



Friday, February 14, 2020

SOP Welcomes New Staff to WRH!

Every month during Hospital Wide Orientation, SOP has the opportunity to highlight the great work done by the project teams. The Standard Unit, Quality Based Procedures, and Patient Flow projects are highlighted to clinical and non-clinical staff alike. They learn why standardization is so important in all areas for delivering safe patient care. During Clinical Orientation later in the week, these projects are also taught in greater depth to nursing staff before their on-unit training.

A key message shared is that all staff have the ability to influence positive changes at WRH and are invited to email the SOP team

at future@wrh.on.ca







WRH Highlighting Improvement Work To Ottawa and Beyond!

This week, Ottawa Hospital joined members of the WRH Patient flow team to learn about WRH patient flow processes and improvements that have been made over the past few years. Many other hospitals in Ontario struggle with the same challeges Windsor Regional Hospital faced prior to our patient flow improvements. The work of the Patient Flow teams / frontline staff is not only helping WRH patients but is also catching the eye of other organizations that are trying to improve their patient experience. Prior to our flow improvements, approximately 24 patients would be admitted but waiting at 7am in our emergency departments (Admit no Beds). Through the exceptional work of the team, WRH has been able to reduce this by 83%. We hope that more organizations come to see the great work that the staff has achieved!

Celebrating Distance Travelled

It has been almost 6 months since the launch of the Movement Matters One Step at a Time program. Patients at Windsor Regional have been on a virtual tour across Ontario on their own road to recovery and have covered over 600 kilometers. This could not have been done without the help of the dedicated staff that have recognized the importance of movement in recovery. Ambulation teams at both campuses have been calculating distance travelled by our patients and updating the unit specific maps daily.

We are asking that you make each walk count by documenting the distance your patients have travelled by using the distance reference chart placed on the unit chart drop downs.

Watch for your own unit mobility champions. If you see a staff member going above and beyond by encouraging and ambulating patients, nominate them for a chance to win a \$100 gift certificate to the running factory. Each unit will have their own winner. Draw will take place the first week of March.

WRH OUELLETTE CAMPUS

SINCE LAUNCH THE DISTANCE IS THE EQUIVALENT OF WALKING FROM OUELLETTE CAMPUS TO GREATER NAPANEE ONTARIO

28km

total since Launch

NAPANEE ONTARIO

GREATER

For more information about this program, visit www.wrh.on.ca/movementmatters