



Mission: Provide quality person-centred health care services to our community

WRH VALUES

We respectfully acknowledge that the Windsor Regional Hospital occupies the traditional, ancestral and contemporary lands of the Niswi Ishkodewan Anishinaabeg: The Three Fires Confederacy (Ojibwe, Odawa, and Potawatomi). We acknowledge the land and the surrounding waters for sustaining us and we are committed to protecting and restoring these lands and waters from environmental degradation.

BOARD OF DIRECTORS

Thursday, June 22, 2023

**1700 hours – Auditorium, MET Campus
Windsor, Ontario**

	TAB	TIME	ACTION
1. <u>CALL TO ORDER</u> (Paniccia)		1700	
2. <u>DECLARATIONS OF CONFLICT OF INTEREST</u> (Paniccia)		1702	
3. <u>PREVIOUS MINUTES:</u> May 4, 2023 (Paniccia)	Tab A	1703	MOTION (approve)
4. <u>REPORT OF THE PRESIDENT & CEO</u> (Musyj)		1705	FYI
5. <u>SCHULICH REPORT</u> – (Jacobs)	Tab B	1715	FYI
6. <u>FINANCIAL PRESENTATION</u> – (McLeod)	Tab C	1720	
7. <u>CONSENT AGENDA:</u> <u>Finance/Audit & Resources: June 6, 2023 & Operating Results</u> (McLeod)	Tab D	1730	MOTION (accept report)
8. <u>CORRESPONDENCE/PRINTED MATTER:</u> • Media Report – FYI only (Paniccia)	Tab E	1735	FYI
9. <u>BOARD MEMBER QUESTIONS, COMMENTS OR NOTICES OF MOTIONS</u> (Paniccia)		1735	
10. <u>DATE OF NEXT REGULAR BOARD MEETING:</u> Thursday, September 7, 2023 – Auditorium, MET		1740	FYI
11. <u>ADJOURNMENT</u> (Paniccia)		1740	MOTION

REGRETS ONLY TO dawn.sutherland@wrh.on.ca, or (519) 254-5577 X52517



MINUTES of the **BOARD OF DIRECTORS** meeting held on **Thursday, May 4, 2023**, 16:00 hours, via ZOOM, live streamed on YouTube.

PRESENT VIA ZOOM:

Anthony Paniccia, Chair

Laura Copat

Penny Allen

Paul Lachance

Linda Staudt

Cynthia Bissonnette

Ian McLeod

David Malian

Michael Lavoie

Dr. Laurie Freeman

Mary Dawson

Genevieve Isshak

Patricia France

David Musyj (ex-officio, non-voting)

Dr. Wassim Saad (ex-officio, non-voting)

Karen Riddell (ex-officio, non-voting)

STAFF VIA ZOOM:

Executive Committee

REGRETS:

Dr. Danielle Soulliere (ex-officio, non-voting)

Dr. Larry Jacobs (ex-officio, non-voting)

Dr. Maher Sabalbal (ex-officio, non-voting)

1. CALL TO ORDER:

The meeting was called to order at 1600 hours with Mr. Paniccia presiding as Chair and Ms. Sutherland recording the minutes.

2. DECLARATIONS OF CONFLICT OF INTEREST:

None declared.

3. PREVIOUS MINUTES:

The minutes of the April 6, 2023 Board meeting had been previously circulated.

MOVED by Mr. P. Lachance, **SECONDED** by Mr. D. Malian and **CARRIED THAT** the minutes of the April 6, 2023 Board of Directors meeting be approved.

The Chair provided the following highlights:

- The Herb Gray Harmony Award will be presented to Ms. Patti France this evening and the Champion Award will be presented to Mr. Biagio (Bill) Marra, President and CEO of Hôtel-Dieu Grace Healthcare. Congratulations to both Ms. France and Mr. Marra.
- Every year during the month of May, the Windsor Cancer Centre Foundation's Lock Out Cancer campaign supports cancer awareness, research and treatment for patients in our community. This year's goal is to fund the purchase of essential items used in

an effort to maintain the breast reconstruction program and continue to offer this vital service to patients in our region. There are many ways to support this campaign. Please visit the website for more information: [Lock Out Cancer - Windsor Cancer Centre Foundation \(windsorcancerfoundation.org\)](http://Lock Out Cancer - Windsor Cancer Centre Foundation (windsorcancerfoundation.org)).

4. REPORT FROM THE PRESIDENT & CEO:

Mr. Musyj reported and referred to his submitted report. Highlights are below:

- Mr. Musyj introduced Mr. Brandon Bailey, the new VP of Redevelopment. Mr. Bailey brings ten years of experience in hospital construction, design and engineering with him to the role. He will lead the team through the development of a new hospital and redevelopment of the Ouellette Campus. Mr. Bailey will provide an update to the Board at the June meeting.
- WRH has launched a new pilot program with The Windsor Police Service to help individuals struggling with substance use disorder and related challenges. The Nurse and Police Team (NPT) program will pair nursing professionals from WRH with frontline police officers for the purpose of more effectively responding to non-emergency, substance use-related incidents. The goal is to deliver immediate care and connect individuals in need with the appropriate support services, while steering them away from the criminal justice system and hospital emergency rooms. This program will launch on May 12, 2023 and will run for the next three months at which time it will be evaluated for further continuation. Mr. Musyj thanked the team at WRH for all of the work to get this program up and running.
- The New W/E Acute Care Hospital achieved a major planning milestone with the submission of its Stage 1.3 plan to the MOH. The submission is based on current and future project volumes and incorporates the extensive community feedback received throughout this planning stage. The Ministry of Health Capital branch will now review the submission, provide feedback and work with the hospital to ensure the final approved plan aligns with provincial expectations and standards for modern and efficient hospital care. In addition, WRH has recruited Parkin Architects Ltd. to work on a design for the Ouellette Campus, where Urgent Care and Ambulatory Services will be offered after the new hospital opens, as per the government's request to maximize the use of the Ouellette Campus going forward.
- The process to recruit and Information, Communication, Automation and Technology (ICAT) consultant is nearing completion. The successful ICAT team is expected to start work on the project by the end of May.

5. REPORT FROM SCHULICH:

Dr. Jacobs was unable to attend the meeting.

6. FINANCIAL PRESENTATION:

There was no financial presentation for the May 4th Board meeting. Auditors are currently working on the 2022-2023 financial statements and those will be brought to the June board meeting.

7. CONSENT AGENDA:

MOVED by Mr. I. McLeod, **SECONDED** by Ms. P. Allen and **CARRIED** **THAT** the report from the April 24, 2023 Finance/Audit & Resources Committee meeting be accepted.

8. CORRESPONDENCE/PRINTED MATTER:

a) Media Report – FYI only.

9. BOARD MEMBER QUESTIONS, COMMENTS OR NOTICES OF MOTIONS:

None.

10. NEW BUSINESS:

None.

11. DATE OF NEXT REGULAR MEETING:

**Thursday, June 22, 2023, 1700 hrs – AUDITORIUM, MET
AGM TO FOLLOW**

12. ADJOURNMENT:

There being no further business to discuss, it was

MOVED by Dr. L. Freeman, **SECONDED** by Ms. P. France and **CARRIED** **THAT** the May 4, 2023 Board of Directors meeting be adjourned at 1425 hours.

Anthony Paniccia, Chair
Board of Directors

Dawn Sutherland
Recording Secretary/ds

Update to WRH Board of Directors (June 22, 2023)

Announcements:

- [Dr. Laura Diachun](#) has been appointed as the Assistant Dean, Learner Experience (Postgraduate), at the Schulich School of Medicine & Dentistry, Western University effective May 1, 2023 to April 30, 2028.
- [Dr. Victor Ng](#) has been appointed as the Assistant Dean, Distributed Education, at the Schulich School of Medicine & Dentistry, Western University effective May 1, 2023 to April 30, 2028.
- [Discovery Week celebrates 25 years](#). Medical students at Schulich School of Medicine & Dentistry have “discovered” first-hand what life and medical practice in regional Ontario have to offer through [Discovery Week](#).
- [Schulich Medicine & Dentistry joins historic pledge to preserve planetary health](#). Building on Western’s commitment to sustainability, the School has joined several other institutions in signing the [Academic Health Institutions’ Declaration on Planetary Health](#), recently launched by the [Association of Faculties of Medicine of Canada](#).

Windsor Update:

- Convocation for the class of 2023 was held on June 7. In total 39 students from the Windsor Campus received their MD degree.
 - Hailey Guertin was elected class [valedictorian](#). She is the first Windsor Campus student to receive this honour!
 - Dr. Alice Tsui was the recipient of the Douglas Bocking Award. This is one of the highest teaching awards at the Schulich School of Medicine & Dentistry. Created in honour of the former Dean of Medicine and Vice Provost, it is presented annually to a faculty member at the School who has made an outstanding contribution to the development of medical education during the past four years.
- [More doctors will be training at Schulich School of Medicine & Dentistry](#), with the Province announcing it will significantly expand medical education and residency training spots. Starting this fall and rolling out over the next three years, the School will add 16 medical education spots and 22 residency training spots. This includes an expansion of the undergraduate positions in Windsor to 42 students.

Respectfully submitted,

Lawrence Jacobs, MD, FRCPC, FACP
Associate Dean, Windsor Campus
Schulich School of Medicine & Dentistry, Western University.



Finance/Audit and Resources Committee
June 19, 2023

Financial Results

May 31, 2023

▶ Funding Update

- ▶ WRH received confirmation of the following 2023-2024 funding increases:
 - ▶ \$6,960,500 in Base Funding comprised of:
 - ▶ 1% increase in the Growth and Efficiency Model (GEM) allocation to 2%, an increase of \$3,758,500
 - ▶ \$2,154,400 adjustment in the Case Mix Index (CMI) for Cardiac Services
 - ▶ \$1,047,600 in additional volume-based funding
 - ▶ \$113,250 in One Time Funding mainly related to HHR initiatives

Budget amounts in the May 2023 financial statements reflect these increases.

