





OUR VISION: OUTSTANDING CARE - NO EXCEPTIONS!

OUR MISSION: DELIVER AN OUTSTANDING PATIENT CARE EXPERIENCE BY A PASSIONATE COMMITMENT TO EXCELLENCE

Media Release

December 30, 2019 For Immediate Release

Windsor Regional Hospital Achieves Highest Accreditation Rating Possible: Accreditation with Exemplary Standing



WINDSOR, ON Accreditation Canada is an independent, not-for-profit organization that accredits health care and social services organizations in Canada and around the world. Its comprehensive accreditation programs foster ongoing quality improvement through evidence-based standards and a rigorous external peer review. Accredited by the International Society for Quality in Health Care (ISQua), Accreditation Canada has been helping organizations improve health care quality and patient safety for more than 55 years.

Windsor Regional Hospital was recently accredited as a result of a thorough assessment of its services by surveyors from Accreditation Canada. The survey team spent the week of November 24, 2019, evaluating it against some 2615 national standards...achieving an outstanding 99.8% compliance.

As a result, WRH was awarded the highest designation possible by Accreditation Canada – Accreditation with Exemplary Standing for the period 2019-2023. Less than 30% of the health care organizations accredited receive this Exemplary Standing designation.

During the week of January 6, 2020, WRH will be celebrating this achievement with its team members – employees, professional staff, volunteers and affiliates.

"This designation verifies that Windsor Regional Hospital is on the right path on its journey to enhancing patient quality and safety. I want to thank Accreditation Canada for their exhaustive review. Reading the report shows that they noticed everything and heard loud and clear from our patients, staff and community – our WRH team is special."

Dan Wilson, Chair, Board of Directors, WRH

"I cannot be more proud of our WRH team and what they have achieved over the years but most importantly what they do on a daily basis. It is not easy for our team to provide Outstanding Care -No Exceptions in today's environment. However, they are doing it and being noticed for it - that is pretty special."

David Musyj, President and CEO, WRH

"This is an exceptional result and I congratulate our WRH team for this achievement. Patient safety and quality is a never-ending journey of improvement and we have more to accomplish. Our team should celebrate and be very proud of this recognition - it truly is remarkable."

Dr. Wassim Saad, Chief of Staff, WRH

"Over the last few years all of the team members have done an enormous amount of work to standardize and optimize clinical and non clinical services at both campuses for the benefit of our patients, staff and community. From standard bundles/unit to the command centre the results speak for themselves. So proud to be a member of the WRH team"

Karen McCullough, CNE/COO, WRH

-30-

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