been incurred in the period April 1, 2021 to February 28, 2022 and which have been funded and or not funded (eligible and ineligible for funding under the most recent guidance).

Windsor Regional Hospital			
COVID-19 Revenue Loss & Expenses Year-to-Date February 2022			
	<u>Funded</u>	<u>Unfunded Eligible</u>	<u>Unfunded Ineligible</u>
Revenue			
Patient Services	-	-	3,123,067
Recoveries	-	-	1,013,146
Total Revenue	-	-	4,136,212
Expense			
Compensation	8,605,948	8,655,072	1,812,510
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Other supplies & expense	8,528,260	3,864,870	26,220
Equipment Expenses	804,125	475,134	3,545
Renovations	12,974	-	-
Total Expense	27,985,454	14,832,286	1,873,079
Total Operating	\$ 27,985,454	\$ 14,832,286	\$ 6,009,291

The ineligible compensation of \$1.8 million is made up of two items –

- 1) The rate difference for the Externs, the maximum hourly rate per the agreement with the Ministry is \$20.60 per hour including benefits. WRH pays \$25 per hour before benefits.
- 2) The difference between the costs of the Assessment Centre and the funding recovery at \$38 per swab.

It should be noted that with respect to Ministry volume based funding, we have unearned revenue for these eleven (11) months of \$7.5 million as compared to \$14.1 million one year ago.

Revenue

Ministry revenue (combined base and one-time) is \$37.7 million (20.4%) higher than budget. The Hospital has received confirmation that incremental COVID-19 operating expenses incurred for the entire fiscal year will be funded under the same criteria as in 2020-2021. One time funding is favourable year to date as it includes accruals for revenue for which we have received a funding letter or Ministry confirmation. Included in this accrual is \$7,044,000 in funding for incremental expenses incurred from October 2021 to February 2022 per the updated guidance issued on February 3, 2022. One time funding includes the following:

- ± \$18 million for April 2021 to February incremental COVID-19 expenses (including screening)
- ± \$12.2 million for Vaccination Centre expenses
- ± \$7.7 million COVID-19 physician payments
- ± \$3.2 million for Nursing Externs
- ± \$2.2 million in Assessment Centre per swab funding

Originally, hospitals were informed that only costs for Vaccination Centres, patient repatriation and staff redeployment to long term care would be reimbursed through the COVID-19 incremental expense reimbursement process. The Ministry has now confirmed that incremental COVID-19 expenses for the entire fiscal year will be fully reimbursed. The Ministry is gathering additional information from hospitals regarding PPE purchases and has made PPE supplies available to hospitals from the provincial stockpile at no cost.

The preferred accommodation revenue variance is unfavourable to budget by \$2,786,000. Lower occupancy due to the reduced number of elective surgeries contributes to this shortfall, as well as the Ministry of Health directive that hospitals cannot bill uninsured patients for semi-private and private accommodation during the pandemic. Previously, uninsured patients would have paid out of pocket for this accommodation. Infection prevention and control measures often require patients to be placed in private rooms and we are unable to bill for this accommodation in these circumstances.

Chronic Co-payment revenue is \$37,000 under budget due to the factors mentioned above for preferred accommodation.

Patient Services revenue variance is \$3,300,000 favourable (11.4%) year to date, with much of the positive variance attributable to uninsured patient revenue. This revenue is reimbursed by the Ministry at the interprovincial billing rate which is higher than OHIP rates. Previously many of these accounts would have been uncollectible. Diagnostic revenues are \$960,000 higher than planned as initiatives to address backlogs have been implemented. These revenues are offset by an increase in related medical staff remuneration.

Equipment Grant amortization is ahead of budget \$417,000 (15% favourable). Timing of equipment purchases and confirmation of any corresponding grants affects this revenue.

Other Recoveries are \$3,056,000 favourable (8%) to budget. This revenue category is impacted by the reduction in hospital services earlier in the fiscal year. Revenues were significantly reduced for parking and retail food operations as volumes are lower due to visitation restrictions. These losses are offset by the combined surpluses in the retail pharmacies of \$750,000 year to date.

Expenses

Salaries are currently over budget (unfavourable) by \$9,902,000 (4.2%) year to date February 28, 2022. Salaries for COVID-19 screening (staff, patients and visitors), staffing of the Assessment Centres and the Vaccination Centre total \$11,846,000 to date.

Year to date spending for employees in paid isolation is \$570,000 and paid sick time due to COVID-19 is \$1,507,000. Both sick and isolation costs remain high due to the Omicron variant. February sick and isolation costs improved from the high levels experienced in January and were 50% lower in the month of February compared to the previous month. Temporary hires (Nursing Externs) have been paid \$4,228,000 to date. Professions included in the Enhanced Extern Program include undergraduate medicine students, respiratory therapy students, paramedic externs and recently expanded to include internationally educated nurses. This program is funded by the Ministry and the funding has now been extended to September 30, 2022.

Employee Benefits are unfavourable to budget by \$2,507,000 (4.2%). The variance is attributable to the higher than budget wage variance.

Employee Future Benefits are on budget. They are subject to change pending the year end actuarial valuation.

Medical Staff Remuneration is over budget (unfavourable) by \$9,658,000 (19.9%). Of this variance, \$7.6 million is attributable to COVID-19 and will be funded through the temporary physician funding for COVID-19. This funding has now been extended to September 30, 2022. The remaining variance occurs in diagnostic services and these higher costs are funded by the higher diagnostic services revenue noted above.

Medical & Surgical Supplies are unfavourable to budget by \$3,865,000 (11.4%) year to date. The main source of the deficit is the overall increase in Personal Protective Equipment (PPE) throughout the hospital. Additionally, most of the PPE that was donated in the early stages of the pandemic has been utilized requiring purchases to replenish supplies.

Drug expenses are unfavourable by \$3,465,000 (5.4%) year to date. Retail pharmacy revenues more than offset this budget deficit and have a favourable net drug expense to revenue of \$826,000. The chemotherapy suite and renal program drug expenses are in balance to the related revenue received within those programs.

Supplies and Other Expenses are unfavourable to budget by \$12,141,000 (18.9%). Significant deficits are as follows:

- ⬇ \$4,373,000 for City of Windsor and Essex EMS Vaccination expenses
- ⬇ \$3,449,000 million in additional costs incurred for the e-Volve HIS project due to COVID-19 related delays in implementation
- ⬇ \$2,361,000 referred-out cataract cases
- ⬇ \$1,122,000 minor equipment purchases (COVID-19 related)
- ⬇ \$989,000 building service equipment & service contracts
- ⬇ \$577,000 referred out laundry

Most of these costs have been funded through COVID one time funding or QBP funding. Offsetting some of the other supplies deficits is a surplus of \$1,061,000 in utilities due to the electricity rebate. This rebate will end on October 31, 2022.

