

MEDIA RELEASE

For Immediate Release April 6, 2020

FaceTime with Your Loved One

WINDSOR, ON. Windsor Regional Hospital recognizes, as a result of COVID-19 and visitor restrictions mandated by the Provincial Medical Officer of Health, being able to communicate with your loved one who is admitted to hospital is more complicated and difficult. To view current restrictions, select the following link:

https://www.wrh.on.ca/uploads/Common/Media%20Release%20Visitor%20Restrictions%20March%202020.pdf

As a result, Windsor Regional Hospital has created a process whereby families can request to "FaceTime with their loved one".

If your loved one who is in hospital is unable to arrange communication with their family on their own and you are interested in creating a day and time to have this communication happen, please contact Jordyn Liebman at 226-759-7989 or email <u>Jordyn Liebman@wrh.on.ca</u>.

Through the generous donations (15 IPADS) of many individuals led by Jasmine Jasey and Meighen Nehme, President and CEO of The Job Shoppe, Windsor Regional Hospital has been able to facilitate over 25 Face-time sessions for patients already.

Jordyn will work with the clinical team to make this communication happen. The one issue we have to be cognizant of is, as a result of the clinical condition of your loved is in, this might not be possible but our clinical team is committed to keeping family up to date as much as possible when these circumstances arise.

Families with loved ones in the Hospital can also send email greetings by visiting www.wrh.on.ca . These are printed and delivered to patients who do not have access to email.

Video: Jordyn Liebman helps WRH patient Robert Ferris connect with his wife using FaceTime. https://youtu.be/poF2F5ln-64

The Windsor Regional Hospital Foundation is coordinating donations of medical and personal protective equipment and has established a fund to support our staff during this pandemic. Visit www.wrhfoundation.ca or call 519-987-3160- or 519-995-2392 for more information.

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For more information, please contact: