



Mission: Provide quality person-centred health care services to our community

WRH VALUES

We respectfully acknowledge that the Windsor Regional Hospital occupies the traditional, ancestral and contemporary lands of the Niswi Ishkodewan Anishinaabeg: The Three Fires Confederacy (Ojibwe, Odawa, and Potawatomi). We acknowledge the land and the surrounding waters for sustaining us and we are committed to protecting and restoring these lands and waters from environmental degradation.

BOARD OF DIRECTORS

Thursday, May 4, 2023

VIA ZOOM: 1600 hours

Windsor, Ontario

(ZOOM link is included with the meeting invitation)

	TAB	TIME	ACTION
1. <u>CALL TO ORDER</u> (Paniccia)		1600	
2. <u>DECLARATIONS OF CONFLICT OF INTEREST</u> (Paniccia)		1602	
3. <u>PREVIOUS MINUTES:</u> April 6, 2023 (Paniccia)	Tab A	1603	MOTION (approve)
4. <u>REPORT OF THE PRESIDENT & CEO</u> (Musyj)	Tab B	1605	FYI
5. <u>CNE REPORT</u> (Riddell)		1620	FYI
6. <u>SCHULICH REPORT</u> – (Jacobs)		1625	FYI
7. <u>FINANCIAL PRESENTATION</u> – (McLeod) <i>None for May Board Meeting</i>		1630	
8. <u>CONSENT AGENDA:</u> Finance/Audit & Resources: April 24, 2023 (McLeod)	Tab C	1630	MOTION (accept report)
9. <u>CORRESPONDENCE/PRINTED MATTER:</u> <ul style="list-style-type: none"> • Media Report – FYI only (Paniccia) 	Tab D	1640	FYI
10. <u>BOARD MEMBER QUESTIONS, COMMENTS OR NOTICES OF MOTIONS</u> (Paniccia)		1640	
11. <u>DATE OF NEXT REGULAR BOARD MEETING:</u> JUNE, 2023		1645	FYI

12. <u>ADJOURNMENT</u> (Paniccia)		1645	MOTION
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REGRETS ONLY TO dawn.sutherland@wrh.on.ca, or (519) 254-5577 X52517



MINUTES of the **BOARD OF DIRECTORS** meeting held on **Thursday, April 6, 2023**, 17:00 hours, via ZOOM, live streamed on YouTube.

PRESENT VIA ZOOM:

Anthony Paniccia, Chair

Laura Copat

Penny Allen

Paul Lachance

Linda Staudt

Cynthia Bissonnette

Ian McLeod

David Malian

Michael Lavoie

Dr. Laurie Freeman

Mary Dawson

Genevieve Isshak

Patricia France

David Musyj (ex-officio, non-voting)

Dr. Wassim Saad (ex-officio, non-voting)

Karen Riddell (ex-officio, non-voting)

Dr. Danielle Soulliere (ex-officio, non-voting)

STAFF VIA ZOOM:

Executive Committee

REGRETS:

Dr. Larry Jacobs (ex-officio, non-voting)

Dr. Maher Sabalbal (ex-officio, non-voting)

1. CALL TO ORDER:

The meeting was called to order at 1700 hours with Mr. Paniccia presiding as Chair and Ms. Sutherland recording the minutes.

2. DECLARATIONS OF CONFLICT OF INTEREST:

None declared.

3. PREVIOUS MINUTES:

The minutes of the March 2, 2023 Board meeting had been previously circulated.

MOVED by Mr. M. Lavoie, **SECONDED** by Mr. P. Lachance and **CARRIED THAT** the minutes of the March 2, 2023 Board of Directors meeting be approved.

The Chair provided the following highlights:

- April 7th is National Green Shirt Day. It is the anniversary of Logan Boulet's death, one of the hockey players involved in the devastating Humboldt Bronco's bus crash. Logan went on to save six lives through organ and tissue donors that month. We are encouraging the WRH staff to wear a green shirt today and tomorrow. You can donate through the website: <https://beadonor.ca/>
- A reminder that the May 4, 2023 board meeting will start at 4:00 p.m. to allow board members to attend the MCC Awards Gala. The Herb Gray Harmony Award will be

presented to Ms. Patti France. The Champion Award will be presented to Mr. Biagio (Bill) Marra, President and CEO of Hôtel-Dieu Grace Healthcare.

4. REPORT FROM THE PRESIDENT & CEO:

Mr. Musyj reported and referred to his submitted report. Highlights are below:

- Ms. Riddell provided an update on some of the investments WRH is participating in to strengthen health human resources investments. These include the Extern Program, the Community Commitment Program for Nurses (CCPN) and the Supervised Practice Experience Partnership (SPEP). Currently, close to 400 externs work at WRH and we have been able to hire 200+ nurses using the CCPN. Since the SPEP program has started, WRH has placed 37 individuals, 22 of them are actively in the program and 12 have been hired.
- Accreditation – the team at WRH have been busy getting ready for the surveyors onsite visit November 26 – December 1, 2023. Phase 1 of the work is 99% complete.
- The 2023 Provincial Budget was announced on March 23, 2023. We now await the transfer letter which is expected to be released in June or July, 2023.
- The Workplace Wellness Program is heading into its second year. The program will continue to add a variety of sessions with its providers. This program has been a great success and the sessions are available to all employees, professional staff and their immediate families.
- This years' Hats On For Healthcare surpassed the fundraising goal of \$50,000.
- The New Windsor/Essex Acute Care Hospital is approaching a major planning milestone with the Stage 1.3 project submission to the MOH later this month. This is the result of extensive collaboration with many partners within the hospital, the community and the Province. It is the culmination of 15 months on intense planning by members of the 40 User Groups, representing all hospital programs and services. The Plan was shared with the community by way of virtual town halls. In addition, we look forward to working with Mr. Brandon Bailey, a professional engineer with experience in delivery major health care infrastructure projects.

Upon receipt of the submission, the Ministry will review, provide feedback and begin a negotiating process with the hospital to ensure the final plan aligns with provincial expectations and standards for efficient, modern healthcare. There is a lot of excitement as the project moves forward.

5. REPORT FROM SCHULICH:

Dr. Jacobs was unable to attend the meeting. His written report was circulated for information purposes.

