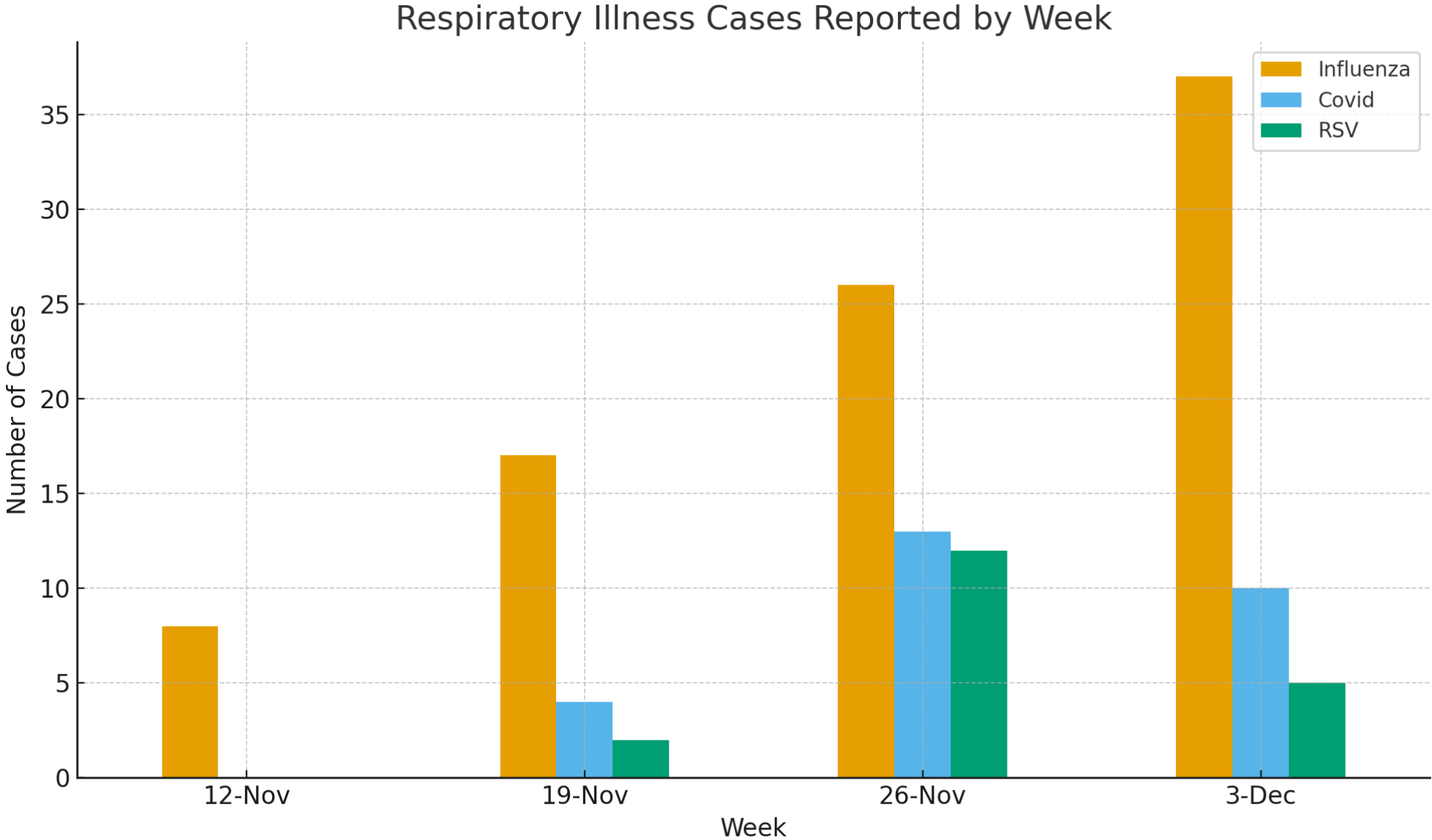




OUTSTANDING CARE – NO EXCEPTIONS!

December 2025

CEO/COS/CNE Report
Board of Directors
Open Meeting



COVID-19

- **Percent positivity was low (5.6%),** and overall **activity was higher** than the previous week.
 - Highest percent positivity in those <1 years (6.3%) and 65 years and older (6.9%).
- Compared to the same time last year activity is lower based on multiple indicators.

