

12[™] EDITION

Keeping you informed on progress and plans for the New Windsor/Essex Acute Care Hospital Project. Brought to you by the Project Management Office.

Project Vision

Create a state-of-the-art treatment and healing environment for all of those who we care for; a supportive workplace with the latest technologies to allow all of our staff to provide the most efficient and highest quality care, in a new hospital that supports well-being and has the capacity to provide timely, patient and family-centred care for generations to come.

Project Update

The pace of planning for the New Windsor/Essex Acute Care Hospital has been increasing steadily for the past 14 months and there are no signs of a slowdown as Windsor Regional Hospital (WRH) prepares to submit a final functional program, set of block diagrams and updated cost estimate to the Ministry of Health this spring.

User Group teams – including hospital staff, professional staff and community representatives – have developed a functional program detailing size, flow and adjacency requirements for every program and service within the new hospital. The teams are now working with the project architects to develop a set of block diagrams showing where each of the programs and services will be located within the new facility and are on track to have them ready to submit to the Ministry in April.

As work to finalize the submission continues, the Project Management Team is preparing for next steps. The work done to date will ensure a solid groundwork for a new hospital, but the volume and magnitude of decisions required going forward is only going to increase during the next planning stages. The current project status can be compared to a cyclist about to crest a steep hill. Once the submission is approved, the pace is going to accelerate quickly and the goal is to ensure Windsor Regional Hospital is well positioned to move swiftly, keep focused and stay the course when things pick up.

This preparation includes evaluating current resources and identifying specialty and technical consultants with experience on large complex infrastructure projects who can support the project in the next stages of planning and design. Hospital





PROJECT MANAGEMENT OFFICE TEAM MEMBERS

New Windsor/Essex Acute Care Hospital Project

Paul Landry

Project Director

Dr. Andrew Petrakos

Director of Clinical Services Planning

Jeff Geml

Director of Support Services Planning

Allison Johnson

Manager of Communications & Community Engagement

Fatima Lopes-Barros

Administrative Assistant

Learn more about the project and subscribe to the project email list for updates at www.WindsorHospitals.ca

buildings are unique in their structural, mechanical and technical specifications and we are approaching the point where more technical and specialty planning knowledge will be required.

Work is also underway to advance redevelopment plans for the Ouellette Campus. Plans for this site include an Urgent Care (Satellite Emergency) Centre,

... continued on page 2

We listened to you. We heard you.

Join us to hear how community feedback is being incorporated into plans for the new hospital and meet the architects involved in the evolving design.

Town Hall Dates

Tuesday, March 7 | 7:00 p.m. | English Thursday, March 9 | 7:00 p.m. | French

Send questions in advance to <u>newhospital@wrh.on.ca</u> Register at <u>www.windsorhospitals.ca</u>



... continued from page 1

diagnostic imaging, outpatient mental health, dialysis, and some ambulatory and outpatient services. A functional program outlining the program, staff, space and major equipment requirements for the

Ouellette site is now complete and a recruitment process to select an architect to complete the redevelopment plans for that site is now underway.

With things progressing so quickly, it is an ideal time to touch base with the community and share the developing plans before they are finalized. We look forward to providing an update, introducing you to some of the architects involved during our upcoming virtual town halls.

Join us for a virtual town hall update

WRH and the PMO team are hosting two virtual town halls this month. Everyone is invited attend the sessions for an update on the project, an opportunity to meet the architects who are leading the evolving designs and a chance to see how public input is helping to shape early working drawings of the new hospital.

Two town halls are scheduled - one on March 7, 2023 in English and another on March 9, 2023, in French - both will begin at 7 pm.

For the past 14 months, 40 user groups representing all clinical and non-clinical programs and services at the hospital have been working with hospital planners and architects to create a functional program, a campus plan and a set of early block diagrams for the new hospital. The town halls will give the public an opportunity to learn more about the early concept plans before they are finalized and submitted to the Ministry of Health, in April.

"This is an exciting time for everyone involved in the planning including

staff, professional staff and community representatives who have been working with the architects and planners," said Allison Johnson, Manager of Communications and Community Engagement for the project. "It is really starting to take shape and we look forward to sharing these evolving plans with members of the community whose input has also played an important role in the design."

Last year, the User Groups teams invited community members to share ideas and priorities for the new hospital design. Hundreds of participants visited the Together We Build engagement site and participated in a series of town halls where they offered input and ideas for the future hospital. A summary of the feedback received through the Together We Build

engagement campaign is available on the project website.

The input received is helping to guide the planning teams throughout the process and highlights will be presented during the town halls.

Registration is not required for the town halls; however, individuals are encouraged to register in advance on the project website to receive reminder emails with links to the virtual events.

Questions for the project management team and architects can be sent in advance to newhospital@wrh.on.ca.

Video recordings of the live events will be available on the project website following the town halls. YourTV Windsor will also broadcast the town hall at a date that is yet to be determined.



Meet The Project Designers



Deanna Brown Team Lead



Dan MunteanuOutput Specifications
Design Manager

Stantec architects Deanna Brown and Dan Munteanu will be at the town halls and provide the community with a first look at the evolving project diagrams and take questions.

"Hospitals are a fundamental component of all Canadian communities," says Brown. Our team is committed to making sure this new hospital serves the healthcare needs of Windsor-Essex on opening day, and for future generations to come. We are looking forward to sharing the initial plans with the community."

Indigenous Services User Group helping shape new hospital and identify barriers to existing services

Windsor Regional Hospital (WRH) is working with Indigenous partners in Southwestern Ontario to make sure the new acute care hospital is a welcoming place for Indigenous patients and visitors.

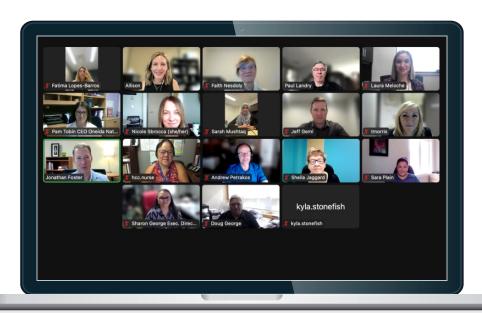
Last spring, WRH President and CEO David Musyj, and the Project Management Team for the new hospital, met with the London District Chiefs Council — an association of First Nation (FN) governments in Southwestern Ontario — to talk about plans for the New Windsor/ Essex Acute Care Hospital and invite the communities to participate in the planning process.

At a virtual meeting, the Chiefs agreed to identify a representative from each FN Community to sit on the Indigenous Services User Group for the new hospital.

The Indigenous Services User Group — which also includes representatives from the Can Am Indian Friendship Centre, The Southwest Ontario Aboriginal Health Access Centre (SOAHAC) and WRH — is one of 40 planning teams representing different clinical and non-clinical programs and services in the new hospital planning.

With the help of Agnew Peckham Health Care Planning Consultants and Stantec Architecture, the group is responsible for planning Indigenous Services spaces in the new hospital including an Indigenous healing space and consultation rooms.

What quickly became apparent during



TOGETHER WE BUILD: Discussion at Indigenous Services User Group meetings have included an opportunity to discuss future and current services for Indigenous patients and visitors at WRH.

the group's first meeting was that in order to get things right in the new hospital, the conversation also had to look at addressing more immediate barriers to Indigenous access to healthcare services at the hospital.

"Indigenous Services is not just about making a room and a setting for Indigenous people, it's also about creating equitable service," noted one community representative during the first User Group meeting.

Group members shared stories about stigma and racism they or their family members have experienced in healthcare settings and said as a result, there is a general reluctance to access services.

Jonathan Foster, VP Emergency,
Trauma, Mental Health, Renal, and the
Regional Cancer Program says having
the opportunity for open and honest
conversation has been invaluable and will
help inform future planning as well as dayto-day decision making at WRH.

"It's been well-documented that Indigenous and First Nations people have not always been well served in hospitals," he said. "These Indigenous Services Group meetings have led to critical discussions about the ways WRH can improve care and create a safe and

... continued on page 4

... continued from page 3

culturally appropriate environment for Indigenous patients and their families."

Sarah Mushtag, Director of Equity, Inclusion, Diversity and Anti-Racism at the hospital is also a member of the User Group and says part of her role is to ensure the conversations taking place at the User Group are captured in the plan for a new hospital.

"We are so fortunate to have each member of this User Group at the table sharing their input and perspectives. It is our responsibility to find a way to incorporate their suggestions," she said. "I hope when members of this group walk into the new hospital they see the impact they have had and are proud of the work and the role they played."

On January 18, WRH had another opportunity to appear before the London District Chief's Council to provide an update on the planning process and accomplishments of the Indigenous Services User Group.

CEO David Musyj thanked the Chiefs and User Group members for their commitment to this project.

Indigenous Services User Group Members

The Indigenous Services User Group is made up of Windsor Regional Hospital and Erie St. Clair Regional Cancer Centre staff and community members. Included in the group is Louise Cervini, a member of Caldwell First Nation, and the Regional Indigenous Patient Navigator as well as, Shannon White, a member of Oneida Nation of the Thames, and the Regional Indigenous Project and Patient Education Coordinator.

Community members include:

- Sara Plain, Aamjiwnaang First Nation
- Kyla DM Stone ish, Bkejwanong First Nation
- Jo-D Schiefer, Caldwell First Nation
- Stacy Timothy, Eelunaapeewi Lahkeewiit-Wulamaliswiikaan
- Doug George, Kettle and Stony Point First Nation
- Sheila Jaggard, Chippewas of the Thames First Nation
- Barb Racz (interim), Munsee Delaware First Nation
- Pam Tobin and Gloria Brown, Oneida Nation of the Thames
- Laura Meloche, SOAHAC (Southwest Ontario Aboriginal Health Access Centre) and Oneida Nation of the Thames member
- TBD, Can-Am Indian Friendship Centre