6. FINANCIAL PRESENTATION (February 2023 Results):

Mr. McLeod reported.

Slide 2 – Funding Update:

- **NEW** funding announcement
 - \$1,553,700 one time funding for Surge Bedded Capacity for Fiscal 2022/23
 - 3 beds @ \$1,400 per day/365 days

- HHR program (Nursing Externs, S-PEP & CCPN funding to continue in fiscal 2023/24)

Slide 3 – Financial Results – YTD February 2023:

- \$3,127,000 surplus for hospital operations year to date which is \$1,655,000 worse than budget
- The net surplus after building amortization is \$1,988,000 which is \$1,024,000 worse than budget

Slide 4 – COVID-19 Impact on Expenses:

- This slide shows the breakdown of \$23.4 million in COVID-19 expenses
- Unfunded COVID-19 expenses total \$4,671,000 due to
 - The wage differential for the Nursing Externs & S-PEP
 - Expenses no longer funded via incremental expense reimbursement (after June 2022)
 - Sick and isolation costs and additional staffing in the perioperative program
 - Incremental PPE
 - Additional shuttle costs, storage of equipment
- Unfunded expenses have been reduced as the Pandemic Prevention and Containment funding has been applied to these expenses

Revenue shortfalls in the three categories below are not funded:

- Volume-based for Quality-Based Procedures (QBP), Neuro, Cardiac and Wait Time. When compared to the budgeted volumes there is a \$8.9 million shortfall
- \$3 million revenue loss in Patient Services
- \$700,000 revenue loss in Other Recoveries

Slide 5 – Significant Variances:

Chart indicates expense variances and the offsetting revenue

- Salaries & Wage \$5,541,000 deficit
 - Partially offset by TRIN (Temporary Retention Incentive for Nurses) funding \$3,254,000
- Medical Staff Fees \$9,374,000 deficit
 - \$5,174,000 is funded through COVID-19 Temporary Physician Funding
 - \$4,404,000 offsetting favourable Patient Services Revenue variance
- Medical/Surgical Supplies \$3,317,000 deficit
 - Partially offset by Pandemic Prevention and Containment funding
- Drugs \$4,404,000 deficit
 - Offset by \$5,147,000 revenue in retail pharmacies

Slide 6 – Significant Variances continued:

- Other Supplies \$5,662,000 deficit

- \$1,429,000 building and grounds maintenance and service contracts
- \$832,000 minor equipment purchases
- \$524,000 physician recruitment
- \$495,000 referred out cataracts (these earn QBP funding)
- \$467,000 patient transportation costs
- \$376,000 food costs
- \$188,000 additional employee shuttle costs

MOVED by Mr. I. McLeod, **SECONDED** by Mr. P. Lachance and **CARRIED**
THAT the April 6, 2023 Financial Presentation (as of February 28, 2023) be accepted.

7. CONSENT AGENDA:

MOVED by Mr. I. McLeod, **SECONDED** by Ms. M. Dawson and **CARRIED**
THAT the report from the March 27, 2023 Finance/Audit & Resources Committee meeting be accepted.

8. CORRESPONDENCE/PRINTED MATTER:

- a) Media Report – FYI only.

9. BOARD MEMBER QUESTIONS, COMMENTS OR NOTICES OF MOTIONS:

None.

10. NEW BUSINESS:

None.

11. DATE OF NEXT REGULAR MEETING:

Thursday, April 6, 2023, 1600 hrs VIA: ZOOM

12. ADJOURNMENT:

There being no further business to discuss, it was
MOVED by Dr. L. Freeman, **SECONDED** by Ms. G. Isshak and **CARRIED**
THAT the April 6, 2023 Board of Directors meeting be adjourned at 1730 hours.

 Anthony Paniccia, Chair
 Board of Directors

 Dawn Sutherland
 Recording Secretary/ds

Report of the President & CEO to the Board of Directors

Date: May 2023

Strategic Direction - Strengthen the processes that drive a culture of patient safety and quality care

Arbitrator Upholds Hospital Mandatory COVID-19 Vaccination Policy as Reasonable

Arbitrator Robert Herman issued his decision in Lakeridge Health and CUPE, Local 6364. This centrally funded arbitration addresses the reasonableness of the hospital's mandatory vaccination policy for COVID-19, including the policy's consequence of termination of employment for failure to comply with its vaccination requirements. Ultimately, the arbitrator found that the hospital's policy was reasonable and further upheld the hospital's decision to terminate employees that did not comply with this policy.

While there have been several prior decisions addressing the reasonableness of employer policies requiring employees to be vaccinated against COVID-19, the Lakeridge decision marks the first decision addressing the policy in a hospital setting in Ontario.

Over the course of hearing this matter, the union amended its position. Initially the union alleged that the hospital's policy was unreasonable in placing unvaccinated employees on unpaid leaves of absence in October 2021 and unreasonable in subsequently terminating the employment of employees who remained unvaccinated. In its final submissions, the union took the position that the hospital could reasonably place unvaccinated employees on unpaid leaves of absence until June 2022, at which point the hospital ought to have returned those employees to active employment.



Arbitrator Herman dismissed the union’s grievances, finding the hospital’s policy to be reasonable in all respects, save for the timing of the terminations. In doing so, the arbitrator upheld the hospital’s decision to terminate the employment of unvaccinated employees on culpable grounds for failure to adhere to the hospital’s otherwise reasonable policy.

Strategic Direction – Uphold the principles of accountability and transparency

Accreditation 2023 Survey – April Report

- Accreditation Canada surveyors will be coming to WRH for the onsite survey November 26-December 1, 2023.