Long Term Interest expense is balanced.

Equipment Lease/Rental is \$200,000 unfavourable (9.3%) to budget to date. This deficit is attributable to equipment rentals for the Screening, Assessment and Vaccination centres. These costs are recovered through the COVID reimbursements.

Equipment amortization is \$787,000 (7.7%) over budget due to the timing of new additions.

Other Votes – Other Votes are \$36,000 favourable year to date.

Other Recoveries / (Expenses) – consistent with the prior year audited financial statement presentation, we have segregated the legal fees related to a particular legal case. Year to date February 2022, these expenses amount to \$47,000 for which there was no budget.

2. Statement of Financial Position (Statement 3)

The Hospital continues to have challenges in trying to find suitable short-term investments for the cash balances on hand. Rates offered are lower than what we

currently earn on accounts. Any increase in the prime rate will positively affect investment rates and additional opportunities to invest these funds.

Our Ministry / Ontario Health receivable has decreased by \$39.5 million from March 31, 2021. While we did receive the \$42.9 million in one time working capital funding accrued at March 31, 2021, the Ministry is slow to fund the eligible expenses for reimbursement related to temporary COVID-19 physician funding, Assessment Centre per-swab funding, Vaccination Centre, Screening and Nursing Extern funding. The confirmed amounts for the first two quarters' incremental operating expenses have been funded and as previously stated the funding for incremental expenses from October 2021 and February 2022 have been accrued. In addition, \$3 million in one time funding has been accrued for the additional acute and critical care beds.

Inventory is up \$2,373,000 when compared to March 31, 2021. The increase is attributable to drugs.

Prepays are up \$1.7 million and relates to timing of software payments.

The market value of the sinking fund has increased by \$1,713,000 (6.8%) since March 31, 2021. The underlying cost base as a result of realized investment gains has increased by \$858,000 since the original \$25 million investment was made.

	Market Value	Cost
Fund Manager -		
Guardian Capital	\$13,299,000	\$12,750,000
Leith Wheeler	<u>13,436,000</u>	<u>13,108,000</u>
Total	<u>\$26,735,000</u>	<u>\$25,858,000</u>

3. Patient Volumes

Acute patient days are below target at both campuses with the Met Campus 2,734 below target and the Ouellette Campus 3,888 below target (excl. psych). Surgical cases are 3,996 under plan at the Met Campus and 2,887 below plan at the Ouellette Campus. These lower cases contribute to the lower patient days.

We are still working to obtain outpatient volumes from the new HIS system. Thus explaining why a few of the indicators show as "TBD".

4. Organizational Health

The percentage of sick time year to date for the Met Campus is 6.5%, which is over the target of 4.7% by 1.8%, while overtime is 1.05% over target at 3.4%.

Sick time at the Ouellette Campus is 6.7% compared to the target of 4.7%, while overtime is over target at 5.9% year to date compared to the target of 2.35%.

Sick time percentages in the month of February remained high at 6.7% for the Met campus and 7.2% at the Ouellette campus.

Some of the increase in sick time costs at both campus relates to paying staff to remain home in isolation due to COVID-19. As a matter of practice, when we have inpatient units on "outbreak" affected staff are sent home to self-isolate. We are also assuming some of the incidental sick time is staff dealing with childcare issues.

With respect to FTEs, the Met Campus is unfavourable to budget by 8.1 FTEs. At the Ouellette Campus, the FTE variance is favourable by 16 FTEs. Overall, the Hospital is 125.5 FTEs over budget with 133.3 FTEs attributable to the staffing requirements at the Assessment and Vaccination Centres to date.

Statement #1
WINDSOR REGIONAL HOSPITAL
Consolidated Operating Results for the Eleven Months Ending February 28, 2022

	Description	Current Month		Year To Date		Year End		Prior Year Actual		
		Actual	Fav/(Unfav) Budget	Actual	Budget	Forecast	Budget	Fav/(Unfav)	Year to Date	Year End
	Revenue (\$000's)									
1	Ministry Funding - Base	\$ 30,916	\$ (1,336)	\$ 378,136	\$ 383,401	\$ (5,265)	\$ 419,006	\$ (3,000)	\$ 366,858	\$ 401,055
2	Ministry Funding - One-time	7,236	3,785	83,434	40,486	42,948	44,259	44,872	45,274	27,770
3	Ministry Funding - Drug Reimb.	2,717	404	28,108	25,451	2,657	27,765	1,900	23,934	22,103
4	Preferred Accommodation	17	(266)	596	3,382	(2,786)	3,696	(2,850)	735	3,620
5	Chronic co-payment	-	(3)	1	38	(37)	42	(41)	-	47
6	Patient services	3,077	648	32,233	28,933	3,300	31,617	3,000	29,778	32,594
7	Capital grant amortization	621	33	6,951	6,467	484	7,055	271	6,553	6,550
8	Other recoveries	4,099	780	41,562	38,486	3,076	42,741	1,628	36,057	43,232
9	Total Revenue	\$ 48,683	\$ 4,045	\$ 571,021	\$ 526,644	\$ 44,377	\$ 576,181	\$ 45,780	\$ 509,189	\$ 536,971
	Expense (\$000's)									
10	Salaries	\$ 20,589	\$ (624)	\$ 246,785	\$ 236,883	\$ (9,902)	\$ 258,916	\$ (9,600)	\$ 239,058	\$ 242,858
11	Employee benefits	5,769	(189)	62,325	59,809	(2,516)	64,896	(3,253)	57,996	61,424
12	Employee ben. - future ben. costs	171	-	1,880	1,880	-	2,051	(0)	1,772	2,325
13	Medical staff remuneration	5,363	(1,060)	58,277	48,619	(9,658)	53,180	(7,000)	52,652	54,183
14	Medical & Surgical supplies	3,193	(215)	37,675	33,810	(3,865)	36,666	(2,000)	35,733	35,882
15	Drugs	6,127	(377)	67,456	63,991	(3,465)	69,819	(3,775)	61,273	60,153
16	Supplies & other expenses	6,544	(98)	82,947	70,831	(12,116)	77,436	(10,653)	60,406	61,257
17	Equipment lease / rental	236	(39)	2,351	2,151	(200)	2,347	(230)	3,400	2,675
18	Capital amortization	1,678	(218)	15,827	15,297	(530)	16,755	(1,351)	13,358	13,947
19	Total Expense	\$ 49,650	\$ (2,820)	\$ 575,523	\$ 533,271	\$ (42,252)	\$ 582,066	\$ (37,862)	\$ 525,648	\$ 534,704
20	Other recoveries (expense)	(12)	(12)	(47)	-	(47)	-	(47)	(866)	572
20	Net Surplus (Deficit) - \$000's	\$ (979)	\$ 1,213	\$ (4,549)	\$ (6,627)	\$ 2,078	\$ (5,885)	\$ 7,870	\$ (17,325)	\$ 2,839
1	Total Margin - \$000's	\$ (661)	\$ 860	\$ 2,889	\$ 1,135	\$ 1,754	\$ 2,580	\$ 7,870	\$ (13,051)	\$ 48,284
	COVID-19 related unfunded extraordinary operating expenses and revenue loss included above	396	(396)	6,009	-	(6,009)	6,672	(6,672)	7,768	-