Influenza

- **Percent positivity was low (5.9%),** and overall **activity was higher** than the previous week.
 - Percent positivity surpassed 5% signalling the start of the season.
 - Influenza A percent positivity increased in all age groups and remains highest in children (5-11 years) at 24.8% and adolescents (12-19 years) at 27.6%.
- H3N2 was more common than H1N1 this week and season to date. See Influenza Strain Details tab.
- No antiviral-resistant isolates identified in Ontario. See Influenza Strain Details tab.

RSV

- **Percent positivity was low (1.3%),** and overall **activity was lower** than the previous week.
 - Highest percent positivity in children under 5: 5.4% (<1 year) and 10.5% (1–4 years).

Remember that vaccination is still the best way to prevent influenza, go to <https://www.wechu.org/news-release-windsor-essex-county-health-unit-encourages-residents-stay-protected-respiratory> for information on reducing risk associated with respiratory season, including influenza, RSV and Covid vaccination.

Go to Ontario.ca for pharmacy vaccination site information: <https://www.publichealthontario.ca/-/media/documents/C/2013/clincial-office-cough-signage.pdf>

Strategic Direction # 1- Strengthen the processes that drive a proactive & inclusive culture of patient safety and quality care

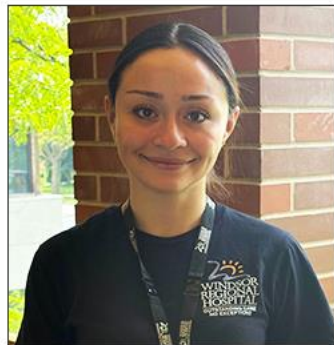
MEET THE TEAM



Dr. Andrea Cervi
Adult Hematologist



Lori Clarke
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Sydney Galloway
Social Work



Stasha Todorovic
SCAGO Patient Wellbeing
Coordinator



Julia Thibert
Social Work



Jacqueline Adam
Clerk

The **Sickle Cell Disease (SCD) Program**, launched one year ago, delivers comprehensive, wrap-around care for patients with inherited blood disorders such as sickle cell disease and thalassemia.

Led by Dr. Cervi and a multidisciplinary team, the program provides monthly clinics for new consults and follow-up, while also offering crisis support for patients admitted to hospital.

In addition to direct care, the program advances system capacity through education—such as the CME session this past Thursday Nov 27th for healthcare practitioners across disciplines, which emphasizes patient perspectives in trauma-informed care and outlines best practices for timely assessment and effective pain management in the emergency department.

Strategically, the program strengthens specialized service delivery, builds workforce knowledge, and enhances patient-centered care, positioning our health system as a leader in managing complex genetic conditions.

Strategic Direction # 2- Foster an Inclusive Culture of Accountability and Transparency

On **November 3, 2025**, Windsor Regional Hospital launched the **QualtricsXM electronic patient satisfaction survey platform**, enabling patients to provide feedback via email following their visit or stay.

As part of the registration process, patients are asked for consent to provide their email specifically for this purpose, ensuring transparency and respect for patient choice. Following their visit or stay, patients then receive the appropriate survey tailored to their episode of care, whether in the Emergency Department, Adult or Paediatric Inpatient units, Maternity, Day Surgery, or select Outpatient areas. Expansion to ICU and NICU is planned for 2026.

This initiative is part of a broader provincial effort, with over 100 hospitals across Ontario adopting the platform in partnership with the Ontario Hospital Association.

By overlapping with existing paper surveys and maintaining survey assistants, WRH is ensuring accessibility during the transition and ongoing for those who do not wish to use their email.

This initiative fosters an inclusive culture where patient voices guide service delivery, supports continuous improvement, and reinforces trust between the hospital and the community.



Strategic Direction # 5- Enhance collaboration and strengthen partnerships to build a better healthcare network

The **WE-SPARK Health Institute's Cheers to Hope event (November 6, 2025)** reinforced cross-institutional partnerships among Windsor Regional Hospital, Erie Shores HealthCare, Hôtel-Dieu Grace Healthcare, St. Clair College, and the University of Windsor, while showcasing the impact of WE-SPARK's research grants program in building capacity, fostering innovation, and positioning the region as a growing hub for health research and national competitiveness.

The event highlighted the impact of the WE-SPARK Grants Program, which since 2020 has awarded 137 grants totaling nearly \$2.5 million to support innovative research in cancer, brain health, chronic disease management, rehabilitation, and health equity

This outcome underscores the importance of continued investment in collaborative initiatives that retain talent, enhance regional leadership, and secure Windsor Regional Hospital and a broader impact of Windsor-Essex in the national health innovation landscape.

For more information www.wesparkhealth.com