PHASES		Aug 22	Sep 22	Oct 22	Nov 22	Dec 22	Jan 23	Feb 23	Mar 23	Apr 23	May 23	Jun 23	Jul 23	Aug 23	Sep 23	Oct 23	Nov 23	Dec 23
Phase 1 Assessment Nov. - Mar.	Create Teams	✓			✓													
	Complete Surveys				✓													
	Conduct Mock Tracers						In progress											
	Assess ROPs						In progress											
	Assess Standards						In progress											
Phase 2 Preparation Apr. - Nov.	Create Action Plans								In progress									
	Complete Action Plans								In progress									
	Prepare Our Evidence								In progress									
	Prepare Education Plan								Not started									
	Educate Staff													Not started				
Prepare for On-site													Not started					
Phase 3 On-site Survey Nov. 26 - Dec 1	On-site Survey - be assessed by Accreditation Canada surveyors																	

➤ **PHASE 1 (Assessment) – 100% Complete**



➤ **PHASE 2 (Preparation) – In Progress**

- In Phase 2, teams create action plans to address gaps/areas for improvement found in self-assessments.
- So far, all Required Organizational Practices (ROPs) teams have created Action Plans. Some ROP teams have already completed their Action Plans. ROPs are the “deal-breaker” standards (carrying the highest weighted score).
- Board members completed their Action Plans for Governance Standards & Governance survey results.

▪ **Next Steps:**

- Board members should be working on the Actions Plans they created.
- Standard teams will finish creating their Action Plans by May 12.
- The Survey Team is creating an Action Plan based on Survey results for the employee and professional staff surveys.
- Corporate mock tracer training for all Leadership staff takes place April 24. After training, standards to focus on will be developed by Team Leads. And then all managers (OM/CPM/CPC) will conduct 1 mock tracer each. Why Training and conducting Mock Tracers?
 - a. To assess and validate our 2023 self-assessments (especially at frontline level)
 - b. To build capacity for the Tracer process as we move towards a continuous Accreditation Model, &
 - c. To help all staff become more comfortable and familiar with the Tracer & Mock Tracer Process
- All teams are compiling evidence to be used for education in the fall for frontline staff and for uploading to Accreditation Canada for surveyors to review prior to assessing us on-site.

- ◆ **Want to know more?** Go to your Board Accreditation folder online or contact Sherri Franz (519-991-1856).



Strategic Direction - Maintain a responsive and sustainable corporate financial strategy

ONA Bill 124 Re-Opener arbitration decisions announced

A couple weeks ago the Stout Board of Arbitration released a decision addressing the reopener on the additional monetary outcomes for 2020/21 and 2021/22 for the Ontario Nurses' Association (ONA). The award contains the following additional monetary adjustments:

Wages

April 1, 2020 - additional 0.75%

April 1, 2021 – additional 1.00%

The Stout Board also awarded amendments to night and weekend premiums and certain health and welfare benefits.

The impact of the amendments to night and weekend premiums are as follows:

Night Premium

Effective April 1, 2021: \$2.98/hour

Weekend Premium

Effective April 1, 2021: \$2.90/hour

Effective April 1, 2022: \$3.14/hour

The impact of the amendments to health and welfare benefits are as follows:

Physiotherapy, Chiropractic, and Massage Therapy

Effective April 1, 2023: \$450/annually

Mental Health Services by Psychologist, Registered Psychotherapist, or Social Worker (MSW)

Effective April 1, 2023: no annual limit on coverage

Last week the Gedalof Board of Arbitration released a decision addressing the re-opener on the additional monetary outcomes for 2022/23 for the Ontario Nurses' Association (ONA). The award contains the following monetary adjustments:



Wages

- April 1, 2022 – additional 2.00%
- April 1, 2022 – increase 8 Year Rate to match 25 Year Rate and delete 25 Year Step

The release of this award concludes the third and final year covered by monetary re-openers awarded in response to compensation limits imposed by Bill 124.

Strategic Direction - Create a dynamic workplace culture that establishes WRH as an employer of choice

WRH Workplace Wellness Program

The Workplace Wellness Program continues to be very popular with staff and plans are underway for some wonderful activities to welcome Spring.

In April, 117 staff and their family members attended the Waterpark Swim at Adventure Bay Water Park. For the “foodies” on staff, 52 people attended the Cheese and Charcuterie Workshop and 40 people learned how to make Bolognese sauce. There were also sleep meditation workshops and lessons on decluttering and organizing your home.

May activities include Ojibway Park interpretive tour, guided spring birding hike, intro to lawn bowling, and personal pizza making and virtual tour of Italy.

The June calendar will be posted shortly.

To access the Workplace Wellness Website:

User Name: Wellness

Password: Healthy2022

Strategic Direction - Redefine our collaboration with external partners to build a better healthcare ecosystem

SAFE pilot program seeks to help reduce substance abuse



The Windsor Police Service and Windsor Regional Hospital are pleased to announce the launch of a new pilot program to help individuals struggling with substance abuse and addiction.

The **Substance Assistance First-responder Engagement (SAFE) program** will pair nursing professionals with frontline police officers to more effectively respond to non-emergency, substance abuse-related incidents. The officer-nurse teams will work together to provide proactive, holistic and non-judgmental care to individuals struggling with addiction, while also promoting community safety and wellbeing. The goal is to steer those with substance abuse and addiction issues away from the criminal justice system and hospital emergency rooms and towards more meaningful treatment options, resources and other social services.

The SAFE pilot program will officially launch on May 12, 2023, with officer-nurse teams working on rotation on Fridays, Saturdays and Sundays between 11 a.m. and 11 p.m. The project will run for the next three months, at which time it will be evaluated for further continuation.

Strategic Direction - Continue the pursuit of NEW state-of-the-art acute care facilities

PROJECT UPDATE: THE NEW WINDSOR/ESSEX ACUTE CARE HOSPITAL

The New Windsor/Essex Acute Care Hospital project has achieved a major planning milestone with the submission of its Stage 1.3 (formerly Stage 2) plan to the Ministry of Health.

The submission is the result of extensive collaboration with many partners within the hospital, the community and the province. It includes a functional program, a set of block diagrams, a campus plan and an updated cost estimate.

Expert hospital planners, in consultation with 40 User Groups representing all hospital programs and services, developed the submission over the past 16 months. The User Groups - made up of hospital leadership, staff, professional staff, volunteers and patient and community representatives – included members of the hospital's Patient and Family Advisory Committee,



the Chief of the Essex-Windsor Emergency Medical Services and representatives from all First Nation communities represented by the London District Chiefs Council.

The submission is based on current and future project volumes and incorporates the [extensive community feedback received](#) throughout this planning stage.

