

19TH EDITION

Keeping you informed on progress and plans for the New Windsor/Essex Acute Care Hospital Project. Brought to you by the Project Management Office.

Project Vision

Create a state-of-the-art treatment and healing environment for all of those who we care for; a supportive workplace with the latest technologies to allow all of our staff to provide the most efficient and highest quality care, in a new hospital that supports well-being and has the capacity to provide timely, patient and family-centred care for generations to come.

Early Plans for the Ouellette Campus Demonstrate a Continued Commitment to Care in the Core

While ongoing work with the Ministry of Health to finalize the scope of the New Windsor/Essex Acute Care Hospital continues, the project hit another planning milestone this month with the submission of a Stage 1.3 (formerly Stage 2) plan for the Ouellette Campus. The submission includes the proposed scope of services to be provided at the downtown Windsor location after a new state-of-the-art hospital opens on County Rd. 42 and the 9th Concession, as well as an implementation plan to ensure uninterrupted services throughout the redevelopment process.

The submission complements the planning work being done for the New Windsor/Essex Acute Care Hospital and is the result of extensive collaboration with many partners within the hospital, the community, and the province. It includes a functional program, a set of block diagrams.

Windsor Regional Hospital President and CEO David Musyj says the plan highlights the hospital's commitment to ensuring patients in Windsor-Essex receive timely and accessible care close to home after the new hospital opens.

"Residents in downtown Windsor will have access to urgent care services close to home, at a hospital-run urgent care centre where they will be treated by the same emergency-trained staff and physicians

who work at the Emergency Department in the new acute care hospital," Musyj says. "In addition, patients will have access to medical tests, treatments, lab work and a variety of out-patient services at the Ouellette location."

The plan was submitted to the Ministry of Health after receiving endorsement from the WRH Board of Directors.

Highlights include:

- An Urgent Care Centre that will operate 24/7
- Diagnostic Imaging
- Laboratory
- Pharmacy Services
- Medical Daycare
- Outpatient Services
- Administrative Services

Renal Dialysis will continue to be offered to patients in the Bell Building, which is also located on the Ouellette site.

Expert hospital planners and architects developed the plan for Ouellette in consultation with eight User Groups representing all programs and services that will be offered at the site. The User Groups were made up of hospital leadership, staff, professional staff, volunteers and patient and community representatives – including members of

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PROJECT MANAGEMENT OFFICE TEAM MEMBERS

New Windsor/Essex Acute Care Hospital Project

Brandon Bailey

Vice President of Redevelopment

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Director of Clinical Services Planning

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Learn more about the project and subscribe to the project email list for updates at www.WindsorHospitals.ca



The future of the Ouellette Campus is starting to take shape with the Stage 1.3 plan that was submitted to the Ministry of Health for review.

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the hospital's Patient and Family Advisory Committee and the Chief of the Essex-Windsor Emergency Medical Services.

The submission is based on current and future projected patient volumes. It is designed to complement the services that will be offered at the new hospital site and incorporates the extensive community feedback received throughout the new hospital planning.

Brandon Bailey, Vice President of Redevelopment, says minimizing redevelopment costs by maximizing the reuse of good infrastructure in the existing facility was a priority.

“While much of the current infrastructure is between 70 and 90 years old, there was investment in the Diagnostic and Treatment area in 2001,” said Bailey. “This submission represents a team effort to look at ways to make use of the existing infrastructure, as directed, wherever possible, while still ensuring a quality facility that meets modern hospital building standards and supports a safe patient experience.”

The Ministry of Health Capital Branch will now review the submission and work with the hospital to ensure the final approved plan – together with the final plan for the new hospital - aligns with provincial expectations and appropriately meets the needs of patients in Windsor-Essex.

Early plans for the New Windsor/Essex Acute Care Hospital were submitted to the Ministry in April of this year and WRH is on track to meet the timeline confirmed in Infrastructure Ontario's latest Market Update that has the tendering process set to begin in 2025 and “shovels in the ground” by 2026.

Easing stress with comfort and convenience

Earlier this month in a series of focus groups, hospital staff, professional staff, volunteers, and community representatives, were invited to discuss the types of services and amenities they feel could make time spent at the hospital a little less stressful.

J.C. Williams Group led the discussions as part of their work developing an Ancillary Services Strategy for the new hospital.

Throughout the sessions, common themes emerged including:

- the need for late-night refreshments in the 24/7 facility,
- healthy, affordable, and diverse food options that support special diets and cultural needs,
- a place to purchase items left at home, like a toothbrush, phone charger or clean socks, and
- grab-and-go and delivery options for staff who have limited time to step away and family members who do not want to leave the bedside.

Have Your Say!

All staff and community members will soon be encouraged to weigh in on the conversation by taking part in a survey that will be posted on the project website. Subscribe to the [project email list](#) today to receive an alert when it is posted and have your say!

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Participants encouraged to “Think Big” at ICAT visioning session

Angus Connect, the team working with WRH to develop a strategy for Information, Communication, Automation and Technology in the new hospital was in Windsor on Nov. 27 to speak with representatives for different programs and services and answer two questions for the team to consider:

- What can we do to support our team and enable them to do their best work?
- What can we do to make it easier for patients to navigate their care journey and be active participants in their care?

The team will now dig deeper into these questions with User Groups representing different programs and service areas. The final strategy is expected in the new year.

By The Numbers Ouellette Redevelopment Stage 1.3 Submission

8 User Groups consisting of **84** hospital staff, patients, volunteers and community representatives worked with architects and healthcare planning experts to develop the **464** page Ouellette Planning Document.



Participants discuss what product and services offerings could best support them as patients, family members and staff members in the new hospital.

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Together We Build – Community Engagement

This month, Brandon Bailey, Vice President of Redevelopment, had the opportunity to provide an update on the project and discuss plans with the Corvette Club of Windsor at its November meeting.

A shout-out to all the members of this generous and engaged group who have donated more than \$106,000 to the WRH Paediatric Oncology Satellite Unit over the years!



Ancillary Services Focus Group Insights

“When your child is in the hospital, they come first. As parents, we make sure they are taken care of and then eat the leftover crackers off their food trays. The option to have a meal delivered right to the rooms allows us to stay where we need to be and takes a load of stress off by having someone take care of our needs.”

“The hospital can be a stressful environment. A good cup of coffee can offer a much-needed distraction and provide a sense of familiarity and control when it feels like you have none.”

“I don’t want to spend 20 minutes of my 45-minute beak waiting in line.”

New Windsor/Essex Acute Care Hospital Project Estimated Timeline

STAGE 1
Early Planning

- Proposal (completed in 2017)
- Functional Program (Jan. 2022 – June 2022)
- Block Diagrams (Nov. 2022 – April 2023)



STAGE 2
Detailed Planning
Pending review of Stage 1.3 submission

← We are here

- Indicative Schematic Design
- Functional Output Specifications
- Procurement Docs and RFQ (Early 2025)
- RFP Process/Evaluation



STAGE 3
Construction
Beginning summer 2026

- Developer Selection/Contract Award
- Working Drawings
- Construction Phase
- Operational Readiness and Move In