Statement #2
WINDSOR REGIONAL HOSPITAL
Operating Results for the Eleven Months Ending February 28, 2022
Consolidated - Met and Ouellette Campuses

	Current Month		Year To Date		Year End		Prior Year Actual	
	Actual	Fav/(Unfav) to Budget	Actual	Budget	Forecast	Budget	Year to Date	Year End
Revenue (\$000's)								
1	\$ 30,899	\$ (1,336)	\$ 377,882	\$ 368,147	415,736	\$ 418,736	\$ 366,604	\$ 408,106
2	7,236	3,785	83,434	40,486	89,131	44,259	45,274	74,810
3	2,717	404	28,108	25,451	29,665	27,765	23,934	26,422
4	17	(266)	596	3,382	846	3,696	735	850
5	-	(3)	1	38	1	42	-	-
6	3,077	648	32,233	28,933	34,617	31,617	29,778	30,883
7	282	28	3,204	2,787	3,311	3,040	2,878	3,217
8	4,097	779	41,532	38,476	44,323	42,695	36,034	40,045
9	\$ 48,325	\$ 4,039	\$ 566,990	\$ 522,700	\$ 617,630	\$ 571,850	\$ 505,237	\$ 584,335
Expense (\$000's)								
10	\$ 20,566	\$ (624)	\$ 246,635	\$ 236,733	\$ 268,348	\$ 258,748	\$ 238,907	\$ 280,296
11	5,765	(186)	62,282	59,775	68,112	64,859	57,961	64,339
12	171	-	1,880	1,880	2,051	2,051	1,772	2,051
13	5,363	(1,060)	58,277	48,619	60,180	53,180	52,652	58,057
14	3,193	(215)	37,675	33,810	38,665	36,665	35,733	40,468
15	6,127	(377)	67,456	63,991	73,594	69,819	61,273	67,631
16	6,002	(101)	76,487	64,346	81,020	70,367	57,446	72,522
17	537	-	6,333	6,333	6,907	6,907	2,835	3,532
18	236	(39)	2,351	2,151	2,577	2,347	3,400	3,623
19	1,558	(563)	10,975	10,188	12,533	11,182	8,244	8,955
20	\$ 49,508	\$ (3,167)	\$ 570,351	\$ 527,826	\$ 613,987	\$ 576,125	\$ 520,223	\$ 581,474
21	\$ (1,183)	\$ 872	\$ (3,361)	\$ (5,126)	\$ 3,642	\$ (4,275)	\$ (14,986)	\$ 2,861
Surplus / (Deficit) from Other Operations (\$000's)								
22	(3)	3	(36)	(72)	(52)	(52)	(34)	(12)
23	(12)	(12)	(47)	-	(47)	-	(866)	41,903
24	(1,198)	863	(3,444)	(5,198)	3,543	(4,327)	(15,886)	44,752
25	219	350	(1,105)	(1,429)	(1,558)	(1,558)	(1,439)	(1,536)
26	(979)	1,213	(4,549)	(6,627)	1,985	(5,885)	(17,325)	43,216
27	2,812	(2,812)	14,832	-	-	-	17,636	-
28	318	(318)	1,873	-	2,160	-	-	-
29	78	(78)	4,136	-	4,512	-	7,768	-
30	2,307	(2,307)	7,483	-	8,163	-	11,764	19,155

WINDSOR REGIONAL HOSPITAL
Operating Results for the Eleven Months Ending February 28, 2022
Consolidated - Met and Ouellette Campuses

Description	Current Month		Year To Date		Year End		Prior Year Actual			
	Actual	Fav/(Unfav) to Budget	Actual	Budget	Fav/(Unfav)	Budget	Year to Date	Year End		
Financial Performance Measures										
1 Total Margin - \$000's	\$ (661)	860	\$ 2,889	\$ 1,135	\$ 1,754	\$ 10,450	\$ 2,580	\$ 7,870	\$ (13,051)	\$ 48,284
2 Total Margin - %	-1.37%	2.06%	0.51%	0.22%	0.29%	1.69%	0.45%	0.0%	-2.58%	8.26%
3 Unrestricted cash - \$000's	n/a	n/a	\$ 134,540	N/A	N/A	N/A	N/A	N/A	183,826	\$ 119,492
4 Current ratio	n/a	n/a	1.83	1.00	0.83	1.83	1.00	N/A	2.03	1.87
Capital equipment expenditures - Fiscal 2021 - 22 \$000's	\$ 483	n/a	\$ 10,115	\$ 16,220	\$ 6,105	\$ 17,694	\$ 17,694	\$ -	\$ 13,474	\$ 16,037
5a Capital equipment expenditures - PY C/F \$000's	\$ 715	n/a	\$ 5,557	\$ 5,557	\$ (0)	\$ 6,062	\$ 6,062	\$ -	\$ 4,584	\$ 4,796
5c Funded / Own Funds Capital Projects	\$ 112	n/a	\$ 4,722	\$ 6,417	\$ 1,695	\$ 5,062	\$ 7,000	\$ 1,938	\$ 19,309	\$ 25,047
Patient Volume Measures										
1 Total Weighted Cases (est) - HIG	2,081	181	21,927	22,660	(733)	22,588	24,763	(2,175)	19,400	21,525
2 Acute separations (excl psych)	1,341	(506)	15,998	22,074	(6,076)	17,217	24,080	(6,863)	15,101	16,595
3 Acute pat. days (excl. psych)	6,921	429	79,471	82,205	(2,734)	82,912	84,626	(1,714)	69,823	77,051
4 Psychiatric - Adolescent pat. days	114	17	1,140	1,156	(16)	1,149	1,269	(120)	1,240	1,416
5 Emergency visits and ER holds	TBD	#VALUE!	TBD	49,914	#VALUE!	TBD	54,551	#VALUE!	39,452	43,458
6 OR - Inpatient cases	213	(87)	2,599	3,671	(1,072)	2,832	3,909	(1,077)	2,681	2,956
7 OR - Day Surgery cases	416	(312)	5,298	8,222	(2,924)	5,655	9,484	(3,829)	4,712	5,763
8 Clinic visits	TBD	#VALUE!	TBD	114,631	#VALUE!	TBD	124,549	#VALUE!	111,953	123,941
9 Community Services visits	TBD	#VALUE!	TBD	9,787	#VALUE!	TBD	10,695	#VALUE!	14,307	16,351
10 Variable Revenue Volumes:										
(a) Hip procedures	10	5	87	47	40	63	67	(4)	79	82
(b) Knee procedures	12	(19)	182	315	(133)	234	410	(176)	128	142
(c) Pacemaker inserts	-	-	-	-	-	-	-	-	-	-
11 MRI Hours of Operation	466	(22)	5,789	8,238	(2,449)	6,677	6,364	313	5,690	6,255
12 CT Hours of Operation	606	(61)	7,957	7,476	481	8,730	8,696	34	8,161	8,910
Patient Access Measures & System Integration										
1 Acute Average LOS	5.16	(0.62)	4.97	4.54	(0.43)	4.87	4.54	(0.33)	4.62	4.64
2 Psych Average - Adolescent LOS	7.13	(0.69)	5.23	6.44	1.21	4.73	6.44	1.71	5.88	5.80
Organizational Health										
1 % Sick Time to Total Comp	6.70%	N/A	6.50%	4.70%	-1.80%	6.10%	3.90%	-2.20%	6.00%	6.00%
2 % Overtime to Total Comp	3.50%	N/A	3.40%	2.35%	-1.05%	3.10%	2.35%	0.75%	2.50%	2.50%
3 FTE staffing (Hospital Ops Only)	1,773.1	N/A	1,812.9	1,804.8	(8.1)	1,800.0	1,780.0	(20.00)	1,701.7	1,700.9

