




Windsor Regional Hospital

Snapshot of 2024/2025 Quality Improvement Plan (QIP)

THEME	INDICATOR	
<p>ACCESS & FLOW</p> 	<p>Target: Alternate Level of Care (ALC) throughput ratio of 1.00</p>	<p>Target: 10% of patients who visit the Emergency Department and leave without being seen (LWBS) by a physician</p>
<p>PATIENT EXPERIENCE</p> 	<p>Target: Receive 74% positive responses on Patient Satisfaction question: <i>“Did you receive enough information upon leaving the hospital?”</i></p>	
<p>SAFETY</p> 	<p>Target: 96% of inpatient discharges with a completed Medication Reconciliation at Discharge</p>	<p>Target: 0.22% of staff experiencing a Workplace Violence incident resulting in lost time</p>