Highlights of the Stage 1.3 submission include:

- capacity for 100% private rooms,
- shelled-in space for future growth,
- a simulation training centre and auditorium,
- Indigenous healing space,
- cafeteria with access to outdoor seating, and
- links to city-planned trails and bus service

The Ministry of Health Capital Branch will now review the submission, provide feedback and work with the hospital to ensure the final approved plan aligns with provincial expectations and standards for modern and efficient hospital care. We look forward to working with the Ministry of Health, responding quickly to any questions and addressing any challenges to proceed to the next stage of planning.

In the meantime, work will continue in other areas of planning in order to meet the expedited timeline outlined in Infrastructure Ontario’s November 2022 Market Update for “shovels in the ground” for the project in 2026.

Designing the future Ouellette Campus

One key area of focus now is the development of a Stage 1.3 submission for the Ouellette Campus, where Urgent Care and other Ambulatory Services will be offered after the new hospital opens.

Windsor Regional Hospital has recruited Parkin Architects Ltd. to work on a design that meets the government’s request to “maximize the use of the Ouellette Campus” going forward. While parts of the campus were updated in 2001, much of the aging facility is more than 6 decades old. Significant renovations will be required to operate at the site as none of the space meets modern care standards.

Parkin Principal Mark Michasiw is approaching the project with an intimate knowledge of the challenges and opportunities that exist, having spent nearly two decades working on capital projects at the Ouellette Campus.



The Parkin team will work with related User Groups to develop safe and viable options to allow the hospital to continue offering services at the downtown location well into the future.

Developing a state-of-the-art framework for the future

The process to recruit an Information, Communication, Automation and Technology (ICAT) consultant is nearing completion. The successful ICAT team is expected to start work on the project by the end of May. The goal of this work is to establish a vision for the use of technology in the new hospital and a tactical strategy to ensure the building design supports a state-of-the-art hospital using advanced technology wherever possible to enhance the patient, staff and visitor experience in the new hospital.

New VP of Redevelopment Joins the Project Team

We are pleased to welcome Brandon Bailey, Vice President of Redevelopment, to the team. Bailey brings ten years of experience in hospital construction, design and engineering with him to the role and is excited to lead the team through the development of a new hospital and redevelopment at the Ouellette Campus.

After nearly a decade working with Stantec, the Planning Design and Conformance (PDC) team of architects and engineers involved in planning the New Windsor/Essex Acute Care Hospital, Bailey is already familiar with the project and many of the key players.

“A hospital is a very complex project that requires many specialties and a team approach,” says Bailey. “For the past decade, I have been working with all the various consultants and experts in this field, and I look forward to building upon those relationships as we work together to build this hospital.”

In his previous role, Bailey was part of the consultant leadership team working on some of the largest and most recent hospital projects in Ontario including the new South Niagara Hospital, Toronto Sick Kids capital project and Trillium Healthcare’s Mississauga and Queensway sites. Now, after accepting this position and relocating from the GTA, he is looking forward to getting to know the region, and diving in to the project.



Bailey says he is also aware of just how much the leadership team values and incorporates community input into the project. He says this aligns with his own values of inclusion and transparency and he looks forward to hearing from all hospital users throughout the planning process.

Bailey’s initial to-do-list includes the development of a Stage 1.3 submission for the Ouellette Campus, supporting the development of an ICAT strategy for the new build and engaging with city and county officials to ensure all requirements are met for development on the site.

As the volume and magnitude of work and decision making for the project increases, additional supports will be required to move the project forward, guide progress and quickly address challenges that arise. Bailey is also working with hospital leadership and the Project Management Office to assess current resources and identify gaps. A recommended future team structure and governance model for the project will be presented to the hospital Board of Directors in June.

A “Custom Built” Hospital Designed With And For The Community

When it comes to the patient experience in a new hospital – who better to ask than those who have been there. Throughout the development of the Stage 1.3 submission, 34 patient and community representatives have served as members of the User Groups, working closely with hospital leadership, staff, professional staff and expert consultants to ensure plans for the new hospital are patient-centred, innovative and responsive to the needs of the community. Their commitment to this complex process, willingness to ask questions and relentless advocacy for patients and families in the new hospital is commendable and it is evident throughout the Stage 1.3 submission.

Diane Marley, Patient Rep, Cancer Centre

“I enjoyed watching the whole thing come together and seeing improvements made over time, based on feedback given.”

Melissa Patrick, Patient Rep. Paediatric Care Unit



“Being a part of this process gives me a new appreciation for how this hospital will be custom built to suit the needs of patients in this region. It is not a one-size-fits-all plan and what the architects are designing is truly based on community, user and staff input.”

Eric Lamarre, Patient Rep, Neonatal Intensive Care Unit

"If we could help make it easier for one family we did our job and I think we did. We could see the influence we had when we shared our ideas. The consultants working on the project truly took the community’s feedback to heart and incorporated it into the plans”

Estimated Project Timeline





MOTION/ACTION SHEET

From The

FINANCE/AUDIT & RESOURCES COMMITTEE MEETING ***General Session***

Monday, April 24, 2023

THERE ARE NO RECOMMENDATIONS FROM THE FINANCE/AUDIT & RESOURCES COMMITTEE.



MINUTES from the meeting of the **FINANCE/AUDIT & RESOURCES COMMITTEE (General Session)** held on Monday, April 24, 2023 Via Zoom (following the In-Camera Session).

PRESENT:

Ian McLeod (Chair & Treasurer)
Paul Lachance
Penny Allen
Dr. Laurie Freeman

COMMUNITY MEMBERS:

Anna Kirby
James Skutovich
Marc Jones
Dwayne Dawson
Trevor Chapman
Robert Klein

REGRETS:

Dr. Danielle Soulliere

STAFF:

David Musyj
Malissa Gauthier
Todd Bested
John Faber
Heidi Zimmer
Mary Macera

1.0 CALL TO ORDER

Mr. Ian McLeod, Chair & Treasurer, called the meeting to order at 5:48 p.m.

The proceedings were recorded by Mary Macera.

2.0 APPROVAL OF AGENDA

MOVED by Marc Jones, SECONDED by Penny Allen that the General Finance/Audit & Resources Committee Agenda of Monday, April 24, 2023, be approved

CARRIED.

3.0 CONFLICT OF INTEREST

No "Conflict of Interest" was declared.