Financial Results - Hospital Operations (1,000's of dollars)

May 31, 2023

	Current Year Actual	Budget	\$ Variance Fav/(Unfav)	% Variance Fav/(Unfav)
Revenue	\$ 107,100	\$ 105,894	\$ 1,206	1.1%
Expenses				
Salaries and Wages	\$ 46,855	\$ 45,224	\$ (1,631)	(3.6%)
Employee benefits	13,188	12,554	(634)	(5.1%)
Employee ben. - future ben. costs	234	253	19	7.4%
Medical staff remuneration	10,180	9,441	(739)	(7.8%)
Medical & Surgical supplies	7,542	6,953	(589)	(8.5%)
Drugs	14,426	13,238	(1,188)	(9.0%)
Supplies & other expenses	13,565	13,620	55	0.4%
Long term Interest	1,169	1,157	(12)	(1.0%)
Equipment lease / rental	415	400	(15)	(3.8%)
Equipment amortization	2,592	3,315	723	21.8%
Total Expense	\$ 110,166	\$ 106,155	\$ (4,011)	(3.8%)
Surplus / (Deficit) From Hospital Operations	\$ (3,066)	\$ (261)	\$ (2,805)	
Other Votes (net)	\$ (15)	\$ (16)	\$ 1	
Net Building Amortization	\$ (197)	\$ (309)	\$ 112	
Net Surplus (Deficit)	\$ (3,278)	\$ (586)	\$ (2,692)	
Hospital Margin	\$ (1,912)	\$ 880	\$ (2,792)	

Financial Results

May 31, 2023

Significant Variances (\$1,000's of dollars)

Year to Date May 2023 Net Variances				
Category	Year-to-Date Expense Variance	Year-to-Date Revenue Variance	Net	Comment
Salaries & Wages	(1,631)	-	(1,631)	Budgeted overtime reduction not realized
Medical Staff Fees	(739)	653	(86)	Patient Services Revenue \$653
Medical/Surgical Supplies	(589)	319	(270)	QBP Funding for additional joint procedures
Drugs	(1,188)	1,041	(147)	Retail Pharmacy Recoveries \$230 Ministry Drug Funding \$811
Other Supplies & Expense	55	-	55	



MOTION/ACTION SHEET

From The

FINANCE/AUDIT & RESOURCES COMMITTEE MEETING General Session

Tuesday, June 6, 2023

THERE ARE NO RECOMMENDATIONS FROM THE FINANCE/AUDIT & RESOURCES COMMITTEE.



MINUTES from the meeting of the **FINANCE/AUDIT & RESOURCES COMMITTEE** (*General Session*) held on Tuesday, June 6, 2023 Via Zoom (following the In-Camera Session).

PRESENT:

Ian McLeod (Chair & Treasurer)
Paul Lachance
Penny Allen
Dr. Danielle Soulliere

COMMUNITY MEMBERS:

Anna Kirby
James Skutovich
Dwayne Dawson
Trevor Chapman

REGRETS:

Dr. Laurie Freeman
Robert Klein
Marc Jones

Anthony Paniccia

STAFF:

David Musyj
Malissa Gauthier
Todd Bested
John Faber
Heidi Zimmer
Mary Macera

1.0 CALL TO ORDER

Mr. Ian McLeod, Chair & Treasurer, called the meeting to order at 5:11 p.m.

The proceedings were recorded by Mary Macera.

2.0 APPROVAL OF AGENDA

MOVED by Paul Lachance, SECONDED by Dwayne Dawson that the General Finance/Audit & Resources Committee Agenda of Tuesday, June 6, 2023, be approved

CARRIED.

3.0 CONFLICT OF INTEREST

No "Conflict of Interest" was declared.

4.0 FOR APPROVAL / RECOMMENDATION(S)

4.1 Minutes of Previous Meeting – Monday, April 24, 2023

The Finance/Audit & Resources Committee Minutes of the **General Meeting of Monday, April 24, 2023** were previously circulated to all members.

MOVED by Trevor Chapman, SECONDED by Penny Allen that the General Meeting Minutes from the Finance/Audit & Resources Committee of Monday, April 24, 2023 be approved

CARRIED.

5.0 FOR DISCUSSION

5.1 Monthly Operating Results Report – March 31, 2023 (As Appended)

Ms Zimmer provided the following highlights:

- Funding update – confirmation of \$2.2 million was received in additional one-time funding in fiscal 2022-2023 for COVID-19 surge bed capacity pressures. Funding was included in the year end results.
- Operating deficit from hospital operations came in at \$16.3 million, Other Votes – deficit of \$33,000; after building amortization deficit of \$17,487,000; hospital margin deficit of \$9,364,000.
- COVID-19 impact – total operating \$29,429,561; funded \$19,575,974 and unfunded \$9,853,587.
- Significant variances in salaries and wages, medical staff fees, medical/surgical supplies, drugs and other supplies and expense (please see appended results for in-depth explanations for each and detailed information for breakdown of Other Supplies variance).
- Sicktime/overtime – saw improvements in every area except the overtime which remained the same.
- Hospital is still over our targets. When COVID-19 related sick time is removed, hospital is still a bit over target, although better.

No questions were posed by the committee members.

6.0 FOR INFORMATION

6.1 President's Report – May 2023

Mr. Musyj's monthly report was included for the community members.

Mr. Musyj reported that just before the summer break, we submitted 1.3 (old Stage 2) to the government and a positive meeting was held with the Ministry and Infrastructure Ontario a couple of weeks ago. They indicated that they will be actively digging into the documents and getting back to us over the next few months. They indicated that they recognize the timing and that we need to move quickly to be in place for an RFP in 2025 and eventual shovel in the ground in 2026. A preliminary look at what we gave them is not out of the ordinary, however, they are going to look at the overall scope in the sense of size and cost of the project.

6.2 Project Management Office (PMO) Report – May 2023

A link was provided for the community members.

7.0 DATE OF NEXT MEETING

The Finance/Audit & Resources Committee will meet on **Monday, June 19, 2023 Via Zoom.**

8.0 ADJOURNMENT

Mr. McLeod indicated there was no further business.

MOVED by Paul Lachance, SECONDED by Trevor Chapman that the General Meeting from the Finance/Audit & Resources Committee of Tuesday, June 6, 2023 be adjourned at 5:25 p.m.

CARRIED.

Mr. Ian McLeod, Chair & Treasurer
FinAudit&Resources_Minutes
20230606

Mary Macera
Recorder

Windsor Regional Hospital
Operating Results Report
For the Twelve Months Ended March 31, 2023

Treasurer's Report
Board of Directors

Financial Summary - March 2023
(\$000's)

	Line	March 2023 Actuals		
		Actual	Budget	Variance *
Hospital Ops				
Total Revenue	9	\$654,960	\$ 609,986	\$ 44,974
Total Expense	20	671,262	605,580	(65,682)
Surplus / (Deficit)	21	(16,302)	4,406	(20,708)
Other Votes (net)	22	(33)	(52)	19
Other Recoveries / (Exp)	23	-	-	-
Subtotal	24	(16,335)	4,354	(20,689)
Net bldg. amortization	25	(1,152)	(1,853)	701
Net Surplus (Deficit)	26	\$ (17,487)	\$ 2,501	\$ (19,988)
Hospital Margin		\$ (9,364)	\$ 11,170	\$ (20,534)
Capital Equipment Expenditures		\$ 27,019	\$ 67,054	\$ 40,035

* Variance - favourable / (unfavourable)

Operation Highlights:

- The operating results for the twelve months ended March 31, 2023 resulted in a deficit of \$17,487,000 and a negative Hospital Margin of (\$9,364,000) based on the Ministry of Health (Ministry) definition. There are three items worth noting -
 - a. Operating results include a combined \$29.4 million in higher costs and lost revenues attributable to meeting our clinical responsibilities related to COVID-19. The Ministry has confirmed that COVID-19 incremental expenses including PPE will be reimbursed for the first quarter of the fiscal year only. Vaccine Administration and Temporary Physician funding continued through existing processes until March 31, 2023. Health Human Resources (HHR) programs (Enhanced Extern, Supervised Practice Experience Partnership and Community Commitment Program for Nurses) will continue in the 2023/24 fiscal year. \$19.6 million of the total \$29.4 million are funded while the remaining \$9.8 million are not funded based on the 2022/23 funding criteria. Unearned revenues from volume-based programs are applied to offset these costs.

- b. WRH received correspondence from the Ministry committing to an additional \$2,268,000 for COVID-19 Surge Acute and Post-Acute Capacity funding. This revenue is included in the year-end financial results.
- c. Lost revenues are not eligible for reimbursement in fiscal 2022-2023. However, the Ministry through the year-end reconciliation process is allowing hospitals to use unearned funds from select volume-based programs to address hospital Fund Type 1 operating pressures that are not eligible for the COVID-19 incremental expense process or have not otherwise received targeted funding from the Ministry.

1. Financial Results for the Twelve Months ended March 31, 2023
(Statement 2)

For the twelve months ended March 31, 2023, the deficit after net building amortization is \$17,487,000, which is \$19,988,000 worse than plan. This represents a negative Ministry of Health Margin of \$9,364,000 (one year ago, the margin was positive \$8,145,000 and the COVID-19 expense reimbursement process was more robust in 2021-2022 than in the current year). Combined extraordinary operating expenses and revenue losses related to COVID-19 in the amount of \$29.4 million are included in these results. Below is a chart that shows the revenue losses and costs that have been incurred in the period April 1, 2022 to March 31, 2023 and which have been funded and or not funded under the most recent COVID-19 reimbursement guidance.

