



COMPASSION is our
PASSION

OUR VISION: OUTSTANDING CARE - NO EXCEPTIONS!

OUR MISSION: DELIVER AN OUTSTANDING PATIENT CARE EXPERIENCE BY A PASSIONATE COMMITMENT TO EXCELLENCE

MEDIA RELEASE

October 29, 2020
For Immediate Release

ST. CLAIR COLLEGE COVID-19 ASSESSMENT CENTRE TO CLOSE; TESTING TO CONSOLIDATE AT OUELLETTE CAMPUS

WINDSOR, ON. _ As part of continuing and ongoing efforts to periodically adjust the hours of operation to better reflect recent reductions in volumes for COVID-19 testing, WRH has made the decision to close the COVID-19 Assessment Centre at the St. Clair College Sportsplex, after the last scheduled test is conducted on Friday, October 30.

All outstanding scheduled tests at the Sportsplex will be accommodated at the Ouellette Campus COVID-19 Assessment Centre.

A facility to house an assessment centre at Met Campus is ready to open should volumes warrant. Additionally, the Sportsplex – thanks to the continued generosity of our outstanding community partners at St. Clair College - remains available to reopen as a field hospital should circumstances once again necessitate its use.

“Our local testing capacity puts us in an enviable position to make adjustments depending on fluctuations in demand for tests,” said Karen Riddell, Vice-President, Critical Care, Cardiology, Stroke, Trauma and Clinical Support Services. “We will continue to monitor our testing needs and we are ready to open the Met Campus assessment centre with short notice should the need for a second COVID-19 Assessment Centre arise.”

As announced on October 2, 2020, WRH, along with all Ontario hospitals and in compliance with new provincial requirements, moved from an open “walk-in” system for individuals seeking COVID-19 tests at our Assessment Centres to a revised system where it is necessary to schedule an appointment. For the two weeks prior to this change WRH averaged approximately 447 persons a day receiving testing. Since the change this daily average being tested at both the Ouellette Campus and St. Clair College Sportsplex COVID-19 Assessment Centres has dropped and in the last seven days has averaged about 200 per day.

The Ouellette Campus has capacity for more than 330 tests per day and amid current volumes can accommodate same-day appointments.

Hours at the Ouellette Campus COVID-19 Assessment Centre remain unchanged – 8 am to 7 pm on weekdays and 9 am to 4 pm on weekends and statutory holidays.

In order to schedule a COVID-19 assessment appointment you can go on-line to <https://www.wrh.on.ca/OnlineBooking> on your mobile device or computer (using Safari or Chrome) and select a certain date/time for your appointment or by “first available time.” Please have your health card in hand when booking on-line or calling in.

For details on whether you qualify for a COVID-19 test at the Ouellette Campus. Please go to: <https://www.wrh.on.ca/COVID19AssessmentCentre>.

If you are **asymptomatic** and meet certain criteria you can book an appointment at a local Shoppers Drug Store for COVID-19 testing through this link: <https://www1.shoppersdrugmart.ca/en/health-and-pharmacy/covid-19>.

Please note, if you are tested at the COVID-19 Assessment Centre, someone will contact you directly if the results are positive for COVID-19.

You will also be able to access your results online at <https://covid19results.ehealthontario.ca:4443/agree> and remember to download the COVID-19 Alert App: <https://www.canada.ca/en/public-health/services/publications/diseases-conditions/covid-alert-app.html>.

As a reminder, if someone has mild to moderate respiratory symptoms or other symptoms that may be related to COVID-19, they should contact their primary care provider first. If the symptoms are serious, such as severe difficulty breathing, severe chest pain, feeling confused or losing consciousness, please call 9-11.

For children having difficulty breathing, making crowing/high pitched breathing sounds, bluish discoloration around the mouth, lethargy (very sleepy), not responding or having seizures, please call 9-11.

If symptoms are not serious and you do not have a primary care provider, here are some resources to find a primary health care provider or obtain support at home:

- Windsor Essex Community Health Centre (WECHC): Call 519-997-2824
- Windsor Family Health Team: <https://www.windsorfht.ca/> or call 519-250-5656
- eHealth Windsor Essex: <https://ehealthwindsorsex.ca/>
- Essex County Medical Society: <https://ecms.org/dir-search/>
- Windsor Essex County Health Unit: <https://www.wechu.org/your-health/find-doctor>
- Ontario Health: <https://www.ontario.ca/page/find-family-doctor-or-nurse-practitioner>
- Telehealth: [Toll-free: 1-866-797-0000](https://www.ontario.ca/page/1-866-797-0000) [Toll-free TTY: 1-866-797-0007](https://www.ontario.ca/page/1-866-797-0007)
- LHIN Home and Community Care: <http://healthcareathome.ca/eriestclair/en> or call 1-888-447-4468

Another option is to complete an online assessment. If you are worried that you may have COVID-19 or may have been in contact with someone who has COVID-19, go to <https://covid-19.ontario.ca/self-assessment/> to complete the assessment.

Please continue to visit www.ontario.ca/coronavirus or www.wrh.on.ca for regular updates on COVID-19..

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For further information, contact:

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