WINDSOR REGIONAL HOSPITAL
Operating Results for the Eleven Months Ending February 28, 2022
Consolidated - Met and Ouellette Campuses

Current Month		Year To Date		Year End		Prior Year Actual	
Actual	Fav/(Unfav) to Budget	Actual	Budget	Forecast	Budget	Year to Date	Year End
2,136	187	22,226	23,245	22,379	25,402	19,406	21,766
735	(726)	9,223	18,825	9,963	19,043	8,662	9,521
7,224	684	80,833	84,721	85,988	85,253	70,064	77,286
1,715	(24)	18,276	22,419	20,232	22,671	21,446	23,216
TBD	#VALUE!	TBD	49,533	TBD	54,126	39,409	43,303
226	(80)	2,964	3,951	3,259	3,989	2,739	3,025
582	(565)	8,928	10,828	13,430	14,953	5,760	8,040
TBD	#VALUE!	TBD	54,281	TBD	60,039	23,458	26,534
TBD	#VALUE!	TBD	8,944	TBD	9,774	95,305	104,384
15	(11)	271	250	321	333	153	183
28	(6)	380	369	413	471	202	226
24	4	294	243	300	265	238	257
331	(57)	4,848	5,042	5,500	5,053	1,576	2,310
17	5	80	23	25	154	1,167	1,149
469	(15,00)	6,094	5,061	6,785	6,307	5,851	6,396
819	146.00	9,738	8,902	10,680	8,776	11,454	12,389
Patent Access Measures & System Intention.							
9.83	(2.50)	8.76	7.33	8.63	7.33	8.09	8.12
-	-	-	-	-	-	-	-
12.52	(0.09)	10.02	12.43	10.02	12.43	12.01	11.79
7.20%	N/A	6.70%	4.70%	6.10%	3.90%	6.20%	6.20%
5.90%	N/A	5.90%	2.35%	5.70%	2.35%	5.10%	5.00%
1,452.0	N/A	1,481.5	1,497.4	1,490.0	1,515.0	1,445.4	1,442.9

Current Month		Year To Date		Year End		Prior Year Actual	
Actual	Fav/(Unfav) to Budget	Actual	Budget	Forecast	Budget	Year to Date	Year End
-	-	-	-	-	-	271	271
-	-	-	-	-	-	53	53
-	-	-	-	-	-	1,568	1,568
-	-	-	-	-	-	29.58	29.58
-	-	-	-	-	-	18.6	18.6

Current Month		Year To Date		Year End		Prior Year Actual	
Actual	Fav/(Unfav) to Budget	Actual	Budget	Forecast	Budget	Year to Date	Year End
112.94	-	133.3	-	133.3	-	106.1	80.0

Statement # 3

WINDSOR REGIONAL HOSPITAL
STATEMENT OF FINANCIAL POSITION

As At February 28, 2022
(Amounts in 000's)

	February 28, 2022	March 31, 2021	February 28, 2022	March 31, 2021
ASSETS				
Current assets:				
Cash & short-term investments	\$ 134,540	\$ 119,892	\$ -	\$ -
Cash, restricted	4,928	5,422	-	-
Cash, restricted Ministry Capital Projects	8,613	-	22,391	31,203
Accounts Rec. - Ministry / CCO	47,831	87,385	42,214	35,392
- OHIP	11,451	9,184	57,783	58,525
- Other	8,209	9,480	3,459	3,355
Inventories	8,084	5,711	-	495
Prepaid & deferred charges	5,475	3,729	270	1,196
Due from related parties	1,420	2,522	-	-
Total current assets	230,551	243,325	126,118	130,166
Long term assets:				
Long Term Investments	26,735	25,022	36,474	39,641
Property, Plant, Equipment, Net	161,505	165,204	200,000	200,000
Construction in progress	70,860	62,593	25,359	23,478
	232,365	227,797	-	933
Total long term assets	259,100	252,819	129,240	124,933
			397,991	396,977
LIABILITIES AND EQUITIES				
Current liabilities:				
Bank overdraft			-	-
Bank indebtedness			-	-
Accounts payable - trade			22,391	31,203
Accounts payable - Ministry			42,214	35,392
Accrued liabilities			57,783	58,525
Current portion of long term debt			3,459	3,355
Current portion of capital lease obligations			-	495
Current portion accrued benefit obligations			270	1,196
Total current liabilities			126,118	130,166
Long term liabilities:				
Long Term Debt			36,474	39,641
Debentures			200,000	200,000
Accrued benefit obligations			25,359	23,478
Capital lease obligations			-	933
Marked to market			1,009	1,234
Sick benefits payable			5,909	6,758
Deferred revenue - capital grants			129,240	124,933
Total long term liabilities			397,991	396,977
Remeasurement gains/(losses):				
Debtenture Sinking Funds			876	-
SWAP			(1,009)	(1,223)
Net assets:			(34,325)	(29,776)
Total assets	\$ 489,651	\$ 496,144	\$ 489,651	\$ 496,144
Total liabilities and net assets			\$ 489,651	\$ 496,144