4.0 FOR APPROVAL / RECOMMENDATION(S)

4.1 Minutes of Previous Meeting – Monday, March 27, 2023

The Finance/Audit & Resources Committee Minutes of the **General Meeting of Monday, March 27, 2023** were previously circulated to all members.

MOVED by Anna Kirby, SECONDED by Trevor Chapman that the General Meeting Minutes from the Finance/Audit & Resources Committee of Monday, March 27, 2023 be approved

CARRIED.

5.0 FOR DISCUSSION

There are No Monthly Operating Results Report due to year-end.

Ms Zimmer commented that the audit is just beginning.

6.0 FOR INFORMATION

6.1 President's Report – April 2023

A link was provided for the community members.

6.2 Project Management Office (PMO) Report – April 2023

Provided for the community members.

7.0 DATE OF NEXT MEETING

The Finance/Audit & Resources Committee will meet on **Tuesday, May 23, 2023 Via Zoom.**

The FAR General Session will be presented first (4:00 p.m.) to accommodate the attendance of KPMG and the presentation of the Audited Financial Statements.

8.0 ADJOURNMENT

Mr. McLeod indicated there was no further business.

MOVED by Paul Lachance, SECONDED by Trevor Chapman that the General Meeting from the Finance/Audit & Resources Committee of Monday, April 24, 2023 be adjourned at 5:53 p.m.

CARRIED.

Mr. Ian McLeod, Chair & Treasurer
FinAudit&Resources_Minutes
20230424

Mary Macera
Recorder



WINDSOR REGIONAL HOSPITAL
OUTSTANDING CARE – NO EXCEPTIONS!

Media Report to the Board of Directors May 2023

Final day of COVID-19 assessment centre; healthcare staff reflects back

CTV Windsor, March 31, 2023

[Final day of COVID-19 assessment centre, healthcare staff reflects back | CTV News](#)

Staff shortages, overtime put growing number of nurses on sunshine list

Windsor Star, March 31, 2023

[https://windsorstar.com/news/local-news/staff-shortages-overtime-put-growing-number-of-nurses-on-sunshine-list?utm_term=Autofeed&utm_medium=Social&utm_source=Facebook&fbclid=IwAR3k4zeHiFD A-gSlp782 -e0ibmUBUmGF1tN0sut7jHkXe5sWSwOJ9Q0y0#Echobox=1680285966](#)

WECHU reports less than 100 students remain suspended due to incomplete immunization records

AM800, April 3, 2023

[https://www.iheartradio.ca/am800/news/wechu-reports-less-than-100-students-remain-suspended-due-to-incomplete-immunization-records-1.19496609](#)

Windsor-Tecumseh MP says he's working to expedite the approval of the Safepoint CTS site

AM800, April 3, 2023

[https://www.iheartradio.ca/am800/news/windsor-tecumseh-mp-says-he-s-working-to-expedite-the-approval-of-the-safepoint-cts-site-1.19497992](#)

Most students suspended due to vaccine records now up to date: WECHU

CBC Windsor, April 3, 2023

[https://www.cbc.ca/news/canada/windsor/windsor-essex-health-vaccination-1.6800072](#)

Only 90 Windsor-Essex elementary students still suspended over immunization records says health unit

Windsor Star, April 3, 2023

[https://windsorstar.com/news/local-news/only-90-windsor-essex-elementary-students-still-suspended-over-immunization-records-says-health-unit?utm_medium=Social&utm_source=Facebook&fbclid=IwAR3_y1fCcJMvAiw96imFn6BU35qx ZM9fo8WjvSj1GiUCL9hXGOKPPFTcXmA#Echobox=1680542233](#)

7-year-old Zoe Dudzianiec is in need of a stem cell donor

AM800, April 4, 2023

<https://www.iheartradio.ca/am800/audio/7-year-old-zoe-dudzianiec-is-in-need-of-a-stem-cell-donor-1.19502490?mode=Article>

Easter weekend stem cell search could help save life of 7-year-old Windsor girl

CTV Windsor, April 4, 2023

<https://windsor.ctvnews.ca/easter-weekend-stem-cell-search-could-help-save-life-of-7-year-old-windsor-girl-1.6342420>

WECHU still waiting on federal approval to open Safepoint

CTV Windsor, April 4, 2023

<https://windsor.ctvnews.ca/wechu-still-waiting-on-federal-approval-to-open-safepoint-1.6342510>

Leamington switches to alertable emergency alerts

Blackburn News, April 5, 2023

<https://blackburnnews.com/windsor/windsor-news/2023/04/05/leamington-switches-alertable-emergency-alerts/>

Gretzky calls on government to address mental health

Blackburn News, April 4, 2023

<https://blackburnnews.com/windsor/windsor-news/2023/04/04/gretzky-calls-government-address-mental-health/>

Gretzky calls for more funding to support mental health services

Windsor Star, April 4, 2023

https://windsorstar.com/news/local-news/gretzky-calls-for-more-funding-to-support-mental-health-services?utm_term=Autofeed&utm_medium=Social&utm_source=Facebook&fbclid=IwAR0n2LoAat69ClakmZym2hS2DeGFIYd44Ht7MloTnnQf5yYUUFcZz_xNs8k#Echobox=1680622504

Audio: National Organ and Tissue Donation Awareness Month – Dan MacDonald Show

AM800, April 5, 2023

<https://www.iheartradio.ca/am800/audio/national-organ-and-tissue-donation-awareness-month-1.19506647?mode=Article>

Nominations open for Windsor-Essex Nurse of the Year

Windsor Star, April 5, 2023

https://windsorstar.com/news/local-news/nominations-open-for-windsor-essex-nurse-of-the-year-award?utm_term=Autofeed&utm_medium=Social&utm_source=Facebook&fbclid=IwAR1F9SA1Qzuo-cHBr0nRw-bSjE7DmCvrL5ThgWlaj1e0wppIG4riT4smNw#Echobox=1680707168

St. Clair College conducts second emergency communications test

Blackburn News, April 5, 2023

<https://blackburnnews.com/windsor/windsor-news/2023/04/05/st-clair-college-conduct-second-emergency-communication-test/>

St. Clair College campus to conduct emergency exercise

Windsor Star, April 5, 2023

https://windsorstar.com/news/local-news/st-clair-college-campus-to-conduct-emergency-exercise?utm_term=Autofeed&utm_medium=Social&utm_source=Facebook&fbclid=IwAR2hkVYBcoinxD_9DX0uV76UjRxW8rPjAwryji2rG8Z3RbC3gKwqxhifTM#Echobox=1680721323

Community support centre to host health fair

Windsor Star, April 5, 2023

https://windsorstar.com/news/local-news/community-support-centre-to-host-health-fair?utm_term=Autofeed&utm_medium=Social&utm_source=Facebook&fbclid=IwAR2hkVYBcoinxD_9DX0uV76UjRxW8rPjAwryji2rG8Z3RbC3gKwqxhifTM#Echobox=1680725574

Planning for new hospital nears next step

Windsor Star, April 7, 2023

[Hospital officials to submit block layout plans to province this month | Windsor Star](#)

Cost rising for Windsor-Essex acute care hospital

AM800, April 10, 2023

<https://www.iheartradio.ca/am800/news/costs-rising-for-windsor-essex-acute-care-hospital-1.19513031>

7-year old Tecumseh girl looking for stem cell match to combat rare blood disease

CTV Windsor, April 9, 2023

<https://windsor.ctvnews.ca/7-year-old-tecumseh-girl-looking-for-stem-cell-match-to-combat-rare-blood-disease-1.6348428>

Video: <https://windsor.ctvnews.ca/video?clipId=2664069>

Windsor wants to start testing its local drug supply

CBC Windsor, April 6, 2023

<https://www.cbc.ca/news/canada/windsor/windsor-drug-supply-testing-1.6802687>

Chief Nursing Executive at WRH says the Ontario budget looks to help with staffing shortages

AM800, April 10., 2023

<https://www.iheartradio.ca/am800/news/chief-nursing-executive-at-wrh-says-the-ontario-budget-looks-to-help-with-staffing-shortages-1.19522383>

\$2B acute care hospital in Windsor-Essex expected to cost more

CTV Windsor, April 10, 2023

<https://windsor.ctvnews.ca/2-billion-acute-care-hospital-in-windsor-essex-expected-to-cost-more-1.6349315>

New hospital construction budget expected to increase

Blackburn News, April 10, 2023

<https://blackburnnews.com/windsor/windsor-news/2023/04/10/new-hospital-construction-budget-expected-increase/>

Taking cancer research to the next level in Windsor-Essex

CTV Windsor, April 10, 2023

<https://windsor.ctvnews.ca/taking-cancer-research-to-the-next-level-in-windsor-essex-1.6349632>

Tribunal rules Kadri incompetent; Windsor doctor says he only challenged care model

Windsor Star, April 11, 2023

https://windsorstar.com/news/local-news/tribunal-rules-kadri-incompetent-windsor-doctor-says-he-only-challenged-care-model?utm_term=Autofeed&utm_medium=Social&utm_source=Facebook&fbclid=IwAR3ZpQAGiXZMIFY3Tl8PqURerWGBVAR-HHOyDGCobMPVqdgQOqpLEUR-idi#Echobox=1681242868

Hugely successful bonus program attracting new nurses to Windsor

Windsor Star, April 11, 2023

https://windsorstar.com/news/local-news/hugely-successful-bonus-program-attracting-new-nurses-to-windsor?utm_term=Autofeed&utm_medium=Social&utm_source=Facebook&fbclid=IwAR3znqTYxTQS4lmBm8aWzHaovrt0VzLq_Tvr0-Y34B5PiIN2iDiwVKlBbm0#Echobox=1681236041

Canadian dental care plan touted as game changer for Windsor-Essex

AM800, April 11, 2023

<https://www.iheartradio.ca/am800/news/canadian-dental-care-plan-touted-as-game-changer-for-windsor-essex-1.19529742>

A game changer: Here's how many local children now have access to dental care

CTV Windsor, April 11, 2023

<https://windsor.ctvnews.ca/a-game-changer-here-s-how-many-local-children-now-have-access-to-dental-care-1.6351224>

Singh tries to appeal to Windsor with dental plan details and a picket line visit

CBC Windsor, April 11, 2023

<https://www.cbc.ca/news/canada/windsor/jagmeet-singh-windsor-dental-plan-1.6806835>

Jagmeet Singh visits Windsor to talk about dental care

Windsor Star, April 11, 2023

https://windsorstar.com/news/local-news/jagmeet-singh-visits-windsor-to-talk-about-dental-care?utm_term=Autofeed&utm_medium=Social&utm_source=Facebook&fbclid=IwAR2-sVv1pinGjqdeWELicNm9MJOXejbQkCVBbnpxPGSCJIVk-F8SDxtYW-Q#Echobox=1681244131

More on call funding for doctors working after hours in Windsor's hospitals

AM800, April 13, 2023

<https://www.iheartradio.ca/am800/news/more-on-call-funding-for-doctors-working-after-hours-in-windsor-s-hospitals-1.19532002>

WRH getting funds for after hours coverage

Blackburn News, April 13, 2023

<https://blackburnnews.com/windsor/windsor-news/2023/04/13/wrh-getting-funds-hours-coverage/>

Neighbours call for more safety measures after the latest death at Kildare and Tecumseh

CBC Windsor, April 12, 2023

<https://www.cbc.ca/news/canada/windsor/traffic-calming-fatalities-windsor-kildare-road-tecumseh-road-traffic-signals-1.6808600>

New federal dental care plan to aid those in need says local MPP

Windsor Star, April 12, 2023

https://windsorstar.com/news/local-news/new-federal-dental-care-plan-to-aid-those-in-need-says-local-mp?utm_term=Autofeed&utm_medium=Social&utm_source=Facebook&fbclid=IwAR3Klon3ubFFQdY1Bdt40p021BZng12USgaMx_YpCw8J-8OyWO0zyRoyY4U#Echobox=1681324819

Public alert in Windsor-Essex after 14 opioid overdoses reported

CTV Windsor, April 12, 2023

<https://windsor.ctvnews.ca/public-alert-issued-in-windsor-essex-after-14-opioid-overdoses-reported-1.6352930>

Opioid alert issued by WECHU after 14 overdoses reported

AM800, April 12, 2023

<https://www.iheartradio.ca/am800/news/opioid-alert-issued-by-wechu-after-14-overdoses-reported-1.19532187>

