

**OUR VISION:** OUTSTANDING CARE - NO EXCEPTIONS!

**OUR MISSION:** PROVIDE QUALITY PERSON-CENTRED HEALTH CARE SERVICES TO OUR COMMUNITY.

## Media Release

March 31, 2022

For Immediate Release

### PUMA CLINIC SERVICES MOVING INSIDE MET CAMPUS

**WINDSOR, ON.** - The services offered at Windsor Regional Hospital's Paediatric Urgent Medical Assessment or PUMA Clinic are moving inside the Met Campus building.

The clinic has been located inside a temporary facility adjacent to the Emergency Department parking lot since late August 2021. Volumes at the PUMA clinic have averaged only 9 patients per day since March 1<sup>st</sup>. However, WRH sees value in the service as a non-emergency option for parents and will continue the service starting Monday, April 4, as a paediatric outpatient area inside Met Campus.

**Appointments are still required and can be booked at [wrh.on.ca/OnlineBooking](http://wrh.on.ca/OnlineBooking) or by calling 519-254-5577 ext.55531. Phones are answered Monday - Friday, between 8 am and 4 pm.** Please have your health card ready.

Please consider making an appointment to visit the clinic if you believe you have a child 17 or younger with symptoms which can include:

- Fever or chills
- Nasal congestion or runny nose
- Cough
- Sore throat
- Fatigue
- Headache
- Muscle aches or body aches
- Nausea or vomiting
- Diarrhea
- Poor feeding or poor appetite
- New loss of taste or smell
- Belly pain
- Ear pain

It is still recommended families seek the care of their family care provider, however the clinic is available by appointment if needed. Children with symptoms such as difficulty breathing, excessive vomiting, change in level of consciousness, lacerations or broken bones should still go to the Emergency Department.

Those looking to attend the new clinic can enter through the main Met Campus entrance on Lens Avenue. Patients will then be directed to the 3rd floor outpatient pediatric unit where they will check in with the clerk across from the elevators.

The new clinic will be open 8 a.m. to 4 p.m., Monday to Friday.

The Ouellette Campus COVID-19 Clinical Assessment Centre remains open to individuals 3 months of age and older who meet specific criteria for molecular COVID-19 testing or treatment.

Visit [wrh.on.ca/COVID19AssessmentCentre](http://wrh.on.ca/COVID19AssessmentCentre) to see if you qualify based on provincial government directives.

You can book an [appointment online here](#) or call 519-973-4443. Phones are answered Monday to Friday, between 8 am and 4 pm.

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**For media inquiries contact:**

Steve Erwin, Director, Public Affairs & Communications  
519-564-4902 (cell) / [steve.erwin@wrh.on.ca](mailto:steve.erwin@wrh.on.ca)