Windsor Regional Hospital COVID-19 Revenue Loss & Expenses Year-to-Date March 2023			
	<u>Total</u>	<u>Funded</u>	<u>Unfunded</u>
Revenue			
Patient Services	3,304,100	-	3,304,100
Recoveries	719,970	-	719,970
Total Revenue	4,024,070	-	4,024,070
Expense			
Compensation	14,692,231	9,115,131	5,577,101
Medical Staff Fees	6,280,964	6,280,964	-
Med. Surg. Supplies	2,863,253	2,863,253	-
Drugs	14,054	14,054	-
Other supplies & expense	1,306,434	1,092,210	214,224
Equipment Expenses	248,555	210,362	38,193
Renovations	-	-	-
Total Expense	25,405,491	19,575,973	5,829,518
Total Operating	\$ 29,429,561	\$ 19,575,973	\$ 9,853,587

The ineligible costs of \$5.8 million is comprised of –

- 1) The rate difference for the Externs, the maximum hourly rate per the agreement with the Ministry is \$20.60 per hour including benefits. WRH pays \$25 per hour before benefits.
- 2) Compensation, other supplies and equipment costs for the period of July 1, 2022 to March 31, 2023 as incremental expenses were funded for the first quarter of the fiscal year only.

It should be noted that with respect to Ministry volume based funding, we have unearned revenue for these twelve (12) months of \$7.9 million as compared to \$10.5 million one year ago.

Revenue

Ministry revenue (combined base and one-time) is \$32 million (6.5%) higher than budget. One time funding is favourable year to date as it includes accruals for revenue for which we have received a funding letter or Ministry confirmation. One time funding includes the following:

- ✚ \$11.5 million for Surge Bedded Capacity
- ✚ \$8.7 million for April 2022 to March 2023 incremental COVID-19 expenses including vaccination administration
- ✚ \$6.3 million COVID-19 physician payments
- ✚ \$4.6 million for HHR programs
- ✚ \$1.5 million surgical premiums earned

The Ministry, through its Application of Unearned Hospital Funds Reconciliation Process, has indicated that hospitals can offset unearned volume funding against Fund Type 1 pressures. Unearned volume funding in fiscal 2022-2023 for Global programs total \$6.8 million and for Cancer and Renal programs, \$1 million. The Hospital has recognized the full \$7.8 million of this unearned revenue as Ministry one time funding to address Fund Type 1 operating pressures. It should be noted that the reconciliation process for fiscal 2022-2023 allows hospitals to offset net building amortization expenses and long-term interest payments as Fund Type 1 pressures.

The Ministry has confirmed that it will pay a 15% premium for designated services where volumes exceed 75% of the funded volumes. These include cardiac services, wait time procedures, elective QBPs, cancer surgeries and (GI) endoscopies for QBPs. The Hospital has recognized \$1.5 million of this funding for the fiscal year.

Ministry drug reimbursements have a positive variance of \$1,633,000 (5.3%). This revenue comes from the Cancer Centre's New Drug Funding program and the renal program. This revenue offsets the corresponding drug expenses in both programs.

The preferred accommodation revenue variance is unfavourable to budget by \$3,144,000. Lower occupancy due to the reduced number of elective surgeries contributes to this shortfall, as well as the Ministry of Health directive that hospitals

cannot bill uninsured patients for semi-private and private accommodation during the pandemic. Previously, uninsured patients would have paid out of pocket for this accommodation. Infection prevention and control measures often require patients to be placed in private rooms and we are unable to bill for this accommodation in these circumstances.

Chronic Co-payment revenue is \$64,000 better than budget. Effective October 1, 2022, patients that are designated as Alternate Level of Care (ALC) were charged up to \$63.73 per day. Hospitals have received notice that the co-payment rate will increase to \$65.32 per day on July 1, 2023. The daily rate may be adjusted based on a co-payment assessment that takes into consideration the individual's income.

Patient Services revenue variance is \$7,782,000 favourable (24.6%) year to date, with \$3.5 million attributable to uninsured patient revenue. This revenue is reimbursed by the Ministry at the interprovincial billing rate which is higher than OHIP rates. Previously many of these accounts would have been uncollectible. The remaining surplus is due to diagnostic revenues which are higher than planned as initiatives to address backlogs have been implemented. These revenues are offset by an increase in related medical staff remuneration.

Equipment Grant amortization is better than budget \$729,000 (23% favourable). Timing of equipment purchases and confirmation of any corresponding grants affects this revenue.

Other Recoveries are \$5,724,000 favourable (11.3%) to budget. The majority of the surplus, \$5,400,000, is attributable to the retail pharmacies. However, these revenues are offset by increased drug costs.

Expenses

Salaries are currently over budget (unfavourable) by \$36,555,000 (13.9%) year to date March 13, 2023. The most significant factor in this variance are accruals for unsettled collective bargaining agreements and pay equity. Two arbitration awards were announced in April 2023 (Stout and Gedalof) related to ONA's collective agreement and Bill 124. These awards resulted in significant increases to wages retroactive to fiscal 2021.

Employee Benefits are favourable to budget by \$483,000 (.7%).

Employee Future Benefits are lower than budget by \$178,000 (11.7%). This change is due to the results of the actuarial valuation that was completed as part of the year-end close.

Medical Staff Remuneration is over budget (unfavourable) by \$12,053,000 (22.4%). Of this variance, \$6.3 million is attributable to COVID-19 and will be funded through the temporary physician funding for COVID-19. The remaining variance occurs in

diagnostic services and these higher costs are funded by the higher diagnostic services revenue noted above.

Medical & Surgical Supplies are unfavourable to budget by \$4,605,000 (12.1%). The main source of the deficit is the overall increase in Personal Protective Equipment (PPE) throughout the hospital.

Drug expenses are unfavourable by \$5,192,000 (6.7%) year to date. These expenses are offset by recoveries in the retail pharmacies and by Ministry funding in the chemotherapy suite and renal program.

Supplies and Other Expenses are unfavourable to budget by \$9,498,000 (12.6%). The source of the variance are as follows:

- ✚ \$1,623,000 settlement of Western Redevelopment project receivable
- ✚ \$1,515,000 building/grounds maintenance and service contracts
- ✚ \$902,000 minor equipment purchases
- ✚ \$574,000 physician recruitment
- ✚ \$544,000 referred out cataracts
- ✚ \$543,000 referred out patient transportation
- ✚ \$431,000 food costs
- ✚ \$229,000 employee shuttle costs

Long Term Interest expense is \$155,000 unfavourable (2.3%).

Equipment Lease/Rental is \$39,000 favourable (1.5%) to budget.

Equipment amortization is \$1,676,000 (9.9%) under budget due to the timing of new asset additions.

Other Votes – Other Votes are \$19,000 favourable at year-end.

2. Statement of Financial Position (Statement 3)

Our Ministry / Ontario Health receivable has decreased by \$24 million from March 31, 2023. The Hospital received reimbursements for outstanding 2020-2021 COVID-19 incremental expenses as well as funding for 2022-2023 expenses up to June 2022. Funding for qualifying incremental expenses from July 2022 to March of 2023 has been accrued in the amount of \$2.4 million. The remaining receivable is comprised of funding for drug reimbursements and timing differences for confirmed base and one-time funding.

Inventory has increased by \$194,000 when compared to March 31, 2022. This increase is attributable to drugs funded by OH-West (Cancer Care).

Our Ministry / CCO payable has decreased by \$18 million. Outstanding settlements for prior years were settled in fiscal 2022-2023 and qualifying volume-based unearned funds has been taken into income and therefore no payable is required.

It should be noted that the Ministry has funded \$129,000 in COVID-19 capital expenditures incurred throughout the fiscal year. The amount has been treated as a capital grant.

At March 31, 2023, the market value of the sinking fund has increased by \$2,468,000 (9.86%) since inception and increased by \$538,000 since March 31, 2022. The underlying cost base as a result of realized investment gains has increased by \$1,832,000 since the original \$25 million investment was made and has increased \$902,000 since March 31, 2022.

Fund Manager -	Market Value	Cost
Guardian Capital	\$13,778,000	\$12,941,000
Leith Wheeler	<u>13,712,000</u>	<u>13,891,000</u>
Total	<u>\$27,490,000</u>	<u>\$26,832,000</u>

3. Patient Volumes

Acute patient days are above target at both campuses with the Met Campus 1,966 better than target and the Ouellette Campus 2,277 above target (excl. psych). Surgical cases are 4,080 under plan at the Met Campus and 3,457 below plan at the Ouellette Campus.

Combined ED visits and holds for the year are 11,359 below budget and 595 higher than last year at this time. Ambulatory and Community visits are 5,893 below plan and 4,823 higher than one year ago.

Total weighted cases are estimated to be 633 lower than plan and 1,641 higher than one year ago.

4. Patient Access

Acute care length of stay at Met was 5.05 days as compared to a target of 4.54 days. Lengths of stay for Ouellette acute care was 9.03 days versus a plan of 7.33. Length of stay for the adult psychiatric patients was 1.73 below the plan of 12.43 days and Maryvale (adolescent psychiatry) length of stay is 4.72 compared to the target of 6.44.

5. Organizational Health

The percentage of sick time year to date for the Met Campus is 6.9%, which is over the target of 4.7% by 2.2%, while overtime is 1.55% over target at 3.9%.

Sick time at the Ouellette Campus is 6.8% compared to the target of 4.7%, while overtime is over target at 6.6% compared to the target of 2.35%.

With respect to FTEs, the Met Campus is favourable to budget by 42.1 FTEs. At the Ouellette Campus, the FTE variance is favourable by 24.8 FTEs. Overall, the hospital is favourable 41.9 FTE as there were 25 FTEs attributable to staffing the Assessment Centre and Vaccine Administration.

Statement #1
WINDSOR REGIONAL HOSPITAL
Consolidated Operating Results for the Twelve Months Ending March 31, 2023

Description	Current Month		Year To Date		Year End		Prior Year Actual	
	Actual	Fav/(Unfav) Budget	Actual	Budget	Forecast	Budget	Year to Date	Year End
Revenue (\$000's)								
1 Ministry Funding - Base	\$ 47,623	\$ 10,727	\$ 430,579	\$ 425,592	\$ 430,579	\$ 425,592	\$ 420,233	\$ 401,055
2 Ministry Funding - One-time	9,568	3,971	92,965	65,843	92,965	65,843	99,387	27,770
3 Ministry Funding - Drug Reimb.	2,975	416	32,337	30,704	32,337	30,704	31,582	22,103
4 Preferred Accommodation	47	(267)	552	3,696	552	3,696	637	3,620
5 Chronic co-payment	27	23	106	42	106	42	1	47
6 Patient services	6,073	3,378	39,385	31,603	39,385	31,603	34,338	32,594
7 Capital grant amortization	786	430	8,073	7,407	8,073	7,407	7,675	6,550
8 Other recoveries	5,836	627	56,263	50,524	56,263	50,524	46,768	43,232
9 Total Revenue	\$ 72,935	\$ 19,305	\$ 660,260	\$ 615,411	\$ 660,260	\$ 615,411	\$ 640,621	\$ 536,971
Expense (\$000's)								
10 Salaries	\$ 54,289	\$ (31,050)	\$ 300,975	\$ 263,983	\$ 300,975	\$ 263,983	\$ 272,728	\$ 242,858
11 Employee benefits	6,150	456	68,736	69,138	68,736	69,138	68,530	61,424
12 Employee ben. - future ben. costs	(52)	178	1,339	1,517	1,339	1,517	2,546	2,325
13 Medical staff remuneration	7,269	(2,679)	65,928	53,875	65,928	53,875	64,115	54,183
14 Medical & Surgical supplies	4,334	(1,287)	42,539	37,935	42,539	37,935	41,517	35,882
15 Drugs	7,306	(786)	83,103	77,911	83,103	77,911	76,960	60,153
16 Supplies & other expenses	10,954	(3,081)	92,051	82,983	92,051	82,983	93,900	61,257
17 Equipment lease / rental	277	(52)	2,521	2,573	2,521	2,573	2,654	2,675
18 Capital amortization	1,883	34	20,555	22,995	20,555	22,995	17,671	13,947
19 Total Expense	\$ 92,410	\$ (38,269)	\$ 677,747	\$ 612,910	\$ 677,747	\$ 612,910	\$ 640,621	\$ 534,704
20 Other recoveries (expense)	-	-	-	-	-	-	-	572
20 Net Surplus (Deficit) - \$000's	\$ (19,475)	\$ (18,964)	\$ (17,487)	\$ 2,501	\$ (17,487)	\$ 2,501	\$ (19,988)	\$ 2,839
1 Total Margin - \$000's	\$ (18,815)	\$ (19,003)	\$ (9,364)	\$ 11,170	\$ (9,364)	\$ 11,170	\$ 8,145	\$ 8,145
COVID-19 related unfunded extraordinary operating expenses and revenue loss included above	1,179	(1,179)	9,587	-	9,587	-	6,826	-

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Statement #2
WINDSOR REGIONAL HOSPITAL
Operating Results for the Twelve Months Ending March 31, 2023
Consolidated - Met and Ouellette Campuses

Description	Current Month		Year To Date		Year End		Prior Year Actual	
	Actual	Fav/(Unfav) to Budget	Actual	Budget	Fav/(Unfav)	Budget	Year to Date	Year End
Revenue (\$000's)								
1 Ministry Funding - Base	\$ 47,424	\$ 11,396	\$ 429,518	\$ 424,454	\$ 5,064	\$ 424,454	\$ 419,681	\$ 419,681
2 Ministry Funding - One-time	9,568	3,971	92,985	65,843	27,122	65,843	99,387	99,387
3 Ministry Funding - Drug Reimb.	2,975	416	32,337	30,704	1,633	30,704	31,582	31,582
4 Preferred Accommodation	47	(267)	552	3,696	(3,144)	3,696	637	637
5 Chronic co-payment	27	23	106	42	64	42	1	1
6 Patient services	6,073	3,378	39,385	31,603	7,782	31,603	34,338	34,338
7 Equipment grant amortization	439	436	3,895	3,166	729	3,166	3,584	3,584
8 Other recoveries	5,810	637	56,202	50,478	5,724	50,478	48,715	48,715
9 Total Revenue	\$ 72,363	\$ 19,990	\$ 654,960	\$ 609,986	\$ 44,974	\$ 609,986	\$ 635,925	\$ 635,925
Expense (\$000's)								
10 Salaries	\$ 54,232	\$ (31,014)	\$ 300,351	\$ 263,796	\$ (36,555)	\$ 263,796	\$ 272,547	\$ 272,547
11 Employee benefits	6,140	463	68,618	69,101	483	69,101	68,485	68,485
12 Employee ben. - future ben. costs	(52)	178	1,339	1,517	178	1,517	2,546	2,546
13 Medical staff remuneration	7,269	(2,679)	65,928	53,875	(12,053)	53,875	64,103	64,103
14 Medical & Surgical supplies	4,334	(1,288)	42,539	37,934	4,605	37,934	41,517	41,517
15 Drugs	7,306	(786)	83,103	77,911	(5,192)	77,911	76,960	76,960
16 Supplies & other expenses	10,296	(3,836)	84,667	75,169	(9,498)	75,169	88,615	88,615
17 Long term interest	557	10	6,971	6,816	(155)	6,816	6,918	6,918
18 Equipment lease / rental	277	(65)	2,521	2,560	39	2,560	2,654	2,654
19 Equipment amortization	1,433	(24)	15,225	16,901	1,676	16,901	12,353	12,353
20 Total Expense	\$ 91,792	\$ (39,043)	\$ 671,262	\$ 605,580	\$ (65,682)	\$ 605,580	\$ 634,998	\$ 634,998
21 Surplus / (Deficit) From Hospital Operations	\$ (19,429)	\$ (19,053)	\$ (16,302)	\$ 4,406	\$ (20,708)	\$ 4,406	\$ 1,227	\$ 1,227
Surplus / (Deficit) from Other Operations (\$000's)								
22 Other Votes (net)	57	37	(33)	(52)	19	(52)	-	-
23 Other Recoveries / (Expenses)	-	-	-	-	-	-	-	-
24 Subtotal	(19,372)	(19,016)	(16,335)	4,354	(20,689)	4,354	1,227	1,227
25 Net Building Amortization	(103)	52	(1,152)	(1,853)	701	(1,853)	-	-
26 Net Surplus (Deficit) - \$000's	\$ (19,475)	\$ (18,964)	\$ (17,487)	\$ 2,501	\$ (19,988)	\$ 2,501	\$ (1,227)	\$ (1,227)
27 COVID-19 extraordinary operating expenses unfunded - eligible	46	(46)	512	-	(512)	-	17,772	17,772
28 COVID-19 extraordinary operating expenses unfunded - ineligible	906	(906)	5,577	-	(5,577)	-	2,229	2,229
29 COVID-19 related unfunded non-ministry revenue loss included above	273	(273)	4,010	-	(4,010)	-	4,597	4,597
30 YTD - Unearned Ministry volume funding	589	(589)	7,069	-	(7,069)	-	10,507	10,507

WINDSOR REGIONAL HOSPITAL
Operating Results for the Twelve Months Ending March 31, 2023
Consolidated - Met and Ouellette Campuses

Description	Current Month		Year To Date		Year End		Prior Year Actual	
	Actual	Fav/(Unfav) to Budget	Actual	Budget	Forecast	Budget	Year to Date	Year End
Financial Performance Measures								
1 Total Margin - \$000's	\$ (18,815)	(19,003)	\$ (9,364)	\$ 11,170	\$ (9,364)	\$ 11,170	\$ 8,145	\$ 8,145
2 Total Margin - %	-25.92%	-26.28%	-1.43%	1.83%	-1.43%	1.83%	1.28%	1.28%
3 Unrestricted cash - \$000's	n/a	n/a	\$ 146,093	N/A	\$ 146,093	N/A	140,919	140,919
4 Current ratio	n/a	n/a	1.55	1.00	1.55	1.00	1.85	1.85
Capital equipment expenditures - Fiscal 2022 - 23 \$000's	\$ -	n/a	\$ 9,313	\$ 17,930	\$ 9,313	\$ 17,930	\$ 11,018	\$ 11,018
Capital equipment expenditures - PY C/F \$000's	\$ 3,093	n/a	\$ 6,372	\$ 11,694	\$ 6,372	\$ 11,694	\$ 8,376	\$ 8,376
Externally Funded Projects	\$ 1,607	n/a	\$ 8,382	\$ 37,430	\$ 8,382	\$ 37,430	\$ 4,722	\$ 4,722
Windor-Essex Acute Care Hospital	\$ 933	n/a	\$ 2,952	\$ -	\$ 2,952	\$ -	\$ 869	\$ 869
Patient Volume Measures								
1 Total Weighted Cases (est) - HIG	2,186	83	24,252	24,763	24,252	24,763	23,854	23,854
2 Acute separations (excl psych)	1,575	(130)	18,431	20,074	18,431	20,074	17,439	17,439
3 Acute pat. days (excl. psych)	7,933	193	93,101	91,135	93,101	91,135	87,037	87,037
4 Psychiatric - Adolescent pat. days	104	(4)	1,113	1,269	1,113	1,269	1,263	1,263
5 Emergency visits and ER holds	4,193	(439)	48,962	54,540	48,962	54,540	49,093	49,093
6 OR - Inpatient cases	291	(58)	3,062	4,113	3,062	4,113	2,848	2,848
7 OR - Day Surgery cases	658	(123)	6,163	9,192	6,163	9,192	5,816	5,816
8 Clinic visits	11,766	(1,095)	131,382	151,429	131,382	151,429	88,647	88,647
9 Community Services visits	625	(283)	8,046	10,695	8,046	10,695	16,358	16,358
10 Variable Revenue Volumes:								
(a) Hip procedures	17	11	180	67	180	67	94	94
(b) Knee procedures	29	(6)	244	410	244	410	191	191
(c) Pacemaker inserts	-	-	-	-	-	-	-	-
11 MRI Hours of Operation	444	(265)	6,039	8,589	6,039	8,589	6,559	6,559
12 CT Hours of Operation	728	246	8,662	5,678	8,662	5,678	8,696	8,696
Patient Access Measures & System Integration								
1 Acute Average LOS	5.04	(0.50)	5.05	4.54	5.05	4.54	4.99	4.99
2 Psych Average - Adolescent LOS	3.85	2.59	4.72	6.44	4.72	6.44	5.03	5.03
Organizational Health								
1 % Sick Time to Total Comp	6.40%	N/A	6.90%	4.70%	6.90%	4.70%	6.50%	6.50%
2 % Overtime to Total Comp	3.90%	N/A	3.90%	2.35%	3.90%	2.35%	3.40%	3.40%
3 FTE staffing (Hospital Ops Only)	1,823.2	N/A	1,820.1	1,862.2	1,820.1	1,790.0	2,035.0	2,035.0

WINDSOR REGIONAL HOSPITAL
Operating Results for the Twelve Months Ending March 31, 2023
Consolidated - Met and Ouellette Campuses

Current Month		Year To Date		Year End		Prior Year Actual	
Actual	Fav/(Unfav) to Budget	Actual	Budget	Forecast	Budget	Year to Date	Year End
Patient Volume Measures							
OUUELLETTE CAMPUS ONLY							
1	2,350	193	25,402	25,280	25,402	24,037	24,037
2	955	(136)	12,842	10,675	12,842	10,113	10,113
3	8,218	223	94,131	96,408	94,131	88,973	88,973
4	1,747	(290)	23,983	21,684	23,983	20,066	20,066
5	4,205	(392)	54,126	48,345	54,126	47,619	47,619
6	298	(66)	4,281	3,570	4,281	3,240	3,240
7	738	(258)	11,727	8,981	11,727	9,648	9,648
8	2,179	(497)	31,508	24,478	31,508	23,866	23,866
9	2,215	1,385	9,774	33,607	9,774	63,819	63,819
10							
11							
Variable Revenue Volumes:							
(a)	21	(17)	448	317	448	297	297
(b)	44	(1)	532	594	532	430	430
(c)	23	-	265	300	265	328	328
12							
a)	154	(313)	5,500	3,092	5,500	5,225	5,225
b)	264	262	25	1,626	25	105	105
13	535	21	6,047	6,460	6,047	6,644	6,644
14	928	102	9,728	9,883	9,728	10,656	10,656
Patient Access Measures & System Integration							
1	8.61	(1.28)	7.33	9.03	7.33	8.80	8.80
3	9.19	3.24	12.43	10.70	12.43	10.08	10.08
Organizational Health							
1	5.80%	N/A	4.70%	6.80%	4.70%	6.70%	6.70%
2	6.00%	N/A	2.35%	6.60%	2.35%	6.00%	6.00%
3	1,529.4	N/A	1,557.0	1,532.2	1,445.1	1,665.0	1,665.0
Assessment Centre and the Vaccination Administration							
OUUELLETTE CAMPUS ONLY							
1	24.2	-	-	25.0	-	142.0	142.0
Patient Volume Measures							
Assessment Centre and the Vaccination Administration							
Year End							
Forecast			Budget	Forecast	Budget	Year to Date	Year End
				25.0	-	142.0	142.0
Year End							
Forecast			Budget	Forecast	Budget	Year to Date	Year End
				25.0	-	142.0	142.0

Statement # 3

WINDSOR REGIONAL HOSPITAL
STATEMENT OF FINANCIAL POSITION
As At March 31, 2023
(Amounts in 000's)

	March 31, 2023	March 31, 2022	March 31, 2023	March 31, 2022
ASSETS				
Current assets:				
Cash & short-term investments	146,463	140,919	-	-
Cash, restricted	7,274	5,552	-	-
Cash, restricted Ministry Capital Projects	5,187	7,860	24,925	23,149
Accounts Rec. - Ministry / CCO - OHIP	29,233	52,848	18,723	36,755
- Other	10,731	10,284	96,711	65,118
Inventories	12,201	8,912	3,653	3,466
	6,429	6,235	-	-
Prepaid & deferred charges	5,161	3,825	1,436	1,329
Due from related parties	2,250	3,490	-	-
	<u>224,929</u>	<u>239,925</u>	<u>145,448</u>	<u>129,817</u>
Total current assets				
Long term assets:				
Long Term Investments	27,490	26,952	32,846	36,177
Property, Plant, Equipment, Net	213,841	215,478	200,000	200,000
Construction in progress	26,884	18,765	24,600	24,696
	<u>240,725</u>	<u>234,243</u>	<u>1,657</u>	<u>-</u>
Total long term assets	<u>268,215</u>	<u>261,195</u>	<u>131,170</u>	<u>133,269</u>
	<u>493,144</u>	<u>501,120</u>	<u>396,271</u>	<u>400,678</u>
Total assets				
LIABILITIES AND EQUITIES				
Current liabilities:				
Bank overdraft			-	-
Bank indebtedness			-	-
Accounts payable - trade			24,925	23,149
Accounts payable - Ministry			18,723	36,755
Accrued liabilities			96,711	65,118
Current portion of long term debt			3,653	3,466
Current portion of capital lease obligations			-	-
Current portion accrued benefit obligations			1,436	1,329
			<u>145,448</u>	<u>129,817</u>
Total current liabilities				
Long term liabilities:				
Long Term Debt			32,846	36,177
Debentures			200,000	200,000
Accrued benefit obligations			24,600	24,696
ARO Liabilities			1,657	-
Marked to market			313	621
Sick benefits payable			5,685	5,915
Deferred revenue - capital grants			131,170	133,269
			<u>396,271</u>	<u>400,678</u>
Total long term liabilities				
Remeasurement gains/(losses):			658	1,022
Debenture Sinking Funds			(313)	(621)
SWAP			(48,920)	(29,776)
Net assets:			<u>493,144</u>	<u>501,120</u>
Total liabilities and net assets			<u>493,144</u>	<u>501,120</u>

Statement # 4
Windsor Regional Hospital
Statement of Cash Flows
For the Twelve Months Ending March 31, 2023
 With Comparative Amounts For the Year Ending March 31, 2022

(Amounts in 000's)

	March 31, 2023	March 31, 2022	Month of March 2023
OPERATING ACTIVITIES			
Net Surplus/(deficit) for the period	\$ (17,487)	\$ (0)	\$ (19,475)
Add (deduct) non-cash items:			
Amortization of capital assets	20,537	17,670	1,865
Amortization of deferred capital contributions	(8,073)	(7,675)	(2,111)
Cash flow from / (used in) operating balances	(5,023)	9,995	(19,721)
Cash provided by operating activities	29,903	42,314	19,194
			<u>(527)</u>
INVESTING ACTIVITIES			
Purchase of capital assets	(27,019)	(24,116)	(3,095)
FINANCING ACTIVITIES			
Long term investments	(902)	(919)	(86)
Cash restricted for special purposes	951	(7,990)	542
Loans payable	(1,380)	(4,648)	1,839
Capital grants and donations received	5,974	16,011	4,949
Notes payable and other long term liabilities	(1,983)	375	(2,464)
Cash provided by (used in) financing activities	2,660	2,829	4,780
Net increase (decrease) in cash during the period	5,544	21,027	\$ 1,159
Cash, beginning of period	140,919	119,892	145,304
Cash, end of period	\$ 146,463	\$ 140,919	\$ 146,463



WINDSOR REGIONAL HOSPITAL
OUTSTANDING CARE – NO EXCEPTIONS!

Media Report to the Board of Directors May 1 to June 14 2023

Obit: Dr. Kidd was pioneering physician in local health care

Windsor Star, May 1, 2023

https://windsorstar.com/news/local-news/obit-dr-kidd-was-pioneering-physician-in-local-health-care?utm_term=Autofeed&utm_medium=Social&utm_source=Facebook&fbclid=IwAR3x4ITLihUj2foaX-1du5aSIM6SBc5OoyOLzkfCBmt6UkNd8iyyTmdUQ#Echobox=1682966436

Latest plans, designs for new hospital submitted to health ministry

Windsor Star, May 1, 2023

<https://windsorstar.com/news/local-news/latest-data-plans-for-new-hospital-submitted-to-ministry>

Submission stage (interview with David Musyj)

AM800, May 1, 2023

<https://www.iheartradio.ca/am800/audio/submission-stage-1.19597220?mode=Article>

New hospital plans officially submitted

Blackburn News, May 1, 2023

<https://blackburnnews.com/windsor/windsor-news/2023/05/01/new-hospital-plans-officially-submitted/?fbclid=IwAR2vnBNTSiQep8iNXVGZnnf97sL1WIUPvyaL8YltJkGYkOvYREefBmOjaYo&mibextid=Zxz2cZ#lh59m5g0rrus3yaopfi>

New Windsor hospital will cost more, officials say as planning takes next step

CBC Windsor, May 1, 2023

<https://www.cbc.ca/news/canada/windsor/windsor-hospital-update-1.6828253>

WRH celebrating major planning milestone for mega hospital

CTV Windsor, May 1, 2023

<https://windsor.ctvnews.ca/wrh-celebrating-major-planning-milestone-for-mega-hospital-1.6378239>

Latest stage set for new hospital, submitted to Ministry of Health

AM800, May 1, 2023

<https://www.iheartradio.ca/am800/news/latest-stage-for-new-hospital-submitted-to-ministry-of-health-1.19597789>

WRH officials lay out next steps for new acute care hospital after reaching significant milestone

AM800, May 3, 2023

<https://www.iheartradio.ca/am800/news/wrh-officials-lay-out-next-steps-for-new-acute-care-hospital-after-reaching-significant-milestone-1.19598291>

Lack of Ontario long COVID strategy risks care: ministry documents

CBC Windsor, May 3, 2023

<https://www.cbc.ca/news/canada/toronto/long-covid-ontario-care-problems-1.6830458>

Chief of Essex-Windsor EMS announces plans to retire next year

AM800, May 3, 2023

<https://www.iheartradio.ca/am800/news/chief-of-essex-windsor-ems-announces-plans-to-retire-next-year-1.19606214>

Essex-Windsor EMS chief announces plans to retire

CTV Windsor, May 3, 2023

<https://windsor.ctvnews.ca/essex-windsor-ems-chief-announces-plans-to-retire-1.6383225>

Chief for Essex-Windsor EMS retiring

Blackburn News, May 3, 2023

<https://blackburnnews.com/windsor/windsor-news/2023/05/03/chief-essex-windsor-ems-retiring/>

Windsor police officers, nurses teaming up to help people with addiction issues

Windsor Star, May 4, 2023

<https://windsorstar.com/news/local-news/windsor-police-officers-and-nurses-teaming-up-to-help-people-with-addiction-issues>

New police-nurse pilot program aims to help people with substance challenges

CBC Windsor, May 4, 2023

<https://www.cbc.ca/news/canada/windsor/police-polit-substances-windsor-1.6832084>

Nurses pairing with Windsor police

Blackburn News, May 4, 2023

<https://blackburnnews.com/windsor/windsor-news/2023/05/04/nurses-pairing-windsor-police/>

Police-Nurse Team aims to help people struggling with substance use disorders

AM800, May 4, 2023

<https://www.iheartradio.ca/am800/news/police-nurse-team-aims-to-help-people-struggling-with-substance-use-disorders-1.19610659>

NPT pilot program aims to help people struggling with substance use disorder

CTV Windsor, May 4, 2023

<https://windsor.ctvnews.ca/npt-pilot-program-aims-to-help-people-struggling-with-substance-use-disorder-1.6384076>

Slight improvements in ambulance offload delays says Essex Windsor EMS chief

AM800, May 5, 2023

<https://www.iheartradio.ca/am800/news/slight-improvements-in-ambulance-offload-delays-says-essexwindsor-ems-chief-1.19604868>

Role of hospitals amplified by COVID pandemic, OHA summit hears

Windsor Star, May 4, 2023

<https://windsorstar.com/news/local-news/role-of-hospitals-amplified-by-covid-pandemic>

WRH encouraged after arbitrator decision on vaccines

Blackburn News, May 5, 2023

<https://blackburnnews.com/windsor/windsor-news/2023/05/05/wrh-encouraged-arbitrator-decision-vaccines/>

Health Canada issues advisory about water beads and children

Blackburn News, May 5, 2023

<https://blackburnnews.com/windsor/windsor-news/2023/05/05/health-canada-issues-advisory-water-beads-children/>

President and CEO of WRH says no grievances cases have gone to an arbitrator

AM800, May 8, 2023

<https://www.iheartradio.ca/am800/news/president-and-ceo-of-wrh-says-no-grievances-cases-have-gone-to-an-arbitrator-1.19612090>

London doctor to lead OMA in difficult post-pandemic challenges

Windsor Star, May 5, 2023

https://windsorstar.com/news/local-news/london-doctor-to-lead-oma-in-difficult-post-pandemic-challenges?utm_term=Autofeed&utm_medium=Social&utm_source=Facebook&fbclid=IwAR33UbTRuA75R_8jhzyI1WII0Gd5KyzJpnB7zKXUIDEyGU4jhuyotMo_C_s#Echobox=1683325612

ICU nurse practitioner earns Lois Fairley Nurse of the Year award

Windsor Star, May 8, 2023

<https://windsorstar.com/news/local-news/lois-fairley-award-recognizes-nursing-excellence>

Local nurse honoured with Lois Fairley Award

Blackburn News, May 8, 2023

<https://blackburnnews.com/windsor/windsor-news/2023/05/08/local-nurse-honoured-lois-fairley-award/>

Nurse of the year award winner calls nursing 'a very rewarding career'

AM800 News, May 8, 2023

<https://www.iheartradio.ca/am800/news/nurse-of-the-year-award-winner-calls-nursing-a-very-rewarding-career-1.19639437>

AUDIO: National Nurses Week (audio w/ Karen Riddell)

AM800 News, May 9, 2023

<https://www.iheartradio.ca/am800/audio/national-nurses-week-1.19645269?mode=Article>

WRH President and CEO says program where police officer is stationed in WRH has been successful

AM800 News, May 8, 2023

<https://www.iheartradio.ca/am800/news/wrh-president-and-ceo-says-program-where-police-officer-is-stationed-in-wrh-has-been-successful-1.19617825>

Windsor area MPPs react to Bill 60 passing the legislature

AM800 News, May 9, 2023

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Bruce Krauter calls his 42 years as a paramedic 'challenging' but 'rewarding'

CBC Windsor, May 8, 2023

<https://www.cbc.ca/news/canada/windsor/krauter-reflects-on-career-windsor-morning-1.6835678>

After ER visit, mom calls it 'alarming' that paramedics are held up for hours with patients

CBC Windsor, May 9, 2023

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John McGivney Children's Centre to benefit from McHappy Day

Blackburn News, May 9, 2023

<https://blackburnnews.com/windsor/windsor-news/2023/05/09/john-mcgivney-childrens-centre-benefit-mchappy-day/>

Nurses considering leaving profession

Blackburn News, May 10, 2023

<https://blackburnnews.com/windsor/windsor-news/2023/05/10/nurses-considering-leaving-profession/>

President of CUPE local 2974 says the risk of code blacks in the region are potentially catastrophic

AM800, May 11, 2023

<https://www.iheartradio.ca/am800/news/president-of-cupe-local-2974-says-the-risk-of-code-blacks-in-the-region-are-potentially-catastrophic-1.19651359>

This Ottawa hospital emergency room had the longest wait times in Ontario to see a doctor
(references Met ED wait times)

CTV Ottawa, May 10, 2023

[This Ottawa hospital emergency room had the longest wait times in Ontario to see a doctor | CTV News](#)

Off-load delays at Windsor-Essex hospitals lead to Code Black

CTV Windsor, May 11, 2023

<https://windsor.ctvnews.ca/off-load-delays-at-windsor-essex-hospitals-lead-to-code-black-1.6394993>

Code blacks a concern as talks continue with paramedics

Blackburn News, May 12, 2023

<https://blackburnnews.com/windsor/windsor-news/2023/05/12/code-blacks-concern-talks-continue-paramedics/>

Windsor's only hospice for people experiencing homelessness says needs are high

CBC Windsor, May 12, 2023

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Essex mayor wants to see province take action on ambulance shortage, hospital system

CBC Windsor, May 12, 2023

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Essex Mayor Wants More Done to Deal with Code Blacks in Windsor-Essex

AM800, May 12, 2023

<https://www.iheartradio.ca/am800/news/essex-mayor-wants-more-done-to-deal-with-code-blacks-in-windsor-essex-1.19656878>

Local long-term care investments to help keep residents out of hospital

CBC Windsor, May 12, 2023

<https://www.cbc.ca/news/canada/windsor/long-term-care-investments-1.6841507>

Province Providing Over \$438,000 for Long-Term Care Home Projects in Windsor-Essex

AM800, May 12, 2023

<https://www.iheartradio.ca/am800/news/province-providing-over-438-000-for-long-term-care-home-projects-in-windsor-essex-1.19657523>

Province provides funding for priorities in long-term care homes

Blackburn News, May 12, 2023

<https://blackburnnews.com/windsor/windsor-news/2023/05/12/province-provides-funding-priorities-long-term-care-homes/>

First aid training for mental health comes to Windsor-Essex

Windsor Star, May 12, 2023

<https://windsorstar.com/news/local-news/first-aid-training-for-mental-health-comes-to-windsor-essex>

Course offers know how in the event of a mental health crisis

Blackburn News, May 13, 2023

<https://blackburnnews.com/windsor/windsor-news/2023/05/13/course-offers-know-event-mental-health-crisis/>

Brain tumour researchers, doctors, survivors tour U of W lab

Blackburn News, May 14, 2023

<https://blackburnnews.com/windsor/windsor-news/2023/05/14/brain-tumour-researchers-doctors-survivors-tour-u-w-lab/>

New home offering 24/7 support for men with developmental disabilities coming soon

CTV Windsor, May 14, 2023

<https://windsor.ctvnews.ca/new-home-offering-24-7-support-for-men-with-developmental-disabilities-coming-soon-1.6398184>

'It's getting worse': Town of Essex urgently calls on province to help fix growing 'code black' crisis

CTV Windsor, May 15, 2023

<https://windsor.ctvnews.ca/it-s-getting-worse-town-of-essex-urgently-calls-on-province-to-help-fix-growing-code-black-crisis-1.6400019>

Essex council appeals to province to address ambulance off-load delays in region

CTV Windsor, May 15, 2023

<https://windsor.ctvnews.ca/essex-council-appeals-to-province-to-address-ambulance-off-load-delays-in-region-1.6399476>

Essex council unanimously supports mayor's motion asking Ontario to help fix EMS 'code black' crisis

AM800 News, May 16, 2023

<https://www.iheartradio.ca/am800/news/essex-council-unanimously-supports-mayor-s-motion-asking-ontario-to-help-fix-ems-code-black-crisis-1.19673143>

Local nurses recognized for excellence in care

Windsor Star, May 15, 2023

<https://windsorstar.com/news/local-news/local-nurses-recognized-for-excellence>

Matthew's Angel House aims to help developmentally handicapped men

Windsor Star, May 15, 2023

<https://windsorstar.com/news/matthews-angel-house-aimed-at-helping-developmentally-handicapped-men>

AUDIO: Mental Health First Aid Training is now being offered in Windsor-Essex

CBC Windsor, May 15, 2023

<https://www.cbc.ca/listen/live-radio/1-106-windsor-morning/clip/15984773-mental-health-aid>

Nurse, police team records 25 interactions during first weekend in Windsor

AM800, May 19, 2023

<https://www.iheartradio.ca/am800/news/nurse-police-team-records-25-interactions-during-first-weekend-in-windsor-1.19684335>

Windsor-Essex Medical Officer of Health introduced at first in-person meeting

CTV Windsor, May 18, 2023

<https://windsor.ctvnews.ca/windsor-essex-moh-introduced-at-first-in-person-meeting-1.6405846>

Safepoint CTS hitting all anticipated milestones since opening their doors says WECHU board

AM800, May 18, 2023

<https://www.iheartradio.ca/am800/news/safepoint-cts-site-hitting-all-anticipated-milestones-since-opening-their-doors-says-wechu-board-1.19683690>

Province boosts funding for on-call doctors at ESHC

Blackburn News, May 18, 2023

<https://blackburnnews.com/windsor/windsor-news/2023/05/18/province-boosts-funding-call-doctors-erie-shores-healthcare/>

Chatham-Kent paramedics on strike

CTV Windsor, May 23, 2023

<https://windsor.ctvnews.ca/chatham-kent-paramedics-on-strike-1.6409110>

Ontario NDP leader calling for a review on code blacks in Windsor-Essex

AM800, May 19, 2023

<https://www.iheartradio.ca/am800/news/ontario-ndp-leader-calling-for-a-review-on-code-blacks-in-windsor-essex-1.19684656>

Ontario NDP leader calls for action on ending code blacks during Windsor visit

CBC Windsor, May 19, 2023

<https://www.cbc.ca/news/canada/windsor/ems-marit-stiles-windsor-1.6850206>

Ford government must end ambulance crisis in Windsor-Essex and beyond says Ontario NDP leader

Windsor Star, May 19, 2023

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Stiles calls for spending in overall healthcare system to fix ambulance shortages

Blackburn News, May 19, 2023

<https://blackburnnews.com/windsor/windsor-news/2023/05/19/stiles-calls-spending-overall-healthcare-system-fix-ambulance-shortages/>

Use of newly opened SafePoint site ‘in the ballpark’ of expectations, WECHU CEO says

CBC Windsor, May 19, 2023

<https://www.cbc.ca/news/canada/windsor/safepoint-windsor-wechu-1.6849552>

SafePoint client visits ‘right in the ballpark’ in first three weeks

Windsor Star, May 19, 2023

https://windsorstar.com/news/local-news/safepoint-client-visits-right-in-the-ballpark-in-first-three-weeks?utm_term=Autofeed&utm_medium=Social&utm_source=Facebook&fbclid=IwAR37qwTFTL0M0_F57120ltUY-Z50V17z2fWqvljduJC_D3V4aR_Z2-vD2jg#Echobox=1684511625

WECHU says 20 people visited SafePoint in its first three weeks of operations

CTV Windsor, May 19, 2023

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Video: SafePoint successes

CTV Windsor, May 19, 2023

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New acting Medical Officer of Health says his first WECHU board meeting was an exciting day

AM800, May 22, 2023

<https://www.iheartradio.ca/am800/news/new-acting-medical-officer-of-health-says-his-first-wechu-board-meeting-was-an-exciting-day-1.19683689>

Windsor-Essex Medical Officer of Health introduced at first in-person meeting

CTV Windsor, May 19, 2023

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Local HPV vaccination rate needs improvement: Medical Officer of Health

Windsor Star, May 21, 2023

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Windsor-Essex deemed endemic area for ticks; here's what WECHU wants you to know

CTV Windsor, May 19, 2023

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'It's time to grow' – Mental health services expanding in Windsor-Essex

CTV Windsor, May 19, 2023

https://windsor.ctvnews.ca/it-s-time-to-grow-mental-health-services-expanding-in-windsor-essex-1.6406023?cid=sm%3Atrueanthem%3Actvwindsor%3Apost&utm_campaign=trueAnthem%3A%20Trending%20Content&utm_medium=trueAnthem&utm_source=facebook&fbclid=IwAR3Mw6vK1WXEilEAVHc6lQsysg7SGjqpBdXO6zoqb-grdw_ed-mVNp8txUM

'It takes a lot out of them' – Windsor family raising money for 'devastating' disease

CTV Windsor, May 22, 2023

<https://windsor.ctvnews.ca/it-takes-a-lot-out-of-them-windsor-family-raising-money-for-devastating-disease-1.6408562>

Windsor bride holds impromptu wedding outside hospital so dying dad can give her away

CTV Windsor, May 19, 2023

https://windsor.ctvnews.ca/windsor-bride-holds-impromptu-wedding-outside-hospital-so-dying-dad-can-give-her-away-1.6407037?cid=sm%3Atrueanthem%3Actvwindsor%3Apost&utm_campaign=trueAnthem%3A%20Trending%20Content&utm_medium=trueAnthem&utm_source=facebook&fbclid=IwAR3ILhT2jz1KFnOWUcLuXdEcUDAzNgikDCiVdIVE4Tt_Wioo6D-f1FHF17E

Chatham-Kent paramedics strike over wages and insurance premium payments

CBC Windsor, May 23, 2023

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Michigan emergency officials simulate plane crash over Detroit River

Blackburn News, May 23, 2023

<https://blackburnnews.com/windsor/windsor-news/2023/05/24/michigan-emergency-officials-simulate-plane-crash-detroit-river/>

Health care privatization focus of webinar, referendum

Windsor Star, May 24, 2023

https://windsorstar.com/news/local-news/health-care-privatization-webinar?utm_term=Autofeed&utm_medium=Social&utm_source=Facebook&fbclid=IwAR3qH0OpHjp5FiqjB8c68UzRA2K7pV4h8EeO8Rn3DJZQLS9hStYZRXpbqFQ#Echobox=1684962410

Health unit rolls out mental health curriculum for first responders in training

Windsor Star, May 23, 2023

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Reader letter: Decision to eliminate blood donations locally upsetting

Windsor Star, May 24, 2023

https://windsorstar.com/opinion/letters/reader-letter-decision-to-eliminate-blood-donations-locally-upsetting?utm_term=Autofeed&utm_medium=Social&utm_source=Facebook&fbclid=IwAR1L9TEHHvdBRD5Eb5cLh2v9FeavxIERwj2Prby0aWC2BKydIepnY9UuPzY#Echobox=1684926708

Code Blacks having dangerous ripple effect on provision of care in Windsor-Essex

AM800, May 25, 2023

<https://www.iheartradio.ca/am800/news/code-blacks-having-dangerous-ripple-effect-on-provision-of-care-in-windsor-essex-1.19702207>

Have you voted yet in the Ontario Health Coalition's provincewide referendum?

Blackburn News, May 26, 2023

<https://blackburnnews.com/windsor/windsor-news/2023/05/26/voted-yet-ontario-health-coalitions-province-wide-referendum/>

Ontario Coalition of Hospital Unions and Ontario Health Coalition take a stand against privatization of health care

AM800, May 26, 2023

<https://www.iheartradio.ca/am800/news/ochu-and-ontario-health-coalition-take-a-stand-against-privatization-of-health-care-1.19709103>

Essex-Windsor EMS reunites first responders with individuals they saved on survivor day
AM800, May 27, 2023

<https://www.iheartradio.ca/am800/news/essex-windsor-ems-reunites-first-responders-with-individuals-they-saved-on-survivor-day-1.19712178>

Survivors thank first responders who saved lives

Blackburn News, May 28, 2023

<https://blackburnnews.com/windsor/windsor-news/2023/05/28/survivors-thank-first-responders-saved-lives-10th-annual-survivor-day-video/>

This Windsor woman collapsed in her living room. She finally got a chance to thank paramedics who saved her

CBC Windsor, May 27, 2023

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New medical officer of health settling in at WECHU

Blackburn News, May 27, 2023

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Petro family's last lap at Malden Park

CTV Windsor, May 28, 2023

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Don't drive, call 911, stroke experts recommend

Blackburn News, May 27, 2023

<https://blackburnnews.com/london/london-news/2023/05/27/dont-drive-call-911-stroke-experts-recommend/>

Meet Dr. Mehdi Aloosh, Windsor and Essex County's new medical officer of health

CBC Windsor, May 29, 2023

<https://www.cbc.ca/news/canada/windsor/wechu-moh-interview-1.6855185>

New spin-off benefit: Windsor medical students now caring for homeless population

CTV Windsor, May 29, 2023

<https://windsor.ctvnews.ca/new-spin-off-benefit-windsor-medical-students-now-caring-for-homeless-population-1.6418303>

Endoscopic ultrasound machine allowed Windsor man to stay with terminally ill wife

CBC Windsor, May 30, 2023

<https://windsor.ctvnews.ca/new-diagnostic-machine-for-gi-health-now-live-at-windsor-regional-hospital-1.6419532>

WRH purchases new diagnostic treatment equipment

Blackburn News, May 31, 2023

<https://blackburnnews.com/windsor/windsor-news/2023/05/31/wrh-purchases-new-diagnostic-treatment-equipment/>

New diagnostic machine for GI health now live at WRH

CTV Windsor, May 30, 2023

<https://windsor.ctvnews.ca/new-diagnostic-machine-for-gi-health-now-live-at-windsor-regional-hospital-1.6419532>

Mental health and addiction still driving WPS calls for service

AM800, May 30, 2023

<https://www.iheartradio.ca/am800/news/mental-health-and-addiction-still-driving-wps-calls-for-service-1.19726614>

Ontario Health Coalition reveals results of privatization referendum

AM800, May 30, 2023

<https://www.iheartradio.ca/am800/news/ontario-health-coalition-reveals-results-of-privatization-referendum-1.19727013>

5000 vote no to privatized health care

Blackburn News, May 30, 2023

<https://blackburnnews.com/windsor/windsor-news/2023/05/30/5000-vote-no-privatized-health-care/>

The people have spoken' – Windsor-Essex voters opposed to privatized health care according to OHC survey

CTV Windsor, May 30, 2023

<https://windsor.ctvnews.ca/the-people-have-spoken-windsor-essex-voters-opposed-to-privatized-health-care-according-to-ohc-survey-1.6419970>

EUS machine offering faster, comprehensive care at WRH

AM800, May 31, 2023

<https://www.iheartradio.ca/am800/news/eus-machine-offering-faster-comprehensive-care-at-wrh-1.19726607>

More police officers being added in downtown Windsor

AM800, May 31, 2023

<https://www.iheartradio.ca/am800/news/more-police-officers-being-added-in-downtown-windsor-1.19730251>

Windsor police to deploy more officers downtown, leaders encourage community involvement

CBC Windsor, May 31, 2023

<https://www.cbc.ca/news/canada/windsor/windsor-police-officers-downtown-1.6860703>

Windsor police deploying more officers in downtown core

CTV Windsor, May 31, 2023

[Windsor police deploying more officers in downtown core | CTV News](#)

'Underserved' Stoney Point, ON, rallying for a nurse practitioner

CBC Windsor, June 5, 2023

<https://www.cbc.ca/news/canada/windsor/stoney-point-np-clinic-pharmacy-1.6864470>