Overdose increase prompts WECOSS alert

Blackburn News, April 12, 2023

<https://blackburnnews.com/windsor/windsor-news/2023/04/12/overdose-increase-prompts-wecoss-alert/>

St. Clair College to conduct final emergency active attacker scenario

AM800, April 12, 2023

<https://www.iheartradio.ca/am800/news/st-clair-college-to-conduct-final-emergency-active-attacker-scenario-1.19532132>

Communication exercise in Chatham-Kent

CTV Windsor, April 12, 2023

<https://windsor.ctvnews.ca/communication-exercise-in-chatham-kent-1.6353690>

Matthew House Windsor expanding to assist more refugee claimants

AM800, April 12, 2023

<https://www.iheartradio.ca/am800/news/matthew-house-windsor-expanding-to-assist-more-refugee-claimants-1.19531383>

Refugee crisis in Windsor cause agency to expand

CTV Windsor, April 12, 2023

<https://windsor.ctvnews.ca/refugee-crisis-in-windsor-causes-agency-to-expand-1.6352191>

Matthew House opening second refugee welcome shelter

Blackburn News, April 12, 2023

<https://blackburnnews.com/windsor/windsor-news/2023/04/12/matthew-house-opening-second-refugee-welcome-shelter/>

Girl fighting for life looks for stem cell donor

Blackburn News, April 12, 2023

<https://blackburnnews.com/chatham/chatham-news/2023/04/12/girl-fight-life-looks-stem-cell-donor/>

Masking guidelines being eased in hospitals across Windsor-Essex

AM800, April 13, 2023

<https://www.iheartradio.ca/am800/news/masking-guidelines-being-eased-in-hospitals-across-windsor-essex-1.19533474>

Local hospitals end visitor mask policy

Windsor Star, April 13, 2023

https://windsorstar.com/news/local-news/local-hospitals-end-visitor-mask-policy?utm_term=Autofeed&utm_medium=Social&utm_source=Facebook&fbclid=IwAR005G5aZSOcgqhWES-XCZlj67k3LkbduzjAUI6rwjGHKJlI3VjZnazQFBA#Echobox=1681409922

Hospitals relaxing mask policies

Blackburn News, April 14, 2023

<https://blackburnnews.com/windsor/windsor-news/2023/04/14/hospitals-relaxing-mask-policies/>

Windsor-Essex hospitals reduce masking requirements

CBC Windsor, April 13, 2023

<https://www.cbc.ca/news/canada/windsor/mask-requirements-windsor-hospitals-1.6809503>

Windsor doctor deemed incompetent by regulatory body

CTV Windsor, April 13, 2023

Windsor doctor deemed 'incompetent' by regulatory body | CTV News

Local hospitals to benefit from increased on-call funding

Windsor Star, April 13, 2023

https://windsorstar.com/news/local-news/local-hospitals-to-benefit-from-increased-on-call-funding?utm_term=Autofeed&utm_medium=Social&utm_source=Facebook&fbclid=IwAR0bOsQvfbvadP6lxNHuRveNN4Qood-Tg5vkEx4OmRuq_0f60FM1cOvjKQ#Echobox=1681409165

Brentwood Recovery Home executive director says CTS site can't open soon enough

AM800, April 13, 2023

<https://www.iheartradio.ca/am800/news/brentwood-recovery-home-executive-director-says-cts-site-can-t-open-soon-enough-1.19533362>

Brentwood Recovery Home reacts to growing opioid crisis

CTV Windsor, April 13, 2023

<https://windsor.ctvnews.ca/brentwood-recovery-home-reacts-to-growing-opioid-crisis-1.6354642>

High number of opioid overdoses recently reported in Windsor-Essex

Windsor Star, April 13, 2023

https://windsorstar.com/news/local-news/high-number-of-opioid-overdoses-recently-reported-in-windsor-essex?utm_term=Autofeed&utm_medium=Social&utm_source=Facebook&fbclid=IwAR3V-crrQe4XzQEcg2LOTX1Eon-SL-KVzctg1Hw6hkMwe7ZxHreQKcEEJmc#Echobox=1681417815

Several southwestern Ontario hospitals lift mask mandates

The Canadian Press, April 14, 2023 (ran in Toronto Star, Globe and Mail, London Free Press and Yahoo Canada)

[Several southwestern Ontario hospitals lift mask mandates | The Star](#)

'Without research, hope is just a word' – WE-Spark to host fundraiser Thursday

CTV Windsor, April 17, 2023

<https://windsor.ctvnews.ca/without-research-hope-is-just-a-word-we-spark-to-host-fundraiser-thursday-1.6359042>

Health care advocacy group to hold vote in response to Ford's move to allow private clinic procedures

CBC Windsor, April 18, 2023

<https://www.cbc.ca/news/canada/windsor/ohc-referendum-vote-1.6814578>

Health coalition rallies against privatization of public hospital services

Blackburn News, April 18, 2023

<https://blackburnnews.com/london/london-news/2023/04/18/health-coalition-rallies-privatization-public-hospital-services/>

Ontario Health Coalition holds rally against privatizing healthcare services

CTV Windsor, April 18, 2023

<https://windsor.ctvnews.ca/ontario-health-coalition-holds-rally-against-privatizing-healthcare-services-1.6360834>

Mayor speaks to Windsor's future

CTV Windsor, April 18, 2023

<https://windsor.ctvnews.ca/video?clipId=2670119>

Sandwich South lands key to Windsor's economic future

AM800, April 18, 2023

<https://www.iheartradio.ca/am800/news/sandwich-south-lands-key-to-windsor-s-economic-future-1.19551358>

South Sandwich lands key to Windsor's economic future – Dilkens

Windsor Star, April 18, 2023

https://windsorstar.com/news/south-sandwich-lands-key-to-windsors-economic-future-dilkens?utm_term=Autofeed&utm_medium=Social&utm_source=Facebook&fbclid=IwAR3GXec-ykB1TI2XTfrN3MNIP3wiWlaGifs3CI2-PI0bDYYg1M_HPJqiiGg#Echobox=1681847208

Windsor's prosperity relies on development of Sandwich South says Dilkens

Blackburn News, April 18, 2023

<https://blackburnnews.com/windsor/windsor-news/2023/04/18/windsors-prosperity-relies-development-sandwich-south-says-dilkens/>

How much concern should remain over COVID-19?