Statement # 4

Windsor Regional Hospital
Statement of Cash Flows

For the Eleven Months Ending February 28, 2022

With Comparative Amounts For the Year Ending March 31, 2021

(Amounts in 000's)

	February 28, 2022	March 31, 2021	Month of Feb. 2022
OPERATING ACTIVITIES			
Net Surplus/(deficit) for the period	\$ (4,549)	\$ 43,216	\$ (980)
Add (deduct) non-cash items:			
Amortization of capital assets	15,827	14,534	1,678
Amortization of deferred capital contributions	(5,547)	(7,260)	(1,287)
Cash flow from / (used in) operating balances	5,731	50,491	(589)
Cash provided by operating activities	32,810	(42,531)	7,157
	38,540	7,960	6,568
INVESTING ACTIVITIES			
Purchase of capital assets	(20,394)	(45,881)	(1,198)
FINANCING ACTIVITIES			
Long term investments	(848)	(18,967)	(848)
Cash restricted for special purposes	(8,119)	(5,422)	(8,741)
Loans payable	(5,417)	170,994	(373)
Capital grants and donations received	9,854	10,530	2,346
Notes payable and other long term liabilities	1,032	678	131
Cash provided by (used in) financing activities	(3,498)	157,813	(7,485)
Net increase (decrease) in cash during the period	14,648	119,892	\$ (2,115)
Cash, beginning of period	119,892	-	136,655
Cash, end of period	\$ 134,540	\$ 119,892	\$ 134,540

**Windsor Regional Hospital
Summary of Investments and Bank Borrowings & Long Term Debt
February 28, 2022**

Investments		Bank Borrowings & Other Long Term Debt		
Type of Investment	Amount	Bank Facility Type	Amount Available	Amount Authorized By The Board
1. Cash & Short term Investment Account	\$ 134,540,000	1. Credit A - Line of credit	\$ 30,000,000	\$ 30,000,000
Equity Investment				
ProResp				
		Average utilization during the month (Interest rate = CIBC Prime - .25% (2.20%))		
				0 Days
		2. CIBC - Credit B - Committed Installment Loan - net of current portion of \$694,000	\$ -	\$ 6,682,000
		3. CIBC - Credit C - Committed Capital Equipment Revolving Loan with interest rates of 2.46% to 3.26% - net of current portion of \$1,006,000	\$ 3,934,000	\$ 6,800,000
	\$ 134,540,000		\$ 6,800,000	\$ 1,860,000
Restricted Cash	\$ 13,541	4. TD - Four Term loans with interest rates of 2.83% to 5.6% - net of current portion of \$1,459,000	\$ -	\$ 22,632,000
		Date of next rate renewal - February 1, 2024		
		5. CIBC - Credit F - non-revolving installment loan with a 20 year amortization, funded Banker's Acceptances plus .80% commitment stamping fee, net of current portion of \$300,000	\$ 6,000,000	\$ 5,300,000
Long Term Investments				
(c) Sinking Fund	\$ 26,691			
		Other Disclosures		
		CIBC - re: Credit B - Committed Installment Loan - Marked to Market Value Adjustment	N/A	N/A
		Other Long Term Debt		
		Senior Unsecured Series A Debentures, 2.711% annual interest maturing Nov. 18, 2060	\$ -	\$ 200,000,000
		Note 1 - interest rate set through 25 year interest rate SWAP agreement with an interest rate of 5.035% with fixed principal and interest payments of \$86,641 per month.		
		Note 2 - market value adjustment reviewed at end of each quarter		
		Note 3 - The TD loan maturing on Feb. 15, 2020 with an interest rate of 5.0% was renewed at 2.84% for ten (10) years		



WINDSOR REGIONAL HOSPITAL
OUTSTANDING CARE – NO EXCEPTIONS!

Media Report to the Board of Directors **MARCH 2022**

Town hall series launched on feedback for new hospital design

Windsor Star, March 2, 2022

<https://windsorstar.com/opinion/letters/town-hall-series-launched-on-feedback-for-new-hospital-design>

Hats On For Healthcare kicks off virtually with a focus on raising funds for mental health

CTV Windsor, March 2, 2022

<https://windsor.ctvnews.ca/hats-on-for-healthcare-kicks-off-virtually-with-a-focus-on-raising-funds-for-mental-health-1.5803702>

Windsor-Essex overdose spike spurs call for naloxone kits in public spaces

CBC Windsor, March 2, 2022

<https://www.cbc.ca/news/canada/windsor/windsor-opioids-overdoses-naloxone-1.6370167>

41 confirmed COVID-19 cases in hospital with five in the ICU

AM800, March 3, 2022

<https://www.iheartradio.ca/am800/news/41-confirmed-covid-19-cases-in-hospital-with-five-in-the-icu-1.17271560>

Years after receiving kidney transplant from mother, woman calls for donations and generosity for others

CTV Windsor, March 2, 2022

<https://windsor.ctvnews.ca/years-after-receiving-kidney-transplant-from-mother-windsor-woman-calls-for-donations-and-generosity-for-others-1.5802209>

WRH's surgery wait list back to pre-pandemic levels

AM800, March 4, 2022

<https://www.iheartradio.ca/am800/news/windsor-regional-hospital-s-surgery-wait-list-back-to-pre-pandemic-levels-1.17280180>

WRH allows members of the community to have a say on new hospital design

AM800, March 3, 2022

<https://www.iheartradio.ca/am800/news/wrh-allows-members-of-the-community-to-have-a-say-on-new-hospital-design-1.17277548>

New hospital engagement tool launched

Blackburn News, March 3, 2022

<https://blackburnnews.com/windsor/windsor-news/2022/03/03/new-hospital-engagement-tool-launched/>

WRH gives out \$75,000 in signing bonuses to attract nurses

Windsor Star, March 3, 2022

<https://windsorstar.com/news/local-news/windsor-regional-hospital-gives-out-750000-in-signing-bonuses-to-attract-nurses>