Lock-Out Cancer 2023 campaign stresses the importance of screenings for early detection

CTV Windsor, June 4, 2023

<https://windsor.ctvnews.ca/lock-out-cancer-2023-campaign-stresses-the-importance-of-screenings-early-detection-1.6426982>

Reader letter: Hospital needed outside core area to better address many emergencies

Windsor Star, June 3, 2023

https://windsorstar.com/opinion/letters/reader-letter-hospital-needed-outside-core-area-to-better-address-many-emergencies?utm_term=Autofeed&utm_medium=Social&utm_source=Facebook&fbclid=IwAR2u1kt51fYzdpCwYvgIZ2TP8Czz3RV2xu7sPTE21fgMyonKdHLCvWo2lBc#Echobox=1685787295

Increase in mosquitoes a trend across Canada this year

CTV Windsor, June 4, 2023

<https://www.ctvnews.ca/climate-and-environment/increase-in-mosquitoes-a-trend-across-canada-this-year-here-s-why-1.6425006>

Tick surveillance program underway at Ojibway

Windsor Star, June 3, 2023

https://windsorstar.com/news/local-news/tick-surveillance-program-underway-at-ojibway?utm_term=Autofeed&utm_medium=Social&utm_source=Facebook&fbclid=IwAR2-xjKlkTpBfTspWRj4clgp5nV6EZ0Aiz8LM965wOeTKOLYZhq7207S_3Q#Echobox=1685836544

WECHU starting active tick surveillance

AM800, June 2, 2023

<https://www.iheartradio.ca/am800/news/wechu-starting-active-tick-surveillance-1.19739998>

Community tick surveillance underway

Blackburn News, June 2, 2023

<https://blackburnnews.com/windsor/windsor-news/2023/06/02/community-tick-surveillance-underway/>

Lock Out campaign helps purchase equipment for breast reconstruction

Windsor Star, June 5, 2023

https://windsorstar.com/news/local-news/lock-out-campaign-helps-purchase-equipment-for-breast-reconstruction?utm_term=Autofeed&utm_medium=Social&utm_source=Facebook&fbclid=IwAR01hcHJb4_f4vCW40JQi_mNYZrWB_wmA3uw-d5T5h6Onpepoc1JsgKr3qM#Echobox=1685996455

Medication costs create pinch for seriously ill Windsor native

Blackburn News, June 4, 2023

<https://blackburnnews.com/windsor/windsor-news/2023/06/04/medication-costs-create-pinch-seriously-ill-windsor-native/>

Deterring pharmacy robberies in Windsor

CTV Windsor, June 5, 2023

<https://windsor.ctvnews.ca/video?clipId=2702212>

‘Everyone should be concerned’ – hospital chief of staff warns of poor air quality from wildfires

Windsor Star, June 7, 2023

[Wildfires tainting health, air we breathe | Windsor Star](#)

WRH chief of staff describes health risks of wildfire smoke

AM800, June 7, 2023

<https://www.iheartradio.ca/am800/news/wrh-chief-of-staff-describes-health-risks-of-wildfire-smoke-1.19757176>

Should you be wearing a mask at times of poor air quality?

Blackburn News, June 7, 2023

<https://blackburnnews.com/windsor/windsor-news/2023/06/08/wearing-mask-times-poor-air-quality/>

Hazy days continue in Windsor-Essex; air quality statement in effect

CTV Windsor, June 8, 2023

<https://windsor.ctvnews.ca/hazy-days-continue-in-windsor-essex-air-quality-statement-in-effect-1.6432329>

Widespread smoke prompts special air quality statement for Windsor-Essex

CTV Windsor, June 7, 2023

<https://windsor.ctvnews.ca/widespread-smoke-prompts-special-air-quality-statement-for-windsor-essex-1.6430979>

Windsor’s air quality has been ‘unhealthy’ this week, data monitoring system shows

CBC Windsor, June 7, 2023

<https://www.cbc.ca/news/canada/windsor/air-quality-advisory-windsor-environment-canada-1.6868163>

WRH announces policy changes for masking and visiting

AM800, June 8, 2023

<https://www.iheartradio.ca/am800/news/wrh-announces-policy-changes-for-masking-and-visiting-1.19759761>

WRH to relax masking, visitor guidelines

Blackburn News, June 8, 2023

<https://blackburnnews.com/windsor/windsor-news/2023/06/08/wrh-relax-masking-visitor-guidelines-monday/>

WRH reducing mask requirements and updating visitor policy

CTV Windsor, June 8, 2023

<https://windsor.ctvnews.ca/windsor-regional-hospital-reducing-mask-requirements-and-updating-visitor-policy-1.6432773>

Windsor hospital loosens visitor, masking policies

CBC Windsor, June 8, 2023

<https://www.cbc.ca/news/canada/windsor/wrh-mask-policies-1.6870264>

WRH further eases mask restrictions

Windsor Star, June 8, 2023

[Windsor Regional Hospital introduces less restrictive mask policy | Windsor Star](#)

Dowie, Leardi working to end code blacks in Windsor-Essex

Blackburn News, June 9, 2023

<https://blackburnnews.com/windsor/windsor-news/2023/06/09/dowie-leardi-working-end-code-blacks-windsor-essex/>

Provincial leaders working to improve EMS services in Windsor-Essex

AM800, June 9, 2023

<https://www.iheartradio.ca/am800/news/local-and-provincial-leaders-working-to-improve-ems-services-in-windsor-essex-1.19761199>

WRH making progress to reduce surgical backlog but some obstacles remain

AM800, June 8, 2023

<https://www.iheartradio.ca/am800/news/wrh-making-progress-to-reduce-surgical-backlog-but-some-obstacles-remain-1.19757660>

Air quality statement ends for Windsor-Essex; smoky conditions continue

AM800, June 8, 2023

<https://www.iheartradio.ca/am800/news/special-air-quality-statement-ends-for-windsor-essex-smoky-conditions-continue-1.19761200>

Local hospital, political leaders meet with Premier Doug Ford on Windsor health care

CBC Windsor, June 9, 2023

[Local hospital, political leaders meet with Premier Doug Ford on Windsor health care | CBC News](#)

Reader letter: Code Black has become new reality for all of us

Windsor Star, June 10, 2023

[Reader letter: Code Black has become new reality for all of us | Windsor Star](#)

Megahospital update

AM800, June 13, 2023

Audio: <https://www.iheartradio.ca/am800/audio/mega-hospital-update-1.19776957?mode=Article>

CMHA Windsor-Essex County branch receives highest accreditation rating for care and safety

AM800, June 14, 2023

<https://www.iheartradio.ca/am800/news/cmha-windsor-essex-county-branch-receives-highest-accreditation-rating-for-care-and-safety-1.19779091>

Web and Social Media Analytics – May 1 to June 14 2023

WEB:

Number of Actual Users Accessing the Website: 50,616

Number of Website Page Views: 196,216

What Pages Are They Looking At?:

1. Home Page – 33,584 views
2. Emergency Wait Times – 18,815 views
3. Careers – 7440 views
4. Pharmacy login (MyWRH) – 4339 views
5. Contact Us – 4174 views
6. Pharmacy Services - 3490 views
7. Coronavirus – 3449 views
8. IV ManualFormularyDrugs – 3214 views
9. Wait times - Met – 3143 views
10. Patient and Visitor Information - 3098

YOUTUBE:

Views: 9700 views

Watch Time: 371.1 hours

Subscribers: 939, +26

Top videos

Internal:

1. Guidelines for Basic Adult Neurological Observation - 1431
2. Demonstrating Compassion (AIDET customer service training) – 935
3. Nurses Week message from WRH Executive Team - 350
4. WRH Fit Test demonstration - 333
5. New in-patient TV installations - 102

External:

1. Message from WRH Retirees for Nurses Week – 481
2. WRH Celebrates Nurses Week - 481
3. 2023 WRH Nursing Awards – 351
4. Nurses Week 2023 – Extern Program – 346
5. Nurse and Police (NPT) Program - 290
6. Nurses Week 2023 – SPEP Program – 240
7. Bethany & Adam Castle – Patient Testimonial – 234

8. Day Surgery and Outpatient Clinical Nurses - 195
9. EUS at WRH – 177
10. New Windsor/Essex Acute Care Hospital Project Update - 147

FACEBOOK: 11,101 followers

Post Reach – 42,073

Top Posts:

1. NICU parents to meet medical staff at picnic – 16,763 reached
2. Flags lowered for fallen officer - 2518 reached
3. Celebrating Paramedic Services Week - 2113 reached
4. EUS Machine Live at WRH - 1634
5. Recognizing Allied Health Staff - 1533
6. Grade 8 student makes Get Well Soon cards - 1243
7. We're looking for volunteers! –1044
8. June is National Indigenous History Month - 587
9. Air Quality at WRH - 579
10. Changes to masking and visitor policy - 492

INSTAGRAM – Followers: 4167, +0.8%

Reach: 4806

Engagement: 819

Top Posts:

1. Celebrating Allied Health Professionals, 2288 reached
2. WRH changes masking/visitor policies, 2210 reached
3. Endoscopic Ultrasound Machine at WRH, 2052 reached
4. Flags lowered for fallen officer, 1847
5. NICU Graduate Picnic, 1668

TWITTER:

Followers: 6048, +15 this month

May 1 to June 14 Summary:

33,924 impressions

26 tweets

1083 profile visits

149 mentions

Top WRH tweet:

Karen Riddell CNE/COO of [@wrhospital](#) talking about National Nurses' Week on [@mikelisa800](#) [@ONThealth](#) [@ON Health West](#) [@iHeartRadio](#) https://www.iheart.com/podcast/962-the-morning-drive-sound-bi-76578045/episode/national-nurses-week-114754076/?cmp=web_share&embed=true - May 9, 2023; 12,601 impressions

Top Mention:

Our Nurse and Police team in action on their first ride along with our officers this morning! If you missed last week's exciting announcement of the launch of our pilot program in partnership with [@WRHospital](#)

read the full news release on our website. Windsor Police, May 8, 2023; 6691 engagements