Windsor Star, April 19, 2023

<https://windsorstar.com/news/local-news/how-much-concern-should-remain-locally-over-covid-19>

Downtown drug consumption site to open next Wednesday

Windsor Star, April 19, 2023

<https://windsorstar.com/news/local-news/safepoint-consumption-site>

Windsor-Essex's first supervised consumption site, SafePoint, set to open April 26

CBC Windsor, April 19, 2023

<https://www.cbc.ca/news/canada/windsor/safe-point-facility-1.6815265>

SafePoint hosting open houses ahead of launching on April 26

CTV Windsor, April 19, 2023

<https://windsor.ctvnews.ca/safepoint-hosting-open-houses-ahead-of-launching-on-april-26-1.6362151>

WECHU Board Chair Pleased with Opening of SafePoint CTS Site

AM800, April 20, 2023

<https://www.iheartradio.ca/am800/news/wechu-board-chair-pleased-with-the-opening-of-safepoint-cts-site-1.19555648>

Region's CTS site receives federal approval

AM800, April 19, 2023

<https://www.iheartradio.ca/am800/news/region-s-cts-site-receives-federal-approval-1.19553589>

SafePoint ready to open after receiving Health Canada approval

Blackburn News, April 19, 2023

<https://blackburnnews.com/windsor/windsor-news/2023/04/19/safepoint-ready-open-receiving-health-canada-approval/>

Windsor needs to find \$400M to service Sandwich South lands, mayor says

Windsor Star, April 20, 2023

<https://windsorstar.com/news/windsor-needs-to-find-400m-to-service-sandwich-south-lands-mayor-says>

Windsor-Essex has a new Acting Medical Officer of Health

Blackburn News, April 21, 2023

<https://blackburnnews.com/windsor/windsor-news/2023/04/21/windsor-essex-new-acting-medical-officer-health/>

A successful Hats On For Healthcare campaign

AM800, April 20, 2023

<https://www.iheartradio.ca/am800/news/a-successful-hats-on-for-healthcare-campaign-1.19556983>

Police will work to connect people to SafePoint services

Blackburn News, April 21, 2023

<https://blackburnnews.com/windsor/windsor-news/2023/04/21/police-will-work-connect-people-safepoint-services/>

Windsor Police Chief says He Has 'No Concerns' in Terms of the SafePoint CTS Site Opening

AM800, April 21, 2023

<https://www.iheartradio.ca/am800/news/windsor-police-chief-says-he-has-no-concerns-in-terms-of-the-safepoint-cts-site-opening-1.19558001>

Former city councillor wants public to attend SafePoint open houses

AM800, April 20, 2023

<https://www.iheartradio.ca/am800/news/former-city-councillor-wants-public-to-attend-safepoint-open-houses-1.19557027>

Web and Social Media Analytics – April 2023

WEB:

Number of Actual Users Accessing the Website (April 2023) : 32,485

Number of Website Page Views: 115,604

What Pages Are They Looking At?:

1. Home Page – 22,394 views
2. Emergency Wait Times – 12,280 views
3. Careers – 4582 views
4. Pharmacy login (MyWRH) – 2824 views
5. Contact Us – 2779 views
6. Coronavirus – 2651 views
7. coronavirus – 2346 views
8. Pharmacy Services - 2278 views
9. IV ManualFormularyDrugs – 2128 views
10. Patient and Visitor Information - 2078

YOUTUBE:

Views: 6319 views

Watch Time: 215.6 hours

Subscribers: 913, +15

Top videos

Internal:

1. In Memory of Evan Worrall – 1166
2. Guidelines for Basic Adult Neurological Observation - 1040
3. Demonstrating Compassion (AIDET customer service training) – 707
4. WRH Fit Test demonstration - 179
5. Hazardous Drug and Chemical Spill Management - 74

External:

1. Using Quick Dams to prevent flooding – 233
2. New Windsor/Essex Acute Care Hospital Project Update - 324
3. Period of Purple Crying – 154
4. Jennifer Ascott – Patient Testimonial – 141
5. WRH Open Board Meeting April 6 - 105

FACEBOOK: 11,039 followers

Post Reach – 29,100

Top Posts:

1. NICU nurses take baby pictures over Easter weekend – 18,903 reached
2. Last day at COVID-19 Assessment Centre, 5239 reached
3. Kaidyn's Dream – Walk for Organ Donation, 3572 reached
4. RPN searches for stem cell donor for daughter, 2240
5. Admitting Clerks Day, 1928
6. Kaidyn's Dream raises \$10,000 for Ronald McDonald House, 1428
7. Patient Testimonial – Jennifer Ascott, 1305
8. Changes to WRH Masking Policy, 1155
9. Patient Testimonial – John Strang, 1155
10. April board of directors meeting, 1141

INSTAGRAM – Followers: 4127, +0.9%

Reach: 3455

Engagement: 509

Top Posts:

1. Changes to WRH Masking Policy, 2418 reached
2. Last day at COVID-19 Assessment Centre, 1998 reached
3. Kaidyn's Dream – Walk for Organ Donation, 1907 reached
4. Hospital Admitting Clerks Day, 1578
5. Electric Vehicle Parking (Earth Day), 1554

TWITTER:

Followers: 6015, -3 this month

March Summary:

16.9K impressions

31 tweets

1109 profile visits

133 mentions

Top WRH tweet:

'Hugely successful' bonus program attracting new nurses to Windsor
<https://windsorstar.com/news/local-news/hugely-successful-bonus-program-attracting-new-nurses-to-windsor> ... via @TheWindsorStar @fordnation @SylviaJonesMPP @Andrew_Dowie @anthonyrleardi @TrevorJonesCKL

@ONThealth @OntarioHealthOH @OntHospitalAssn– April 11, 2023; 1236 impressions

Top Mention:

Masking in elevators should be mandatory @WRHospital @LHSCCanadaVulnerable cancer patients, transplant patients etc. use the elevators. Respiratory aerosols don't know the difference between the waiting room & an adjacent clinic. Is it really that much of a burden to keep it on?– Christopher Leighton, MD, April 14, 2023; 202 engagements