Windsor Regional Hospital spends \$750K in signing bonuses to hire new registered nurses

CBC Windsor, March 3, 2022

<https://www.cbc.ca/news/canada/windsor/wrh-signing-bonuses-1.6371304>

Hats On For Healthcare aims to raise \$50,000

AM800, March 3, 2022

<https://www.iheartradio.ca/am800/news/hats-on-for-health-care-aims-to-raise-50-000-1.17277388>

WECHU looks to 'catch up' on other vaccines for children as COVID-19 mass sites pivot or close

CBC Windsor, March 3, 2022

<https://www.cbc.ca/news/canada/windsor/wechu-covid19-march3-1.6371186>

Time to catch up on other vaccines

CTV Windsor, March 3, 2022

<https://windsor.ctvnews.ca/time-to-catch-up-on-other-vaccines-1.5804758>

Close to 50 people in hospital with COVID-19 in Windsor-Essex

AM800, March 3, 2022

<https://www.iheartradio.ca/am800/news/close-to-50-people-in-hospital-with-covid-19-in-windsor-essex-1.17277499>

COVID-19 case rates, hospitalizations up slightly this week

Blackburn News, March 3, 2022

<https://blackburnnews.com/windsor/windsor-news/2022/03/03/covid-19-case-rates-hospitalizations-slightly-week/>

Weekly COVID-19 hospitalizations, high-risk case rate increase in Windsor-Essex

CTV Windsor, March 3, 2022

<https://windsor.ctvnews.ca/weekly-covid-19-hospitalizations-high-risk-case-rate-increase-in-windsor-essex-1.5804355>

No new COVID-19 deaths, 47 hospitalizations reported in Windsor-Essex

CTV Windsor, March 3, 2022

<https://windsor.ctvnews.ca/no-new-covid-19-deaths-47-hospitalizations-reported-in-windsor-essex-1.5804181>

WRH has committed \$750,000 in incentives to attract 35 new nurses

AM800, March 4, 2022

<https://www.iheartradio.ca/am800/news/wrh-has-committed-750-000-in-incentives-to-attract-35-new-nurses-1.17283264>

Surgery waitlist lower than before pandemic at WRH

CTV Windsor, March 4, 2022

<https://windsor.ctvnews.ca/surgery-waitlist-lower-than-before-pandemic-at-windsor-regional-hospital-1.5806080>

Windsor wait times for non-urgent surgeries are back to pre-pandemic levels

Windsor Star, March 4, 2022

<https://windsorstar.com/news/local-news/windsor-wait-times-for-non-urgent-surgeries-are-back-to-pre-pandemic-levels>

Windsor-Essex vaccination efforts shift to catchup immunization of students

Windsor Star, March 4, 2022

<https://windsorstar.com/news/local-news/windsor-essex-vaccination-efforts-shift-to-catch-up-immunization-of-students>

Changes to COVID-19 vaccine appointment booking: WECHU

CTV Windsor, March 4, 2022

<https://windsor.ctvnews.ca/changes-to-covid-19-vaccine-appointment-booking-wechu-1.5806252>

Man in 70s dies, COVID-19 hospitalizations decrease to 42 in Windsor-Essex

CTV Windsor, March 4, 2022

<https://windsor.ctvnews.ca/man-in-70s-dies-covid-19-hospitalizations-decrease-to-42-in-windsor-essex-1.5805783>

Reader letter: Concern adverse effects from vaccines have been downplayed

Windsor Star, March 7, 2022

<https://windsorstar.com/opinion/letters/reader-letter-concern-adverse-effects-from-vaccines-have-been-downplayed>

ESHC CEO urges public to mind manners

Blackburn News, March 7, 2022

<https://blackburnnews.com/windsor/windsor-news/2022/03/07/eshc-ceo-urges-public-mind-manners/>

Acting MOH cautious about dropping mask restrictions

AM800, March 8, 2022

<https://www.iheartradio.ca/am800/news/acting-moh-cautious-about-dropping-mask-mandates-1.17310435>

Non-COVID catch-up immunizations available for Grade 7 to 12 students

AM800, March 7, 2022

<https://www.iheartradio.ca/am800/news/non-covid-catch-up-immunizations-available-for-grade-7-to-12-students-1.17308590>

Family focusing on recovery after medical crisis

Blackburn News, March 8, 2022

<https://blackburnnews.com/windsor/windsor-news/2022/03/08/family-focusing-recovery-medical-crisis/>

Man in 70s dies, COVID-19 hospitalizations down to 29 in Windsor-Essex

CTV Windsor, March 7, 2022

<https://windsor.ctvnews.ca/man-in-70s-dies-covid-19-hospitalizations-down-to-29-in-windsor-essex-1.5808946>

These Windsor-Essex residents want to help Ukrainians with supplies, skills and somewhere to stay

CBC Windsor, March 9, 2022

<https://www.cbc.ca/news/canada/windsor/windsor-essex-ukrainian-refugee-medical-donations-supplies-1.6377077>

Two new deaths, 27 hospitalizations reported in Windsor-Essex

CTV Windsor, March 8, 2022

<https://windsor.ctvnews.ca/two-new-deaths-27-hospitalizations-reported-in-windsor-essex-1.5810622>

WECHU hosts catch-up immunization clinics for students in grades 7-12

CTV Windsor, March 8, 2022

<https://windsor.ctvnews.ca/wechu-hosts-catch-up-immunization-clinics-for-students-in-grades-7-12-1.5810946>

Mask mandate rollback met with mixed emotions

CTV Windsor, March 9, 2022

<https://windsor.ctvnews.ca/mask-mandate-rollback-met-with-mixed-emotions-1.5812872>

Area nurse supports removal of mask mandate

AM800, March 9, 2022

<https://www.iheartradio.ca/am800/news/area-nurse-supports-removal-of-mask-mandate-1.17320910>

Windsor doesn't track deaths of people experiencing homelessness. Here's why that matters

CBC Windsor, March 9, 2022

<https://www.cbc.ca/news/canada/windsor/windsor-homeless-deaths-tracking-1.6370143>

A drop in COVID-19 hospital cases in Windsor-Essex

AM800, March 9, 2022

<https://www.iheartradio.ca/am800/news/a-drop-in-covid-19-hospital-cases-in-windsor-essex-1.17321172>

Windsor-Essex COVID-19 hospitalizations still levelling off

Blackburn News, March 9, 2022

<https://blackburnnews.com/windsor/windsor-news/2022/03/09/windsor-essex-covid-19-hospitalizations-still-leveling-off/>

