

Welcome to Windsor Regional Hospital!

On behalf of the entire team, we are honoured and privileged to provide compassionate care for you, and to provide support for your loved ones during your visit or stay.

We understand that coming to the hospital can sometimes feel overwhelming for patients and families. Please know that you are not alone, our team is here to support you every step of the way. If you have questions, concerns, or need assistance, we encourage you to ask for help. Your care and well-being are our top priorities. You can reach out to any member of your care team, including a staff member, physician, manager, or patient advocate, and we will do our best to ensure you feel informed, supported, and cared for during your time with us.

We do hope that during your stay or after you leave our hospital, you will complete a short survey that was included the information provided to you on admission. If you did not receive a survey, please ask your care team to provide one. This short survey will help us better understand your experience while you were a patient at Windsor Regional Hospital. You can return a survey by depositing in a locked drop box or by mail using the prepaid reply envelope. Locked drop boxes are located on all units and in the Emergency Departments, allowing you to deposit your survey in confidence. Surveys are collected by the Patient Experience Survey Team, analyzed, and the results reported. Your feedback will help us improve. It will also help us reward and recognize those staff that you feel made a difference during your stay. The results are shared with all staff.

If you want to independently recognize staff during your stay, please go to "Thank A Staff Member" at wrh.on.ca. In addition to the survey, if you want to discuss your care, please let a Windsor Regional Hospital team member know your thoughts or call me at 519-254-5577 Ext. 52839 (office) or 519-995-7810 (cell) or by email at Kristin.Kennedy@wrh.on.ca.

Thank you for your confidence in Windsor Regional Hospital.

Yours truly,

Kristin Kennedy
President and CEO



COMPASSION is our
PASSION



Our Vision: Outstanding Care - No Exceptions!

Our Mission: Provide quality person-centred health care services to our community.

METROPOLITAN CAMPUS • 1995 Lens Avenue, Windsor, Ontario, N8W 1L9

OUELLETTE AVENUE • 1030 Ouellette Avenue, Windsor, Ontario, N9A 1E1