

What are the benefits of Telemedicine ?

- A Telemedicine appointment reduces the time, cost and risk of travel for individuals, families and care providers
- Telemedicine allows you to have access to specialized services outside your community without you having to leave your community.
- Telemedicine enables the opportunities to receive specialized services from across the region and province.
- Telemedicine facilitates improved healthcare coordination and continuity of care across the healthcare system.
- The video technology used for telemedicine allows for greater access to health services across Ontario. It is easy, convenient and available at no additional cost to the patient.



**Windsor Regional Hospital
offers Telemedicine
through OTN, which is
available in hundreds of
sites across Ontario.**

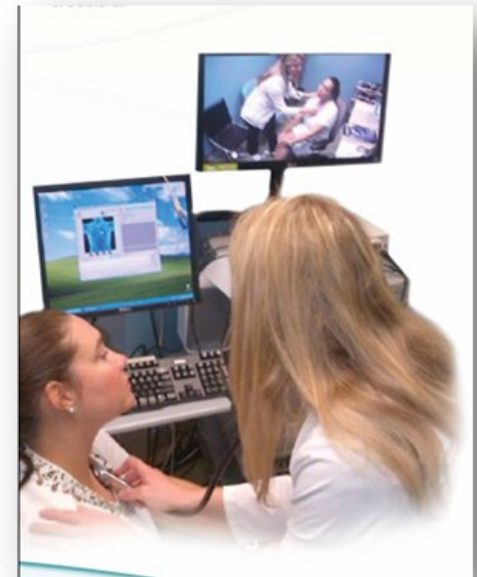
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Telemedicine Program



**Patient Assessment,
Follow-up Appointments
and Doctor Consults
Using Videoconferencing
Technology**

What is a Telemedicine Appointment?

A Telemedicine appointment provides you with an easy way to have an appointment with a physician or other health provider by using video technology. This means you will be able to “visit” your health care provider without ever having to leave your community. You will have the opportunity to see, hear and speak with them and discuss your plan of care via a two-way television.

Where is Telemedicine Available?

Telemedicine is available throughout Windsor Regional Hospital at both campuses.

For more information, please contact one of our Telemedicine Nurses– See the back page of this brochure.

**Ontario Telemedicine
Network OTN is helping
bring patients the right care
at the right time,
in the right place.**

Is there a cost for the Telemedicine appointment?

No. All you need is a valid Ontario Health card number.

Is Telemedicine is right for me?

Telemedicine is useful for many types of appointments. Talk with your health care provider to find out what appointments can be provided using Telemedicine.

How is my privacy protected?

Your Telemedicine appointment is private and confidential.

At Windsor Regional Hospital, your Telemedicine appointment is conducted in a private room over a secure network. This allows for your information and conversation to be kept private and confidential.

Your visit will not be recorded or videotaped without your prior knowledge or permission.

For more information about your privacy protection, please call OTN toll free at 1-866-454-6861

How does a Telemedicine appointment work?

A Telemedicine appointment is just like a regular health care appointment, only the health care provider that you will be seeing and speaking with will be available remotely via videoconferencing.

Before you arrive, the provider that you are going to see will already have relevant information about you to support your Telemedicine visit.

Additional tests may be required and you will be informed of this prior to the visit. A Telemedicine Nurse may also be with you during your visit. The videoconference connection is made via OTN and the appointment begins.

How is a Telemedicine appointment booked?

When you and your health care provider agree to use telemedicine for your next appointment, your health care provider will contact Windsor Regional Hospital to book the clinical room. The telemedicine Nurse or your Healthcare Provider will contact you directly with your appointment date, time and location.