WECHU reports no new deaths, 22 hospitalizations in Windsor-Essex

CTV Windsor, March 9, 2022

<https://windsor.ctvnews.ca/wechu-reports-no-new-deaths-22-hospitalizations-in-windsor-essex-1.5812348>

2 years of pandemic turmoil give chance for reflection in Windsor-Essex

CBC Windsor, March 11, 2022

<https://www.cbc.ca/news/canada/windsor/windsor-essex-covid19-anniversary-who-1.6380874>

Health unit encourages 'kindness' as more Ontario pandemic restrictions set to be lifted

CBC Windsor, March 10, 2022

<https://www.cbc.ca/news/canada/windsor/wechu-covid19-march10-1.6379668>

Funding on the way to help Windsor-Essex hospitals offset COVID-19 costs

AM800, March 11, 2022

<https://www.iheartradio.ca/am800/news/funding-on-the-way-to-help-windsor-essex-hospitals-offset-covid-19-costs-1.17339052>

Experts weigh in on Pfizer documents

CTV Windsor, March 11, 2022

<https://windsor.ctvnews.ca/mobile/video?clipId=2400960&fbclid=IwAR3XzFduB9mWJF6RG5ukMQvQ9V-wZFM8IU8CrOVau5HNUzOPbjaLzFM9XGg>

WECHU reports no new deaths, 26 hospitalizations

CTV Windsor, March 11, 2022

<https://windsor.ctvnews.ca/wechu-reports-no-new-deaths-26-hospitalizations-1.5815585>

Slight surge in COVID-19 cases at WRH

AM800, March 16, 2022

<https://www.iheartradio.ca/am800/news/slight-surge-in-covid-19-cases-at-windsor-regional-hospital-1.17368326>

COVID uptick found in Windsor-Essex wastewater

CTV Windsor, March 16, 2022

<https://windsor.ctvnews.ca/covid-uptick-found-in-windsor-essex-wastewater-1.5822212>

WECHU reports slight increase in COVID hospitalizations, one additional death

CTV Windsor, March 16, 2022

<https://windsor.ctvnews.ca/wechu-reports-slight-increase-in-covid-hospitalizations-one-additional-death-1.5821690>

In face of pandemic burnout, nurse who left Leamington job says Ontario's promises fall short

CBC Windsor, March 16, 2022

<https://www.cbc.ca/news/canada/windsor/nursing-retention-bonus-windsor-1.6385202>

This new provincial election could be historic in Windsor-Essex

CBC Windsor, March 17, 2022

<https://www.cbc.ca/news/canada/windsor/ontario-election-ndp-liberals-progressive-conservatives-windsor-essex-politics-1.6386998>

Short-term health care system will manage another COVID-19 wave

Blackburn News, March 17, 2022

<https://blackburnnews.com/windsor/windsor-news/2022/03/17/short-term-healthcare-system-will-manage-another-covid-19-wave/>

Visitor removes mask at hospital, COVID-19 outbreak later declared: WRH

CTV Windsor, March 20, 2022

<https://windsor.ctvnews.ca/visitor-removes-mask-at-hospital-covid-19-outbreak-later-declared-wrh-1.5826879>

WRH changes essential caregiver policy

CTV Windsor, March 20, 2022

<https://windsor.ctvnews.ca/windsor-regional-hospital-changes-essential-caregiver-policy-1.5826832>

Health coalitions across the province holding summits to fight privatization

AM800, March 19, 2022

<https://www.iheartradio.ca/am800/news/health-coalitions-across-the-province-holding-summits-to-fight-privatization-1.17376749>

Devonshire Mall vaccination centre closing soon

AM800, March 21, 2022

<https://www.iheartradio.ca/am800/news/devonshire-mall-vaccination-centre-closing-soon-1.17407753>

Mass vaccination centre at Devonshire Mall to close next Saturday

CTV Windsor, March 21, 2022

<https://windsor.ctvnews.ca/mass-vaccination-centre-at-devonshire-mall-to-close-next-saturday-1.5827787>

Mall vaccination centre set to close

Blackburn News, March 22, 2022

<https://blackburnnews.com/windsor/windsor-news/2022/03/22/mall-vaccination-centre-set-close/>

WRH's Together We Build virtual town hall meets get under way

AM800, March 21, 2022

<https://www.iheartradio.ca/am800/news/wrh-s-together-we-build-virtual-town-hall-meets-get-underway-1.17402173>

City ends COVID-19 state of emergency

Windsor Star, March 22, 2022

<https://windsorstar.com/news/local-news/city-ends-covid-19-state-of-emergency>

WRH extending visitor hours and doubling number of caregivers

AM800, March 22, 2022

<https://www.iheartradio.ca/am800/news/wrh-extending-visitor-hours-and-doubling-number-of-caregivers-1.17410317>

Closing date set for Devonshire Mall vaccination site

Windsor Star, March 22, 2022

<https://windsorstar.com/news/local-news/closing-date-set-for-devonshire-mall-vaccination-site>

'We can't just live a normal life': end of mask mandates challenging for immunocompromised

CBC Windsor, March 22, 2022

<https://www.cbc.ca/news/canada/windsor/masks-immunocompromised-1.6393872>

Influenza confirmed in Windsor-Essex

Blackburn News, March 23, 2022

<https://blackburnnews.com/windsor/windsor-news/2022/03/23/influenza-confirmed-windsor-essex-2/>

Unvaccinated Windsor-Essex COVID cases four times more likely to die than vaccinated cases, says health unit

Windsor Star, March 24, 2022

<https://windsorstar.com/news/local-news/unvaccinated-windsor-essex-covid-cases-four-times-more-likely-to-die-than-vaccinated-cases-says-health-unit>

A sudden jump in COVID-19 vaccines being administered in Windsor-Essex

AM800, March 24, 2022

<https://www.iheartradio.ca/am800/news/a-sudden-jump-in-covid-19-vaccines-being-administered-in-windsor-essex-1.17423598>

Don't be surprised if there's an increase in cases of the common cold

AM800, March 24, 2022

<https://www.iheartradio.ca/am800/news/don-t-be-surprised-if-there-s-an-increase-in-cases-of-the-common-cold-1.17425283>

Man in his 80s dies, 34 COVID-19 hospitalizations reported in Windsor-Essex

CTV Windsor, March 24, 2022

<https://windsor.ctvnews.ca/man-in-his-80s-dies-34-covid-19-hospitalizations-reported-in-windsor-essex-1.5832989>

Patient related complaints skyrocket locally and across Ontario

Windsor Star, March 25, 2022

<https://windsorstar.com/news/local-news/patient-related-complaints-skyrocket-locally-and-across-ontario>

Did WRH appear on Son of a Critch?

