## SOUPDATES Standardization & Optimization Process



## Accreditation 2019 – A Success!

Congratulations to everyone on a very successful Accreditation.

WRH received "Accreditation with Exemplary Standing", the highest award an organization can receive. We met an astonishing 99.8% of the more than 2300 Accreditation Canada quality and care standards.

SOP and process improvement work teams were recognized repeatedly by the accreditation surveyors. This is confirmation that all our work and our commitment to patient care is on the right track. Well done!

## Strategic Plan Refresh – 2021 - 2024



Following a very successful accreditation experience it is now time to turn our attention to refreshing our 3 year

Strategic planning is an organization's process of defining its strategy, or direction, and making decisions on allocating its resources to pursue this strategy. As a group we will be reviewing our Vision, Mission, Values, Strategic Directions, and Strategic Initiatives (operational plan). There will be meetings held in the late afternoon in February and March. In addition, there will be opportunities for you to provide feedback about

opportunities and challenges that will help provide focus for our strategic plan.

If you want to be part of ongoing Strategic Planning, please contact David Musyj at 519-995-2966 or david.musyj@wrh.on.ca.

We look forward to you getting directly involved. The more people involved, the stronger our Strategic Plan.



Strategic Plan.



Friday, January 17, 2020