Windsor Star, March 25, 2022

<https://windsorstar.com/news/local-news/did-windsor-regional-hospital-appear-on-son-of-a-critch>

Leamington hospital reports its first COVID-19 outbreak

Windsor Star, March 25, 2022

<https://windsorstar.com/news/local-news/lton-hospital-reports-its-first-covid-19-outbreak>

COVID-19 outbreak declared in a unit at ESHC

AM800, March 25, 2022

<https://www.iheartradio.ca/am800/news/covid-19-outbreak-declared-in-a-unit-at-erie-shores-healthcare-1.17430923>

COVID-19 outbreak declared at ESHC

Blackburn News, March 25, 2022

<https://blackburnnews.com/windsor/windsor-news/2022/03/25/covid-19-outbreak-declared-eshc/>

COVID-19 outbreaks rising

Blackburn News, March 25, 2022

<https://blackburnnews.com/windsor/windsor-news/2022/03/25/covid-19-outbreaks-rising/>

A breakdown of names on the Windsor-Essex sunshine list for 2021

AM800, March 25, 2022

<https://www.iheartradio.ca/am800/news/a-breakdown-of-names-on-the-windsor-essex-sunshine-list-for-2021-1.17431685>

Nearly 1K Windsor employees make the 2021 Ontario Sunshine List

CBC Windsor, March 25, 2022

<https://www.cbc.ca/news/canada/windsor/sunshine-list-windsor-1.6398114>

Reader Letter: Nurses superhero status only granted to those who play rules

Windsor Star, March 25, 2022

<https://windsorstar.com/opinion/letters/reader-letters-nurses-superhero-status-only-granted-to-those-who-play-by-rules>

'Not every sneeze is COVID' – allergy season arrives early with workplace return

CTV Windsor, March 28, 2022

<https://windsor.ctvnews.ca/not-every-sneeze-is-covid-allergy-season-arrives-early-with-workplace-return-1.5838736>

WECHU reports no new deaths, 38 COVID-19 hospitalizations

CTV Windsor, March 28, 2022

<https://windsor.ctvnews.ca/wechu-reports-no-new-deaths-38-covid-19-hospitalizations-1.5837744>

'You have saved so many lives' – community leaders thank those who made Devonshire Mall vaccination site possible

Windsor Star, March 29, 2022

<https://windsorstar.com/news/local-news/you-have-saved-so-many-lives-community-leaders-thank-those-who-made-devonshire-mall-vaccination-site-possible>

Local healthcare and municipal leaders celebrate the work of frontline workers

AM800, March 29, 2022

<https://www.iheartradio.ca/am800/news/local-healthcare-and-municipal-leaders-celebrate-the-work-of-frontline-workers-1.17461748>

Community leaders celebrate success of Devonshire Mall vaccination centre

CTV Windsor, March 29, 2022

<https://windsor.ctvnews.ca/community-leaders-celebrate-success-of-devonshire-mall-vaccination-centre-1.5839909>

'This week will be telling' – Windsor scientists note increase in COVID-19 in wastewater

CTV Windsor, March 29, 2022

<https://windsor.ctvnews.ca/this-week-will-be-telling-windsor-scientists-note-increase-in-covid-19-in-wastewater-1.5839888>

Former Paralympic swimmer Campo-McLeod back home after health battle

AM800, March 29, 2022

<https://www.iheartradio.ca/am800/news/former-paralympic-swimmer-campo-mcleod-back-home-after-health-battle-1.17460955>

Web and Social Media Analytics – March 2022

WEB:

Number of Actual Users Accessing the Website (March 1-Feb 22) : 130,627

Number of Website Page Views: 163,199

What Pages Are They Looking At?:

1. Home Page –29,089 views,
2. Emergency Wait Times – 15,799
3. Coronavirus – 14,595 views
4. COVID Assessment Centre –5224 views
5. COVID visitation page - 3982
6. Careers – 3388
7. Contact Us – 3311
8. Pharmacy login (MyWRH) –2,820 views
9. Patient and Visitor Information - 2738

YOUTUBE:

Views: 7883 views

Watch Time: 279.9 hours (less than usual)

Subscribers: 767, +19

****PLEASE NOTE: The March 2022 Board of Directors meeting had 81 views; Report to the Board by the CNE/COO had 114 views**

Top videos:

1. World Kidney Day - 1302
2. COVID-19 pandemic – two year anniversary - 457

3. Demonstrating Compassion - 437
4. Using Quick Dams to Prevent Flooding at WRH - 327
5. Guidelines for Basic Adult Neurological Observation – 322
6. Together We Build – Inpatient Critical Care Units – 285
7. Together We Build – Surgery – 280
8. Together We Build – Outpatient Services – 278
9. Together We Build – Emergency Services – 252
10. Together We Build – Birthing and NICU - 238

FACEBOOK: 10,679 followers +59

29,928 monthly reach, down 73%

19,069 people “engaged” on our site - commented or liked our posts this month, up 6%

10,791 videos viewed, down 6%

Top Posts:

1. Closing soon – Devonshire Mall vaccination centre to cease – 6200 people reached, 62 reacted
2. It’s World Kidney Day – 5800 people reached, 192 reacted
3. WRH to double number of essential visitors – 5500 people reached, 94 reacted
4. Social Work Week – 4800 people reached, 139 people reacted
5. Together We Build – Birthing and NICU – Dr. Greg Hasen video - 4600 people reached, 120 people reacted

INSTAGRAM – Followers: 3819, +0.5% (Feb 27-March 28)

Reach: 3010, down 81%

Engagement: 334, down 61%

Top Posts:

1. Devonshire Mall vaccination centre closing soon, 2055 reached and 75 liked
2. Social Work Week, 1765 reached and 161 liked
3. Support for Ukrainian Orthodox Cathedral of St. Vladimir, 1324 reached, 118 liked
4. Pharmacy Awareness Month, 1105 reached, 45 liked
5. Registered Dietician Day, 873 reached, 27 liked

TWITTER:

Followers: 5,552, +34 this month

Impressions: 33,500, down 20.2 per cent

Tweets: 67, up 148.1 per cent

Trending topics:

1. Two-year anniversary of COVID-19....2137 impressions, 44 engagements
2. Devonshire Mall vaccination centre to close April 2nd ...1095 impressions, 34 engagements
3. Dr. Ian Mazzetti on critical care planning (new hospital)1037 impressions and 91 engagements
4. Have your say on Emergency Department design in new hospital... 791 and 22 engagements
5. International Women's Day ...743 and 15 engagements